### FINAL MINUTES OF THE

### MEDICAL ASSISTANCE ADVISORY COUNCIL MEETING

## June 25, 2012

## **PRESENT MEMBERS:**

Mary Coogan Jay Jimenez, Jr. Beverly Roberts Dr. Deborah Spitalnik, Ph.D. Wayne Vivian Dr. Sidney Whitman

## **ABSENT MEMBERS:**

Patricia Kleppinger Valerie Powers Smith

#### STATE REPRESENTATIVES:

Valerie Harr, Director, Division of Medical Assistance and Health Services Lowell Arye, Deputy Commissioner, NJ Department of Human Services, Aging and Community Services

#### **GUESTS**:

Evelyn Liebman	AARP
Dom Argento	Amgen, Inc.
Janet Pizzelanti	Amerigroup New Jersey, Inc.
Tom Grady	Brain Injury Association of New Jersey
Judy Jenkins	Bristol-Myers Squibb Company
Ronald Poppel	Bristol-Myers Squibb Company
Dan Willis	Children's Specialized Hospital
Mike Sabo	DSH Management Solutions
Sean Norman	Eisai
Ryan Urgo	Eli Lilly, Inc.
Elizabeth Litten	Fox Rothschild, LLP
Lisa Knowles	HealthFirst Health Plan
Dr. Philip Bonaparte	Horizon New Jersey Health
Karen Clark	Horizon New Jersey Health
George Ingram	Horizon New Jersey Health
Len Kudgis	Horizon New Jersey Health
Joe Manger	Horizon New Jersey Health
Suzanne Ianni	Hospital Alliance of New Jersey
John Covello	Independent Pharmacy Alliance
Phil Lachaga	Johnson and Johnson
Michelle Paulik	Johnson and Johnson
Gwen Orlowski	Legal Services of New Jersey

Josh Spielberg Christine Fares Walley Dennis Lafer Debra Wentz	Legal Services of New Jersey LIFE St. Francis Mental Association of New Jersey New Jersey Association of Mental Health Addiction Agencies, Inc.
Melissa Chalker Theresa Edelstein Ray Castro Selina Haq Michelle Jaker Brian Kelly Stacy Hill Karen Shablin Dean Gianarkis Alison Handler	Agencies, Inc. New Jersey Foundation for Aging New Jersey Hospital Association New Jersey Policy Prospective New Jersey Primary Care Association New Jersey Strategies NOVARTIS Neuro Restorative New Jersey Optum Pfizer, Inc. Pfizer, Inc.
James Zerr Virginia Caraballo Joe Murphy Barbara May Peg Kinsell Bill Cahill Edie Calamia	Pfizer, Inc. Rehabilitation Specialists Riker Danzig Southern New Jersey Perinatal Cooperative Statewide Parent Advocacy Network United Healthcare Community Plan United Healthcare Community Plan
Gail Nachbauk Zinke McGeady Susan Lennon Elizabeth Wood Nancy Day Kathy Mason	United Healthcare Community Plan Values into Action Warren County Division of Aging & Disability Services WellCare Department of Health and Senior Services Department of Health and Senior Services
Lou Ortiz Dr. Martin Zanna Freida Phillips Steve Xenakis Vicki Fresolone Jeff Guenzel Maribeth Robenolt Karen Kasick Mollie Greene Karen Brodsky Eileen Calabro Meghan Davey Carol Grant	Department of Health and Senior Services Department of Health and Senior Services Department of Human Services Department of Treasury Division of Addiction Services Division of Children's System of Care Division of Developmental Disabilities Division of Family Development Division of Mental Health and Addiction Services Division of Medical Assistance & Health Services Division of Medical Assistance and Health Services Division of Medical Assistance and Health Services
Kim Hatch	Division of Medical Assistance and Health Services

Tom Jordan Elena Josephick	Division of Medical Assistance and Health Services Division of Medical Assistance and Health Services
Linda Lewis-Day	Division of Medical Assistance and Health Services
Phyllis Melendez	Division of Medical Assistance and Health Services
Louise Patterson	Division of Medical Assistance and Health Services
Robert Popkin, Esq.	Division of Medical Assistance and Health Services
Dianna Rosenheim	Division of Medical Assistance and Health Services
Heidi Smith	Division of Medical Assistance and Health Services
Margaret Springer	Division of Medical Assistance and Health Services

## CALL TO ORDER

The meeting of the Medical Assistance Advisory Council (MAAC) was called to order by Chairperson Spitalnik at 10:00 A.M. Chairperson Spitalnik welcomed members of the MAAC and members of the public.

## APPROVAL OF MINUTES

Chairperson Spitalnik and the members of the MAAC approved the Minutes of the April 16, 2012 meeting.

## DIRECTOR'S REPORT

Director Harr acknowledged that there were a number of items that the Council requested updates on from the State including:

#### Accountable Care Organizations (ACOs)

Director Harr indicated that the state has drafted regulations for ACOs. The Division of Medical Assistance and Health Services (DMAHS) and other state branches will review the draft regulations and consider the issues, such as antitrust, etc.

In related news, the Camden Coalition is the recipient of two federal Innovation Grants to replicate the Camden Coalition model in a number of other cities in the United States.

<u>Consumer Assessment of Healthcare Providers and Systems Survey</u> At the last MAAC meeting there was interest in learning more about the consumer Assessment of Healthcare Providers and Systems (CAHPS) process. DMAHS will report the status of the CAHPS survey at the October 2012 meeting and will discuss planning of the next CAHPS survey at a future meeting.

#### Grievances and Appeals

Carol Grant, DMAHS Chief of Operations, reported that DMAHS is working on putting together a meaningful statistical report to provide to the Council.

#### Comprehensive Waiver Update

The state is working closely with the Centers for Medicare and Medicaid Services (CMS). Two key areas of continued development are the Comprehensive Waiver's budget neutrality and the hospital funding pool concept.

#### State Fiscal Year 2013 Budget

DMAHS awaits finalization of the state budget for State Fiscal Year (SFY) 2013. In addition, the state awaits the decision of the Supreme Court as it relates to the Affordable Care Act.

# UPDATE FROM THE AD HOC SUBCOMMITTEE ON THE ROLE OF THE MAAC

An Ad Hoc Subcommittee of the MAAC (Subcommittee) was formed with a mission to address the role of the MAAC. MAAC members of the Subcommittee include Chairperson Spitalnik, Mary Coogan and Beverly Roberts. Staff from DMAHS and the Department of Human Services (DHS) will also participate in the work of the Subcommittee.

Council Member Spitalnik noted that a key role of the MAAC is to serve as a source of public input for DMAHS and the Medicaid program. In light of the Medicaid Comprehensive Waiver and the anticipated programmatic changes associated with it, the MAAC felt it was good time to review its functioning.

The Subcommittee reviewed two documents at the June 12, 2012 meeting: the federal guidelines, which require the state to have a MAAC, and a 'Guidelines for the MAAC' document that was uncovered from the MAAC files. Upon review of the documents, the Subcommittee solicited, from its members, comments on the Guidelines. The Subcommittee expects to bring to the MAAC, and the public, an updated draft of the MAAC Guidelines for their consideration.

During the June 12, 2012 meeting, the Subcommittee also received comments from Beth Connolly, Special Assistant to the Commissioner of DHS. Ms. Connolly described the process of the Governor's Office in making appointments to the MAAC.

### STATE FISCAL YEAR 2013 BUDGET UPDATE

Director Harr addressed this agenda item during her Director's Report; however, DMAHS will present an SFY 2013 Budget Update at the October 2012 meeting of the MAAC.

## PRESENTATION: OVERVIEW OF THE COMPREHENSIVE WAIVER DRAFT SPECIAL TERMS AND CONDITIONS

Director Harr provided an overview of the Comprehensive Medicaid Waiver's (CMW) Draft Special Terms and Conditions (STCs). Highlights of her presentation included:

- Background information on the CMW;
- An explanation of STCs;
- Key CMW features;
- Quality strategies;
- Evaluation plan; and,
- Status of the CMW.

Director Harr emphasized that the STCs shared at the meeting were draft STCs. Director Harr also noted that DMAHS and the federal government are working toward finalizing the budget neutrality and hospital funding pool portions of the CMW.

Council Member Roberts inquired about the Supports Program. Mary Beth Robenolt of the Division of Developmental Disabilities (DDD) explained that the eligibility criterion for the Supports Program. The Supports Program can provide day program services and other supports that assist individuals in their home.

Chairperson Spitalnik sought clarification on the transition of individuals from the Supports Program to the Community Care Waiver (CCW), if the level of need increases - given the fact that the CCW will be excluded from the CMW. In addition, the Chairperson inquired about the number of individuals that would be served by the Supports Program. Director Harr indicated that a workgroup is underway to clarify these issues. In addition, she noted that the number of individuals served is dependent upon the budget.

Assistant Commissioner Lowell Arye informed the public that in the Independence, Dignity and Choice in Long-Term Care Act, there is a provision for the Medicaid Long-Term Care Funding Advisory Council (Advisory Council) within the Department of Health and Senior Services (DHSS). The Assistant

Commissioner also indicated that there is a plan to move all long-term care services and supports initiatives to DHS including the Advisory Council. He also noted that in March 2012, the Advisory Council was reconstituted and supplemented with new members to address long-term services and supports.

Council Member Coogan inquired about the impact of children's programs under the Waiver. Director Harr referenced the two pilots shared in her presentation: the dual diagnosis pilot and the DDD pilot. Approximately 200 children could be served by the pilots per Director Harr. Ultimately, she reported, the programs are subject to funding availability.

Josh Spielberg of Legal Services of New Jersey (LSNJ) inquired about implementation and readiness. Director Harr indicated that DHS would be in close contact with CMS during the design and implementation stage of the Waiver. CMS will also monitor the State's implementation readiness. Assistant Commissioner Arye also indicated that the state must demonstrate readiness ninety days in advance of implementation.

Gwen Orlowski of LSNJ remarked that it is important for the state to ensure client communications are written so that lay persons can understand them. Director Harr noted that Medicaid program materials are required to be written at an elementary grade reading level.

Ray Castro of New Jersey Policy Perspectives wanted to know if there will be an opportunity to comment on the Waiver evaluation. Director Harr said the state is planning a quality strategy and that CMS may conduct their own independent evaluations. Mr. Castro further asked if the quality studies are part of budget neutrality. Director Harr explained the Waiver demonstration and examples of what the state could demonstrate through a quality study. Council Member Coogan wanted to know if CMS would give the state feedback on its quality plan by which the DMAHS Director said CMS would provide feedback to the state.

## PRESENTATION: NEW JERSEY MANAGED LONG TERM SERVICES AND SUPPORTS STEERING COMMITTEE

Assistant Commissioner Kathleen Mason of the Department of Health and Senior Services provided an overview of the work of the Managed Long Term Services and Supports (MLTSS) Steering Committee (Steering Committee).

The Assistant Commissioner shared the structure of the Steering Committee including the Steering Committee membership; frequency and scope of the

Steering Committee meetings; and, the outside experts consulted during the process.

During the presentation, it was noted that the Guiding Principles that the Steering Committee developed centered on the recommendations of New Jersey seniors who have expressed their interest in staying in their home to receive their supports and services whenever possible. The Steering Committee's Guiding Principles emphasized the use of home and community-based services (HCBS), access to a broad array of coordinated services and consumer choice.

Assistant Commissioner Mason explained that the provider community recommended: a need for a single standardized medical authority for Personal Care Assistant and Medical Day Care services; consolidation of service definitions and standardized service codes; and, streamlined credentialing.

The Steering Committee members were thanked for their participation and dedication to the work of the group. It was shared that the final report of the Steering Committee is available at:

http://www.state.nj.us/humanservices/dmahs/home/NJ\_MLTSS\_Steering\_Comm \_Recommendations\_Report.pdf.

Director Harr thanked the state leadership and expressed appreciation for the partnership with DHSS.

Council Member Roberts indicated that she was very interested in the communication pieces that will be developed for MLTSS. Director Harr and Assistant Commissioner Arye indicated that Heidi Smith from the DMAHS Office of NJ FamilyCare Outreach worked with Barbara Fuller of DHSS to develop provider, stakeholder and client-centered communications.

Council Member Vivian sought more clarification about who is eligible for MLTSS services. Assistant Commissioner Mason clarified that the population eligible for MLTSS are those who meet the nursing home level of care standard.

A member of the public expressed concern about the Traumatic Brain Injury Waiver services and how institutional, community and residential services will be managed in the CMW. Assistant Commissioner Mason indicated that there will be a leadership meeting to discuss issues such as this.

A member of the public sought to understand how the Global Options Waiver program will be incorporated into managed care and also wanted to know if

family members, who are providing much of the care needed for someone to remain in their home and diverted from nursing home care, will have the opportunity to continue participating in the Personal Preference Program. Nancy Day of DHSS assured attendees that individuals will continue to have the ability to hire people that they are currently able to hire such as family members and friends. Ms. Day further added that the MLTSS program will take home and community-based services currently offered and add additional services. This will enable individuals to receive more non-traditional services.

## PRESENTATION: ASO/MBHO STEERING GROUP REPORT

Assistant Commissioner Lynn Kovich and Mollie Green of the DHS Division of Mental Health and Addiction Services conducted a presentation about the work of the Administrative Services Organization (ASO)/Managed Behavioral Health Organization (MBHO) Steering Group (Steering Group).

Highlights of their presentation included:

- The 2011 DHS re-organization which brought together mental health and addition services under one auspice through the Division of Mental Health and Addiction Services;
- Proposed changes to the behavioral health system;
- Characteristics of the ASO/MBHO;
- Behavioral health homes; and,
- The work of the Steering Group.

Assistant Commissioner Kovich emphasized the need to integrate services for consumers with behavioral and physical health conditions adding that the CMW is the foundation to move the system in the direction of merging mental health and substance abuse with access to physical health care services. She further noted that the population her Division serves passes away twenty-five to thirty years earlier than those of the general population and we need to do better to improve these outcomes for consumers.

The Guiding Principles of the Steering Group emphasized:

- Outcomes and performance measures ;
- Consumers getting the right level of care;
- A commitment to wellness and recovery;
- Quality improvement strategies;
- A review of reimbursement rates and the potential for incentive payment models; and,
- The need for efficient and effective use of services.

Mollie Green shared the timeline for the ASO/MBHO development and proposed implementation. However, the timeline is subject to change based on an assessment of the state's readiness.

The full report of the ASO/MBHO Steering Group is available at: <u>http://www.state.nj.us/humanservices/dmhs/home/mbho/Stakeholder\_final\_report</u> <u>june15\_2012.pdf.vv</u>. It was also noted that anyone seeking to comment on the ASO/MBHO initiative is welcomed to e-mail <u>mbhoinput@dhs.state.nj.us</u>.

Due to time constraints, Assistant Commissioner Kovich deferred the Behavioral Health Homes portion of her presentation until the October 2012 meeting of the MAAC.

Joseph Manager, Horizon NJ Health, requested that the Steering Group reconvene to include discussions with the managed care organizations. Chairperson Spitalnik agreed that these discussions should happen soon. Director Harr indicated that staff is working to schedule these meetings.

## MAAC WEBSITE

Chairperson Spitalnik noted that all MAAC meeting information, including agendas and presentations, may be accessed online at: <u>http://www.state.nj.us/humanservices/dmahs/boards/maac/</u>.

## NEXT MEETING

The next meeting of the MAAC is October 9, 2012 at the DMAHS Offices in Quakerbridge Plaza in Mercerville, NJ.

Potential topics for the next meeting include updates on:

- ACO pilots;
- The budget;
- Uniform credentialing;
- Behavioral Health Homes;
- The Affordable Care Act provisions; and,
- The Role of the MAAC Subcommittee and MAAC membership.

## ADJORNMENT

Chairperson Spitalnik thanked the Council Members and members of the public for attending and participating. Chairperson Spitalnik also thanked state staff for their support and on-going efforts.

The meeting of the MAAC adjourned at 12:30 P.M.