Administered by PerformCare® Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - March 2019

- Children & Youth Who Accessed the System of Care -

Call Activity: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

| , | | |
|---------------------|--|--|
| rt Month | 9,044 | |
| th | 3,527 | |
| | | |
| 5,305 | 58.7% | |
| 3,737 | 41.3% | |
| Age at time of call | | |
| 546 | 6.0% | |
| 3,007 | 33.2% | |
| 2,089 | 23.1% | |
| 2,829 | 31.3% | |
| 562 | 6.2% | |
| 5 | 0.1% | |
| 6 | 0.1% | |
| | 5,305 3,737 546 3,007 2,089 2,829 562 5 | |

| Race | | |
|--|-------|-------|
| AMERICAN INDIAN/ALASKA NATIVE | 12 | 0.1% |
| ASIAN | 256 | 2.8% |
| BLACK OR AFRICAN AMERICAN | 1,627 | 18.0% |
| NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER | 3 | 0.0% |
| WHITE | 2,469 | 27.3% |
| Two Or More Races | 181 | 2.0% |
| SOME OTHER RACE | 586 | 6.5% |
| DECLINED | 91 | 1.0% |
| UNKNOWN | 3,819 | 42.2% |
| Ethnicity | | |
| Hispanic or Latino | 2,444 | 27.0% |
| Non-Hispanic or Latino | 1,646 | 18.2% |
| No Ethnicity Data | 4,954 | 54.8% |

Caller Type Distribution: Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

| Total Calls in Report Month | | 15,960 |
|--|-------|--------|
| Caller Type - External Partner Group | | |
| Adolescent Housing Hub Provider (AHH) | 5 | 0.0% |
| Childrens Inpatient or Partial Hospital Provider | 470 | 2.9% |
| College or University | 0 | 0.0% |
| County Administrator | 0 | 0.0% |
| Court Personnel | 4 | 0.0% |
| Department of Corrections (DOC) | 1 | 0.0% |
| Department of Human Services (DHS) | 1 | 0.0% |
| Division of Child Protection & Permanency (DCP&P) | 760 | 4.8% |
| Elementary/Middle School | 123 | 0.8% |
| FCIU | 0 | 0.0% |
| High School | 74 | 0.5% |
| Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC) | 11 | 0.1% |
| NJ Child Abuse Hotline | 0 | 0.0% |
| Police | 31 | 0.2% |
| Psychiatric Emergency Service Staff (PESS) | 48 | 0.3% |
| Shelter | 3 | 0.0% |
| Youth Advocate | 0 | 0.0% |
| Other | 216 | 1.4% |
| External Partners Subtotal | 1,747 | 10.9% |

| Caller Type - Caregiver Group | |
|-------------------------------|--|
| 127 | 0.8% |
| 0 | 0.0% |
| 10,105 | 63.3% |
| 127 | 0.8% |
| 202 | 1.3% |
| 23 | 0.1% |
| 10,584 | 66.3% |
| Group | |
| 363 | 2.3% |
| 0 | 0.0% |
| 183 | 1.1% |
| 10 | 0.1% |
| 33 | 0.2% |
| 62 | 0.4% |
| 413 | 2.6% |
| 72 | 0.5% |
| 1,136 | 7.1% |
| 2493 | 15.6% |
| | 127 0 10,105 127 202 23 10,584 Group 363 0 183 10 33 62 413 72 1,136 |

Caller Type - Caregiver Group

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Call Reason & Resolutions: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

| Reason for Call | | |
|--|--------|-------|
| Adolescent Housing Hub | 153 | 1.1% |
| Authorizations, Claims & Eligibility | 163 | 1.2% |
| Caller Providing Information About a Member | 214 | 1.5% |
| Caller Providing Information About a Youth | 23 | 0.2% |
| Caller Requesting Information | 2,185 | 15.4% |
| In Home Service Request | 8,805 | 62.2% |
| Intellectual/Developmental Disability Inquiry | 1,446 | 10.2% |
| Out of Home Service Request | 24 | 0.2% |
| Reconsiderations & Concerns | 9 | 0.1% |
| Requested Services Not Accessed Through PerformCare | 231 | 1.6% |
| Substance Use Related | 129 | 0.9% |
| Technical Issues | 99 | 0.7% |
| Other | 681 | 4.8% |
| Total | 14,162 | |

| Call Resolution | | |
|--|--------|-------|
| Access and Record Maintenance | 840 | 3.4% |
| Adolescent Housing Hub Related | 136 | 0.5% |
| Contacted Child Abuse Hotline | 18 | 0.1% |
| Contacted Police | 40 | 0.2% |
| DCP&P Related | 5 | 0.0% |
| DD/ID Family Support Application Completed | 463 | 1.9% |
| I/DD Eligibility Related | 129 | 0.5% |
| Information Documented | 6,194 | 25.0% |
| Referred for Bio-Psycho-Social Assessment | 1,475 | 6.0% |
| Referred for Medical Clearance | 1 | 0.0% |
| Referred to Current Insurance | 10 | 0.0% |
| Referred to External System Partner | 4,604 | 18.6% |
| Referred to FCIU | 6 | 0.0% |
| Referred to Outpatient Services | 364 | 1.5% |
| Service Authorization Related | 141 | 0.6% |
| Substance Use Related | 12 | 0.0% |
| Transferred internally to Clinical, Care Connector, Quality or Service Desk | 8,250 | 33.3% |
| Other | 2,079 | 8.4% |
| Total | 24,767 | |

- Active Children & Youth (Those youth who have an authoriation for service in the Reported Month) -

Active Children & Youth: The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those recieving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

| Gender | | |
|--|--------|--------|
| Male | 17,349 | 60.6% |
| Female | 11,267 | 39.4% |
| Age | | |
| 0-4 | 793 | 2.8% |
| 5-10 | 8,319 | 29.1% |
| 11-13 | 6,383 | 22.3% |
| 14-17 | 10,288 | 35.9% |
| 18-20 | 2,761 | 9.6% |
| 21 | 73 | 0.3% |
| >21 | 1 | 0.0% |
| Total Unique Active Youth in Report Mont | :h | 28,618 |

| Race | | |
|--------------------------------------|--------|-------|
| White | 9,524 | 33.3% |
| Black Or African American | 5,903 | 20.6% |
| American Indian/Alaska Native | 46 | 0.2% |
| Asian | 786 | 2.7% |
| Native Hawaiian/Other Pacific Island | 8 | 0.0% |
| Some Other Race | 2,726 | 9.5% |
| Two Or More Races | 574 | 2.0% |
| Declined | 229 | 0.8% |
| Unknown | 8,822 | 30.8% |
| Ethnicity | | |
| Hispanic or Latino | 7,788 | 27.2% |
| Non-Hispanic or Latino | 7,957 | 27.8% |
| No Ethnicity Data | 12,873 | 45.0% |

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<u>Service Distribution of Active Youth in Report Period</u>: **Authorized CSOC Services** are services assigned or managed by the CSA, PerformCare. **Referrals & Other Authorizations** come from the CMO Individualized Service Plans submitted to the CSA for review.

| Authorized CSOC Services | | Percentage of total Auths |
|---|--------|---------------------------------|
| Behavioral Assistance | 3,901 | 5.8% |
| Biopsychosocial Assessment | 2,357 | 3.5% |
| Care Management | 15,426 | 22.8% |
| Family Functional or Multi Systemic Therapy | 221 | 0.3% |
| Family Support Services (I/DD) | 5,498 | 8.1% |
| Intensive in Community | 19,602 | 29.0% |
| Intensive In Home | 3,907 | 5.8% |
| Mobile Response Initial | 3,805 | 5.6% |
| Mobile Response Stabilization | 7,645 | 11.3% |
| Out of Home Treatment | 2,198 | 3.3% |
| Substance Use Treatment | 366 | 0.5% |
| Wrap Flex Services | 2,609 | 3.9% |
| Total | 67,535 | |

| Referrals & Other Authorizations from CMO ISP's | | Percentage of total Auths |
|---|-------|---------------------------------|
| Bundled Services requested by the Care Management Organization (CMO) | 2,754 | 30.9% |
| Community Based Services | 1,443 | 16.2% |
| DCP&P Contracted | 3 | 0.0% |
| Inpatient | 0 | 0.0% |
| Juvenile Justice Service | 8 | 0.1% |
| Outpatient Referral (OP Prog Note & UM Referral) | 916 | 10.3% |
| Peer Support | 1,703 | 19.1% |
| Private Insurance | 438 | 4.9% |
| School Reimbursed Service | 1,552 | 17.4% |
| Transportation | 94 | 1.1% |
| Total | 8,911 | |

<u>Out of Home Treatment (OOH) Population:</u> Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.

| All Youth in OOH Treatment | | Percentage |
|---------------------------------------|-------|------------|
| Detention Alternative | 15 | 1.1% |
| Emergency Diagnostic Residential Unit | 22 | 1.6% |
| Group Home | 93 | 6.6% |
| I/DD Treatment | 242 | 17.2% |
| Intensive Residential Treatment | 52 | 3.7% |
| Psychiatric Community Home | 186 | 13.2% |
| Residential Treatment Center | 306 | 21.7% |
| Specialty Bed | 290 | 20.6% |
| Substance Use Treatment | 85 | 6.0% |
| Treatment Home | 118 | 8.4% |
| Total | 1,409 | |

- Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (3560 is a CSOC only Medicaid look alike eligibility identification number; NJ Family Care is a federal and state funded health insurance program for income eligible New Jersey families; SSI is a Medicaid only disablility coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

| Funding Type | |
|--|--------|
| Medicaid Type - 3560 | 6,031 |
| Medicaid Type - Family Care | 12,333 |
| Medicaid Type - Supplemental Security Income (SSI) | 3,595 |
| Private Insurance | 2,447 |

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- Special Population Involvement: I/DD & Camp Activity

<u>Descriptions</u>: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. Applications approved are reflected in the total eligible number. Family Support Services are requested by a telephone application and may include more than one request per youth. Assistive technology typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

| Services requested through the I/DD Family Support Application in Report Month | | |
|--|-----|--|
| After School Respite | 119 | |
| Agency Respite | 132 | |
| Assistive Technology: Assessment | 31 | |
| Educational Advocacy | 19 | |
| Overnight Respite | 14 | |
| Self Hired Respite | 263 | |
| Weekend Recreation | 171 | |
| Total | 749 | |

| Authorized FSS Services in Report Month | | |
|---|-------|--|
| After School Respite | 807 | |
| Agency Respite | 822 | |
| Assistive Technology: Assessment | 2 | |
| Assistive Technology: Device/Mod | 69 | |
| Educational Advocacy | 48 | |
| Overnight Respite | 86 | |
| Self Hired Respite | 2,923 | |
| Weekend Recreation | 581 | |
| Total | 5,338 | |

| Intellectual/Developmental Disabled (I/DD) Population | | |
|---|--------|--|
| DD Eligibility Apps Received in Report Month | 207 | |
| DD Eligibility Apps Approved in Report Month | 86 | |
| Currently Eligible Youth | 13,857 | |

| 2019 Cumulative Summer Camp Applications Received | | |
|---|-----|--|
| Camp Applications Received 715 | | |
| One to One Applications Received | 299 | |

| I/DD youth with Care Management Entity Attachment in Report Month | | |
|--|-------|--|
| Care Management | 2,925 | |
| Mobile Response Stabilization Service | 140 | |

| 2019 Camp Related Authorizations | | |
|--|-----|--|
| Approved Camp Authorizations | 683 | |
| Approved One to One Aid Authorizations | 96 | |

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- Substance Use Involvement -

Youth can present to the New Jersey System of Care as having a Substance Use (SU) Indicator in various ways. For the purposes of this report we are considering as indicators:

- 1. A call with an SU Reason or Resolution Code entered in the report period.
- 2. An open SU Tracking Element active at anytime in the report period .
- 3. An Active SU Authorization or SU related Wrap Flex Authorization active at anytime in the report period.
- 4. An indication via a Strength & Needs Assessment created in the report period. (score of 1, 2 or 3 in Risk Behaviors)
- 5. An indication as the result of a Clinical Triage completed in the report period.
- 6. An OOH Referral indication or Transitional Joint Care Review (TJCR) indication completed in the report period.

The 'All Unique Youth' count below represents the unique youth with at least one of the 6 types of indicators. All Demographic distributions are based on this unique population. Counties represented here are based on the parents home county or designated 'Mailing Address'; if there is no parent address or mailing address the CYBER Facesheet address is used. 'Unknown' county will include both youth with missing county data or Out of State youth.

All Unique Youth with a Substance Use Indicator

2,284

Demographics (All percentages calculated from 'All Unique Youth')

| Gender | | | |
|-----------|-------|-------|--|
| Male | 1,567 | 68.6% | |
| Female | 717 | 31.4% | |
| Age Group | | | |
| 5-10 | 14 | 0.6% | |
| 11-13 | 107 | 4.7% | |
| 14-17 | 1,550 | 67.9% | |
| 18-20 | 599 | 26.2% | |
| 21 | 11 | 0.5% | |
| >21 | 3 | 0.1% | |

| Race | | |
|--|-----|-------|
| AMERICAN INDIAN/ALASKA NATIVE | 8 | 0.4% |
| ASIAN | 20 | 0.9% |
| BLACK OR AFRICAN AMERICAN | 620 | 27.1% |
| NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER | 0 | 0.0% |
| WHITE | 682 | 29.9% |
| Two Or More Races | 31 | 1.4% |
| SOME OTHER RACE | 249 | 10.9% |
| DECLINED | 14 | 0.6% |
| UNKNOWN | 660 | 28.9% |

| Ethnicity | | | |
|------------------------|-------|-------|--|
| Hispanic or Latino | 607 | 26.6% | |
| Non-Hispanic or Latino | 624 | 27.3% | |
| Other | 1,053 | 46.1% | |

| County - Statewide Population | | |
|-------------------------------|-----|-------|
| ATLANTIC | 71 | 3.1% |
| BERGEN | 106 | 4.6% |
| BURLINGTON | 123 | 5.4% |
| CAMDEN | 233 | 10.2% |
| CAPE MAY | 36 | 1.6% |
| CUMBERLAND | 90 | 3.9% |
| ESSEX | 298 | 13.0% |
| GLOUCESTER | 63 | 2.8% |
| HUDSON | 162 | 7.1% |
| HUNTERDON | 20 | 0.9% |

| County - Statewide Population | | |
|-------------------------------|-----|------|
| MIDDLESEX | 148 | 6.5% |
| MONMOUTH | 140 | 6.1% |
| MORRIS | 99 | 4.3% |
| OCEAN | 220 | 9.6% |
| PASSAIC | 127 | 5.6% |
| SALEM | 15 | 0.7% |
| SOMERSET | 51 | 2.2% |
| SUSSEX | 27 | 1.2% |
| UNION | 116 | 5.1% |
| WARREN | 16 | 0.7% |

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| MERCER 121 5.3 | UNKNOWN | 2 | 0.1% |
|----------------|---------|---|------|
|----------------|---------|---|------|

Populations & Services

Living Situation includes entire unique population. If youth was in OOH anytime in report period they are counted as OOH. DD Eligible, CMO and Outpatient counts include only those youth with one or both of those elements. The SU Outpatient count includes both Outpatient and Intensive Outpatient services. (Unique Populations are defined above the Demographic section of this report.)

| Unique Substance Use Populations | | | | |
|---|-------|--|--|--|
| Unique Youth with Call Reason or Resolution Indicator | 115 | | | |
| Unique Youth with SU Tracking Element Indicator | 719 | | | |
| Unique Youth with SU Authorization Indicator | 423 | | | |
| Unique Youth with SU Wrap Flex (CSA20) Indicator | 3 | | | |
| Unique Youth Open SU Module Indicator | 1,272 | | | |
| Unique Youth Triage Form Indicator | 469 | | | |
| Unique Youth with SU Indicator - OOH Referral | 27 | | | |

| Outpatient Services (SUT01, 02, 03) | | | | |
|-------------------------------------|-------|--|--|--|
| Outpatient & Intensive OP 147 | | | | |
| SU Partial Care | 12 | | | |
| Active with CMO | | | | |
| Active with CMO | 1,092 | | | |
| Active with DD | | | | |
| DD Eligible | 7 | | | |
| Living Situation | | | | |
| In Community | 2,003 | | | |
| Out of Home | 283 | | | |

Specific Substance Usage Distribution

Population details - Youth in this table are included based on the most recent Substance Use (SU) Module completed within 120 days prior to the report start date. The SU Module is an additional series of assessment items activated when a score of 1,2 or 3 is entered in the SU item of the Strength & Needs Assessment. A youth can have multiple substances indentified per SU Module completed. Because of this the totals in this table will not match the unique number of SU Modules completed for the report month.

| Substance | Currently Indicated | | | Historically Indicated | | Both (Histor | y & Current) |
|------------------------|---------------------|-------|---|------------------------|-------|--------------|--------------|
| Alcohol | 116 | 14.2% | | 558 | 22.8% | 35 | 14.6% |
| Amphetamine | 3 | 0.4% | | 33 | 1.3% | 1 | 0.4% |
| Barbiturates | 1 | 0.1% | | 5 | 0.2% | 0 | 0.0% |
| Benzodiazepines | 6 | 0.7% | | 135 | 5.5% | 1 | 0.4% |
| Cannabis | 509 | 62.4% | | 993 | 40.6% | 145 | 60.4% |
| Cocaine | 10 | 1.2% | | 73 | 3.0% | 3 | 1.3% |
| Ecstasy | 1 | 0.1% | | 32 | 1.3% | 0 | 0.0% |
| Hallucinogens | 7 | 0.9% | | 59 | 2.4% | 3 | 1.3% |
| Inhalants | 3 | 0.4% | | 11 | 0.4% | 3 | 1.3% |
| Opiates - Heroin | 5 | 0.6% | | 41 | 1.7% | 1 | 0.4% |
| Over the Counter Drugs | 6 | 0.7% | | 44 | 1.8% | 3 | 1.3% |
| Rx Prescription | 5 | 0.6% | | 57 | 2.3% | 0 | 0.0% |
| Synthetic Cannabis | 8 | 1.0% | Г | 37 | 1.5% | 0 | 0.0% |
| Tobacco | 101 | 12.4% | | 220 | 9.0% | 34 | 14.2% |
| Other - Opiates | 2 | 0.2% | | 95 | 3.9% | 0 | 0.0% |
| Other Drugs | 33 | 4.0% | | 54 | 2.2% | 11 | 4.6% |
| Total | 816 | | | 2,447 | | 240 | |

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Other Metrics

School Attendance scores are counted only for assessments completed 120 days prior to the start date of the report period.

Legal Involvement is reported from the Legal Module/Seriousness item. This module is opened when a 1, 2 or 3 is entered in the Legal Involvement question on the Stength & Needs Assessment.

Insurance Coverage is determined by Medicaid numbers associated with Authorizations active during the report period with the exception of 'Private Insurance' which is identified via the TPL tab in CYBER. These counts are not unique as a youth can have different Medicaid numbers for different authorizations.

| Assessment Score | Assessment Score Distribution - School Attendance | |
|---------------------|---|-----|
| 0 | Attends school regularly | 712 |
| 1 | Having problems with attendance | 310 |
| 2 | Having challenges with attendance | 256 |
| 3 | Youth is generally truant or refusing to go to school | 124 |
| N/A | Not Applicable | 250 |

| Legal Involvement | | | | |
|--------------------------------------|-----|--|--|--|
| Legal Involvement - Case Pending | 405 | | | |
| Legal Involvement - Probation/Parole | 410 | | | |
| No Legal Involvment | 932 | | | |

| Insurance Coverage | | | | |
|------------------------------------|-----|--|--|--|
| NJ Family Care | 805 | | | |
| Supplemental Security Income (SSI) | 156 | | | |
| 3560/State Only | 350 | | | |
| Third Party Liabiltiy (TPL) | 96 | | | |
| No Insurance | 313 | | | |