

| Labor and Workforce Development Performance Indicators - July 2019 | Frequency | Desired Trend | Target | Prior Quarter | Current Quarter | Change | 12 Month Average |
|---|------------------|----------------------|---------------|----------------------|------------------------|---------------|-------------------------|
| Workforce Development: | | | | Q3 2018 | Q4 2018 | | |
| Workforce Innovation and Opportunities Act (WIOA) Title I Adults | | | | | | | |
| Employment Rate (Q2 post-exit) | Quarterly | increase | 73.3% | 62.0% | 70.6% | 13.9% | 66.3% |
| Employment Rate (Q4 post-exit) | Quarterly | increase | 71.2% | 67.5% | 70.6% | 4.6% | 69.1% |
| Median Earnings | Quarterly | increase | \$5,300.00 | \$5,165.00 | \$5,410.00 | 4.7% | \$5,287.50 |
| Credential Rate | Quarterly | increase | 58.7% | 55.6% | 45.8% | -17.6% | 50.7% |
| Measurable Skills Gain | Quarterly | increase | N/A | 9.5% | 14.2% | 49.5% | 11.9% |
| Effectiveness in Serving Employers | Annual | increase | N/A | N/A | N/A | N/A | N/A |
| | | | | | | | |
| WIOA Title I Dislocated Workers | | | | | | | |
| Employment Rate (Q2 post-exit) | Quarterly | increase | 77.0% | 58.4% | 71.1% | 21.7% | 64.8% |
| Employment Rate (Q4 post-exit) | Quarterly | increase | 74.1% | 57.7% | 67.3% | 16.6% | 62.5% |
| Median Earnings | Quarterly | increase | \$6,900.00 | \$7,943.00 | \$8,399.00 | 5.7% | \$8,171.00 |
| Credential Rate | Quarterly | increase | 63.5% | 50.0% | 77.4% | 54.8% | 63.7% |
| Measurable Skills Gain | Quarterly | increase | N/A | 11.4% | 13.2% | 15.8% | 12.3% |
| Effectiveness in Serving Employers | Annual | increase | N/A | N/A | N/A | N/A | N/A |
| | | | | | | | |
| WIOA Title I Youth | | | | | | | |
| Placement in Emp/Train/Ed (Q2 post-exit) | Quarterly | increase | 65.0% | 56.4% | 70.8% | 25.5% | 63.6% |
| Placement in Emp/Train/Ed (Q4 post-exit) | Quarterly | increase | 41.0% | 59.9% | 62.5% | 4.3% | 61.2% |
| Median Earnings | Quarterly | increase | N/A | \$2,243.00 | \$2,369.00 | 5.6% | \$2,306.00 |
| Credential Rate | Quarterly | increase | 64.0% | 17.1% | 28.3% | 65.5% | 22.7% |
| Measurable Skills Gain | Quarterly | increase | N/A | 37.5% | 12.6% | -66.4% | 25.1% |
| Effectiveness in Serving Employers | Annual | increase | N/A | N/A | N/A | N/A | N/A |
| | | | | | | | |
| WIOA Title III Labor Exchange | | | | | | | |
| Employment Rate (Q2 post-exit) | Quarterly | increase | 50.0% | 53.5% | 57.1% | 6.7% | 55.3% |
| Employment Rate (Q4 post-exit) | Quarterly | increase | 55.0% | 54.1% | 61.2% | 13.1% | 57.7% |
| Median Earnings | Quarterly | increase | \$5,200.00 | \$5,220.00 | \$5,553.00 | 6.4% | \$5,386.50 |
| Effectiveness in Serving Employers | Annual | increase | N/A | N/A | N/A | N/A | N/A |
| | | | | | | | |
| WorkFirst New Jersey | | | | | | | |
| Percentage of Participants who Entered Employment | Quarterly | increase | 15.0% | 49.7% | 46.5% | -6.4% | 45.8% |
| | | | | | | | |
| Vocational Rehabilitation Services | | | | | | | |
| Average hourly rate of pay for those individuals who enter employment | Quarterly | increase | \$12.30 | \$12.75 | \$14.05 | 10.2% | \$13.25 |

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|--|-----------|---------------|------------|-------------|---------------|--------|------------------|
| | | | | Apr-19 | May-19 | | |
| Income Security: | | | | | | | |
| Disability Determinations Services | | | | | | | |
| Time it takes to process a case (in days) | Monthly | reduce | 87.0% | 76.0% | 76.9% | 1.2% | 80.8% |
| Percent of processed cases deemed accurate by U.S. Social Security Administration sampling | Monthly | increase | 80.0% | 95.0% | 93.0% | -2.1% | 94.8% |
| Cases that remain pending 12 or more months | Monthly | reduce | 0 | 0 | 1 | N/A | 2 |
| Unemployment Insurance | | | | | | | |
| Initial Claims: | | | | | | | |
| Percent of cases receiving first payment within 21 days | Monthly | increase | 87.0% | 86.7% | 87.7% | 1.2% | 84.8% |
| Percent of Non-Monetary Determinations decided within 21 days | Monthly | increase | 80.0% | 81.3% | 81.9% | 0.7% | 73.4% |
| Number of Lower Authority Appeals(b) | | | | | | | |
| Decisions within 30 days | Monthly | increase | 60.0% | 91.4% | 90.4% | -1.1% | 84.9% |
| Decisions within 45 days | Monthly | increase | 80.0% | 97.8% | 98.2% | 0.4% | 98.1% |
| Decisions within 90 days | Monthly | increase | 95.0% | 99.9% | 99.5% | -0.4% | 99.7% |
| Number of Upper Level Appeals | | | | | | | |
| | Monthly | reduce | 300 | 232 | 216 | -6.9% | 247 |
| Unemployment Insurance Call Centers | | | | | | | |
| Average wait time to speak to an agent (in minutes) | Monthly | reduce | 15 Minutes | 6:06 | 4:45 | -26.6% | 7:20 |
| Percentage of initial claims filed online | Monthly | increase | 55.0% | 64.1% | 63.2% | -1.4% | 64.6% |
| Percentage of continued claims filed online | Monthly | increase | 70.0% | 77.0% | 79.3% | 3.0% | 80.7% |
| Percentage of initial claims filed without agent assistance | Monthly | increase | 60.0% | 55.8% | 43.8% | -21.5% | 49.9% |
| Time to process initial claims handled by agents (in days) | Monthly | reduce | 5 days | 4 | 4 | 0.0% | 5 |
| Temporary Disability Insurance | | | | | | | |
| State Plan Initial Claims: | | | | | | | |
| Eligibility Determined within 14 days of receipt | Monthly | increase | 69.0% | 63.7% | 67.4% | 5.8% | 42.2% |
| Eligibility Determined within 28 days of receipt | Monthly | increase | 88.0% | 89.5% | 91.3% | 2.0% | 73.7% |
| Family Leave Claims | | | | | | | |
| Eligibility Determined within 14 days of receipt | Monthly | increase | 70.0% | 23.0% | 23.5% | 2.2% | 23.2% |
| Eligibility Determined within 28 days of receipt | Monthly | increase | 90.0% | 79.3% | 86.5% | 9.1% | 71.3% |
| Temporary Disability Insurance-Family Leave Insurance Call Center | | | | | | | |
| Average wait time to speak to an agent (in minutes) | Monthly | reduce | 7 Minutes | 4:28 | 5:44 | 27.1% | 14:10 |
| Rate of Abandoned calls | Monthly | reduce | 16.0% | 9.5% | 10.7% | 12.6% | 18.6% |
| Percentage of calls handled without agent assistance | Monthly | increase | 90.0% | 50.2% | 50.6% | 0.8% | 49.5% |

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|---|-----------|---------------|--------|-------------|---------------|--------|------------------|
| Labor Standards and Safety Enforcement: | | | | Apr-19 | May-19 | | |
| Public Safety and Occupational Safety & Health | | | | | | | |
| Asbestos Control | | | | | | | |
| Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites | Monthly | increase | 230 | 176 | 225 | 27.8% | 236 |
| Number of Inspections | | | | | | | |
| Crane Inspections | Monthly | increase | 45 | 36 | 26 | -27.8% | 33 |
| Mine Inspections | Monthly | increase | 66 | 78 | 64 | -17.9% | 62 |
| Explosive Inspections | Monthly | increase | 100 | 139 | 166 | 19.4% | 142 |
| Retail Gasoline Inspections | Monthly | increase | 12 | 1 | 2 | 100.0% | 3 |
| Fireworks Inspections | Monthly | increase | 3 | 6 | 12 | 100.0% | 7 |
| Public Employees Occupational Safety & Health (PEOSH) | | | | | | | |
| Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan | Monthly | increase | 100.0% | 100.0% | 100.0% | 0.0% | 100.0% |
| On-Site Consultation & Training | | | | | | | |
| Number of annual health and safety consultation visits to public sector employers | Monthly | increase | 6 | 3 | 9 | 200.0% | 6 |
| Number of health and safety consultations to private sector employers | Monthly | increase | 37 | 22 | 22 | 0.0% | 27 |
| WDP Occupational Safety Training-number of training sessions | Monthly | increase | 20 | 23 | 29 | 26.1% | 20 |
| Boiler and Pressure Vessel Compliance | | | | | | | |
| Number of boilers or pressure vessels inspected monthly | Monthly | increase | 2,380 | 2,656 | 3,008 | 13.3% | 2,376 |
| Wage and Hour Compliance | | | | | | | |
| Response to Complaints | | | | | | | |
| Inspections triggered by a worker complaint which are completed within 90 days | Monthly | increase | 80.0% | 85.0% | 72.0% | -15.3% | 82.5% |
| Public Works Contractor Registration | | | | | | | |
| Percent of applications processed within 30 days of receipt | Monthly | increase | 90.0% | 50.0% | 75.0% | 50.0% | 84.4% |
| Workers' Compensation: | | | | Mar-19 | Apr-19 | | |
| Expedite the case listing and hearing of all motions involving medical treatment issues by completing: | | | | | | | |
| Emergent medical treatment disputes resolved within 30 days | Monthly | increase | 100.0% | 100.0% | 100.0% | 0.0% | 100.0% |
| Non-emergent issues resolved within 60 days | Monthly | increase | 70.0% | 82.7% | 78.5% | -5.1% | 83.5% |