

Schedule J

Mitel Technical Support

General technical support is provided with the sale.

Additional support if desired will be billed at the following discounted hourly rate:

Mitel List Price	N.J. Price
<u>\$147.00</u>	<u>\$126.42</u>

Hourly Rate

Straight Time: The fixed hourly rate for on-site T&M support during normal business hours of Monday to Friday, 8:00AM to 5:00 PM ET.

\$126.42

Over Time: The fixed hourly rate for on-site T&M support Monday to Thursday, 5:01PM to 7:59AM ET, Friday, 5:01 PM to 11:59 PM

\$189.63

Saturday – All Day

\$189.63

Sunday --All Day

\$252.84

Vendor Holiday – All Day

\$252.84