

## Frequently Asked Questions (FAQ) Driver Improvement Program (DIP)

### **What is the cost of the class?**

*There are two separate fees you will be required to pay: an administrative fee of \$75 payable to the Motor Vehicle Commission (MVC) and a class fee payable to the provider whose class you attend. Class fees will vary from provider to provider but will not exceed \$75. Contact a provider for details. The total will not exceed \$150.*

### **Why do I need to pay the Administrative Fee before calling a licensed training provider?**

*If you have not paid the Administrative fee, you will not receive credit for taking the course.*

### **Can I take a defensive driving course instead of the DIP class?**

*No, you must complete a DIP class offered by an approved provider.*

### **Can the training provider charge a cancellation fee?**

*Before choosing a training provider, it is important to ask about or review their policies. The driver may be charged a cancellation or re-scheduling fee. These policies vary depending on when you notify the provider.*

### **I heard that you can arrive late or leave the class early and still get credit for attending. Is this true?**

*A driver must attend the entire class; those who arrive late or leave early will be reported (to the MVC) as failing to complete. This will result in a license suspension.*

### **I don't want to be suspended. How will the MVC know that I completed the class?**

*Licensed training providers report course completions to the MVC within 48 hours.*

### **I paid the training provider, but they cancelled the class. They said they would re-schedule me, but I will be suspended before the class date. What should I do?**

*Please contact the MVC at 609-292-7500 X 5034 for additional information.*

### **I want to remove points from my license. Can I take a DIP class?**

*No, you are only eligible to take the class if you received a notice from the MVC indicating the option to take the DIP. Otherwise, you may take a defensive driving course for point reduction, if applicable.*