

<b>Labor and Workforce Development</b> <b>Performance Indicators - October 2017</b>	<b>Frequency</b>	<b>Desired Trend</b>	<b>Target</b>	<b>Prior Quarter</b>	<b>Current Quarter</b>	<b>Change</b>	<b>12 Month Average</b>
<b>Workforce Development:</b>				<b>Q4 2016</b>	<b>Q1 2017</b>		
<b>Workforce Innovation and Opportunities Act (WIOA) Title I Adults</b>							
Employment Rate (Q2 post-exit)	Quarterly	increase	73.3%	Data for measure available Mar. 2018			
Employment Rate (Q4 post-exit)	Quarterly	increase	66.3%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	\$5,250.00	Data for measure available Mar. 2018			
Credential Rate	Quarterly	increase	57.3%	Data for measure available Aug. 2018			
Measurable Skills Gain	Quarterly	increase	N/A	No tentative date currently set			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Aug. 2018			
<b>WIOA Title I Dislocated Workers</b>							
Employment Rate (Q2 post-exit)	Quarterly	increase	77.0%	Data for measure available Mar. 2018			
Employment Rate (Q4 post-exit)	Quarterly	increase	74.0%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	\$6,876.00	Data for measure available Mar. 2018			
Credential Rate	Quarterly	increase	56.4%	Data for measure available Aug. 2018			
Measurable Skills Gain	Quarterly	increase	N/A	No tentative date currently set			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Aug. 2018			
<b>WIOA Title I Youth</b>							
Placement in Emp/Train/Ed (Q2 post-exit)	Quarterly	increase	69.0%	Data for measure available Mar. 2018			
Placement in Emp/Train/Ed (Q4 post-exit)	Quarterly	increase	41.0%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	N/A	Data for measure available Mar. 2018			
Credential Rate	Quarterly	increase	73.5%	Data for measure available Aug. 2018			
Measurable Skills Gain	Quarterly	increase	N/A	No tentative date currently set			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Aug. 2018			
<b>WIOA Title III Labor Exchange</b>							
Employment Rate (Q2 post-exit)	Quarterly	increase	48.8%	Data for measure available Mar. 2018			
Employment Rate (Q4 post-exit)	Quarterly	increase	49.2%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	\$4,882.00	Data for measure available Mar. 2018			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Aug. 2018			
<b>WorkFirst New Jersey</b>							
Percentage of Participants who Entered Employment	Quarterly	increase	15.0%	11.3%	13.4%	-18.5%	13.7%
<b>Vocational Rehabilitation Services</b>							
Average increase in the hourly rate of pay for those individuals who enter employment	Quarterly	increase	\$12.30	\$12.29	\$12.56	2.2%	\$12.88

	Frequency	Desired	Target	Prior Month	Current Month	Change	12 Month Average
				Jul-17	Aug-17		
<b>Income Security:</b>							
<b>Disability Determinations Services</b>							
Time it takes to process a case (in days)	Monthly	reduce	87.0%	78.9%	78.9%	0.0%	80.0%
Percent of processed cases deemed accurate by U.S. Social Security Administration sampling	Monthly	increase	80.0%	96.0%	93.0%	-3.1%	94.5%
Cases that remain pending 12 or more months	Monthly	reduce	0	1	0	N/A	2
<b>Unemployment Insurance</b>							
Initial Claims:							
Percent of cases receiving first payment within 21 days	Monthly	increase	87.0%	84.2%	65.9%	-21.7%	75.1%
Percent of Non-Monetary Determinations decided within 21 days	Monthly	increase	80.0%	41.1%	43.7%	6.3%	38.9%
Number of Lower Authority Appeals(b)							
Decisions within 30 days	Monthly	increase	60.0%	91.4%	90.2%	-1.3%	77.4%
Decisions within 45 days	Monthly	increase	80.0%	97.8%	98.7%	0.9%	94.5%
Decisions within 90 days	Monthly	increase	95.0%	99.5%	99.9%	0.4%	99.7%
Number of Upper Level Appeals							
	Monthly	reduce	600	262	295	12.6%	265
<b>Unemployment Insurance Call Centers</b>							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	20 Minutes	6:23	5:12	-18.5%	7:43
Percentage of initial claims filed online	Monthly	increase	55.0%	71.0%	67.0%	-5.6%	68.0%
Percentage of continued claims filed online	Monthly	increase	70.0%	73.0%	69.0%	-5.5%	71.0%
Percentage of initial claims filed without agent assistance	Monthly	increase	60.0%	53.0%	46.0%	-13.2%	50.0%
Time to process initial claims handled by agents (in days)	Monthly	reduce	5 days	4	3	-25.0%	4
<b>Temporary Disability Insurance</b>							
State Plan Initial Claims:							
Eligibility Determined within 14 days of receipt	Monthly	increase	69.0%	14.2%	15.7%	10.6%	15.4%
Eligibility Determined within 28 days of receipt	Monthly	increase	88.0%	48.1%	57.9%	20.4%	54.3%
<b>Family Leave Claims</b>							
Eligibility Determined within 14 days of receipt	Monthly	increase	70.0%	27.8%	30.0%	7.9%	24.6%
Eligibility Determined within 28 days of receipt	Monthly	increase	90.0%	40.4%	50.7%	25.5%	44.8%
<b>Temporary Disability Insurance-Family Leave Insurance Call Center</b>							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	7 Minutes	17:05	18:05	1:24	12:53
Rate of Abandoned calls	Monthly	reduce	16.0%	22.5%	24.5%	8.9%	18.7%
Percentage of calls handled without agent assistance	Monthly	increase	90.0%	55.0%	60.0%	9.1%	52.8%

	Frequency	Desired Trend	Target	Prior Month	Current Month	Change	12 Month Average
<b>Labor Standards and Safety Enforcement:</b>				Jul-17	Aug-17		
<b>Public Safety and Occupational Safety &amp; Health</b>							
<b>Asbestos Control</b>							
Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites	Monthly	increase	230	220	260	18.2%	265
<b>Number of Inspections</b>							
Crane Inspections	Monthly	increase	45	32	45	40.6%	41
Mine Inspections	Monthly	increase	66	64	51	-20.3%	58
Explosive Inspections	Monthly	increase	100	151	165	9.3%	166
Retail Gasoline Inspections	Monthly	increase	12	3	0	N/A	2
Fireworks Inspections	Monthly	increase	3	11	4	-63.6%	9
<b>Public Employees Occupational Safety &amp; Health (PEOSH)</b>							
Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
<b>On-Site Consultation &amp; Training</b>							
Number of annual health and safety consultation visits to public sector employers	Monthly	increase	6	5	5	0.0%	5
Number of health and safety consultations to private sector employers	Monthly	increase	37	20	27	35.0%	24
WDP Occupational Safety Training-number of training sessions	Monthly	increase	20	5	3	-40.0%	20
<b>Boiler and Pressure Vessel Compliance</b>							
Number of boilers or pressure vessels inspected monthly	Monthly	increase	2,380	2,580	2,756	6.8%	2,581
<b>Wage and Hour Compliance</b>							
<b>Response to Complaints</b>							
Inspections triggered by a worker complaint which are completed within 90 days	Monthly	increase	80.0%	88.0%	88.0%	0.0%	89.7%
<b>Public Works Contractor Registration</b>							
Percent of applications processed within 30 days of receipt	Monthly	increase	90.0%	98.0%	97.0%	-1.0%	96.4%
<b>Workers' Compensation:</b>				Jun-17	Jul-17		
Expedite the case listing and hearing of all motions involving medical treatment issues by completing:							
Emergent medical treatment disputes resolved within 30 days	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
Non-emergent issues resolved within 60 days	Monthly	increase	70.0%	80.0%	86.0%	7.5%	83.8%