Table 1

## New Jersey Department of Banking and Insurance Independent Health Care Appeals Program July 16, 2011 – January 15, 2012

|               |                  | Total Appeals |           | Panel Determination   |                    |
|---------------|------------------|---------------|-----------|-----------------------|--------------------|
| Carrier       | Market<br>Share* | Pending       | Completed | Disagree<br>With Plan | Agree<br>With Plan |
| Aetna Health  | 12.8%            | 6             | 18        | 10                    | 8                  |
| AmeriChoice** |                  | 2             | 41        | 13                    | 28                 |
| Amerigroup    | 4.8%             | 6             | 16        | 7                     | 9                  |
| AmeriHealth   | 4.3%             | 2             | 4         | 1                     | 3                  |
| Cigna         | 2.5%             | 2             | 19        | 4                     | 15                 |
| Health Net    |                  | 1             | 3         | 2                     | 1                  |
| Horizon       | 51.0%            | 51            | 159       | 53                    | 106                |
| Oxford**      |                  | 10            | 19        | 5                     | 14                 |
| United**      |                  | 5             | 14        | 6                     | 8                  |
| Total         |                  | 85            | 293       | 101                   | 192                |

<sup>\*</sup> Source: Department of Banking and Insurance (Commercial and Department of Human Services Program enrollees as of September 30, 2011)

<sup>\*\*</sup> AmeriChoice (now d/b/a United Healthcare Community Plan), Oxford and United are all owned by UnitedHealth Group. The combined market share is 23.2%.