Table 1

## New Jersey Department of Banking and Insurance Independent Health Care Appeals Program January 16, 2010 - July 15, 2010

		Total Appeals		Panel Determination	
Carrier	Market Share*	Pending	Completed	Disagree With Plan	Agree With Plan
Aetna Health	14.7%	3	19	5	14
AmeriChoice**		0	13	3	10
Amerigroup	5.1%	7	7	3	4
AmeriHealth	4.3%	2	8	5	3
Cigna	2.9%	0	5	3	2
Health Net	4.2%	2	15	1	14
Horizon	47.7%	12	115	42	73
Oxford**		5	13	5	8
University		0	6	5	1
United**		0	2	1	1
Total		31	203	73	130

Source: Department of Banking and Insurance (Commercial and Department of Human Services Program enrollees as of March 31, 2010)

<sup>\*\*</sup> AmeriChoice, Oxford and United are all owned by UnitedHealth Group. The combined market share is 17.9%.