

## ***New Jersey WIC Vendor POS Reimbursement Program: FAQs***

### 1. What is the NJ WIC Vendor POS Reimbursement Program?

The NJ WIC Reimbursement program can help WIC Authorized Vendors

1. Pay for the purchase of a new Integrated POS System, or
2. Upgrade an existing POS System to the requirements of Solutran, Inc.

(NOTE: The ability to upgrade an existing POS system will need to be assessed.)

**Funds are available for this now!! Don't delay!!**

Download the application here: [NJ WIC Vendor POS Reimbursement Application](#)

Email the completed application to: [NJ.WICVendor@doh.nj.gov](mailto:NJ.WICVendor@doh.nj.gov)

### 2. What POS systems can a store use to process eWIC transactions?

There are only two different types of POS systems that a store can use to process eWIC transactions:

1. Solutran certified Integrated POS System, or
2. NJ WIC provided Stand Beside System

Every WIC Authorized Vendor will need to have one of these POS Systems to be able to process eWIC transactions.

### 3. What is the difference between these 2 types of POS Systems?

#### Integrated POS System

- APL/pricing, barcode scanning and payment processing are all integrated within the system
- WIC items do not need to be separated from non-WIC items during the check-out process
- The check-out process is easier and faster for both the shopper and the cashier
- There are fewer errors in the check-out process
- The system must be certified by Solutran.
- It may be possible to upgrade your existing integrated system

#### NJ WIC provided Stand Beside System

- Can **ONLY** be used to process eWIC transactions
- WIC approved items **MUST** be separated from non-WIC items during the check-out process
- The eWIC purchases must be handled as an additional transaction.
- A Stand Beside System has a hand-held scanner to read the UPC and then prices must be entered manually by the cashier
- There is an increased chance of error at check-out
- Enter into an agreement with Solutran for the New Jersey WIC provided Stand-Beside System

### 4. How does the NJ WIC Vendor POS Reimbursement Program work?

1. You must be a WIC Authorized Vendor
2. If you have an existing POS system, check the link below to see if it is capable of processing eWIC transactions and will be certified by Solutran [https://nj.gov/health/fhs/wic/ewic/pos\\_links.shtml](https://nj.gov/health/fhs/wic/ewic/pos_links.shtml)

3. Obtain a quote from one of the **Solutran certified POS providers** (list can be found from above link)
4. Submit your completed application to: [NJ.WICVendor@doh.nj.gov](mailto:NJ.WICVendor@doh.nj.gov)
5. After you receive approval of your application, you can purchase your new POS terminal and have it installed.
6. Then need to contact [NJ.WICVendor@doh.nj.gov](mailto:NJ.WICVendor@doh.nj.gov) to schedule your Level 3 (L3) certification. (transactions such as balance inquiry, purchase, cancellation, etc.)
7. Submit your Invoices and Payment Voucher to [NJ.WICVendor@doh.nj.gov](mailto:NJ.WICVendor@doh.nj.gov) for receipt of reimbursement funds.

NOTE: L3 certification must be completed before reimbursement funds can be released to the store.

## 5. What is the maximum amount of reimbursement?

**Your approval letter will indicate the amount of reimbursement that you have been granted. It may or may not cover the total costs of a new or upgraded POS System.**

The following is offered only as a guide to the possible maximum amount of reimbursement:

- 1 Cash Register - Up to \$3000
- 2 Cash Registers - Up to \$5000
- 3 or more Cash Registers - Up to \$7500

## 6. What do I do if I am interested in getting an integrated POS system, but I cannot get a quote and complete my application by June 30<sup>th</sup>?

Please Contact the State **immediately** at: [NJ.WICVendor@doh.nj.gov](mailto:NJ.WICVendor@doh.nj.gov)

**A Vendor Unit representative will support you through the process and additional time.**

## 7. I do not want to get an Integrated POS System. How can I get a NJ WIC provided Stand Beside terminal for processing eWIC transactions?

If you are not interested in upgrading or purchasing an integrated system and not apply for POS Reimbursement funds, you can discuss the steps to take in getting a Stand-Beside terminal with a Solutran representative.

**Call: 1-866-730-7746, or**

**Email: [Retailcert@Solutran.com](mailto:Retailcert@Solutran.com)**

## 8. With eWIC, how will I know what the WIC customer can purchase? How will the POS system recognize a WIC item from a Non-WIC item?

The POS system will use the APL to identify the UPC or PLU and verify the following:

- to verify the product is WIC approved
- allowed for purchase by that specific WIC customer
- and there is a sufficient balance to complete the eWIC transaction

The POS system, either an integrated or Stand Beside system, will display an error with the reason the product cannot be purchased in this transaction.