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#### QUARTERLY PROVIDER MEETING MH FFS UPDATE

#### **JUNE 8, 2017**

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#### Mental Health Programs transitioning to FFS **Programs under July 2017** January 2017 consideration Training and TA CSS PACT Specialized Services (i.e. ICMS EISS, Justice Involved Services) OP IOC MH Residential-Level A+, IFSS A, B & FamilyCare Legal Services Supported **Employment/Education** Partial Care CSS Partial Hospitalization Humai **Division of Mental Health & Addiction Services** Services

wellness recovery prevention

#### Key Assumptions: State Funds & Medicaid Billing

• Medicaid **precedes** State funding for Medicaid eligible consumers and covered services.

- Providers (including SE providers) are **required** to enroll as a Medicaid provider if receiving state funds. (Application information at: <u>http://njmmis.com</u>)
- Providers transitioning to FFS are <u>strongly encouraged</u> to become Presumptive Eligibility (PE) certified.
- For most Medicaid-eligible services, State rates are set at 90% of the Medicaid rate.
- Where there are compatible Medicaid business rules, the same business rules will be applied to State FFS payments.
- Full compliance with DMHAS regulations and contract requirements is mandatory including QCMRs & USTFs
  State of New Jersey



# Third Party Insured

- State funds cannot be used to wraparound or subsidize Third Party Liability (TPL) or Charity Care (CC) reimbursements.
- Providers may not seek reimbursement via NJMHAPP for services covered by TPL or CC applicable services.



# Phase 1 Transition to FFS April 2016–January 2017

• 16 Providers transitioned to FFS January 2017

• All program elements represented except for PACT

• January 10th 2017 launch of NJMHAPP (NJ Mental Health Payment Processing Application)



### Phase 1 Provider Feedback

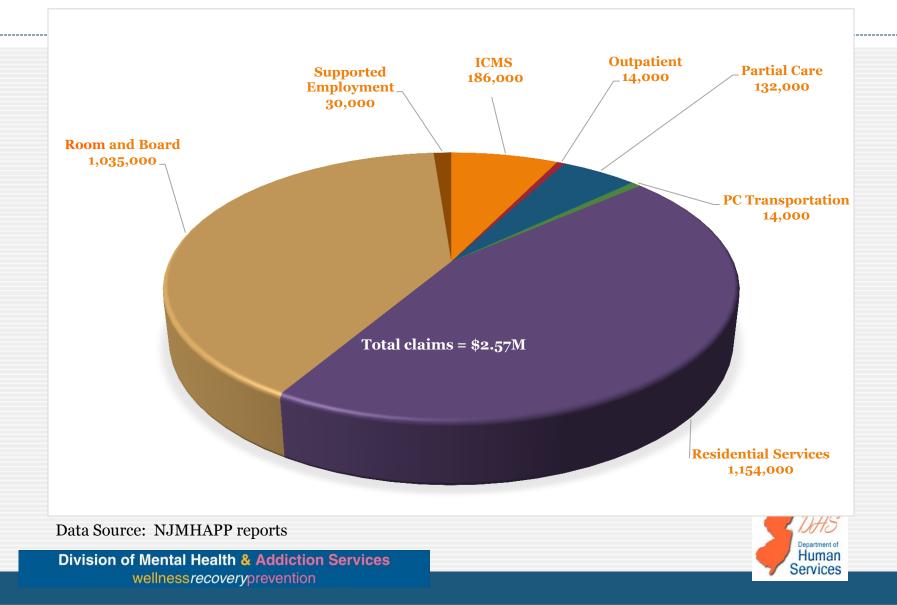
- Billing in NJMHAPP works well
- DMHAS staff responsive, IT staff
- Engaged in training and webinars
- Providers are paid timely

DHS Department of Human Services New Jersey Mental Health Application for Payment Processing (NJMHAPP)

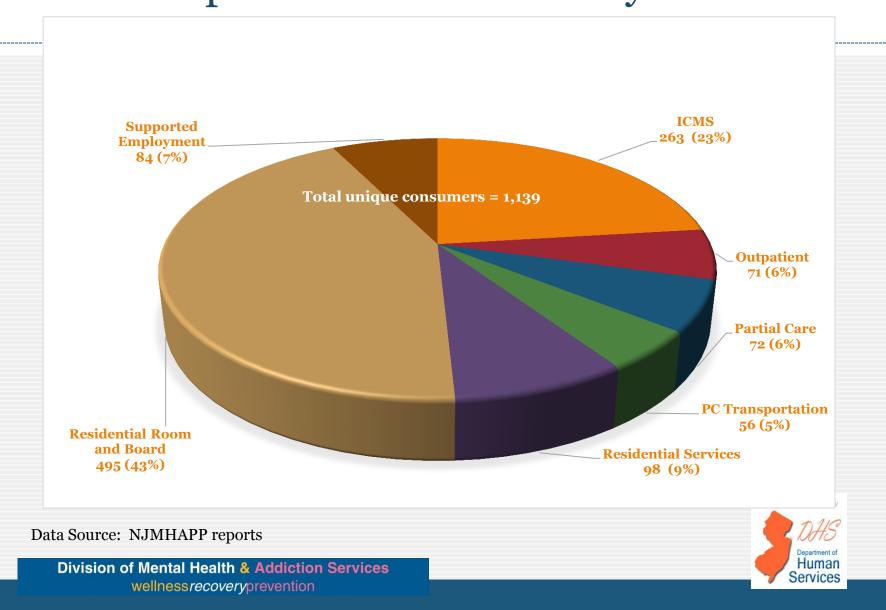
- Ticket Management System
  - Responses within 1 business day
- Weekly Webinars
- Version 1.1 Provider Program Manual Released on February 21, 2017



### First Quarter Claims by Service



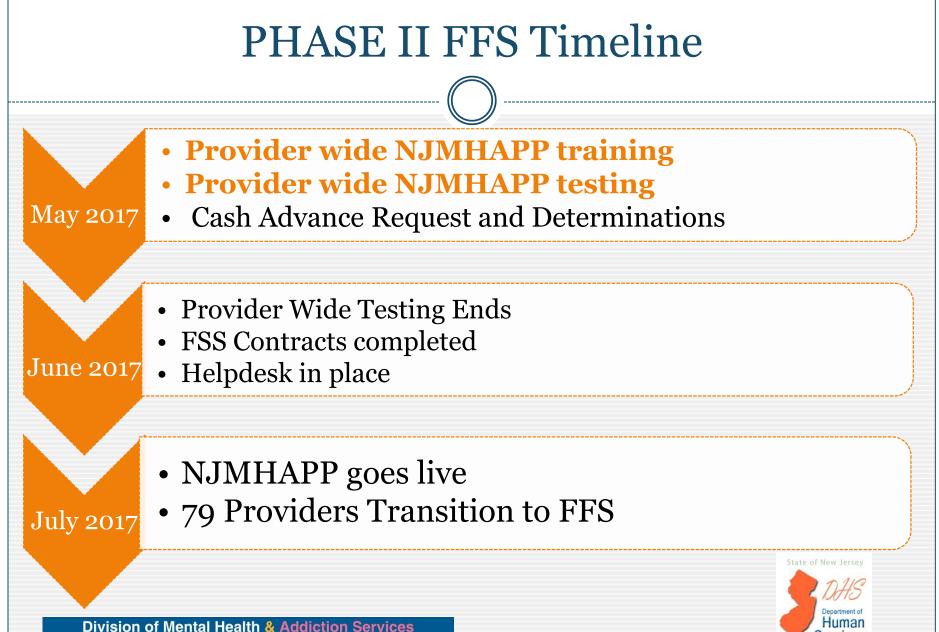
### Unduplicated Consumers by Service



### PHASE 1 MH FFS LESSONS LEARNED

- Training and Webinar involvement
- Adjustment of monthly limits
- Rates adjustments
- 35 or 37.5 hour work week





Services

## Highlights of FFS - Phase 2

- FFS Transition Stakeholder Group continues to meet monthly to provide feedback and input
- Outstanding Policy issues continue to be addressed
- Enhancements to NJMHAPP based on current users feedback



### PHASE II TO DATE

- DMHAS has identified and are currently training a Help Desk team to be available to providers transitioning to FFS.
- FFS contracts have been sent out for July 1, 2017 start date that include the monthly limit for provider agencies.
- The Cash Advance Policy and agreements have been sent out to providers.

### Phase II for Cash Advance

- 2 Month Cash Advance option
- Approval is based on review of financial documents submitted and fiscal viability assessed
- Repayment starts in month 3 with 10 months to repay the cash advance by June 30, 2018
- Contract for Cash Advance is due to DMHAS by June 9, 2017.
- Cash Advance payment will be made in July 2017.



### PHASE II NJMHAPP Training and Testing

• **Pilot** Provider Agencies' NJMHAPP Training were trained on April 24<sup>th</sup> and 26<sup>th</sup> for **User Acceptance Training** 

- NJMHAPP was made available for Pilot User
  Acceptance Testing (from Provider Agencies' offices) from May 1<sup>st</sup> through May 23<sup>rd</sup>.
- Provider Wide Trainings were held for All Providers transitioning to FFS on May 15<sup>th</sup> trough May 19<sup>th</sup> at Rutgers Academic Building Computer Lab
- NJMHAPP is available for **Provider-wide Testing** from May 24<sup>th</sup> Through June 30<sup>th</sup>.



# PHASE II NJMHAPP TRAINING AND TESTING

- Provider Wide Testing Webinars are being held twice a week for provider staff to attend to ask questions regarding the NJMHAPP application and FFS policies
- Provider staff that have been trained on the IT application are expected to participate in testing the system to gain a knowledge in using NJMHAPP in order to bill.
- It is expected that staff test NJMHAPP 5-10 hours per week to gain competence in NJMAHPP.



#### Payment Methods for Non-Medicaid Reimbursable Services

#### **NJMHAPP Payments:**

- Residential Room & Board
- 30 Day Residential Bed Holds
- Residential Bed Hold Extensions
- Overnight Absence Reimbursement
- PACT & ICMS In-Reach Services
- CSS Pre-Admission Services
- Partial Care Transportation
- Partial Hospital Transportation

#### **FCAPS Payments:**

- CSS, SE and SEd In-Reach Services
- PACT, ICMS, Residential SE and SEd Pre-Admission Services

Note: FCAPS (Fiscal Claim Adjustment and Payment System) has been developed to assist with the processing of claims that cannot be submitted through the NJMHAPP system at this time.



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# QUESTIONS

Additional questions can be submitted to <u>FFS.Transition@dhs.state.nj.us</u>

> DHS Department of Human Services