

Labor and Workforce Development Performance Indicators - September 2019	Frequency	Desired Trend	Target	Prior Quarter	Current Quarter	Change	12 Month Average
Workforce Development:				Q3 2018	Q4 2018		
Workforce Innovation and Opportunities Act (WIOA) Title I Adults							
Employment Rate (Q2 post-exit)	Quarterly	increase	73.3%	62.0%	70.6%	13.9%	66.3%
Employment Rate (Q4 post-exit)	Quarterly	increase	71.2%	67.5%	70.6%	4.6%	69.1%
Median Earnings	Quarterly	increase	\$5,300.00	\$5,165.00	\$5,410.00	4.7%	\$5,287.50
Credential Rate	Quarterly	increase	58.7%	55.6%	45.8%	-17.6%	50.7%
Measurable Skills Gain	Quarterly	increase	N/A	9.5%	14.2%	49.5%	11.9%
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	N/A	N/A
WIOA Title I Dislocated Workers							
Employment Rate (Q2 post-exit)	Quarterly	increase	77.0%	58.4%	71.1%	21.7%	64.8%
Employment Rate (Q4 post-exit)	Quarterly	increase	74.1%	57.7%	67.3%	16.6%	62.5%
Median Earnings	Quarterly	increase	\$6,900.00	\$7,943.00	\$8,399.00	5.7%	\$8,171.00
Credential Rate	Quarterly	increase	63.5%	50.0%	77.4%	54.8%	63.7%
Measurable Skills Gain	Quarterly	increase	N/A	11.4%	13.2%	15.8%	12.3%
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	N/A	N/A
WIOA Title I Youth							
Placement in Emp/Train/Ed (Q2 post-exit)	Quarterly	increase	65.0%	56.4%	70.8%	25.5%	63.6%
Placement in Emp/Train/Ed (Q4 post-exit)	Quarterly	increase	41.0%	59.9%	62.5%	4.3%	61.2%
Median Earnings	Quarterly	increase	N/A	\$2,243.00	\$2,369.00	5.6%	\$2,306.00
Credential Rate	Quarterly	increase	64.0%	17.1%	28.3%	65.5%	22.7%
Measurable Skills Gain	Quarterly	increase	N/A	37.5%	12.6%	-66.4%	25.1%
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	N/A	N/A
WIOA Title III Labor Exchange							
Employment Rate (Q2 post-exit)	Quarterly	increase	50.0%	53.5%	57.1%	6.7%	55.3%
Employment Rate (Q4 post-exit)	Quarterly	increase	55.0%	54.1%	61.2%	13.1%	57.7%
Median Earnings	Quarterly	increase	\$5,200.00	\$5,220.00	\$5,553.00	6.4%	\$5,386.50
Effectiveness in Serving Employers	Annual	increase	N/A	N/A	N/A	N/A	N/A
WorkFirst New Jersey							
Percentage of Participants who Entered Employment	Quarterly	increase	15.0%	49.7%	46.5%	-6.4%	45.8%
Vocational Rehabilitation Services							
Average hourly rate of pay for those individuals who enter employment	Quarterly	increase	\$12.30	\$12.75	\$14.05	10.2%	\$13.25

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Income Security:				Jun-19	Jul-19		
Disability Determinations Services							
Time it takes to process a case (in days)	Monthly	reduce	87.0	78.7	78.1	-0.8%	78.6%
Percent of processed cases deemed accurate by U.S. Social Security Administration sampling	Monthly	increase	80.0%	98.0%	98.0%	0.0%	94.3%
Cases that remain pending 12 or more months	Monthly	reduce	0	0	0	0.0%	0
Unemployment Insurance							
Initial Claims:							
Percent of cases receiving first payment within 21 days	Monthly	increase	87.0%	90.0%	90.4%	0.4%	85.1%
Percent of Non-Monetary Determinations decided within 21 days	Monthly	increase	80.0%	83.7%	86.2%	3.0%	74.8%
Number of Lower Authority Appeals(b)							
Decisions within 30 days	Monthly	increase	60.0%	93.1%	89.5%	-3.9%	85.0%
Decisions within 45 days	Monthly	increase	80.0%	98.5%	98.2%	-0.3%	98.1%
Decisions within 90 days	Monthly	increase	95.0%	99.7%	99.7%	0.0%	99.8%
Number of Upper Level Appeals	Monthly	reduce	300	49	266	442.9%	233
Unemployment Insurance Call Centers							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	15 Minutes	3:27	3:29	0.6%	7:10
Percentage of initial claims filed online	Monthly	increase	55.0%	61.9%	69.5%	12.3%	65.0%
Percentage of continued claims filed online	Monthly	increase	70.0%	81.4%	71.5%	-12.2%	79.9%
Percentage of initial claims filed without agent assistance	Monthly	increase	60.0%	59.4%	45.2%	-23.9%	49.8%
Time to process initial claims handled by agents (in days)	Monthly	reduce	5 days	4	5	25.0%	5
Temporary Disability Insurance							
State Plan Initial Claims:							
Eligibility Determined within 14 days of receipt	Monthly	increase	69.0%	53.9%	68.5%	27.1%	44.7%
Eligibility Determined within 28 days of receipt	Monthly	increase	88.0%	81.1%	91.4%	12.7%	75.9%
Family Leave Claims							
Eligibility Determined within 14 days of receipt	Monthly	increase	70.0%	44.3%	68.1%	53.7%	28.6%
Eligibility Determined within 28 days of receipt	Monthly	increase	90.0%	89.8%	94.2%	4.9%	75.3%
Temporary Disability Insurance-Family Leave Insurance Call Center							
Average wait time to speak to an agent (in minutes)	Monthly	reduce	7 Minutes	7:15	9:52	33.1%	13:23
Rate of Abandoned calls	Monthly	reduce	16.0%	10.2%	12.8%	25.5%	16.5%
Percentage of calls handled without agent assistance	Monthly	increase	90.0%	45.4%	43.9%	-3.3%	44.7%

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Labor Standards and Safety Enforcement:				Jun-19	Jul-19		
Public Safety and Occupational Safety & Health							
Asbestos Control							
Monitor asbestos abatement contractors', workers', and supervisors' compliance with licensing requirements through inspection of work sites	Monthly	increase	230	206	213	3.4%	232
Number of Inspections							
Crane Inspections	Monthly	increase	45	30	27	-10.0%	33
Mine Inspections	Monthly	increase	66	66	56	-15.2%	62
Explosive Inspections	Monthly	increase	100	117	130	11.1%	139
Retail Gasoline Inspections	Monthly	increase	12	4	1	-75.0%	3
Fireworks Inspections	Monthly	increase	3	25	16	-36.0%	10
Public Employees Occupational Safety & Health (PEOSH)							
Percentage of complaints investigated within 5 days as negotiated with OSHA as part of an approved State Plan	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
On-Site Consultation & Training							
Number of annual health and safety consultation visits to public sector employers	Monthly	increase	6	1	8	700.0%	6
Number of health and safety consultations to private sector employers	Monthly	increase	37	29	17	-41.4%	26
WDP Occupational Safety Training-number of training sessions	Monthly	increase	20	20	15	-25.0%	20
Boiler and Pressure Vessel Compliance							
Number of boilers or pressure vessels inspected monthly	Monthly	increase	2,380	1,945	2,478	27.4%	2,352
Wage and Hour Compliance							
Response to Complaints							
Inspections triggered by a worker complaint which are completed within 90 days	Monthly	increase	80.0%	79.0%	72.9%	-7.7%	81.4%
Public Works Contractor Registration							
Percent of applications processed within 30 days of receipt	Monthly	increase	90.0%	41.0%	62.7%	52.9%	79.2%
Workers' Compensation:				May-19	Jun-19		
Expedite the case listing and hearing of all motions involving medical treatment issues by completing:							
Emergent medical treatment disputes resolved within 30 days	Monthly	increase	100.0%	100.0%	100.0%	0.0%	100.0%
Non-emergent issues resolved within 60 days	Monthly	increase	70.0%	81.3%	84.5%	3.9%	83.1%