

Labor and Workforce Development Performance Indicators - June 2018	Frequency	Desired Trend	Target	Prior Quarter	Current Quarter	Change	12 Month Average
Workforce Development:				Q2 2017	Q3 2017		
Workforce Innovation and Opportunities Act (WIOA) Title I Adults							
Employment Rate (Q2 post-exit)	Quarterly	increase	73.3%	N/A	N/A	-	N/A
Employment Rate (Q4 post-exit)	Quarterly	increase	66.3%	N/A	N/A	-	N/A
Median Earnings	Quarterly	increase	\$5,250.00				
Credential Rate	Quarterly	increase	57.3%				
Measurable Skills Gain	Quarterly	increase	N/A	N/A	N/A	-	N/A
Effectiveness in Serving Employers	Quarterly	increase	N/A	N/A	N/A	-	N/A
WIOA Title I Dislocated Workers							
Employment Rate (Q2 post-exit)	Quarterly	increase	77.0%	N/A	N/A	-	N/A
Employment Rate (Q4 post-exit)	Quarterly	increase	74.0%	N/A	N/A	-	N/A
Median Earnings	Quarterly	increase	\$6,876.00	N/A	N/A	-	N/A
Credential Rate	Quarterly	increase	56.4%	N/A	N/A	-	N/A
Measurable Skills Gain	Quarterly	increase	N/A	N/A	N/A	-	N/A
Effectiveness in Serving Employers	Quarterly	increase	N/A	N/A	N/A	-	N/A
WIOA Title I Youth							
Placement in Emp/Train/Ed (Q2 post-exit)	Quarterly	increase	69.0%	N/A	N/A	-	N/A
Placement in Emp/Train/Ed (Q4 post-exit)	Quarterly	increase	41.0%	N/A	N/A	-	N/A
Median Earnings	Quarterly	increase	N/A	N/A	N/A	-	N/A
Credential Rate	Quarterly	increase	73.5%	N/A	N/A	-	N/A
Measurable Skills Gain	Quarterly	increase	N/A	N/A	N/A	-	N/A
Effectiveness in Serving Employers	Quarterly	increase	N/A	N/A	N/A	-	N/A
WIOA Title III Labor Exchange							
Employment Rate (Q2 post-exit)	Quarterly	increase	48.8%	N/A	N/A	-	N/A
Employment Rate (Q4 post-exit)	Quarterly	increase	49.2%	N/A	N/A	-	N/A
Median Earnings	Quarterly	increase	\$4,882.00	N/A	N/A	-	N/A
Effectiveness in Serving Employers	Quarterly	increase	N/A	N/A	N/A	-	N/A
WorkFirst New Jersey							
Percentage of Participants who Entered Employment	Quarterly	increase	15.0%	12.8%	15.4%	20.3%	12.8%
Vocational Rehabilitation Services							
Average increase in the hourly rate of pay for those individuals who enter employment	Quarterly	increase	\$12.30	\$11.59	\$13.05	12.6%	\$12.37

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Income Security:				Mar-18	Apr-18		
Disability Determinations Services							
Time it takes to process a case (in days)	Monthly	reduce	87.0%	85.0%	82.9%	-2.5%	79.4%
Percent of processed cases deemed accurate by U.S. Social Security Administration sampling	Monthly	increase	80.0%	95.0%	100.0%	5.3%	94.6%
Cases that remain pending 12 or more months	Monthly	reduce	0	0	0	0.0%	1
Unemployment Insurance							
Initial Claims:							
Percent of cases receiving first payment within 21 days	Monthly	increase	87.0%	72.0%	79.4%	10.3%	74.5%
Percent of Non-Monetary Determinations decided within 21 days	Monthly	increase	80.0%	55.8%	67.6%	21.1%	44.5%
Number of Lower Authority Appeals(b)							
Decisions within 30 days	Monthly	increase	60.0%	92.2%	87.5%	-5.1%	88.0%
Decisions within 45 days	Monthly	increase	80.0%	98.5%	98.6%	0.1%	98.3%
Decisions within 90 days	Monthly	increase	95.0%	99.7%	99.8%	0.1%	99.8%
Number of Upper Level Appeals	Monthly	reduce	600	274	256	-6.6%	257
Unemployment Insurance Call Centers							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	20 Minutes	4:36	5:10	17.0%	5:36
Percentage of initial claims filed online	Monthly	increase	55.0%	66.0%	61.0%	-7.6%	68.0%
Percentage of continued claims filed online	Monthly	increase	70.0%	82.0%	83.0%	1.2%	75.0%
Percentage of initial claims filed without agent assistance	Monthly	increase	60.0%	49.0%	51.0%	4.1%	50.0%
Time to process initial claims handled by agents (in days)	Monthly	reduce	5 days	3	4	33.3%	3
Temporary Disability Insurance							
State Plan Initial Claims:							
Eligibility Determined within 14 days of receipt	Monthly	increase	69.0%	43.5%	47.0%	8.0%	32.6%
Eligibility Determined within 28 days of receipt	Monthly	increase	88.0%	69.6%	69.9%	0.4%	62.4%
Family Leave Claims							
Eligibility Determined within 14 days of receipt	Monthly	increase	70.0%	25.4%	20.4%	-19.7%	33.1%
Eligibility Determined within 28 days of receipt	Monthly	increase	90.0%	48.3%	51.7%	7.0%	58.1%
Temporary Disability Insurance-Family Leave Insurance Call Center							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	7 Minutes	15:05	11:23	-25.4%	16:45
Rate of Abandoned calls	Monthly	reduce	16.0%	19.5%	16.5%	-15.4%	22.4%
Percentage of calls handled without agent assistance	Monthly	increase	90.0%	55.0%	29.0%	-47.3%	51.8%

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Labor Standards and Safety Enforcement:				Mar-18	Apr-18		
Public Safety and Occupational Safety & Health							
Asbestos Control							
Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites	Monthly	increase	230	177	267	50.8%	249
Number of Inspections							
Crane Inspections	Monthly	increase	45	24	42	75.0%	39
Mine Inspections	Monthly	increase	66	74	49	-33.8%	57
Explosive Inspections	Monthly	increase	100	200	135	-32.5%	163
Retail Gasoline Inspections	Monthly	increase	12	1	0	N/A	2
Fireworks Inspections	Monthly	increase	3	0	1	N/A	7
Public Employees Occupational Safety & Health (PEOSH)							
Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
On-Site Consultation & Training							
Number of annual health and safety consultation visits to public sector employers	Monthly	increase	6	3	8	166.7%	5
Number of health and safety consultations to private sector employers	Monthly	increase	37	26	34	30.8%	26
WDP Occupational Safety Training-number of training sessions	Monthly	increase	20	17	23	35.3%	18
Boiler and Pressure Vessel Compliance							
Number of boilers or pressure vessels inspected monthly	Monthly	increase	2,380	2,718	2,514	-7.5%	2,502
Wage and Hour Compliance							
Response to Complaints							
Inspections triggered by a worker complaint which are completed within 90 days	Monthly	increase	80.0%	85.0%	88.0%	3.5%	88.4%
Public Works Contractor Registration							
Percent of applications processed within 30 days of receipt	Monthly	increase	90.0%	98.0%	95.0%	-3.1%	96.5%
Workers' Compensation:				Feb-18	Mar-18		
Expedite the case listing and hearing of all motions involving medical treatment issues by completing:							
Emergent medical treatment disputes resolved within 30 days	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
Non-emergent issues resolved within 60 days	Monthly	increase	70.0%	84.0%	83.0%	-1.2%	83.5%