SCHEDULE V - TRADE-IN PROGRAM

11-X-21415 Telecommunication Equipment & Services

Trade-In Program Section 3.7

Bidder to provide its Trade In program description labeled Schedule V reflecting its proposed method of operation, equipment eligible under its program and credit schedule.

AV Business Communication Systems will provide a 10 to 30% credit for trade-in equipment, depending on age, condition and useability, from the original purchase price of Iwatsu Voice Networks equipment. All returned equipment must be in good working order and less than five (5) years old.