

CONCLUSION

N.J.A.C. 4A:4-2.17 provides, in pertinent part, that unless the fee is reduced because the applicant is a veteran, a \$25.00 processing fee shall be charged for each promotional examination application and that applications received without a fee shall not be processed. *N.J.A.C.* 4A:1-1.2(c) provides that a rule may be relaxed for good cause shown in a particular situation.

In this matter, the appellant's failure to click the submit button on the "Payment Verification" page is understandable given the appearance and content of the page. In this regard, it indicates a "Transaction Summary" of \$25 in examination fees and redacted credit card information. Therefore, under these circumstances, the Commission finds it appropriate to accept the appellant's payment and allow her application to be processed. *See, e.g., In the Matter of Ruben Rivera* (CSC, decided June 12, 2019) (applicant who believed that he had made full payment for examination based on "Payment Verification" page permitted to make payment). It is also noted that the dual purpose of the Civil Service system is to ensure efficient public service for State and local governments and to provide appointment and advancement opportunities to Civil Service employees based on their merit and abilities. These interests are best served when more, rather than fewer, individuals are presented with employment opportunities. *See Communications Workers of America v. New Jersey Department of Personnel*, 154 *N.J.* 121 (1998).

ORDER

Therefore, it is ordered that this appeal be granted, Mary Edwards-Baskerville's \$25 payment for her examination be accepted, and her application be processed for prospective employment opportunities.

This is the final administrative determination in this matter. Any further review should be pursued in a judicial forum.

DECISION RENDERED BY THE
CIVIL SERVICE COMMISSION ON
THE 23RD DAY OF OCTOBER, 2019



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