STRATEGIC PLANNING WORK GROUP EVALUATION:
Workforce Development 4/10/2013

54 evaluations returned out of 79 participants

Please rate your level of agreement on whether the outcomes for this day of working groups were attained.	5 – strongly agree 4 – agree 3 – neither agree nor disagree 2 – disagree 1 – disagree strongly				
1. The purpose of the day was clearly presented	29	20	3	1	
2. I understood what the goals of the day were.	28	18	5	1	
3. Those goals were accomplished.	20	21	9	2	1
4. Directions for activities were clear.	26	17	8	2	1
5. I was comfortable contributing.	25	17	7	1	
6. I thought I was part of a process that would bring about change.	9	22	12	5	2
7. Flow of the day was smooth.	14	29	3	4	
8. Format was effective for the task (small group, lecture, large group, etc.)	23	19	5	3	
9. Facilitation was effective.	24	19	4	3	1
10. The room and amenities were conducive to learning (if applicable.)	5	11	12	11	10
11. The delivery method was appropriate.	23	21	5	3	1

12. What was the most valuable thing about today, and why?
Sharing and exchanging with professionals.
Opportunity to network and share ideas.
Discussion and sharing.
Variety of people in my group. So many perspectives and insights that we shared.
Sharing ideas and info.
Open discussion.
Learning that most of the agencies are experiencing similar difficulties. We can bring change together!
Getting clear perspective on what areas still need to be addressed.
Brainstorming.
Nothing.
Discussion in small groups so that everyone had a chance to speak.
Sharing and hearing others.
We all agree that without more money being applied to the process, there isn't much we can do except talk about improving.
Working in groups.
I appreciate the inclusiveness – would have been nice to hear who/what agencies are represented. I understand this was a large group: perhaps post it on a white board?
It was valuable to hear from different sources (consumers, providers, educators, Division staff)
Sharing ideas and concerns among all entities.

Networking with other providers.
Small groups answering questions.
Networking and understanding community level need.
*Cynical concern that the Department will not accept any recommendations and that this was all for nothing.
Meeting new providers.
Ability to exchange ideas and get appropriate feedback.
The setting of goals that the consumers and professionals created. They are going to be evaluated.
Interaction with others – developing a wider viewpoint.
Sharing of ideas – good to have commonalities of thought.
Challenge groups.
Opportunity to obtain candid input from a range of providers… ONLY WORTHWHILE IF YOU <u>LISTEN</u>!
Everyone was involved in the process, and there was a great variety of attendees with unique backgrounds, experience, work areas.
Feedback from variety of individuals from different disciplines.
Collaboration of various disciplines towards development of statewide workforce development plan.

13. What was of least value to you and why?
Facility – AC didn't work & it was stifling
Listening and reading of lists.
Too long a time period for problem identification – maybe participants could have submitted our ideas prior to meeting so we could spend more time on solutions.
Redundancy.
Hard to hear people reading pages.
It all seemed valuable.
Nothing was resolved.
A lot of repetition – no one edited theirselves or what they were reading.
There was one item not talked about that was worth mentioning STIGMA and the need to illuminate.
I feel every process that was conducted is of value. Even the smallest goal is of value to many persons.
Too slow moving – if you notice after lunch many people were texting.
Just send a final listing out so I can read and think about it.
Everything was beneficial.
One person in small group was monopolizing discussions.
Reviewing decades-old "standards." …The pace of change in healthcare requires much faster results and less bureaucracy and rhetoric.
Prioritizing section of the presentation was rushed.

14. Please add suggestions for improvement:
Have all "1a" "2a" "3a" put posters together and have those groups present one after another.
Present small group material in group order.
Room temperature was very hot – hard to focus!
Intolerably hot. The AC needs to be turned on <u>prior</u> to meetings to allow it sufficient time to work.
Do topic numbers together.
I have been to multiple Division meetings where the same things have been said. Nothing improves.

Silos, lack of funding, lack of training, adversarial relationships between DMH & DAS. I would like the Division to acknowledge that you have heard this, and tell us how you plan to improve.

Recommend reporting in sequence. Pause after each group and summarize at that point.

Add a short description of how this information will be used and operationalized.

Present the Division specific plan.

Small groups should include all fields (i.e.: addiction, mental health, counselors, providers, advocates) to have an effective discussion.

To use the sticker system the scribe needs to be better – and provide more room.

Have presenters review group work – skip replications.

Include all consumers even the most forgotten, the RHCF Consumer made to go to boring Day Programs.

Facility too hot for comfort.

Overall everything was well done, and the day was satisfactory.

Look at implementation science: Dean Fixsen, et al.

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15. Please add additional comments:

Are we really part of the process or just being made to feel like we are?

Additional meetings as process continues.

I think it's an effective and efficient process and I look forward to seeing the ideas and feedback incorporated into the plan and then implemented.

I hope funding limitations don't restrict this too much.

Too hot.

Please be better prepared!

Difficult to hear people which made it difficult to remain attentive.

Overly good.

Thank you! I appreciate everyone's efforts in making this opportunity available.

The room was entirely too hot, very uncomfortable – not conducive to learning.

There should be updated regs for the RHCF's to follow, where violators will pay the consequences, not the consumers.

What are the timelines to bring this all together? Or will this information all fall by the wayside??

The biggest problem in delivering effective EBP's is over-reliance on "training." Look at development of a system-wide learning content management system (LCMS or LMS) to support free on line learning for the work force, using the $ we have more efficiently and effectively. You asked! :)