

# DTV Summary Information

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## Summary of FCC Services for DTV Transition

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### Free of Charge

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**For Information call:  
1-888-FCC-CALL or 1-888-225-5322**

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#### **Coupons Are still available:**

- Call the Coupon Program toll-free 24-hour automated system 1-888-DTV-2009 or (1-888-388-2009).
- Mail a coupon application to: PO BOX 2000, Portland, OR 97208-2000. Download a Coupon Application here <http://www.dtv.gov/getcoupon.html>
- Fax a coupon application to 1-877-DTV-4ME2 (1-877-388-4632)
- Hearing impaired callers may dial 1-877-530-2634 (English/TTY) or 1-866-495-1161 (Spanish/TTY). TTY Service is available from 9 AM - 9 PM Eastern Time Monday through Friday.
- Web Access [www.dtv2009.gov](http://www.dtv2009.gov)

#### **Purchase a Converter: (Major Retail stores)**

- Best Buy, Kmart ,RadioShack, Sears, Target, Wal-Mart

#### **Telephone Support (Free of Charge)**

- 1-888-Call FCC (1-888-225-5322)
- Communication Service for the Hearing Impaired -Phone Support 1-877-889-4273; 1-877-388-4968 (Voice)

#### **In-home Assistance (Free of Charge)**

- Best Buy Co., Inc. 877-229-3889; statewide service
- R&D Training & Technical Services; 1-866-202-4596; 97; 98; statewide service
- Deployment Essentials, LLC 866-550-4388, by zip code only in certain areas
- Installs Inc 800-582-4250; by zip code only in certain areas

- IAFC 888-225-5322, by zip code only in certain areas
- AmeriCorps 888-225-5322
- Hoboken Fire Department (Hoboken City Only) General Information: 201-420-2259
- The Idea Guy, LLC 888-898-8729, by zip code only in certain areas.

**Walk-in Center (Demonstration Free of Charge)**

- ASPIRA Foundation  
390 Broad Street  
Newark, NJ 07104  
Contact: 973-484-7554

**Web and E-mail Support**

[www.dtv.gov](http://www.dtv.gov) (General, Help Guides and more detail on in-home assistance)

[www.dtv2009.gov](http://www.dtv2009.gov) (NTIA TV converter box coupon program site)

[dtvinfo@fcc.gov](mailto:dtvinfo@fcc.gov) (FCC DTV e-mail address)

**Additional Information and Technical Information**

[www.AntennaWeb.org](http://www.AntennaWeb.org) (Enter your address to get technical data and antenna advice)

[www.tvfool.com](http://www.tvfool.com) (Enter your address to get technical data and signal information)

[www.dtvanswers.com](http://www.dtvanswers.com) (National Association of Broadcasters)

[www.dtvtransition.org](http://www.dtvtransition.org) (Electronics industry consortium)

[www.ConsumerReports.org/dtv](http://www.ConsumerReports.org/dtv) (Consumer Reports DTV guide)

[www.nab.org/AM/ASP/DTVStations/DTVStations.asp/Code](http://www.nab.org/AM/ASP/DTVStations/DTVStations.asp/Code) (Listing of digital channel numbers)