Schedule Q – Voice Mail Service (RFP Reference 3.4.3)

Hosted Telecommunications Services / Applications

Table 1

Monthly Base Hosted Messaging Solutions Per Mailbox Fees

Base Hosted Messaging Solutions Packages	Monthly Base Hosted Messaging Solutions per Mailbox Fees ($U.S.)		
	12 Month Initial Order Term	**24 Month Initial Order Term**	**36 – 60 Month Initial Order Term**
N0175565, Basic Messaging	$3.64	$3.38	$3.12
N0175566, Unified Messaging	$4.88	$4.55	$4.23

Table 2

Monthly Hosted Messaging Solutions Options Per Mailbox Fees

Hosted Messaging Options	Monthly Hosted Messaging Solutions Option per Mailbox Fees ($U.S.)
N0175567, Auto Attendant	$9.10 per Mailbox

Notes:

1.   Auto Attendant is billed on a per Mailbox basis per month.

2.   Auto Attendant set up charges are charged and quoted on a per request basis and are dependent on the specific requirements for each Auto Attendant ordered.

Set Up and Annual Management Fees

1.   "Bulk Mailbox Activation Fees" as set forth in Table 3 below for each bulk Mailbox activation performed by Company during the monthly billing period, billed based upon the total number of activations ordered on the same Hosted Solutions Order Form and activated at the same time.

2.   "Auto Attendant Setup" as set forth in Table 3 below per occurrence for each Auto Attendant Menu created.

3.   "Program Management" as set forth in Table 3 below per year for ongoing support of the Hosted Messaging/Auto Attendant Services

Table 3

Auto Attendant Set Up (Initial Activations) and Annual Management Fees

User Set Up – Initial Activations	Fees in $U.S.
N0176638, 100-249 Mailbox Activations	$4.50 per ordered activation
N0176639, 250-499 Mailbox Activations	$4.25 per ordered activation
N0176640, 500-999 Mailbox Activations	$4.00 per ordered activation
N0176641, 1000-1999 Mailbox Activations	$3.75 per ordered activation
N0176642, 2000-4999 Mailbox Activations	$3.50 per ordered activation
N0176643, 5000 + Mailbox Activations	$3.00 per ordered activation
N0195945, Auto Attendant Setup	$275.00 Per Menu
N0155674, Program Management (Annual)	$50,000.00 Per Year (First year) $20,000 Per Year (Years 2-5)