Office of the Public Defender Performance Indicators - August 2011	Frequency	Desired Trend	Target	Prior Month	Current Month	% Change	% Above or (Below) Target	12 Month Average
Providing Appropriate Effective Legal Counsel								
Trial Services to Indigents								
The Trial Division of the Office of the Public Defender (OPD) provides effective representation to								
indigent adult defendants charged with indictable offenses in the Criminal Division of Superior Court and								
indigent juveniles charged with delinquency in the Family Division of Superior Court.								
Adult Criminal cases - Opened	Monthly	Varies	4,932	5,149	5,651	9.7%	14.6%	4,945
Adult Criminal cases - Closed *	Monthly	Increase	4,699	1,373	2,067	50.5%	-56.0%	3,646
Juvenile Delinquency cases - Opened	Monthly	Varies	1,087	943	999	5.9%	-8.1%	1,054
Juvenile Delinquency cases - Closed *	Monthly	Increase	1,142	128	527	311.7%	-53.9%	736
Adult Average Attorney Caseload (includes per diem attorneys)	Monthly	Maintain	150	NA	NA			
Juvenile Average Attorney Caseload (includes per diem attorneys)	Monthly	Maintain	200	NA	NA			
* - The number of cases closed only reflect those cases actually closed in OPD's Case Management								
System								
Appellate Services to Indigents								
The Appellate Division of the Office of the Public Defender provides effective legal representation to								
indigent defendants on direct appeal of a criminal conviction or sentence in the Appellate Division of								
Superior Court. Notices of New Appeals Filed *	Monthly	Varies	139	152	160	5.3%	15.1%	140
Number of Excessive Sentence Program Dispositions	Monthly	Varies	58	46	77	67.4%	32.8%	58
Number of Briefs filed	Monthly	Increase	75	74	119	60.8%	58.7%	80
Number of Dismissals / Administrative Closings	Monthly	Varies	54	32	52	62.5%	-3.7%	54
Petitions for Certification to Supreme Court	Monthly	Varies	48	23	79	243.5%	63.3%	46
Post Conviction Relief cases - Open	Monthly	Varies	66	36	85	136.1%	28.8%	65
Post Conviction Relief cases - Closed	Monthly	Increase	57	42	68	61.9%	19.3%	57
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* - The number of notices of New Appeals Filed do not reflect those New Appeals waiting to be filed.								

Office of the Public Defender % Above Performance Indicators - August 2011 **Desired** Prior 12 Month Current Frequency Target % Change **Trend** Month Month Average (Below) **Target** Office of Parental Representation The Parental Representation Division of the Office of the Public Defender provides effective legal representation to indigent parents charged with Civil Abuse and Neglect Complaints (Title 9 Indigent Parent cases - Opened 476 633 496 Monthly Varies 485 30.5% 33.0% Indigent Parent cases - Closed * Monthly 410 44 126 186.4% -69.3% 297 Increase The Parental Representation Division of the Office of the Public Defender provides effective legal representation to indigent parents in Termination of Parental Rights (Title 30 proceedings). Indigent Parent cases - Opened Monthly Varies 98 91 77 -15.4% -21.1% 97 51 Monthly Indigent Parent cases - Closed * Increase 80 10 15 50.0% -81.3% 59 Combined Attorney Caseload (includes per diem attorneys) Monthly Maintain 75 57 58 1.8% -22.7% * - The number of cases closed only reflect those cases actually closed in OPD's Case Management System Office of Law Guardian The Law Guardian Division of the Office of the Public Defender provides effective legal representation to all children who are the subject of Civil Child Abuse and Neglect Complaints (Title 9 proceedings). Children cases - Opened Monthly 548 638 626 -1.9% 14.2% 570 Varies 35.9% Children cases - Closed * Monthly Increase 578 379 515 -10.9% 547 The Law Guardian Division of the Office of the Public Defender provides effective legal representation to all children in termination of parental rights proceeding (Title 30 proceedings). 101 Monthly Varies 82 98 19.5% -2.5% 92 Children cases - Opened 92 95 Children cases - Closed * 116 3.3% -18.1% 212 Monthly Increase Combined Attorney Caseload (includes per diem attorneys) 113 Monthly Maintain 88 113 113 0.0% 28.4% * - The number of cases closed only reflect those cases actually closed in OPD's Case Management

System

Office of the Public Defender Above Performance Indicators - August 2011 **Desired** Prior 12 Month Current Frequency Target % Change **Trend** Month Month Average (Below) **Target** Mental Health Screening Services The Mental Health Division of the Office of the Public Defender provides effective legal representation for those diagnosed with a mental illness in initial commitment, periodic review and placement hearings at federal, state, county, general and psychiatric hospitals. Number of persons with mental illness represented at commitment proceedings Monthly Varies 755 745 724 -2.8% -4.1% 752 % of cases where clients' objective obtained at commitment proceedings Monthly Varies 75% 77% 76% -1.3% 1.3% Number of persons with mental illness represented during placement hearings Monthly Varies 331 240 272 13.3% -17.8% 318 Number of persons represented at voluntary commitment hearings Monthly Varies 78 116 112 -3.4% 43.6% 84 90% % of cases voluntary accepted Monthly Varies 98% 96% -2.0% 6.7% The Mental Health Division of the Office of the Public Defender provides effective legal representation for the involuntary commitment of sexually violent offenders. Number of persons represented at involuntary commitment hearings Monthly Varies 355 473 476 0.6% 34.1% 461 **Providing Mediation Services** Office of Dispute Settlement The Dispute Settlement Division of the Office of the Public Defender (OPD) provides effective mediation and conciliation services for those seeking dispute resolution. # of Foreclosure Mediation cases Monthly Varies 100 116 118 1.7% 18.0% 117 Monthly % of Foreclosure Mediation cases Settled Varies 40% 42% 53% 26.2% 32.5% 8 11 37.5% 120.0% 8 # of Court Mediation cases Monthly Varies 5 % of Court Mediation cases Settled -4.8% Monthly Varies 50% 63% 60% 20.0% 21 # of Underground Utility Act Arbitration cases Monthly Varies 15 21 23 9.5% 53.3% 40.0% 5 6 7 6 # of Residential Warranty Arbitrations cases Monthly Varies 16.7% 12 15 25.0% 87.5% 12 # of New Home Warranty Arbitrations cases Monthly Varies 8 Varies 3 3 9 200.0% 4 # of 2-10 Warranty Arbitration cases Monthly 200.0%