The New Jersey Department of Human Services
Division of Developmental Disabilities

Providing Services in the New Jersey Developmental Disabilities System: A Primer for New Providers

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A Quick Caveat:

Today’s discussion relates to the system we are moving toward.

Not all elements are fully in place yet.

Full implementation is expected to take another 12 – 18 months.
NJ Division of Developmental Disabilities

- Division of the NJ Dept of Human Services (DHS)
- Statewide Operations
  - Two Regions for Community Services (Northern & Southern, with eight regional offices in total)
  - Five Developmental Centers (DCs)
- Approximately 7,000 staff
- Approximately $1.8 billion budget
- Approximately 25,000 eligible individuals
- Approximately 1,600 individuals in DCs
- Approximately 11,000 CCW enrolled individuals
## Across the Life Course: When Do Individuals Come to DDD?

<table>
<thead>
<tr>
<th>Early Intervention</th>
<th>Children’s Services (through age 21)</th>
<th>Transition Ages 16-21</th>
<th>Adult Services (eligibility at 18) (services at 21)</th>
<th>Aging Adults</th>
</tr>
</thead>
<tbody>
<tr>
<td>Department of Health (DOH)</td>
<td>School System Department of Children &amp; Families (DCF)</td>
<td>Planning for Adult Life Program (PFAL)</td>
<td><strong>DDD: SP, CCW</strong> Generic Supports</td>
<td>DDD Managed Long Term Services &amp; Supports (MLTSS)</td>
</tr>
</tbody>
</table>
NJ Developmental Disabilities System

- Adults Only (21+)
- Medicaid-based
  - Individual/Service/Provider/Setting
- Two waivers (*Supports Program & Community Care Waiver*)
  - Waiver services only
  - Discreet (unbundled) services
- Fee-for-Service
  - Standardized Rate Structure
- Support Coordination model of case management
- Employment First
In addition to waiver services accessed via one of the two waiver programs, DDD-eligible individuals may be eligible for:

- All Medicaid State Plan services for acute health care needs – MCO
- Mental/behavioral health services – carved in to MCO
- Housing/rental subsidies (including those offered by the DHS Office of Housing)
- Vocational services delivered by the NJ Division of Vocational Rehabilitation Services (within NJ Department of LWD)

As an alternative to waiver services accessed via one of DDD’s two waiver programs, individuals who meet the nursing home level of care may be entitled to Managed Long Term Services & Supports (MLTSS)
Some Key Terms & Acronyms

- Support Coordination Agency (SCA)
- Supports Program (SP)
- Community Care Waiver (CCW)
- Person Centered Planning Tool (PCPT)
- Individualized Service Plan (ISP)
- New Jersey Comprehensive Assessment Tool (NJ CAT)

**Tiering & Acuity**
- Based on NJ CAT score in self care, behavioral, medical, etc.
- Base Tiers (A,B,C,D,E) + Acuity Differentiated Tiers (Aa,Ba,Ca,Da,Ea)
- Determines reimbursement rate for some services
- Determines individual budget

- iRecord
### Supports Program vs CCW

- Waivers that provide Home & Community Based Services (HCBS) for individuals with developmental disabilities

<table>
<thead>
<tr>
<th>Supports Program (1115)</th>
<th>Community Care Waiver (1915(c))</th>
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<tbody>
<tr>
<td>Launching July 2015</td>
<td>In Existence Since 1982</td>
</tr>
<tr>
<td>Functional Criteria</td>
<td>ICF/ID Level of Care</td>
</tr>
<tr>
<td>No Anticipated Waiting List</td>
<td>Waiting List (or Emergency)</td>
</tr>
<tr>
<td>Own/Family Home, Unlicensed Settings</td>
<td>Own/Family Home or Licensed Settings</td>
</tr>
<tr>
<td>Capped Individual Budgets</td>
<td>Increased Individual Budgets</td>
</tr>
<tr>
<td>Fee-for-Service upon Launch</td>
<td>Shifting to Fee-for-Service</td>
</tr>
</tbody>
</table>
Waiver Services

- Assistive Technology - Both
- Behavioral Supports - Both
- Career Planning - Both
- Cognitive Rehabilitation - SP
- Community Based Supports - SP
- Community Inclusion Services - SP
- Community Transition Services - CCW
- Day Habilitation - Both
- Environmental Modifications - Both
- Goods and Services - SP
- Individual Supports - CCW
- Interpreter Services - SP
- Natural Supports Training - SP
- Occupational Therapy - Both
- Personal Emergency Response System - Both
- Physical Therapy - Both
- Prevocational Training - Both
- Respite - Both
- Speech, Language and Hearing Therapy - Both
- Support Coordination - Both
- Supported Employment - Both
- Supports Brokerage - SP
- Transportation - Both
- Vehicle Modifications - Both
Provider Reimbursement

- **Standardized Rates**

- **Services are Prior Authorized**
  - Approved ISP
  - Email – Service Detail Report from DDD
  - Mail – Prior Authorization Letter from Medicaid

- **Providers claim after the service is rendered – via Molina (Medicaid Fiscal Agent)**

- **Some services will be reimbursed via use of a fiscal intermediary**
Service & Provider Selection Process

• Individual chooses a Medicaid/DDD Approved Support Coordination Agency (SCA)
  ○ Can be changed any time (month’s notice) upon request

• SCA assists/facilitates person centered planning process – Person Centered Planning Tool (PCPT)

• SCA assists in development of Individualized Service Plan (ISP) – specifies needs, services & providers
  ○ This will serve as the prior authorization

• SCA assists in linking individual to services and providers
Service & Provider Selection Process

- Provider (after working with individual) develops strategies to meet the outcomes identified in ISP
- Provider documents services delivered, dates, times, units, and progress toward outcomes
- Provider claims for services rendered and is reimbursed by Medicaid
- Providers are continually monitored by DDD for quality assurance purposes
- Providers and/or services can be changed at any time by amending the ISP
Anticipated Timeframe

- **Supports Program** enrollment – July 2015
  - Graduates/New Presenters entering system after enrollment begins will enroll directly into new FFS system (with only providers who are approved to operate in new model)
  - Individuals who have come into the system between June 2013 – now (approximately 2,000) will be “flipped” into new model during summer
  - Everyone else currently receiving services will shift into the new system over the next 12-18 months

- Individuals on the **Community Care Waiver** cannot be integrated until after the pending renewal is approved

- Individuals in licensed residential settings are anticipated to begin integration into the new model in January 2016

- Entire process expected to take 12 – 18 months
Getting Started as a Medicaid/DDD Provider

- Apply for a Medicaid National Provider Identifier (NPI)  
  https://nppes.cms.hhs.gov/NPPES/Welcome.do
- Review Service Definitions, Qualifications, Rates, & Supports  
  Program Policies & Procedures Manual
- View “Becoming an Approved Provider” Webinar  
  ○ Available on the Division’s website:  
    https://www.youtube.com/watch?v=WsSKkNaz7SA
- Complete Combined Application  
  ○ Available on the Provider Portal page of the Division’s website:  
    www.nj.gov/humanservices/ddd/programs/sppp.html
- Submit Application by mail to:  
  Molina Medicaid Solutions Provider Enrollment Unit  
  P.O. Box 4804  
  Trenton NJ 08650-4804
Upcoming Webinars

• DDD’s System Reform: Understanding What It Means for Someone Entering DDD Services
  ○ June 5, 2015 – 1:30 PM to 4:00 PM
  ○ July 13, 2015 – 2:00 PM to 4:30 PM

• DDD’s System Reform: Understanding What It Means for Someone Who Is Currently Receiving DDD Services
  ○ May 21, 2015 – 10:00 AM to 12:30 PM
  ○ June 17, 2015 – 5:00 PM to 7:30 PM
  ○ August 15, 2015 – 9:30 AM to 12:00 PM

Resources & Information

- Division Announcements

- Subscribe to Division Update
  DDD.Communications@dhs.state.nj.us

- Fee-for-Service Implementation
  www.nj.gov/humanservices/ddd/programs/ffs_implementation.html

- Help Desks:
  - DDD.FeeForService@dhs.state.nj.us
  - DDD.SuppProgHelpdesk@dhs.state.nj.us
Visit the Division’s Provider Portal today

www.nj.gov/humanservices/ddd/programs/sppp.html