



---

STATE OF NEW JERSEY

**Jon S. Corzine**  
Governor  
**Sharon A. Harrington**  
Chief Administrator

**NJMVC's Dealer Services Program Begins October 1, 2007  
New Car and Truck Dealers Have Another Option for Processing MV Transactions**

On October 1, 2007, NJMVC's new Dealer Services Program ("DSP") becomes effective. The main goal of the DSP is to provide New Jersey's New Car and Truck Dealers ("Dealers") with another option for processing their motor vehicle transactions.

NJMVC has approved the New Jersey Coalition of Automotive Retailers, Inc. ("NJ CAR"), with facilities in Trenton, New Jersey, as a Service Provider under the new DSP. A Service Provider is authorized to provide all Dealers a 3 business day guaranteed turnaround time for processing their motor vehicle transactions. In addition, a Service Provider has trained staff and utilizes a courier service for the timely pickup, tracking, processing and delivery of motor vehicle transactions. The service is available to **all** licensed New Car and Truck Dealers in New Jersey.

Services provided by a Service Provider include the issuance of titles and registrations (including in-State and out-of-State temporary registrations), dealer reassignment forms, license plates (including certain dedicated plates), new car inspection decals, processing foreign titles, collecting applicable fees and New Jersey Sales Tax on courtesy deliveries, and surrendering customers' (New Jersey) license plates. In addition a Service Provider routinely conducts training seminars for Dealer employees on a variety of motor vehicle-related topics, including motor vehicle transaction processing.

NJMVC is pleased to announce the appointment of NJ CAR as a Service Provider under the NJMVC's new DSP. The Service Provider will be contacting all Dealers to announce the availability of its services.

As always, Dealers have two additional options for processing their motor vehicle transactions: 1) The Dealer On-Line Services program. 2) The 45 NJMVC Agency locations throughout the state.

**DEALER ON-LINE SERVICES PROGRAM**

Since 1997, the New Jersey Motor Vehicle Commission (NJMVC) has partnered with General Systems Solutions (GSS) and Computerized Vehicle Registration (CVR) to provide new car Dealers limited online capability known as the Dealer On-Line Service Program. These websites enable dealers to process motor vehicle sale and lease transactions on-line.

Dealers are permitted limited online access to the NJMVC's records so that all transactions completed on location are recorded and fully processed with the NJMVC. Dealerships are supplied with NJMVC inventory (plates and universal forms), while vehicle titles are ordered online and printed at the State's Office of Information Technology. Fees are transferred electronically.

**AGENCY SERVICES**

Dealers may also bring their motor vehicle transactions to any one of 45 NJMVC Agency locations. These transactions include application for certificates of title, vehicle registrations, report of collected Sales Tax, and requests for temporary registrations and dealer reassignments. If a dealer has three deals or less to process, they can walk them up to the customer counter where they will be processed while they wait. If a dealer has more than 3 deals to be processed (known as bulk work), the requests will be processed within 72 business hours.

*For more information on*

**The Dealer Services Program**-Susan Sbarro at NJCAR Phone: 609-530-2808 Ext. 211 Fax: 609-530-2810 email : [ssbarro@nicar.org](mailto:ssbarro@nicar.org)

**The Dealer On-Line Services Program** - either of the following service providers:

GSS - Michael Audette, (VP of Sales, triVIN Inc) Phone : 860-448-3177 Fax: 860-448-3187 email : [maudette@trivininc.com](mailto:maudette@trivininc.com)

CVR - Mr. Charlie Legris, (NJ Territory Manager) Phone: 732-619-6207 [clegris@svrreg.com](mailto:clegris@svrreg.com) or visit website at [www.cvrreg.com](http://www.cvrreg.com)

**NJMVC Agency Services** - Bob Grill Phone 609-633-9456 email [bob.grill@dot.state.nj.us](mailto:bob.grill@dot.state.nj.us)