

State of New Jersey

DIVISION OF RATE COUNSEL 140 East Front Street, 4th FL P. O. Box 003

TRENTON, NEW JERSEY 08625

CHRIS CHRISTIE

Governor

KIM GUADAGNO Lt. Governor

STEFANIE A. BRAND Director

VIA HAND DELIVERY

June 29, 2015

Joseph H. Orlando, Appellate Division Clerk Superior Court of New Jersey The Appellate Division Clerk's Office P.O. Box 006 Trenton, New Jersey, 08625

Re: Appeal form the New Jersey Board of Public Utilities Decision and Order In the Matter of the Board's Investigation Regarding the Reclassification of Incumbent Local Exchange Carrier (ILEC) Services as Competitive – Phase II Proceeding under BPU Docket TX11090570 Appellate Division Docket No.:

Dear Mr. Orlando:

Annexed for filing on behalf of the Appellant, the New Jersey Division of the Rate Counsel, please find an original and two copies of:

- 1) Notice of Appeal with Attachments 1;
- 2) Case Information Statement (CIS) with Attachments 1;
- 3) The New Jersey Board of Public Utilities Decision and Order dated June 5, 2015; and
- 4) The Transcripts of the NJ Board of Public Utilities' May 19, 2014, Agenda Meeting and the Transcripts of the July 17, 2012 Evidentiary Hearing in the within matter inclusive of (4 copies of each and 4 electronic CD copies).

Kindly return one copy date stamped "filed" for our records. Please note that Rate Counsel is exempt from paying filing fees under \underline{R} . 2:5-2 of the Rules of the Appellate Division.

Thank you for your attention to this matter.

Very truly yours,

Stefanie A. Brand, Director,

New Jersey Division of Rate Counsel

SAB/rk c: Service List w/encls.

Stefanie A. Brand, Esq.

¹/ The New Jersey Division of the Rate Counsel is in, but not of, the Department of the Treasury and is authorized by statute to represent the public interest in such administrative and court proceedings as deemed by the Director shall best serve the public interest, in its mission of protecting New Jersey ratepayers in utility matters. See, N.J.S.A. 52:27EE-48 as defined in section 12 of P.L.2005, c.155 (C.52:27EE-12).

Appeal form the NJ BPU Decision & Order IMO the Board's Investigation Regarding the Reclassification of Incumbent Local Exchange Carrier (ILEC) Services as Competitive - Phase IIProceeding under BPU Docket No.: TX11090570

Gregory M. Romano, General Counsel Verizon New Jersey, Inc. One Verizon Way VC54S201 Basking Ridge, NJ 07920

William D. Smith, Assistant General Counsel Verizon New Jersey, Inc. 140 West Street, 27th Fl. New York, NY 1007

Kevin Walsh and Lawrence Lustberg, Esqs. Gibbons P.C. One Gateway Center Newark, NJ 07102

Irene Kim Asbury, Board Secretary NJ Board of Public Utilities 44 South Clinton Avenue, 9th Fl. P.O. Box 350 Trenton, NJ 08625

Paul Flanagan, Executive Director NJ Board of Public Utilities 44 South Clinton Avenue, 9th Fl. P.O. Box 350 Trenton, NJ 08625

Carole Artale, Esq.
Counsel's Office
NJ Board of Public Utilities
44 South Clinton Avenue, 9th Fl.
P.O. Box 350
Trenton, NJ 08625

Commissioner Joseph L . Fiordaliso NJ Board of Public Utilities 44 South Clinton Avenue, 9th Fl. P.O. Box 350 Trenton, NJ 08625

Commissioner Dianne Solomon NJ Board of Public Utilities 44 South Clinton Avenue, 9th Fl. P.O. Box 350 Trenton, NJ 08625

Commissioner Upendra Chivukula NJ Board of Public Utilities 44 South Clinton Avenue, 9th Fl. P.O. Box 350 Trenton, NJ 08625

Commissioner Mary-Anna Holden NJ Board of Public Utilities 44 South Clinton Avenue P.O. Box 350 Trenton, NJ 08625

John Hoffman, Acting Attorney General NJ Office of Attorney General Hughes Justice Complex 25 Market Street, POB 080 Trenton, NJ 08625 Caroline Vachier, DAG
NJ Office of Attorney General
Division of Law & Public Safety
124 Halsey Street, 5th Fl., POB 45029
Newark, NJ 07101

Alex Moreau, DAG NJ Office of Attorney General Division of Law & Public Safety 124 Halsey Street, 5th Fl. POB 45029 Newark, NJ 07101

Veronica Beke, DAG NJ Office of Attorney General Division of Law & Public Safety 124 Halsey Street, 5th Fl. POB 45029 Newark, NJ 07101 Ava-Marie P. Madeam, VP State Government Affairs Verizon New Jersey, Inc 50 Broad Street Newark, NJ 07101



New Jersey Judiciary Superior Court - Appellate Division NOTICE OF APPEAL

			ATTORNEY / LAW FIRM / PRO SE LITIGANT (2) NAME						
			Stefanie A. Brand, Dir., New Jersey Division of Rate Counsel						
			STREET ADDRESS 140 East Front Street, 4th Fl., P.O. Box 003						
				TY STATE ZIP		PHONE NUMBER			
			Trenton	NJ	08625	(609) 984-1460			
				EMAIL ADDRESS sbrand@rpa.state.nj.us					
	ON APPEAL FROM	TDM OCCUPANT							
	TRIAL COURT JUDGE (3)		· ·		TRIAL COURT OR AGENCY NUMBER (5)				
		New Jersey Board of Public Utilities BPU Docket No			BPU Docket No. TX11090570				
	Notice is hereby given that (6) The New	w Jersey Divis	sion of Rate Counse	<u> </u>	_ appe	als to the Appellate			
(7)	Division from a ☐ Judgment or ■ Oi	rder entered	on <u>June 5, 2015</u>			in the □ Civil			
	□Criminal or □Family Part of the Sເ	☐ Criminal or ☐ Family Part of the Superior Court or from a ■ State Agency decision entered on							
	<u>June 5, 2015</u> .					£2			
(8)	If not appealing the entire judgment, o	rder or age	ncv decision, spe	ecify wi	hat parl	ts or paragraphs are			
	being appealed.	3		83		11			
	The New Jersey Division of Rate Counsel is a	ppealing the N	New Jersey Board of	Public	Utilities :	Decision and Order rendered in			
	the above a captioned matter in its entirety. O	rder Attachme	ent 2						
(9)	Have all issues as to all parties in this	Il issues, as to all parties in this action, before the trial court or agency been disposed of? (In							
(5)						•			
!	consolidated actions, all issues as to all parties in all actions must have been disposed of.) Yes								
	If not, has the order been properly certified as final pursuant to R. 4:42-2? ☐ Yes ☐ No					Yes □ No			
			<u> </u>						
	For criminal, quasi-criminal and juveni	le actions o	nly:						
(10A)	Give a concise statement of the offe	ense and the	e judgment inclu	ding da	ate ente	ered and any sentence			
	or disposition imposed:								
(10B)	This appeal is from a ☐ conviction	n □ post ju	judgment motion						
	If post-conviction relief, is it the \Box	1st □ 2nd	□ other						
(10C)	Is defendant incarcerated? Ves	. П Мо		sp	ecify				
(100)			-t		N.1.				
	Was bail granted or the sentence or	aisposition	stayed? Ye	es 📙	No				
(10D)	If in custody, name the place of conf	inement:							
	•								
	Defendant upper managed by the territory								
	Defendant was represented below by:								
	☐ Public Defender ☐ self ☐ private	e counsel			specify	y			

Notice of appeal and attached case information statement have been served where applicable on the					
following:					
	Name	Date of Service			
Trial Court Judge					
Trial Court Division Manager					
Tax Court Administrator					
1	The New Jersey Board of Public Utiliti				
•		General List [June 29, 2015]			
Other parties in this action:	·				
Name and Designation Verizon New Jersey, Inc.	Attorney Name, Address and Telepho Gregory M. Romano, General Counsel, Mid-A One Verizon Way VC54S201, Basing Ridge, N	tlantic Region June 29, 2015			
Verizon New Jersey, Inc.	William D. Smith, Assistant General Counsel 140 West Street, 27th Fl., New York, NY 1000	June 29, 2015			
Verizon New Jersey, Inc.	Kevin Walsh, Esq. and Lawrence Lustberg, Esc One Gateway Center, Newark, NJ 07102-5310	q., Gibbons PC June 29, 2015			
Attached transcript request form h	as been served where applicable on the	following:			
	Name	Date of Amount of			
*		Service Deposit			
Trial Court Transcript Office					
•					
Clerk of the Tax Court		v (<u>k</u> ?			
State Agency					
Exempt from submitting the transc	print request form due to the following:				
_					
Transcript in possession of attorney or pro se litigant (four copies of the transcript must be submitted along with an electronic copy)					
List the date(s) of the trial or hearing:					
There are two attached transcripts. Attachment 3 is of the New Jersey Board of Public Utilities' ("Board") Agenda Meeting					
of May 19, 2015, approving the Stipulation and Attachment 4 the Board's Evidentiary Hearing below on July 17, 2012.					
i Motion for free transcript file	u with the court below. Attach copy.				
I certify that the foregoing state	ments are true to the best of my know	ledge, information and belief.			
I also certify that, unless exemp	ot, the filing fee required by N.J.S.A. 2	2A:2 has been paid.			
(14) 6 (29) 15 DATE	(15) Stefanie A. B. SIGNATURE OF ATTORNEY OF	DR PRO SE LITIGANT			
	Trial Court Judge Trial Court Division Manager Tax Court Administrator State Agency Attorney General or Attorney for Governmental body pursuant R. 2:5-1(a), (e) or (h) Other parties in this action: Name and Designation Verizon New Jersey, Inc. Verizon New Jersey, Inc. Verizon New Jersey, Inc. Attached transcript request form has a court Reporter (if applicable) Supervisor of Court Reporters Clerk of the Tax Court State Agency Exempt from submitting the transcript along with an electron List the date(s) of the trial or There are two attached transcripts of May 19, 2015, approving the Sometime Motion for free transcript filed. I certify that the foregoing state	Trial Court Judge Trial Court Division Manager Tax Court Administrator State Agency Attorney General or Attorney for other Governmental body pursuant to R. 2:5-1(a), (e) or (h) Other parties in this action: Name and Designation Verizon New Jersey, Inc. William D. Smith, Assistant General Counsel 140 West Street, 27th Fl., New York, NY 1000 Verizon New Jersey, Inc. Kevin Walsh, Esq. and Lawrence Lustberg, Esc. One Gateway Center, Newark, NJ 07102-5310 Attached transcript request form has been served where applicable on the Name Trial Court Transcript Office Court Reporter (if applicable) Supervisor of Court Reporters Clerk of the Tax Court State Agency Exempt from submitting the transcript request form due to the following: No verbatim record. Transcript in possession of attorney or pro se litigant (four copies of tomitted along with an electronic copy). List the date(s) of the trial or hearing: There are two attached transcripts. Attachment 3 is of the New Jersey Board of Put of May 19, 2015, approving the Stipulation and Attachment 4 the Board's Evidentia. Motion for abbreviation of transcript filed with the court or agency beld Motion for free transcript filed with the court below. Attach copy. I certify that the foregoing statements are true to the best of my know I also certify that, unless exempt, the filing fee required by N.J.S.A. 2			

New Jersey Judiciary Superior Court – Appellate Division NOTICE OF APPEAL - ATTACHMENT 1

In the Matter of the Board's Investigation

Regarding the Reclassification of Incumbent

Local Exchange Carrier Services as Competitive -

Phase II Proceeding

BPU Docket No.: T X11090570

APPELLANT'S ATTORNEYS:

Stefanie A. Brand, Director, NJ Division of Rate Counsel Maria T. Novas-Ruiz, Assistant Deputy Rate Counsel New Jersey Division of Rate Counsel 140 East Front Street, 4th Floor, POB 003

Trenton, NJ 08625

T(609) 984-1460 sbrand@rpa.state.nj.us

mnovas-ruiz@rpa.state.nj.us

Notice of appeal and attached case information statement have been served where applicable on the following: Continued - Additional Parties Served:

following: Continued - Additional Parties Served:						
Name and Designation New Jersey Board of Public Utilities, Respondent .	Attorney Name, Address and Telephone No. Irene Kim Asbury, Board Secretary Paul Flanagan, Executive Director Carole Artale, Counsel's Office 44 South Clinton Avenue, 9th Fl. PO BOX 350 Trenton, NJ 08625-0350 (609) 292-1554	Date of Service June 29, 2015 June 29,2015 June 29, 2015				
New Jersey Office of the Attorney General	John J. Hoffman, Acting Attorney General Hughes Justice Complex 25 Market Street, POB 080 Trenton, NJ 08625-080 (609) 292-4925	June 29, 2015				
New Jersey Office of the Attorney General	Caroline Vachier, DAG Alex Moreau, DAG Veronica Beke, DAG Division of Law & Public Safety 124 Halsey Street, 5th Fl., POB 45029 Newark, NJ 07101- 45029 (973) 648-3441	June 29, 2015 June 29, 2015 June 29, 2015				
Verizon New Jersey, Inc.	Ava-Marie P. Madeam, VP State Government Affairs 50 Broad Street, Newark, NJ 07101	June 29, 2015				

(973) 649-3125



New Jersey Judiciary Superior Court - Appellate Division CIVIL CASE INFORMATION STATEMENT

	Please type or clearly print all information.										
	ITLE IN FULL (1)			TRIAL COURT OR AGENCY DOCKET NUMBER (2)							
	In the Matter of the Board's Investigation Regarding the Reclassification of Incumbent Local Exchange Carrier Services as Competitive - Phase II Proceeding			BPU Docket No. TX11090570							
	Attach additional sheets as necessary for any information below.	 -			•						
(3)	APPELLANT'S ATTORNEY EMAIL ADDRESS: sbrand@rpa.stat	te.nj.us									
	☐ PLAINTIFF ☐ DEFENDANT ■ OTHER (SPECIFY) The N	New Jersey Divisi	on of R	Rate C	ounsel (P	arty Below)			-		
	NAME		CLIEN	IT					-		
	Stefanie A. Brand, Director, New Jersey Division of Rate	Counsel	New	Jerse	y Ratepay	yers	TELEPHONE NUMBER				
	STREET ADDRESS 140 East Front Street, 4th Floor, P0 Box 003	CITY Trenton	- 1	STATE VJ	ZIP 08625	TELEPHONE (609) 984-			-		
4)	RESPONDENT'S ATTORNEY* EMAIL ADDRESS: Alex. Moreau~do	ol.lps.state.nius				<u> </u>			-		
	NAME		CLIEN	IT -					-		
		Alex Moreau, DAG, Law & Public Safety, NJ Attorney General's Office			The New Jersey Board of Public Utilities						
	STREET ADDRESS	CITY		STATE		TELEPHONE			-		
	124 Halsey Street, 5th Floor, P0 Box 45029	Newark	N	41	07101	(973) 648-	3762		_		
Ì	* Indicate which parties, if any, did not participate below or were no longer p	parties to the action at the	he time of	f entry (of the judgm	ent or decision be	eing appeale	ed.			
5)	GIVE DATE AND SUMMARY OF JUDGMENT, ORDER, OR DECISION Appeal from the June 5, 2015, Decision and Order of the Ne competitive the four remaining rate regulated telephone serve as well as relinquished Board oversight of service quality the	ew Jersey Board o	f Publi Verizo	c Util n Nev	ities ("Bo v Jersev)	oard"), which	reclassifi out New J	ed as ersey			
6)	Are there any claims against any party below, either in this or a cons of, including counterclaims, cross-claims, third-party claims and appli	olidated action, which	h have fees?	not be	en dispose	:d	☐ YES		NO		
	If so has the order been properly certified as final pursuant to P. 4:42.22 (if not leave to appeal must be accused to 5.00 to					NO I					
	(If the order has been certified, attach, together with a copy of the order, a copy of the complaint or any other relevant pleadings and a brief explanation as to why the order qualified for certification pursuant to R. 4:42-2.)						110				
	Were any claims dismissed without prejudice?						[] VEQ		NO		
	If so, explain and indicate any agreement between the parties concerning future disposition of those claims.					NO					
7	In our experience, the New Jersey Board of Public Utilities d	loes not settle app	eals of	final	orders.						
7)	Is the validity of a statute, regulation, executive order, franchise or co	nstitutional provision	of this	State t	peing ques	tioned?	☐ YES		NO		
B)	GIVE A BRIEF STATEMENT OF THE FACTS AND PROCEDURAL H	ISTORY:									
	The matter under appeal In the Matter of the Board Investigation Regarding the Reclassification of Incumbent Local Exchange Carrier (ILEC) Services as Competitive – Phase II, BPU Docket No. TX11090570, ("2011 ILEC Proceeding" and/or "2011 ILEC Phase II"), is part of a two phase proceeding in which New Jersey's two incumbent local exchange carriers ("ILECs") Verizon New Jersey, Inc., ("Verizon") and United Telephone Company of New Jersey, Inc., formerly d/b/a/Embarq (currently d/b/a "CenturyLink") seek to reclassify as competitive all telephone services and remove these services from rate regulation as permitted under N.J.S.A. 48:2-21.19. SEE ATTACHMENT						С				

(9)	TO THE EXTENT POSSIBLE, LIST THE PROPOSED ISSUES TO BE RAISED ON THE APPEAL AS THE APPROPRIATE POINT HEADINGS PURSUANT TO R. 2:6-2(a)(5). (Appellant or cross-appellant only.):	EY WILL BE DESCRIBED IN						
·	I. The New Jersey Board of Public Utilities' Decision and Order Violated Due Process. II. The New Jersey Board of Public Utilities' Decision and Order was Contrary to Law, Arbitra III. Material and Factual Issues Remain in this Contested Case Which Require That the Matter	ry and Capricious. Be Remanded for Hearing.						
(10)	IF YOU ARE APPEALING FROM A JUDGMENT ENTERED BY A TRIAL JUDGE SITTING WITHOUT A JUTIAL COURT, COMPLETE THE FOLLOWING:	JRY OR FROM AN ORDER OF THE						
	Did the trial judge issue oral findings or an opinion? If so, on what date?	YES NO						
	2. Did the trial judge issue written findings or an opinion? If so, on what date?	YES NO						
	3. Will the trial judge be filing a statement or an opinion pursuant to \underline{R} . 2:5-1(b)?	YES NO						
	Caution: Before you indicate that there was neither findings nor an opinion, you should inquire of the trial judge to determine whether findings or an opinion was placed on the record out of counsel's presence or whether the judge will be filing a statement or opinion pursuant to R. 2:5-1(b).							
	DATE OF YOUR INQUIRY:							
	1. IS THERE ANY APPEAL NOW PENDING OR ABOUT TO BE BROUGHT BEFORE THIS COURT WHI	CH:						
(11)	(A) Arises from substantially the same case or controversy as this appeal?	YES NO						
(12)	(B) Involves an issue that is substantially the same, similar or related to an issue in this appeal?	YES NO						
(13)	2. WAS THERE ANY PRIOR APPEAL INVOLVING THIS CASE OR CONTROVERSY?	YES NO						
(14)) IF THE ANSWER TO EITHER 1 OR 2 ABOVE IS YES, STATE: Case Name: Appellate Division Docket Number:							
!		•						
	Civil appeals are screened for submission to the Civil Appeals Settlement Program (CASP) to determine the alternative, a simplification of the issues and any other matters that may aid in the disposition or handling when responding to the following question. A negative response will not necessarily rule out the scheduling	of the appeal. Please consider these						
(15)	State whether you think this case may benefit from a CASP conference. Explain your answer:	☐YES ■ NO						
	In our experience, the New Jersey Board of Public Utilities does not settle appeals of final order	lers.						
-	I certify that confidential personal identifiers have been redacted from documents now submitted to the co							
(16)	documents submitted in the future in accordance with Rule 1:38-7(b).	urs, and will be redacted from all						
	(17) The New Jersey Division of Rate Counsel (18) Stefanie A. Brand, Dir.	NJ Div. of Rate Counsel						
		insel of Record epresented by counsel)						
	(19) 6/29/15 (20) Stefanie	A Board						
	Date Signature of C	ounsel of Record						
- 1	(or your signature if no	t represented by counsel)						

New Jersey Judiciary Superior Court - Appellate Division

CIVIL CASE INFORMATION STATEMENT ("CIS"): ATTACHMENT 1 (Page 1 of 2)

In the Matter of the Board's Investigation Regarding the Reclassification of Incumbent Local Exchange Carrier Services as Competitive -Phase II Proceeding

BPU Docket No.: T X11090570

APPELLANT'S ATTORNEYS:

Stefanie A. Brand, Director, New Jersey Division of Rate Counsel
Maria T. Novas-Ruiz, Assistant Deputy Rate Counsel, New Jersey Division of Rate Counsel

GIVE A BRIEF STATEMENT OF THE FACTS AND PROCEDURAL HISTORY: - CONTINUED -

This matter began on October 13, 2011, when the Board of Public Utilities ("Board") issued an order regarding the re-evaluation of the competitiveness of the ILEC's four remaining rate-regulated services (residential basic exchange service, single-line business basic exchange service, nonrecurring charges for installation of residential services, and residential directory assistance directory assistance ("DA") services). ("October 2011 Order"). The proceeding was litigated through the hearing stage. An evidentiary hearing was held on July 17, 2012, and three public hearings were held in October and November 2012.

Three months after the close of the record, on March 23, 2013, the Board issued an Order in the 2011 ILEC Phase II, ("March 2013 Order") which approved a Stipulation and Agreement regarding CenturyLink, reclassifying item (iv) residential Directory Assistance as competitive; and requiring CenturyLink to provide one free call per month through December 2014 and continuing rate-regulation over CenturyLink's (i) residential basic exchange service; (ii) single-line business basic service; (iii) installation of residential service; and (iv) residential directory assistance, but allowing CenturyLink to file for competitive status for the remaining three services in the future. (March 2013 Order at 8). Thereafter, the matter remained inactive for approximately two and a half years, but for a brief meeting held on April 20, 2015, between Verizon and Rate Counsel initiated at Verizon's request to discuss Verizon's proposal for reclassification of all four remaining services as competitive.

On May 6, 2015, Board Staff and Verizon entered into a Stipulation which reclassified all of Verizon's remaining services as competitive and permits Verizon to make capped rate adjustments for the four rate-regulated services on an annual basis for five years. The rate increases amount to a 36% increase at the end of the five year period and result in an increase of \$15.840 million in revenue over 5 years based upon 220,000 subscribers (minus life line customers). Lastly, unless the Board determines otherwise at year three, the Stipulation terminates and relinquishes the Board's authority and oversight over Verizon's service quality. The Board may extend its oversight of service quality for two additional years, but will relinquish such authority after five years at the latest. On May 6, 2015, the Board Secretary issued a Notice attached to the Stipulation and Service List asking the parties to submit comments on the Stipulation of Settlement to the Board by May 15, 2015. [CIS Attachment 2].

New Jersey Judiciary Superior Court - Appellate Division

CIVIL CASE INFORMATION STATEMENT ("CIS"): ATTACHMENT 1 (Page 2 of 2)

In the Matter of the Board's Investigation Regarding the Reclassification of Incumbent Local Exchange Carrier Services as Competitive -Phase II Proceeding

BPU Docket No.: T X11090570

APPELLANT'S ATTORNEYS:

Stefanie A. Brand, Director, New Jersey Division of Rate Counsel Maria T. Novas-Ruiz, Assistant Deputy Rate Counsel, New Jersey Division of Rate Counsel

GIVE A BRIEF STATEMENT OF THE FACTS AND PROCEDURAL HISTORY: - CONTINUED -

On May 15, 2015, Rate Counsel filed its comments asking that the Board reject the Stipulation of Settlement and reopen the matter to allow parties the opportunity to provide empirical evidence regarding the current state of competition on the four remaining rate-regulated services and convene public hearings to allow interested parties a meaningful opportunity to be heard regarding pricing and service quality issues which had not been a part of the record. Rate Counsel noted that the relief granted, the reclassification of the remaining four services as competitive, was unsupported by the record as demonstrated by empirical evidence provided by Rate Counsel in 2012, and that a determination on the true state of competition for these services should not be made on stale four-year old data. Moreover, Rate Counsel noted that the record below was devoid of any empirical evidence or data regarding Verizon Service Quality Issues, as service quality had not been part of the earlier proceedings. Neither Rate Counsel, nor the public was given an opportunity to address these issues below. Rate Counsel's comments also noted that the record did not support the Stipulation's provisions and that approval of the Stipulation would permit further erosion of Verizon's service quality and jeopardize the continued provision of reliable, safe and adequate telephone service as required by N.J.S.A. 48:2-23.

On May 19, 2015, without further proceedings or opportunity for ratepayers to be heard, the Board approved the Stipulation entered into by Board Staff and Verizon and issued its Decision and Order on June 5, 2015, approving the proposed Stipulation without modification. Based on the staleness of the evidence in the record and the new issue addressed by the Stipulation on service quality the matter should have been reopened for public and evidentiary hearings to refresh the empirical evidence and give the parties the opportunity to provide evidence on service quality issues. The Board's failure to do so denied ratepayers' fundamental due process rights. As this Stipulation violates both sound public policy and basic principles of due process, and is arbitrary and capricious, Rate Counsel has instituted this appeal.