



State of New Jersey

DEPARTMENT OF BANKING AND INSURANCE

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Commissioner

TO: INSURANCE PRODUCERS AND ASSISTERS

FROM: COMMISSIONER MARLENE CARIDE

DATE: NOVEMBER 6, 2019

RE: GUIDANCE REGARDING COMPLIANCE IN MARKETPLACE ACTIVITIES

The Department of Banking and Insurance is issuing this guidance to insurance producers and exchange assisters. For the 2020 coverage year, including the open enrollment period beginning November 1, 2019, New Jersey will be operating as a State-Based Exchange on the Federal Platform. This means that eligibility and enrollment activities will occur through HealthCare.gov. Accordingly, this guidance is being issued to inform and remind insurance producers and exchange assisters that it is the expectation of the Department that they will comply with all applicable federal and state laws and regulations, including the Marketplace annual training requirements for producers, as described at <https://www.cms.gov/CCIIO/Programs-and-Initiatives/Health-Insurance-Marketplaces/Plan-Year-2020-Registration-and-Training.html>, and the Marketplace annual training requirements for exchange assisters, as described at <https://marketplace.cms.gov/technical-assistance-resources/training-materials/launch-of-py2020-ffe-assister-training.pdf> as well as state training found at: <https://www.youtube.com/watch?v=NhoZIWAhq0w>.

Questions concerning this guidance may be directed to:
brokerexchangequestions@dobi.nj.gov.