



State of New Jersey

DEPARTMENT OF HUMAN SERVICES
DIVISION OF MEDICAL ASSISTANCE AND HEALTH SERVICES
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KIM GUADAGNO
Lt. Governor

MEGHAN DAVEY
Director

STATE OF NEW JERSEY
DEPARTMENT OF HUMAN SERVICES
DIVISION OF MEDICAL ASSISTANCE
AND HEALTH SERVICES

S.K.,
PETITIONER,
v.
UNITED HEALTHCARE,
RESPONDENT.
ADMINISTRATIVE ACTION
FINAL AGENCY DECISION
OAL DKT. NO. HMA 09204-16

As Director of the Division of Medical Assistance and Health Services, I have reviewed the record in this matter, consisting of the Initial Decision, the documents in evidence, the entire contents of the OAL case file and Petitioner's exceptions to the Initial Decision. Procedurally, the time period for the Agency Head to render a Final Agency Decision is January 29, 2017 in accordance with and Order of Extension. The Initial Decision in this case was received on October 31, 2016.

On May 5, 2016, Petitioner's managed care organization (MCO), United Healthcare, conducted a scheduled reassessment. Gladys Nyaboro, RN, had a face-to-face visit with Petitioner, and using the State-approved PCA Beneficiary


Assessment Tool, considered several categories related to her functional limitations and determined the amount of time Petitioner needed for each category. Based on this assessment, United Healthcare determined that her PCA services should remain at 21 hours per week.

Like the Administrative Law Judge, I find that there is sufficient information in the assessment report to justify the provision of 21 hours per week. In exceptions, Petitioner argues that additional time should be awarded for cleaning, bathing and meal preparation. I am not persuaded by this argument. The nurse's completed assessment form provides a sufficient explanation to justify the Petitioner's needs and level of assistance for each of the tasks as well as the amount of time needed for each task.

THEREFORE, it is on this 11<sup>th</sup> day of January 2017,

ORDERED:

That the Initial Decision affirming United Healthcare's provision of 21 PCA hours per week is hereby ADOPTED as the Final Decision.

  
Meghan Davey, Director  
Division of Medical Assistance  
and Health Services