

ADRC Orientation



OCTOBER 18, 2013
NJ DIVISION OF AGING SERVICES
NJ DEPARTMENT OF HUMAN SERVICES





AGING & DISABILITY RESOURCE CONNECTION

Your Doorway to Information & Assistance

AoA/CMS – Joint Venture



- In FY 2000, historic partnership formed – federal recognition that aging and disability communities share similar services yet different funding sources.
- Encourage a shift from institutional care to HCBS
- AoA/CMS believe ADRC model critical to states' efforts to reform LTC.
- ADRC based on a consumer-driven model; consumer drives decision-making process.

AoA/CMS (Cont'd)



- Vision to have ADRCs in every community – seen as visible, trusted entities.
- ADRCs serve people of all incomes and ages (18+) residing in the community.
- Help with streamlining eligibility determination for individuals -- both the clinical and financial processes.
- Promote seamless financing of State and federal LTC dollars.

NJ ADRC Mission



- Redesign access to NJ's aging and disability long-term care supportive service delivery systems to establish a single pathway that provides access to services for individuals over their lifespan and allows them to age in place.

ADRC Concept Institutionalized



- In October 2, 2003 AoA and CMS launch the first round of ADRC grants- 3 year grant.
 - NJ is chosen as one of the first 12 states to pilot ADRC.
- By 2006, Older Americans Act incorporates ADRC language.
- By May 2012 –
 - All county Area Agencies on Aging implement the ADRC business model.

ADRC Statewide – No Wrong Door



- May 2012 – ADRC business process implemented statewide from an aging perspective.
- Moving Forward: Discussions need to occur to incorporate the business process into the disability service delivery system.
- Thus, formulation of an Aging & Disability Executive Partnership – Area Agencies on Aging (AAA), Centers for Independent Living (CIL) and County Offices of Disability Services (CODS).
- Website – www.adrcnj.gov

What is NJ's ADRC??....



- ADRC is a business process... designed to standardize and streamline the eligibility process and improve access to services.
- ADRC is about *redesigning* 'systems' at all levels of government.
- ADRC is inclusive of all funding sources.
- ADRC is about standardizing the clinical and financial eligibility determination process for HCBS.
- ADRC is about 'coordination' among state, county and local agencies.

ADRC Business Process Model



- Intake – gathering demographics and providing basic information and assistance.
- Screen for Community Services
 - Identifies most “at risk” and prioritizes consumers residing in the community and in need of assessment
 - Predictor of most appropriate services
 - Built-in algorithm which scores one of five levels of service needs

ADRC Model (cont'd)



- **Care Needs Assessment (OCCO/3 counties)**
 - Standardized assessment tool
 - Distinct functions for assessor vs. care manager
 - Options counseling
- **Care Planning/Management**
- **Monitoring and Quality Improvement**

Five Levels of Service Need



- Information & Assistance
- Homemaker
- Intermittent Personal Care
- Home Care
- Nursing Home

ADRC and Managed Care Prior to MLTS



- A consumer receiving acute care services may at some point become eligible for long term services and supports. If this is the case, the MCO shall ensure that the consumer has exhausted utilization of existing State Plan services.
- If so, refer consumer to the ADRC to be screened for community services .
- If Screen scores 3, 4, or 5 a care needs assessment will be conducted and options counseling provided based on assessment outcomes.
- If appropriate, consumer will be directed to Medicaid (or the County Welfare Agency) for financial determination.

ADRC & Managed Care After MLTSS



- A consumer receiving acute care services may at some point become eligible for long term care.
- Assessment will be conducted by MCO if existing member; assessment conducted by OCCO or ADRC if new enrollee.
- Assessment is reviewed and authorized/not authorized by OCCO.
- Consumers that miss the enrollment period will receive Service Coordination by ADRC staff .

ADRC Service Coordination (New Enrollees)



- **ADRC Service Coordinator ensures that the consumer receives transitional services, (limited State Plan Services).**
- **ADRC Service Coordinator will counsel consumer and facilitate enrollment in a MCO/PACE.**
- **ADRC Service Coordinator will participate in the transfer of consumer information upon enrollment.**