

Labor and Workforce Development Performance Indicators - August 2019	Frequency	Desired Trend	Target	Prior Quarter	Current Quarter	Change	12 Month Average
Workforce Development:				Q3 2018	Q4 2018		
Workforce Innovation and Opportunities Act (WIOA) Title I Adults							
Employment Rate (Q2 post-exit)	Quarterly	increase	73.3%	62.0%	70.6%	13.9%	66.3%
Employment Rate (Q4 post-exit)	Quarterly	increase	71.2%	67.5%	70.6%	4.6%	69.1%
Median Earnings	Quarterly	increase	\$5,300.00	\$5,165.00	\$5,410.00	4.7%	\$5,287.50
Credential Rate	Quarterly	increase	58.7%	55.6%	45.8%	-17.6%	50.7%
Measurable Skills Gain	Quarterly	increase	N/A	9.5%	14.2%	49.5%	11.9%
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	N/A	N/A
WIOA Title I Dislocated Workers							
Employment Rate (Q2 post-exit)	Quarterly	increase	77.0%	58.4%	71.1%	21.7%	64.8%
Employment Rate (Q4 post-exit)	Quarterly	increase	74.1%	57.7%	67.3%	16.6%	62.5%
Median Earnings	Quarterly	increase	\$6,900.00	\$7,943.00	\$8,399.00	5.7%	\$8,171.00
Credential Rate	Quarterly	increase	63.5%	50.0%	77.4%	54.8%	63.7%
Measurable Skills Gain	Quarterly	increase	N/A	11.4%	13.2%	15.8%	12.3%
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	N/A	N/A
WIOA Title I Youth							
Placement in Emp/Train/Ed (Q2 post-exit)	Quarterly	increase	65.0%	56.4%	70.8%	25.5%	63.6%
Placement in Emp/Train/Ed (Q4 post-exit)	Quarterly	increase	41.0%	59.9%	62.5%	4.3%	61.2%
Median Earnings	Quarterly	increase	N/A	\$2,243.00	\$2,369.00	5.6%	\$2,306.00
Credential Rate	Quarterly	increase	64.0%	17.1%	28.3%	65.5%	22.7%
Measurable Skills Gain	Quarterly	increase	N/A	37.5%	12.6%	-66.4%	25.1%
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	N/A	N/A
WIOA Title III Labor Exchange							
Employment Rate (Q2 post-exit)	Quarterly	increase	50.0%	53.5%	57.1%	6.7%	55.3%
Employment Rate (Q4 post-exit)	Quarterly	increase	55.0%	54.1%	61.2%	13.1%	57.7%
Median Earnings	Quarterly	increase	\$5,200.00	\$5,220.00	\$5,553.00	6.4%	\$5,386.50
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	N/A	N/A
WorkFirst New Jersey							
Percentage of Participants who Entered Employment	Quarterly	increase	15.0%	49.7%	46.5%	-6.4%	45.8%
Vocational Rehabilitation Services							
Average hourly rate of pay for those individuals who enter employment	Quarterly	increase	\$12.30	\$12.75	\$14.05	10.2%	\$13.25

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Income Security:				May-19	Jun-19		
Disability Determinations Services							
Time it takes to process a case (in days)	Monthly	reduce	87.0%	76.9%	78.7%	2.3%	78.8%
Percent of processed cases deemed accurate by U.S. Social Security Administration sampling	Monthly	increase	80.0%	93.0%	98.0%	5.4%	93.9%
Cases that remain pending 12 or more months	Monthly	reduce	0	1	0	N/A	0
Unemployment Insurance							
Initial Claims:							
Percent of cases receiving first payment within 21 days	Monthly	increase	87.0%	87.7%	89.9%	2.5%	85.1%
Percent of Non-Monetary Determinations decided within 21 days	Monthly	increase	80.0%	81.9%	83.7%	2.2%	73.9%
Number of Lower Authority Appeals(b)							
Decisions within 30 days	Monthly	increase	60.0%	90.4%	93.1%	3.0%	85.1%
Decisions within 45 days	Monthly	increase	80.0%	98.2%	98.5%	0.3%	98.1%
Decisions within 90 days	Monthly	increase	95.0%	99.5%	99.7%	0.2%	99.8%
Number of Upper Level Appeals	Monthly	reduce	300	216	49	-77.3%	229
Unemployment Insurance Call Centers							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	15 Minutes	4:45	3:27	-26.5%	7:16
Percentage of initial claims filed online	Monthly	increase	55.0%	63.2%	61.9%	-2.1%	64.8%
Percentage of continued claims filed online	Monthly	increase	70.0%	79.3%	81.4%	2.6%	80.6%
Percentage of initial claims filed without agent assistance	Monthly	increase	60.0%	43.8%	59.4%	35.6%	50.1%
Time to process initial claims handled by agents (in days)	Monthly	reduce	5 days	4	4	0.0%	5
Temporary Disability Insurance							
State Plan Initial Claims:							
Eligibility Determined within 14 days of receipt	Monthly	increase	69.0%	67.4%	53.9%	-20.0%	42.7%
Eligibility Determined within 28 days of receipt	Monthly	increase	88.0%	91.3%	81.1%	-11.2%	74.3%
Family Leave Claims							
Eligibility Determined within 14 days of receipt	Monthly	increase	70.0%	23.5%	44.3%	88.5%	24.9%
Eligibility Determined within 28 days of receipt	Monthly	increase	90.0%	86.5%	89.8%	3.8%	73.4%
Temporary Disability Insurance-Family Leave Insurance Call Center							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	7 Minutes	5:44	7:15	31.4%	13:52
Rate of Abandoned calls	Monthly	reduce	16.0%	10.7%	10.2%	-4.7%	18.3%
Percentage of calls handled without agent assistance	Monthly	increase	90.0%	50.6%	45.4%	-10.3%	45.9%

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Labor Standards and Safety Enforcement:				May-19	Jun-19		
Public Safety and Occupational Safety & Health							
Asbestos Control							
Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites	Monthly	increase	230	225	206	-8.4%	234
Number of Inspections							
Crane Inspections	Monthly	increase	45	26	30	15.4%	33
Mine Inspections	Monthly	increase	66	64	66	3.1%	62
Explosive Inspections	Monthly	increase	100	166	117	-29.5%	140
Retail Gasoline Inspections	Monthly	increase	12	2	4	100.0%	3
Fireworks Inspections	Monthly	increase	3	12	25	108.3%	9
Public Employees Occupational Safety & Health (PEOSH)							
Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
On-Site Consultation & Training							
Number of annual health and safety consultation visits to public sector employers	Monthly	increase	6	9	1	-88.9%	6
Number of health and safety consultations to private sector employers	Monthly	increase	37	22	29	31.8%	27
WDP Occupational Safety Training-number of training sessions	Monthly	increase	20	29	20	-31.0%	20
Boiler and Pressure Vessel Compliance							
Number of boilers or pressure vessels inspected monthly	Monthly	increase	2,380	3,008	1,945	-35.3%	2,340
Wage and Hour Compliance							
Response to Complaints							
Inspections triggered by a worker complaint which are completed within 90 days	Monthly	increase	80.0%	72.0%	79.0%	9.7%	82.2%
Public Works Contractor Registration							
Percent of applications processed within 30 days of receipt	Monthly	increase	90.0%	75.0%	41.0%	-45.3%	80.8%
Workers' Compensation:				Apr-19	May-19		
Expedite the case listing and hearing of all motions involving medical treatment issues by completing:							
Emergent medical treatment disputes resolved within 30 days	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
Non-emergent issues resolved within 60 days	Monthly	increase	70.0%	78.5%	81.3%	3.6%	83.2%