Office of the Public Defender Performance Indicators - July 2011	Frequency	Desired Trend	Target	Prior Month	Current Month	% Change	% Above or (Below) Target	12 Month Average
Providing Appropriate Effective Legal Counsel								
Trial Services to Indigents								
The Trial Division of the Office of the Public Defender (OPD) provides effective representation to indigent adult defendants charged with indictable offenses in the Criminal Division of Superior Court and indigent juveniles charged with delinquency in the Family Division of Superior Court.								
Adult Criminal cases - Opened	Monthly	Varies	4,932	5,399	5,149	-4.6%	4.4%	4,918
Adult Criminal cases - Closed *	Monthly	Increase	4,699	2,843	1,373	-51.7%	-70.8%	3,627
Juvenile Delinquency cases - Opened	Monthly	Varies	1,087	1,091	943	-13.6%	-13.2%	1,070
Juvenile Delinquency cases - Closed *	Monthly	Increase	1,142	464	128	-72.4%	-88.8%	756
Adult Average Attorney Caseload (includes per diem attorneys)	Monthly	Maintain	150	NA	NA			
Juvenile Average Attorney Caseload (includes per diem attorneys)	Monthly	Maintain	200	NA	NA			
* - The number of cases closed only reflect those cases actually closed in OPD's Case Management System								

Appellate Services to Indigents								
The Appellate Division of the Office of the Public Defender provides effective legal representation to								
indigent defendants on direct appeal of a criminal conviction or sentence in the Appellate Division of								
Superior Court.								
Notices of New Appeals Filed *	Monthly	Varies	139	144	152	5.6%	9.4%	140
Number of Excessive Sentence Program Dispositions	Monthly	Varies	58	56	46	-17.9%	-20.7%	58
Number of Briefs filed	Monthly	Increase	75	95	74	-22.1%	-1.3%	76
Number of Dismissals / Administrative Closings	Monthly	Varies	54	71	32	-54.9%	-40.7%	52
Petitions for Certification to Supreme Court	Monthly	Varies	48	43	23	-46.5%	-52.4%	44
Post Conviction Relief cases - Open	Monthly	Varies	66	73	36	-50.7%	-45.5%	64
Post Conviction Relief cases - Closed	Monthly	Increase	57	88	42	-52.3%	-26.3%	56
* - The number of notices of New Appeals Filed do not reflect those New Appeals waiting to be filed.								

Office of the Public Defender Performance Indicators - July 2011	Frequency	Desired Trend	Target	Prior Month	Current Month	% Change	% Above or (Below) Target	12 Month Average	
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Office of Parental Representation								
The Parental Representation Division of the Office of the Public Defender provides effective legal								
representation to indigent parents charged with Civil Abuse and Neglect Complaints (Title 9								
proceedings).								
Indigent Parent cases - Opened	Monthly	Varies	476	610	485	-20.5%	1.9%	483
Indigent Parent cases - Closed *	Monthly	Increase	410	380	44	-88.4%	-89.3%	291
The Parental Representation Division of the Office of the Public Defender provides effective legal representation to indigent parents in Termination of Parental Rights (Title 30 proceedings).								
Indigent Parent cases - Opened	Monthly	Varies	98	103	91	-11.7%	-6.7%	99
Indigent Parent cases - Closed *	Monthly	Increase	80	92	10	-89.1%	-87.5%	50
Combined Attorney Caseload (includes per diem attorneys)	Monthly	Maintain	75	60	57	-5.0%	-24.0%	59
* - The number of cases closed only reflect those cases actually closed in OPD's Case Management								
System								

Office of Law Guardian								
The Law Guardian Division of the Office of the Public Defender provides effective legal representation to all children who are the subject of Civil Child Abuse and Neglect Complaints (Title 9 proceedings).								
Children cases - Opened	Monthly	Varies	548	744	638	-14.2%	16.4%	548
Children cases - Closed *	Monthly	Increase	578	669	379	-43.3%	-34.4%	579
The Law Guardian Division of the Office of the Public Defender provides effective legal representation to all children in termination of parental rights proceeding (Title 30 proceedings).								
Children cases - Opened	Monthly	Varies	101	74	82	10.8%	-18.4%	98
Children cases - Closed *	Monthly	Increase	116	122	92	-24.6%	-20.7%	218
Combined Attorney Caseload (includes per diem attorneys)	Monthly	Maintain	88	112	113	0.9%	28.4%	113
* - The number of cases closed only reflect those cases actually closed in OPD's Case Management System								

Mental Health Division of the Office of the Public Defender provides effective legal representation for those diagnosed with a mental illness in initial commitment, periodic review and placement hearings at lederal, state, county, general and psychiatric hospitals.MonthlyVaries755771745 -3.4% -1.3% 754Number of persons with mental illness in initiated at commitment proceedings Number of persons with mental illness represented at voluntary commitment perceedings Number of persons represented at voluntary commitment hearings $\%$ of cases where clients' objective obtained to rother types of activities $\%$ of cases voluntary accepted Number of persons represented for other types of activities $\%$ of cases voluntary accepted Number of persons represented for other types of activities $\%$ of cases voluntary accepted Number of persons represented for other types of activities $\%$ of cases voluntary commitment hearingsMonthly VariesVaries755116 54.7% 8.3%22.3%Number of persons represented for other types of activities $\%$ of cases voluntary acceptedMonthly VariesVaries50%100%100%0.0%22.3%94Number of persons represented for other types of activities $\%$ of cases voluntary commitment hearingsMonthly VariesVaries50%100%100.0%100.0%100.0%100.0%The Mental Health Division of the Office of the Public Defender (OPD) provides effective mediation access for thos setting dispute resolution.Monthly VariesVaries30%100100.0%100.0%100.0%100Providing Mediation cases $\%$ of Court Mediation cases	Office of the Public Defender Performance Indicators - July 2011	Frequency	Desired Trend	Target	Prior Month	Current Month	% Change	% Above or (Below) Target	12 Month Average
The Mental Health Division of the Office of the Public Defender provides effective legal representation for those diagnosed with a mental illness in initial commitment proceedings Monthly Varies 755 771 745 -3.4% -1.3% 754 Number of persons with mental illness represented during placement hearings with mental illness represented during placement hearings Monthly Varies 331 316 240 -2.4% -2.7% 322 Number of persons represented during placement hearings with mental illness represented during placement hearings Monthly Varies 78 75 116 54.7% 48.7% 82 Number of persons represented or tother types of activities % of cases where clients' objective obtained for other types of cases Monthly Varies 96 74 74 0.0% 42.7% 43.0% Number of persons represented or tother types of cases Monthly Varies 96 74 74 0.0% 42.9% 94 Mumber of persons represented or inher types of cases Monthly Varies 50% 100% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0% 100.0%	Mental Health Screening Services								
Number of persons with mental illness represented at commitment proceedings Monthly Varies 755 771 745 -3.4% -1.3% 754 % of cases where clients' objective obtained at commitment proceedings Monthly Varies 755 771 745 -3.4% -1.3% 754 Number of persons with mental illness represented at commitment proceedings Monthly Varies 755 771 745 -3.4% -1.3% 754 Number of persons represented at voluntary commitment hearings Monthly Varies 78 75 116 54.7% 82.7% 82.2 Monthly Varies 90 90% 90% 98% 8.9% <t< td=""><td>The Mental Health Division of the Office of the Public Defender provides effective legal representation for those diagnosed with a mental illness in initial commitment, periodic review and placement hearings</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>	The Mental Health Division of the Office of the Public Defender provides effective legal representation for those diagnosed with a mental illness in initial commitment, periodic review and placement hearings								
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Number of persons represented at voluntary commitment hearingsMonthlyVaries787511654.7%48.7%82% of cases voluntary acceptedNumber of persons represented for other types of activitiesMonthlyVaries90%90%98%8.9%8.9%% of cases where clients' objective obtained for other types of casesMonthlyVaries9674740.0%-22.9%94% of cases where clients' objective obtained for other types of casesMonthlyVaries9674740.0%100.0%The Mental Health Division of the Office of the Public Defender provides effective legal representation for the involuntary commitment hearingsMonthlyVaries355475473-0.4%33.2%459Providing Mediation ServicesMonthlyVaries355475473-0.4%33.2%459Office of Dispute Settlement mediation and conciliation services for those seeking dispute resolution.MonthlyVaries100122116-4.9%16.0%116% of Foreclosure Mediation casesMonthlyVaries598-11.1%60.0%8% of Court Mediation casesMonthlyVaries598-11.1%60.0%8% of Court Mediation casesMonthlyVaries598-11.1%60.0%21% of Foreclosure Mediation casesMonthlyVaries598-11.1%60.0%8% of Court Mediation cas	% of cases where clients' objective obtained at commitment proceedings	Monthly	Varies	75%	75%	77%	2.7%	2.7%	
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Number of persons represented for other types of activitiesMonthlyVaries9674740.0%-22.9%94% of cases where clients' objective obtained for other types of casesMonthlyVaries50%100%100%0.0%100.0%The Metal Health Division of the Office of the Public Defender provides effective legal representation for the involuntary commitment of sexually violent offenders.MonthlyVaries355475473-0.4%33.2%459Number of persons represented at involuntary commitment hearingsMonthlyVaries355475473-0.4%33.2%459Providing Mediation ServicesMonthlyVaries355475473-0.4%33.2%459Office of Dispute SettlementMonthlyVaries100122116-4.9%16.0%The Dispute Settlement Division of the Office of the Public Defender (OPD) provides effective mediation accessMonthlyVaries100122116-4.9%16.0%116% of Foreclosure Mediation casesMonthlyVaries50%50%63%26.0%5.0%5.0%24.0%% of Court Mediation casesMonthlyVaries50%50%63%26.0%24.0%21.1%% of Court Mediation casesMonthlyVaries55660.0%20.0%6% of Court Mediation casesMonthlyVaries50%50%50.0%21.1%% of New Home Warranty Arbitrations casesMonthly	Number of persons represented at voluntary commitment hearings	Monthly	Varies	78	75	116	54.7%	48.7%	82
% of cases where clients' objective obtained for other types of casesMonthlyVaries50%100%100.0%100.0%The Mental Health Division of the Office of the Public Defender provides effective legal representation for the involuntary commitment of sexually violent offenders. Number of persons represented at involuntary commitment hearingsMonthlyVaries355475473-0.4%33.2%459Providing Mediation ServicesOffice of Dispute Settlement The Dispute Settlement Division of the Office of the Public Defender (OPD) provides effective mediation acconciliation services for those seeking dispute resolution.MonthlyVaries100122116-4.9%16.0%116% of Foreclosure Mediation cases % of Court Mediation cases Settled # of Underground Utility Act Arbitration cases % of Court Mediation cases Settled # of Underground Utility Act Arbitrations cases # of New Home Warranty Arbitrations casesMonthlyVaries50%50%63%26.0%26.0%MonthlyVaries598-11.1%60.0%2145.9%214.5%40.0%21	% of cases voluntary accepted	Monthly	Varies	90%	90%	98%	8.9%	8.9%	
The Mental Health Division of the Office of the Public Defender provides effective legal representation for the involuntary commitment of sexually violent offenders. Monthly Varies 355 475 473 -0.4% 33.2% 459 Providing Mediation Services Office of Dispute Settlement Monthly Varies 355 475 473 -0.4% 33.2% 459 Providing Mediation Services Office of Dispute Settlement Monthly Varies 355 475 473 -0.4% 33.2% 459 # of Foreclosure Mediation cases % of Court Mediation cases % of Court Mediation cases Settled # of Underground Utility Act Arbitration cases # of New Home Warranty Arbitrations cases Monthly Varies 100 122 116 -4.9% 16.0% 116 Monthly Varies 50% 50% 63% 26.0% 26.0% # of New Home Warranty Arbitrations cases Monthly Varies 15 22 21 -4.5% 40.0% 21 Monthly Varies 5 6 6 0.0% 21 Monthly Varies 8 8 12 50.0% 50.0% 12	Number of persons represented for other types of activities	Monthly	Varies	96	74	74	0.0%	-22.9%	94
for the involuntary commitment of sexually violent offenders.MonthlyVaries355475473-0.4%33.2%459Number of persons represented at involuntary commitment hearingsMonthlyVaries355475473-0.4%33.2%459Providing Mediation ServicesImage: Comparison of the Office of the Public Defender (OPD) provides effective mediation services for those seeking dispute resolution.Image: Comparison of the Office of the Public Defender (OPD) provides effective mediation asersMonthlyVaries100122116-4.9%16.0%116% of Foreclosure Mediation casesMonthlyVaries100122116-4.9%16.0%116% of Court Mediation casesMonthlyVaries50%50%63%26.0%26.0%116% of Court Mediation casesMonthlyVaries50%50%63%26.0%21# of Court Mediation casesMonthlyVaries152221-4.5%40.0%21# of Residential Warranty Arbitrations casesMonthlyVaries5660.0%20.0%6# of New Home Warranty Arbitrations casesMonthlyVaries881250.0%50.0%12	% of cases where clients' objective obtained for other types of cases	Monthly	Varies	50%	100%	100%	0.0%	100.0%	
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Office of Dispute SettlementImage: Constraint of the Office of the Public Defender (OPD) provides effective mediation and conciliation services for those seeking dispute resolution.Image: Constraint of the Office of the Public Defender (OPD) provides effective mediation and conciliation services for those seeking dispute resolution.Image: Constraint of the Office of the Public Defender (OPD) provides effective mediation and conciliation services for those seeking dispute resolution.Image: Constraint of the Office of the Public Defender (OPD) provides effective mediation casesImage: Constraint of the Office of the Public Defender (OPD) provides effective mediation casesImage: Constraint of the Office of the Public Defender (OPD) provides effective mediation casesImage: Constraint of the Office of the Public Defender (OPD) provides effective mediation casesImage: Constraint of the Office of the Public Defender (OPD) provides effective mediation casesImage: Constraint of the Office of the Public Defender (OPD) provides effective mediation casesImage: Constraint of the Office of the Public Defender (OPD) provides effective mediation casesImage: Constraint of the Office of the Public Defender (OPD) provides effective mediation casesImage: Constraint of the Office of the Public Defender (OPD) provides effective mediation casesImage: Constraint of the Office of the Public Defender (OPD) provides effective Monthly VariesImage: Constraint of the Office of the									
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% of Court Mediation cases SettledMonthlyVaries50%50%63%26.0%26.0%# of Underground Utility Act Arbitration casesMonthlyVaries152221-4.5%40.0%21# of Residential Warranty Arbitrations casesMonthlyVaries5660.0%20.0%6# of New Home Warranty Arbitrations casesMonthlyVaries881250.0%50.0%12	% of Foreclosure Mediation cases Settled	Monthly	Varies	40%	40%	42%	5.0%	5.0%	
# of Underground Utility Act Arbitration casesMonthlyVaries152221-4.5%40.0%21# of Residential Warranty Arbitrations casesMonthlyVaries5660.0%20.0%6# of New Home Warranty Arbitrations casesMonthlyVaries881250.0%50.0%12	# of Court Mediation cases	Monthly	Varies	5	9	8	-11.1%	60.0%	8
# of Residential Warranty Arbitrations casesMonthlyVaries5660.0%20.0%6# of New Home Warranty Arbitrations casesMonthlyVaries881250.0%50.0%12	% of Court Mediation cases Settled	Monthly	Varies	50%	50%	63%	26.0%	26.0%	
# of New Home Warranty Arbitrations cases Monthly Varies 8 8 12 50.0% 50.0% 12	# of Underground Utility Act Arbitration cases	Monthly	Varies	15	22	21	-4.5%	40.0%	21
	# of Residential Warranty Arbitrations cases	Monthly	Varies	5	6	6	0.0%	20.0%	6
# of 2-10 Warranty Arbitration cases Monthly Varies 3 3 0.0% 0.0% 3	# of New Home Warranty Arbitrations cases	Monthly	Varies	8	8	12	50.0%	50.0%	12
	# of 2-10 Warranty Arbitration cases	Monthly	Varies	3	3	3	0.0%	0.0%	3