

Labor and Workforce Development Performance Indicators - November 2017	Frequency	Desired Trend	Target	Prior Quarter	Current Quarter	Change	12 Month Average
Workforce Development:				Q4 2016	Q1 2017		Q2 2016 - Q1 2017
Workforce Innovation and Opportunities Act (WIOA) Title I Adults							
Employment Rate (Q2 post-exit)	Quarterly	increase	73.3%	Data for measure available Feb. 2018			
Employment Rate (Q4 post-exit)	Quarterly	increase	66.3%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	\$5,250.00	Data for measure available Feb. 2018			
Credential Rate	Quarterly	increase	57.3%	Data for measure available Aug. 2018			
Measurable Skills Gain	Quarterly	increase	N/A	Data for measure available Nov. 2017			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Feb. 2018			
WIOA Title I Dislocated Workers							
Employment Rate (Q2 post-exit)	Quarterly	increase	77.0%	Data for measure available Feb. 2018			
Employment Rate (Q4 post-exit)	Quarterly	increase	74.0%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	\$6,876.00	Data for measure available Feb. 2018			
Credential Rate	Quarterly	increase	56.4%	Data for measure available Aug. 2018			
Measurable Skills Gain	Quarterly	increase	N/A	Data for measure available Nov. 2017			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Feb. 2018			
WIOA Title I Youth							
Placement in Emp/Train/Ed (Q2 post-exit)	Quarterly	increase	69.0%	Data for measure available Feb. 2018			
Placement in Emp/Train/Ed (Q4 post-exit)	Quarterly	increase	41.0%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	N/A	Data for measure available Feb. 2018			
Credential Rate	Quarterly	increase	73.5%	Data for measure available Aug. 2018			
Measurable Skills Gain	Quarterly	increase	N/A	Data for measure available Nov. 2017			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Feb. 2018			
WIOA Title III Labor Exchange							
Employment Rate (Q2 post-exit)	Quarterly	increase	48.8%	Data for measure available Feb. 2018			
Employment Rate (Q4 post-exit)	Quarterly	increase	49.2%	Data for measure available Aug. 2018			
Median Earnings	Quarterly	increase	\$4,882.00	Data for measure available Feb. 2018			
Effectiveness in Serving Employers	Quarterly	increase	N/A	Data for measure available Feb. 2018			
WorkFirst New Jersey							
Percentage of Participants who Entered Employment	Quarterly	increase	15.0%	11.3%	13.4%	-18.5%	13.7%
Vocational Rehabilitation Services							
Average increase in the hourly rate of pay for those individuals who enter employment	Quarterly	increase	\$12.30	\$11.59	\$13.05	12.6%	\$12.38

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Income Security:				Aug-17	Sep-17		
Disability Determinations Services							
Time it takes to process a case (in days)	Monthly	reduce	87.0%	78.9%	75.1%	-4.8%	79.2%
Percent of processed cases deemed accurate by U.S. Social Security Administration sampling	Monthly	increase	80.0%	93.0%	91.0%	-2.2%	94.5%
Cases that remain pending 12 or more months	Monthly	reduce	0	0	1	N/A	1
Unemployment Insurance							
Initial Claims:							
Percent of cases receiving first payment within 21 days	Monthly	increase	87.0%	65.9%	67.9%	3.0%	N/A
Percent of Non-Monetary Determinations decided within 21 days	Monthly	increase	80.0%	43.7%	39.8%	-8.9%	N/A
Number of Lower Authority Appeals(b)							
Decisions within 30 days	Monthly	increase	60.0%	90.2%	92.4%	2.4%	N/A
Decisions within 45 days	Monthly	increase	80.0%	98.7%	98.8%	0.1%	N/A
Decisions within 90 days	Monthly	increase	95.0%	99.9%	99.9%	0.0%	N/A
Number of Upper Level Appeals	Monthly	reduce	600	295	231	-21.7%	N/A
Unemployment Insurance Call Centers							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	20 Minutes	5:12	4:26	-14.7%	7:19
Percentage of initial claims filed online	Monthly	increase	55.0%	67.0%	68.0%	1.5%	68.0%
Percentage of continued claims filed online	Monthly	increase	70.0%	69.0%	72.0%	4.3%	72.0%
Percentage of initial claims filed without agent assistance	Monthly	increase	60.0%	46.0%	42.0%	-8.7%	50.0%
Time to process initial claims handled by agents (in days)	Monthly	reduce	5 days	3	3	0.0%	4
Temporary Disability Insurance							
State Plan Initial Claims:							
Eligibility Determined within 14 days of receipt	Monthly	increase	69.0%	N/A	N/A	N/A	N/A
Eligibility Determined within 28 days of receipt	Monthly	increase	88.0%	N/A	N/A	N/A	N/A
Family Leave Claims							
Eligibility Determined within 14 days of receipt	Monthly	increase	70.0%	N.A	N.A	N.A	N.A
Eligibility Determined within 28 days of receipt	Monthly	increase	90.0%	N.A	N.A	N.A	N.A
Temporary Disability Insurance-Family Leave Insurance Call Center							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	7 Minutes	N.A	N.A	N.A	N.A
Rate of Abandoned calls	Monthly	reduce	16.0%	N.A	N.A	N.A	N.A
Percentage of calls handled without agent assistance	Monthly	increase	90.0%	N.A	N.A	N.A	N.A

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Labor Standards and Safety Enforcement:				Aug-17	Sep-17		
Public Safety and Occupational Safety & Health							
Asbestos Control							
Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites	Monthly	increase	230	260	248	-4.6%	265
Number of Inspections							
Crane Inspections	Monthly	increase	45	45	37	-17.8%	41
Mine Inspections	Monthly	increase	66	51	42	-17.6%	58
Explosive Inspections	Monthly	increase	100	165	165	0.0%	166
Retail Gasoline Inspections	Monthly	increase	12	0	1	N/A	2
Fireworks Inspections	Monthly	increase	3	4	4	0.0%	9
Public Employees Occupational Safety & Health (PEOSH)							
Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
On-Site Consultation & Training							
Number of annual health and safety consultation visits to public sector employers	Monthly	increase	6	5	5	0.0%	5
Number of health and safety consultations to private sector employers	Monthly	increase	37	27	8	-70.4%	24
WDP Occupational Safety Training-number of training sessions	Monthly	increase	20	3	25	733.3%	20
Boiler and Pressure Vessel Compliance							
Number of boilers or pressure vessels inspected monthly	Monthly	increase	2,380	2,756	3,096	12.3%	2,581
Wage and Hour Compliance							
Response to Complaints							
Inspections triggered by a worker complaint which are completed within 90 days	Monthly	increase	80.0%	88.0%	92.0%	4.5%	89.7%
Public Works Contractor Registration							
Percent of applications processed within 30 days of receipt	Monthly	increase	90.0%	97.0%	95.0%	-2.1%	96.4%
Workers' Compensation:							
Expedite the case listing and hearing of all motions involving medical treatment issues by completing:				Jul-17	Aug-17		
Emergent medical treatment disputes resolved within 30 days	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
Non-emergent issues resolved within 60 days	Monthly	increase	70.0%	86.0%	84.0%	-2.3%	83.8%