Office of the Public Defender Performance Indicators - December 2011	Frequency	Desired Trend	Target	Prior Month	Current Month	% Change	% Above or (Below) Target	12 Month Average
Providing Appropriate Effective Legal Counsel								
Trial Services to Indigents								
The Trial Division of the Office of the Public Defender (OPD) provides effective representation to indigent adult defendants charged with indictable offenses in the Criminal Division of Superior Court and indigent juveniles charged with delinquency in the Family Division of Superior Court.								
Adult Criminal cases - Opened	Monthly	Varies	4,932	4,630	4,627	-0.1%	-6.2%	5,014
Adult Criminal cases - Closed *	Monthly	Increase	4,699	2,558	4,112	60.8%	-12.5%	2,834
Juvenile Delinquency cases - Opened	Monthly	Varies	1,087	832	821	-1.3%	-24.5%	1,004
Juvenile Delinquency cases - Closed *	Monthly	Increase	1,142	795	808	1.6%	-29.2%	591
Adult Average Attorney Caseload (includes per diem attorneys)	Monthly	Maintain	150	NA	NA			
Juvenile Average Attorney Caseload (includes per diem attorneys)	Monthly	Maintain	200	NA	NA			
* - The number of cases closed only reflect those cases actually closed in OPD's Case Management								
System								
Appellate Services to Indigents								
The Appellate Division of the Office of the Public Defender provides effective legal representation to								
indigent defendants on direct appeal of a criminal conviction or sentence in the Appellate Division of								
Superior Court.  Notices of New Appeals Filed *	Monthly	Varies	120	89	184	106.7%	32.4%	145
Number of Excessive Sentence Program Dispositions	Monthly Monthly	Varies	139 58	50	52	4.0%	-10.3%	61
Number of Briefs filed	Monthly	Increase	75	68	78	14.7%	4.0%	85
Number of Dismissals / Administrative Closings	·	Varies		32	54	68.8%		53
<u> </u>	Monthly	Varies	54 48	49	42	-14.3%	0.0% -13.2%	48
Petitions for Certification to Supreme Court  Post Conviction Relief cases - Open	Monthly Monthly	Varies	66	57	72	26.3%	9.1%	68
	Monthly		57					
Post Conviction Relief cases - Closed	Monthly	Increase	5/	61	61	0.0%	7.0%	48
* - The number of notices of New Appeals Filed do not reflect those New Appeals waiting to be filed.								

Office of the Public Defender Performance Indicators - December 2011	Frequency	Desired Trend	Target	Prior Month	Current Month	% Change	% Above or (Below) Target	12 Month Average
Office of Parental Representation								
The Parental Representation Division of the Office of the Public Defender provides effective legal representation to indigent parents charged with Civil Abuse and Neglect Complaints (Title 9 proceedings).								
Indigent Parent cases - Opened	Monthly	Varies	476	468	600	28.2%	26.1%	521
Indigent Parent cases - Closed *	Monthly	Increase	410	387	356	-8.0%	-13.2%	234
The Parental Representation Division of the Office of the Public Defender provides effective legal representation to indigent parents in Termination of Parental Rights (Title 30 proceedings).								
Indigent Parent cases - Opened	Monthly	Varies	98	72	83	15.3%	-14.9%	90
Indigent Parent cases - Closed *	Monthly	Increase	80	58	59	1.7%	-26.3%	43
Combined Attorney Caseload (includes per diem attorneys)	Monthly	Maintain	75	55	53	-3.6%	-29.3%	57
* - The number of cases closed only reflect those cases actually closed in OPD's Case Management System								
Office of Law Guardian								
The Law Guardian Division of the Office of the Public Defender provides effective legal representation to all children who are the subject of Civil Child Abuse and Neglect Complaints (Title 9 proceedings).								
Children cases - Opened	Monthly	Varies	548	510	586	14.9%	6.9%	593
Children cases - Closed *	Monthly	Increase	578	483	426	-11.8%	-26.3%	542
The Law Guardian Division of the Office of the Public Defender provides effective legal representation to all children in termination of parental rights proceeding (Title 30 proceedings).								
Children cases - Opened	Monthly	Varies	101	84	109	29.8%	8.4%	92
Children cases - Closed *	Monthly	Increase	116	86	80	-7.0%	-31.0%	106
Combined Attorney Caseload (includes per diem attorneys)	Monthly	Maintain	88	112	113	0.9%	28.4%	113
* - The number of cases closed only reflect those cases actually closed in OPD's Case Management System								

## Office of the Public Defender Above **Performance Indicators - December 2011 Prior** 12 Month **Desired** Current **Target** % Change **Frequency** Month Month Trend Average (Below) **Target Mental Health Screening Services** The Mental Health Division of the Office of the Public Defender provides effective legal representation for those diagnosed with a mental illness in initial commitment, periodic review and placement hearings at federal, state, county, general and psychiatric hospitals. 755 Number of persons with mental illness represented at commitment proceedings Monthly Varies 813 0.8% 765 761 -6.4% 79% -2.5% % of cases where clients' objective obtained at commitment proceedings 75% 81% 5.3% Monthly Varies 331 233 250 7.3% -24.5% 299 Number of persons with mental illness represented during placement hearings Monthly Varies Number of persons represented at voluntary commitment hearings Monthly Varies 78 112 133 18.8% 70.5% 101 Monthly 90% 99% 98% -1.0% 8.9% % of cases voluntary accepted Varies The Mental Health Division of the Office of the Public Defender provides effective legal representation for the involuntary commitment of sexually violent offenders. 355 486 0.0% 36.9% 468 Number of persons represented at involuntary commitment hearings Monthly Varies 486 **Providing Mediation Services Office of Dispute Settlement** The Dispute Settlement Division of the Office of the Public Defender (OPD) provides effective mediation and conciliation services for those seeking dispute resolution. # of New Foreclosure Mediation cases 52 44 -15.4% 103 Monthly Varies 100 -56.0% Monthly 45% 52% % of Foreclosure Mediation cases Settled 40% 15.6% 30.0% Varies 5 8 -25.0% 9 # of Court Mediation cases Monthly Varies 6 20.0% % of Court Mediation cases Settled Monthly Varies 50% 60% 50% -16.7% 0.0% 22 # of Underground Utility Act Arbitration cases Monthly Varies 15 27 21 -22.2% 40.0% 5 10 15 8 # of Residential Warranty Arbitrations cases Monthly Varies 50.0% 200.0% # of New Home Warranty Arbitrations cases Monthly Varies 8 8 8 0.0% 0.0% 12 3 5 4 # of 2-10 Warranty Arbitration cases Monthly Varies 3 66.7% 66.7%