

Dear *[insert name of representative of telephone service provider here]*,

As a valued customer, we are interested in obtaining access to 511, New Jersey's traveler information number, directly from our phone lines. It is our understanding that you are not currently providing access to 511 and we hope that you will consider changing this practice.

In 2000, the Federal Communications Commission designated 511 for traveler information nationwide. In November 2007, New Jersey's 511 was introduced to provide travelers with current traffic conditions as well as E-ZPass information. It is available by both phone and web, and the service is free to its users.

We feel that 511 is a valuable service. We need your help in order to provide 511 service to our employees.

Please contact me about this matter at your earliest convenience. For more information about the 511 service, you may also contact the New Jersey Department of Transportation's 511 Project Manager at NJ511@dot.state.nj.us.

We have notified the NJDOT 511 Project Manager about this issue. We look forward to your assistance in enabling us to access 511.

Sincerely,

[insert the name of the appropriate representative of your company here]