UNIT	PRIMARY CONTACT(S)	DIRECTOR
Communications/Constituent Inquiries	DDD.FeeForService@dhs.nj.gov 609.633.1482 or 800.832.9173	Diane Flynn Communications/Constituent Liaison Diane.Flynn@dhs.nj.gov 609.633.7397
Community Care Residence (CCR) Case Management Provides case management for individuals residing in community care residences, including Tara's law compliance	Mariana Pietrunti Director, Community Services Case Management & Support Coordination Mariana.Pietrunti@dhs.nj.gov 973.977.2115 Michael Biglin, State CCR Director Michael.Biglin@dhs.nj.gov 609.467.5202	Lisa Eible Senior Director, Community Services Case Management & Support Coordination Lisa.Eible@dhs.nj.gov 609.633.7147
Community Development Oversees referrals for services provided in out-of-home community placements	Shanonn Voll, Supervisor Shanonn.Voll@dhs.nj.gov 856.770.5415	James Schiralli Statewide Director, Intake & Intensive Case Management James.Schiralli@dhs.nj.gov 609.584.1330
Community Transitions Oversees transition of individuals from institutional to community-based settings	Denise Bradley Denise.Bradley@dhs.nj.gov 609.861.2164 x2334	Carol Jones Chief of Staff/LAPO Director Carol.Jones@dhs.nj.gov 609.633.7303
Contract Administration Oversees provider agency contracts not transitioned to FFS, and provides technical assistance on contract policies as needed	DDD.CAInquiries@dhs.nj.gov Agencies should contact their assigned contract administrator	Jose Gonzalez Chief, Contract Administration Jose.Gonzalez@dhs.nj.gov 609.633.7618

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Employment First & Transition to 21 Provides information about employment-related services, and preparation and planning for the transition from school to the adult service system	Employment First: Jennifer Joyce, Director Jennifer.Joyce@dhs.nj.gov 609.633.8024 Transition to 21: Nkechi Ugoji, Coordinator Nkechi.Ugoji@dhs.nj.gov 609.633.8654	Jennifer Joyce Director of Employment and Transition Jennifer.Joyce@dhs.nj.gov 609.633.8024
Family Outreach Serves as liaison between individuals and their families and the Division	Robert Artis, Family Outreach Liaison Robert.Artis@dhs.nj.gov 609.633.7403	Robert Artis Family Outreach Liaison Robert.Artis@dhs.nj.gov 609.633.7403
Fiscal Office Develops Division's budget, manages funds, conducts payment to third party vendors and other state agencies	Sonya Vanover, Secretary Sonya.Vanover@dhs.nj.gov 609.633.7381	Patrick Boyle Budget Director Patrick.Boyle@dhs.nj.gov 609.633.7613
Housing and Resource Development Oversees development of licensed residential settings and distribution of housing subsidies through the Supportive Housing Connection (SHC)	Program Development (northern counties) Sheri Fine, Supervisor Sheri.Fine@dhs.nj.gov 732.968.4333 Program Development (southern counties) Patricia Engelhardt, Supervisor Patricia.Engelhardt@dhs.nj.gov 609.633.7219 SHC Housing Subsidies Courtney Davey, Housing Subsidy Supervisor Courtney.Davey@dhs.nj.gov 732.968.4344	Amy Scartocci Director of Housing and Resource Development Amy.Scartocci@dhs.nj.gov 609.633.7435

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Intake/Intensive Case Management Intake: Evaluates and determines eligibility to access Division Services Intensive Case Management: Provides case management for individuals who are experiencing emergent circumstances	Bergen, Hudson, Morris, Passaic, Sussex, Warren Tina McDuffie, Unit Director Tina.McDuffie@dhs.nj.gov 973.927.2611 Essex, Somerset, Union Orrin Dickerson, Unit Director Orrin.Dickerson@dhs.nj.gov 908.226.7839 Hunterdon, Mercer, Middlesex, Monmouth, Ocean Amy Dancisin, Unit Director Amy.Dancisin@dhs.nj.gov 732.308.7892 Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, Salem Sarah Dillon, Unit Director Sarah.Dillon@dhs.nj.gov 856.770.5404	James Schiralli Statewide Director, Intake & Intensive Case Management James.Schiralli@dhs.nj.gov 609.584.1330
Legal and Administrative Practice Office Oversees administrative appeals and the regulatory process for the Division, advises and consults with Division staff on a variety of legal matters as issues arise	DDD.CO.LAPO@dhs.nj.gov Cenetha Wynn, Appeal Coordinator Cenetha.Wynn@dhs.nj.gov 609.633.8115	Carol Jones Chief of Staff/LAPO Director Carol.Jones@dhs.state.j.us 609.633.7303
Managed Long Term Services and Supports (MLTSS) and Pre-Admission Screening and Resident Review (PASRR) MLTSS: Reviews requests for individuals eligible to receive Division services to access services through the Department of Human Services' MLTSS Medicaid waiver	Kelly Friedman, Unit Director Kelly.Friedman@dhs.nj.gov 609.584.1358	James Schiralli Statewide Director, Intake & Intensive Case Management James.Schiralli@dhs.nj.gov 609.584.1330
program PASRR: Reviews requests for individuals with intellectual disabilities to access skilled nursing facilities		

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NJCAT Reassessment/Level of Care NJCAT Reassessment: Facilitates NJCAT reassessments for individuals who have experienced changes in their service needs or who require a five-year reassessment pursuant to DDD Medicaid waiver policy Level of Care: Conducts assessments to determine whether individuals meet the clinical criteria to access the Community Care Program (CCP), and determines whether individuals meet the regulatory standard for emergency access to the CCP	NJCAT Reassessment Requests: DDD.DDPIAssessmentRequests@dhs.nj.gov Megan MacFarland, Unit Director Megan.MacFarland@dhs.nj.gov 609.584.1336	James Schiralli Statewide Director, Intake & Intensive Case Management James.Schiralli@dhs.nj.gov 609.584.1330
Provider Performance & Monitoring Manages oversight of the provider enrollment process in collaboration with DXC. Conducts monitoring and quality oversight of approved providers through routine audits to ensure compliance with the standards outlined in the Division's policy and procedure manuals. Provides technical assistance to providers to improve service provision.	Provider Enrollment: Rachel Jamison, Director DDD.Providerhelpdesk@dhs.nj.gov 609.633.7527 Day Services: Noel Kerr, Director Noel.Kerr@dhs.nj.gov 609.633.2926 Clinical Services: Elliot Honigfeld, Director Elliot.Honigfeld@dhs.nj.gov 856.770.5921 Residential Services: Mary Giorlando, Director Mary.Giorlando@dhs.nj.gov 973.927.2681	Wendy Yosco Statewide Director, Provider Performance & Monitoring Wendy.Yosco@dhs.nj.gov 973.648.3515
Purchase of Care Case Management Provides case management for individuals residing in Division-funded programs outside of New Jersey	Mary Giorlando, Assistant Director Mary.Giorlando@dhs.nj.gov 973.927.2681 Mariana Pietrunti Director, Community Services Case Management & Support Coordination Mariana.Pietrunti@dhs.nj.gov 973.977.2115	Lisa Eible Senior Director, Community Services Case Management & Support Coordination Lisa.Eible@dhs.nj.gov 609.633.7147

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OFFICE CONTACT DIRECTORY

Risk Management

Provides staffing for hotline during regular business hours. Oversees the entry of all reported incidents into the New Jersey Incident Reporting Management System (NJIRMS). Manages and deploys Resource Teams that provide on and off site trainings to agency staff in the areas of behavior support and Speech/Language needs. Reviews all Danielle's Law incidents.

Administrative Assistant & Special Projects:

Lauren Chodack, Supervisor Lauren.Chodack@dhs.nj.gov 973.927.2642

Incident Reporting

Hotline Phone Numbers:

9 am – 4 pm: 609.633.7816 After Hours: 800.832.9173

Incident Reporting Hotline: Jennifer Manning,

Supervisor

Jennifer.Manning@dhs.nj.gov | 609.633.7536

Bergen, Essex, Hudson, Passaic, Somerset, Union

John Frade, Supervisor

John.Frade@dhs.nj.gov | 908.412.7766

Hunterdon, Mercer, Monmouth, Middlesex, Morris, Ocean, Sussex, Warren

Ivy Lipton, Supervisor

Ivy.Lipton@dhs.nj.gov | 609.633.7782

Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, Salem

Tashay Tolbert, Acting Supervisor

Tashay.Tolbert@dhs.nj.gov | 609.476.5210

Agency Investigations: Amy Ficci, Supervisor

Amy.Ficci@dhs.nj.gov | 609.633.7789

Resource Team: Sara Irizarry, Supervisor Sara.Irizarry@dhs.nj.gov | 609.476.5208

Danielle's Law Violations & Process Mapping:

Kate Zappe, Supervisor

Katharine.Zappe@dhs.nj.gov | 609.984.5222

Kelli Rice

Director, Waiver, Quality, and Risk

Management

Kelli.Rice@dhs.nj.gov

609.633.8160

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Support Coordination Monitoring: Provides support to Support Coordination Agencies (SCAs) on individual cases as needed; reviews, provides feedback, approves service plans for agencies not released to approve their own Quality Assurance: Provides training, support, quality oversight and technical assistance to SCAs	Mariana Pietrunti, Director, Community Services Case Management & Support Coordination Mariana.Pietrunti@dhs.nj.gov 973.977.2115 Cheryl Betz, Unit Director Cheryl.Betz@dhs.nj.gov 973.927.2662 Monitoring: Penny Johnson, Assistant Director Penny.Johnson@dhs.nj.gov 732.863.4505 Quality Assurance: Maureen McCarthy, Assistant Director Maureen.McCarthy@dhs.nj.gov 856.770.5492	Lisa Eible Senior Director, Community Services Case Management & Support Coordination Lisa.Eible@dhs.nj.gov 609.633.7147
Waiting List Facilitates implementation of services to individuals reached on the Division Priority Waiting List	Patricia Brennan, Director Patricia.Brennan@dhs.nj.gov 609.292.7961	Patricia Brennan Director, CCP Waiting List Patricia.Brennan@dhs.nj.gov 609.292.7961
Waiver and Quality Oversees administration of the Division's waiver programs (Community Care Program, Supports Program), including processing applications, managing the Medicaid Eligibility Help Desk and troubleshooting Medicaid eligibility issues. Also reviews service requests that require Division approval as outlined in the CCP and SP policies and procedures manuals	Waiver Eligibility (CCP and SP applications): Amit Shah, Supervisor Amit.Shah@dhs.nj.gov 609.984.6283 Medicaid Eligibility Help Desk: DDD.MediElighelphesk@dhs.nj.gov Kelly Friedrich, Supervisor Kelly.Friedrich@dhs.nj.gov 609.633.7553 Service Approvals (including Goods & Services) Mary Semler, Supervisor Mary.Semler@dhs.nj.gov 908.412.7744	Kelli Rice Director, Waiver, Quality, and Risk Management Kelli.Rice@dhs.nj.gov 609.633.8160

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