

# OPIA Risk Management System

*Risk Indicator Report - DDD Community*

*Report on Data Collected Between*

*Friday, March 31, 2017 And Saturday, March 31, 2018*

Tier 1 (LRC of 101 or more)

| Quality Domain  | Inspection and Program Review                       |  |                            |                                     |   | Incident Reporting and Management                               |                                |  | Abuse/Neglect Investigation                |                                  | Financial Audits  |                              |  |
|---|---|--|----------------------------|-------------------------------------|---|---|--------------------------------|--|--|----------------------------------|---|------------------------------|--|
| Quality Indicator   | Licensed Residential Capacity (LRC)                 | Size of agency based on LRC  | Provisional Licenses       | Multiple Provisional Licenses       | Unusual Incident Reporting Timeliness                       | Failure to Submit Invtgn Rpts                                   | Substantiated Investigations   | Repeat Victims                             | Audit Submission                           | Deficit Fund Balance             |   |                              |  |
| Threshold   | N/A   | N/A  | N/A                        | 10%                                 | 1   | 3.0   | N/A                            | 30%  | N/A  | N/A                              | 1   | No                           | Yes  |
| Indicator Operational Definition<br><i>(These values represent data captured during the entire 12-month period and reflect the status of the agency during that timeframe only)</i> | Maximum # of individual who can reside at an agency | TIER 1 (101 or more), TIER 2 (51 to 100), TIER 3 (1 to 50), TIER 4 (0) | Number of licenses issued* | % of licenses that were provisional | Number of sites which had more than one provisional license | Average # of days between date known to staff and date reported | Avg for last 3 mnths of period | % of missing reports compared to those due | Number of incidents which SRU investigated | # of incidents SRU substantiated | Number of SRs who were involved in 2 or more substantiated SRU invstgns | Agency submitted an audit    | Agency's audit identified a deficit fund balance |
| Agency  | Gray fields indicate no involvement                 |  |                            |                                     |   |   |                                |  |  |                                  |   | <b>Thresholds Triggered:</b> |  |

Tier 1 (LRC of 101 or more)

|  |     |        |     |      |   |     |     |       |    |    |   |     |    |   |
|--|-----|--------|-----|------|---|-----|-----|-------|----|----|---|-----|----|---|
| ADVOSERV OF NJ, INC. d/b/a BELLWETHER BEHAVI | 494 | Tier 1 | 62  | 8.1% | 1 | 2.0 | 2.3 | 23.1% | 71 | 33 | 6 | Yes | No | 2 |
| ALLIES, INC.                                 | 276 | Tier 1 | 74  |      |   | 2.5 | 2.7 |       | 11 | 4  |   | Yes | No | 0 |
| ALTERNATIVES, INC.                           | 125 | Tier 1 | 23  | 4.3% |   | 2.8 | 1.8 | 5.5%  | 9  |    |   | Yes | No | 0 |
| ARC OF ATLANTIC COUNTY                       | 105 | Tier 1 | 19  |      |   | 2.6 | 3.8 |       | 3  | 2  |   | No  | No | 1 |
| ARC OF ESSEX COUNTY                          | 141 | Tier 1 | 28  |      |   | 1.3 | 1.2 |       | 3  |    |   | Yes | No | 0 |
| ARC-MORRIS COUNTY                            | 145 | Tier 1 | 28  |      |   | 2.5 | 2.5 |       | 2  | 1  |   | Yes | No | 0 |
| BANCROFT NEUROHEALTH                         | 458 | Tier 1 | 71  | 1.4% |   | 7.6 | 8.0 | 1.4%  | 20 | 10 |   | Yes | No | 1 |
| CARING HOUSE PROJECTS INC                    | 253 | Tier 1 | 51  |      |   | 2.0 | 2.2 |       | 7  | 4  |   | Yes | No | 0 |
| COMMUNITY ACCESS UNLIMITED, INC.             | 286 | Tier 1 | 60  | 1.7% |   | 1.3 | 1.0 |       | 7  |    |   | Yes | No | 0 |
| COMMUNITY OPTIONS INC                        | 365 | Tier 1 | 119 |      |   | 2.3 | 2.6 | 3.2%  | 18 | 3  | 2 | Yes | No | 1 |
| DELTA COMMUNITY SUPPORTS, INC                | 128 | Tier 1 | 42  |      |   | 2.8 | 2.1 | 2.6%  | 5  |    |   | Yes | No | 0 |
| DEVEREUX NEW JERSEY                          | 242 | Tier 1 | 58  | 1.7% |   | 2.4 | 2.8 | 4.4%  | 14 | 4  |   | Yes | No | 0 |
| EASTERN CHRSTN CHLNS RETRT                   | 145 | Tier 1 | 13  |      |   | 1.3 | 1.3 |       | 4  | 1  |   | Yes | No | 0 |
| EDEN AUTISM SERVICES, INC                    | 101 | Tier 1 | 25  |      |   | 3.0 | 5.4 |       | 6  | 1  | 2 | Yes | No | 1 |

| Quality Domain                            | Inspection and Program Review  |   |                             |                                     |   | Incident Reporting and Management                               |                                |  | Abuse/Neglect Investigation                |                                  |   | Financial Audits                    |  |   |
|---|--|---|-----------------------------|-------------------------------------|---|---|--------------------------------|--|--|----------------------------------|---|-------------------------------------|--|---|
|   | Quality Indicator  | Licensed Residential Capacity (LRC)   | Size of agency based on LRC | Provisional Licenses                | Multiple Provisional Licenses                               | Unusual Incident Reporting Timeliness                           | Failure to Submit Invtn Rpts   | Substantiated Investigations               | Repeat Victims                             | Audit Submission                 | Deficit Fund Balance  |                                     |  |   |
| Threshold                                 | N/A  | N/A   | N/A                         | 10%                                 | 1   | 3.0   | N/A                            | 30%  | N/A  | N/A                              | 1   | No                                  | Yes  |   |
| Indicator Operational Definition          | Maximum # of individual who can reside at an agency<br><i>(These values represent data captured during the entire 12-month period and reflect the status of the agency during that timeframe only)</i> | TIER 1 (101 or more),<br>TIER 2 (51 to 100),<br>TIER 3 (1 to 50),<br>TIER 4 (0) | Number of licenses issued*  | % of licenses that were provisional | Number of sites which had more than one provisional license | Average # of days between date known to staff and date reported | Avg for last 3 mnths of period | % of missing reports compared to those due | Number of incidents which SRU investigated | # of incidents SRU substantiated | Number of SRs who were involved in 2 or more substantiated SRU invstgns | Agency submitted an audit           | Agency's audit identified a deficit fund balance |   |
| Agency                                    |  |   |                             |                                     |   |   |                                |  |  |                                  |   | Gray fields indicate no involvement | Thresholds Triggered:                            |   |
| EIHAB HUMAN SERVICES, INC                 | 130  | Tier 1  | 29                          |                                     |   | 3.0   | 3.3                            | 35.4%                                      | 2  | 1                                |   | No                                  | No   | 2 |
| ELWYN NEW JERSEY                          | 237  | Tier 1  | 47                          |                                     |   | 2.8   | 3.5                            |  | 9  | 5                                |   | Yes                                 | No   | 0 |
| EVERAS COMMUNITY SERVICES, INC.           | 113  | Tier 1  | 25                          |                                     |   | 1.5   | 1.3                            |  | 2  | 1                                |   | Yes                                 | No   | 0 |
| KELSCH ASSOC INC                          | 150  | Tier 1  | 20                          |                                     |   | 1.6   | 1.2                            | 2.3%                                       | 1  |                                  |   | Yes                                 | No   | 0 |
| OAKS INTEGRATED CARE                      | 188  | Tier 1  | 41                          |                                     |   | 3.9   | 3.0                            | 5.6%                                       | 7  | 1                                |   | No                                  | No   | 2 |
| REM-NJ INC                                | 205  | Tier 1  | 53                          | 1.9%                                |   | 2.6   | 2.4                            | 34.0%                                      | 14   | 3                                |   | Yes                                 | Yes  | 2 |
| RES-CARE NJ INC                           | 107  | Tier 1  | 23                          |                                     |   | 3.4   | 2.2                            |  | 3  |                                  |   | Yes                                 | No   | 1 |
| SERV ACHIEVEMENT CENTER                   | 147  | Tier 1  | 32                          |                                     |   | 3.2   | 3.8                            |  | 2  | 1                                |   | Yes                                 | Yes  | 2 |
| SPECTRUM FOR LIVING                       | 153  | Tier 1  | 19                          |                                     |   | 2.9   | 3.5                            |  | 5  |                                  |   | Yes                                 | No   | 0 |
| THE ARC,OCEAN COUNTY CHAPTER,INC          | 221  | Tier 1  | 46                          |                                     |   | 1.7   | 2.4                            |  | 9  | 3                                |   | Yes                                 | No   | 0 |
| UNIVERSAL INSTITUTE INC                   | 141  | Tier 1  | 28                          |                                     |   | 1.2   | 1.1                            | 2.9%                                       | 13   | 4                                |   | Yes                                 | No   | 0 |
| WILLOWGLEN ACADEMY-NJ INC                 | 139  | Tier 1  | 37                          | 2.7%                                |   | 1.8   | 1.4                            |  | 6  | 2                                |   | Yes                                 | No   | 0 |
| <b>Tier 2 (LRC of 51 to 100)</b>          |  |   |                             |                                     |   |   |                                |  |  |                                  |   |                                     |  |   |
| 21 PLUS, INC.                             | 59   | Tier 2  | 13                          |                                     |   | 3.2   | 3.5                            |  | 4  | 1                                |   | Yes                                 | No   | 1 |
| ADVANCING OPPORTUNITIES/CEREBRAL PALSY OF | 56   | Tier 2  | 17                          | 5.9%                                |   | 2.7   | 1.9                            |  | 3  | 2                                | 1   | Yes                                 | No   | 1 |
| AMIB INC                                  | 62   | Tier 2  | 13                          |                                     |   | 1.4   | 1.9                            |  | 5  |                                  |   | No                                  | No   | 1 |
| ARC-CAPE MAY COUNTY                       | 82   | Tier 2  | 17                          |                                     |   | 2.1   | 1.8                            |  | 4  |                                  |   | Yes                                 | No   | 0 |
| ARC-GLOUCESTER COUNTY                     | 85   | Tier 2  | 17                          |                                     |   | 1.4   | 1.5                            |  | 2  | 1                                |   | Yes                                 | No   | 0 |
| ARC-HUNTERDON COUNTY                      | 87   | Tier 2  | 26                          |                                     |   | 6.8   | 13.8                           | 72.2%                                      | 4  | 1                                |   | Yes                                 | Yes  | 3 |
| ARC-MERCER COUNTY                         | 78   | Tier 2  | 18                          |                                     |   | 2.0   | 3.1                            | 7.1%                                       | 5  | 1                                |   | Yes                                 | No   | 0 |

| Quality Domain                                | Inspection and Program Review  |   |                             |                                     |   | Incident Reporting and Management                               |                                       |  | Abuse/Neglect Investigation                |                                  |   | Financial Audits          |  |                                     |
|---|--|---|-----------------------------|-------------------------------------|---|---|---------------------------------------|--|--|----------------------------------|---|---------------------------|--|-------------------------------------|
|   | Quality Indicator  | Licensed Residential Capacity (LRC)   | Size of agency based on LRC | Provisional Licenses                |   | Multiple Provisional Licenses                                   | Unusual Incident Reporting Timeliness |  | Failure to Submit Invtn Rpts               | Substantiated Investigations     |   | Repeat Victims            | Audit Submission                                 | Deficit Fund Balance                |
| Threshold                                     | N/A  | N/A   | N/A                         | 10%                                 | 1   | 3.0   | N/A                                   | 30%  | N/A  | N/A                              | 1   | No                        | Yes  |                                     |
| Indicator Operational Definition              | Maximum # of individual who can reside at an agency<br><br><i>(These values represent data captured during the entire 12-month period and reflect the status of the agency during that timeframe only)</i> | TIER 1 (101 or more),<br>TIER 2 (51 to 100),<br>TIER 3 (1 to 50),<br>TIER 4 (0) | Number of licenses issued*  | % of licenses that were provisional | Number of sites which had more than one provisional license | Average # of days between date known to staff and date reported | Avg for last 3 mnths of period        | % of missing reports compared to those due | Number of incidents which SRU investigated | # of incidents SRU substantiated | Number of SRs who were involved in 2 or more substantiated SRU invstgns | Agency submitted an audit | Agency's audit identified a deficit fund balance |                                     |
| Agency  |  |   |                             |                                     |   |   |                                       |  |  |                                  |   |                           |  | Gray fields indicate no involvement |
| ARC-MONMOUTH COUNTY                           | 88   | Tier 2  | 15                          |                                     |   | 1.6   | 1.6                                   | 33.3%                                      |  |                                  |   | Yes                       | No   | 1                                   |
| ARC-UNION COUNTY                              | 100  | Tier 2  | 23                          |                                     |   | 2.6   | 1.0                                   |  | 2  |                                  |   | Yes                       | No   | 0                                   |
| ARC-WARREN COUNTY                             | 87   | Tier 2  | 18                          |                                     |   | 2.4   | 2.5                                   |  |  |                                  |   | Yes                       | No   | 0                                   |
| AVIDD COMMUNITY SERVICES OF NEW JERSEY, INC   | 59   | Tier 2  | 14                          |                                     |   | 2.0   | 2.9                                   |  | 1  |                                  |   | Yes                       | No   | 0                                   |
| BENCHMARK HUMAN SERVICES                      | 81   | Tier 2  | 18                          |                                     |   | 1.9   | 1.5                                   | 5.3%                                       | 1  |                                  |   | Yes                       | No   | 0                                   |
| CAPITOL CARE, INC.                            | 77   | Tier 2  | 18                          |                                     |   | 2.1   | 1.5                                   |  | 4  | 1                                |   | Yes                       | No   | 0                                   |
| CENTER FOR FAMILY SUPPORT NJ                  | 92   | Tier 2  | 20                          |                                     |   | 1.1   | 1.8                                   |  | 7  | 2                                |   | Yes                       | No   | 0                                   |
| CENTER FOR HUMANISTIC CHANGE                  | 71   | Tier 2  | 14                          |                                     |   | 1.1   | 1.0                                   |  | 2  |                                  |   | Yes                       | No   | 0                                   |
| CEREBRAL PALSY OF NORTH JERSEY                | 68   | Tier 2  | 14                          |                                     |   | 3.1   | 2.0                                   | 2.7%                                       | 8  | 2                                |   | Yes                       | No   | 1                                   |
| DEVELOPMENTAL DISABILITIES ASSOCIATION OF N   | 71   | Tier 2  | 13                          |                                     |   | 1.4   | 1.2                                   |  | 3  |                                  |   | Yes                       | No   | 0                                   |
| DIOCESE OF PATERSON                           | 68   | Tier 2  | 12                          |                                     |   | 1.0   | 1.1                                   |  | 2  | 1                                |   | Yes                       | No   | 0                                   |
| DUNGARVIN NEW JERSEY, LLC                     | 74   | Tier 2  | 21                          |                                     |   | 4.0   | 4.8                                   |  | 3  |                                  |   | Yes                       | No   | 1                                   |
| ENABLE INC                                    | 82   | Tier 2  | 19                          |                                     |   | 2.3   | 3.2                                   | 2.7%                                       | 6  | 2                                |   | No                        | No   | 1                                   |
| HEART TO HEART HOME CARE                      | 94   | Tier 2  | 17                          |                                     |   | 2.0   | 1.5                                   | 16.7%                                      | 11   | 2                                |   | Yes                       | No   | 0                                   |
| HUDSON MILESTONES                             | 55   | Tier 2  | 10                          |                                     |   | 0.8   | 0.9                                   |  |  |                                  |   | Yes                       | No   | 0                                   |
| KEYSTONE COMMUNITY LIVING                     | 84   | Tier 2  | 18                          |                                     |   | 1.3   | 1.1                                   |  | 1  |                                  |   | Yes                       | No   | 0                                   |
| NATIONAL INSTITUTE FOR PEOPLE WITH DISABILITI | 67   | Tier 2  | 11                          |                                     |   | 1.1   | 1.4                                   |  | 2  |                                  |   | No                        | No   | 1                                   |
| NATIONAL MENTOR HEALTHCARE INC                | 85   | Tier 2  | 46                          | 10.9%                               | 2   | 2.6   | 3.1                                   |  | 3  | 1                                |   |                           |  | 2                                   |
| NEW CONCEPTS FOR LIVING INC                   | 65   | Tier 2  | 12                          |                                     |   | 0.9   | 0.4                                   | 7.1%                                       | 4  | 2                                |   | Yes                       | No   | 0                                   |

| Quality Domain                             | Inspection and Program Review  |  |                             |                                     |   | Incident Reporting and Management                               |                                |  | Abuse/Neglect Investigation                |                                  |   | Financial Audits          |  |                                     |
|--|--|--|-----------------------------|-------------------------------------|---|---|--------------------------------|--|--|----------------------------------|---|---------------------------|--|-------------------------------------|
|  | Quality Indicator  | Licensed Residential Capacity (LRC)                                    | Size of agency based on LRC | Provisional Licenses                | Multiple Provisional Licenses                               | Unusual Incident Reporting Timeliness                           | Failure to Submit Invtn Rpts   | Substantiated Investigations               | Repeat Victims                             | Audit Submission                 | Deficit Fund Balance  |                           |  |                                     |
| Threshold                                  | N/A  | N/A  | N/A                         | 10%                                 | 1   | 3.0   | N/A                            | 30%  | N/A  | N/A                              | 1   | No                        | Yes  |                                     |
| Indicator Operational Definition           | Maximum # of individual who can reside at an agency<br><i>(These values represent data captured during the entire 12-month period and reflect the status of the agency during that timeframe only)</i> | TIER 1 (101 or more), TIER 2 (51 to 100), TIER 3 (1 to 50), TIER 4 (0) | Number of licenses issued*  | % of licenses that were provisional | Number of sites which had more than one provisional license | Average # of days between date known to staff and date reported | Avg for last 3 mnths of period | % of missing reports compared to those due | Number of incidents which SRU investigated | # of incidents SRU substantiated | Number of SRs who were involved in 2 or more substantiated SRU invstgns | Agency submitted an audit | Agency's audit identified a deficit fund balance |                                     |
| Agency                                     |  |  |                             |                                     |   |   |                                |  |  |                                  |   |                           |  | Gray fields indicate no involvement |
| NEW HORIZONS IN AUTISM INC                 | 56   | Tier 2   | 14                          |                                     |   | 1.5   | 2.0                            | 62.5%                                      |  |                                  |   | Yes                       | No   | 1                                   |
| NEW JERSEY INSTITUTE FOR DISABILITIES      | 83   | Tier 2   | 21                          |                                     |   | 2.9   | 2.6                            |  | 1  |                                  |   | Yes                       | No   | 0                                   |
| OUR HOUSE INC                              | 97   | Tier 2   | 25                          |                                     |   | 2.2   | 3.5                            |  | 3  |                                  |   | Yes                       | No   | 0                                   |
| PLUS-NJ, INC./NEURORESTORATIVE NJ          | 82   | Tier 2   | 12                          | 8.3%                                |   | 3.7   | 3.2                            | 4.0%                                       | 6  | 3                                |   |                           |  | 1                                   |
| Q.M.A.N.J. INC                             | 57   | Tier 2   | 15                          |                                     |   | 4.7   | 5.9                            | 73.7%                                      | 6  | 3                                |   | Yes                       | No   | 2                                   |
| SCARC, INC.                                | 99   | Tier 2   | 23                          |                                     |   | 1.7   | 1.4                            |  | 4  | 1                                |   | Yes                       | No   | 0                                   |
| SOMERSET ARC                               | 100  | Tier 2   | 20                          |                                     |   | 1.8   | 1.7                            |  | 1  |                                  |   | Yes                       | Yes  | 1                                   |
| THE ARC OF BERGEN & PASSAIC COUNTIES, INC. | 90   | Tier 2   | 28                          |                                     |   | 1.3   | 1.4                            |  | 1  |                                  |   | Yes                       | No   | 0                                   |
| THE ARC OF MIDDLESEX COUNTY                | 92   | Tier 2   | 21                          |                                     |   | 2.1   | 2.9                            | 46.2%                                      | 2  | 1                                |   | Yes                       | No   | 1                                   |
| YOUTH CONSULTATION SERVICES                | 67   | Tier 2   | 15                          |                                     |   | 3.7   | 4.0                            | 4.9%                                       | 7  |                                  |   | Yes                       | Yes  | 2                                   |
| <b>Tier 3 (LRC of 1 to 50)</b>             |  |  |                             |                                     |   |   |                                |  |  |                                  |   |                           |  |                                     |
| 1ST CP OF NEW JERSEY                       | 18   | Tier 3   | 3                           |                                     |   | 0.7   | 0.8                            |  | 2  |                                  |   | No                        | No   | 1                                   |
| ABC GROUP HOME, INC.                       | 9  | Tier 3   | 2                           | 100.0%                              |   | 1.8   | 0.5                            | 88.9%                                      | 1  |                                  |   | No                        | No   | 3                                   |
| ADEPT PROGRAMS                             | 43   | Tier 3   | 5                           |                                     |   | 2.7   | 1.8                            | 33.3%                                      |  |                                  |   | Yes                       | No   | 1                                   |
| ALFA DEVELOPMENT INC                       | 20   | Tier 3   | 4                           |                                     |   | 0.9   | 1.5                            |  |  |                                  |   | No                        | No   | 1                                   |
| ALLEGRO SCHOOL & PROGRAMS                  | 29   | Tier 3   | 6                           |                                     |   | 14.3  | 38.5                           | 100.0%                                     | 2  | 1                                |   | No                        | No   | 3                                   |
| ARC-BURLINGTON COUNTY                      | 48   | Tier 3   | 11                          |                                     |   | 1.6   | 1.4                            |  | 3  | 1                                |   | No                        | No   | 1                                   |
| ARC-CAMDEN COUNTY                          | 45   | Tier 3   | 14                          |                                     |   | 1.5   | 1.6                            |  | 1  |                                  |   | Yes                       | No   | 0                                   |
| ARC-CUMBERLAND COUNTY                      | 2  | Tier 3   | 2                           |                                     |   | 5.0   | 5.0                            |  |  |                                  |   | Yes                       | No   | 1                                   |
| ARCHWAY PROGRAMS                           | 21   | Tier 3   | 5                           |                                     |   | 2.9   | 9.3                            | 25.0%                                      |  |                                  |   | Yes                       | No   | 0                                   |

| Quality Domain                             | Inspection and Program Review  |   |                             |                                     |   | Incident Reporting and Management                               |                                       |  | Abuse/Neglect Investigation                |                                  |   | Financial Audits          |  |                                     |
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| Threshold                                  | N/A  | N/A   | N/A                         | 10%                                 | 1   | 3.0   | N/A                                   | 30%  | N/A  | N/A                              | 1   | No                        | Yes  |                                     |
| Indicator Operational Definition           | Maximum # of individual who can reside at an agency<br><br><i>(These values represent data captured during the entire 12-month period and reflect the status of the agency during that timeframe only)</i> | TIER 1 (101 or more),<br>TIER 2 (51 to 100),<br>TIER 3 (1 to 50),<br>TIER 4 (0) | Number of licenses issued*  | % of licenses that were provisional | Number of sites which had more than one provisional license | Average # of days between date known to staff and date reported | Avg for last 3 mnths of period        | % of missing reports compared to those due | Number of incidents which SRU investigated | # of incidents SRU substantiated | Number of SRs who were involved in 2 or more substantiated SRU invstgns | Agency submitted an audit | Agency's audit identified a deficit fund balance |                                     |
| Agency                                     |  |   |                             |                                     |   |   |                                       |  |  |                                  |   |                           |  | Gray fields indicate no involvement |
| ARC-SALEM COUNTY                           | 11   | Tier 3  | 2                           |                                     |   | 4.3   | 1.0                                   |  |  |                                  |   | Yes                       | No   | 1                                   |
| BETHEL RIDGE CORPORATION                   | 6  | Tier 3  | 1                           |                                     |   | 1.3   |                                       |  |  |                                  |   | Yes                       | No   | 0                                   |
| BETHESDA LUTHERAN COMMUNITIES              | 18   | Tier 3  | 4                           |                                     |   | 1.3   | 1.0                                   | 33.3%                                      | 2  |                                  |   | No                        | No   | 2                                   |
| BROADWAY RESPITE AND HOMECARE, LLC         | 10   | Tier 3  | 2                           |                                     |   | 2.5   |                                       |  |  |                                  |   | Yes                       | No   | 0                                   |
| CAREER OPPORTUNITY DEVELOPMENT, INC.       | 4  | Tier 3  | 1                           |                                     |   | 4.0   | 1.5                                   |  |  |                                  |   | Yes                       | No   | 1                                   |
| CHILDREN'S AID AND FAMILY SERVICES, INC.   | 22   | Tier 3  | 5                           |                                     |   | 2.8   | 3.0                                   | 4.2%                                       | 1  | 1                                |   |                           |  | 0                                   |
| CLIFTON ADULT OPPORTUNITY CENTER           | 13   | Tier 3  | 2                           |                                     |   | 0.4   | 0.7                                   |  |  |                                  |   | Yes                       | No   | 0                                   |
| COMMUNITY QUEST, INC.                      | 20   | Tier 3  | 5                           |                                     |   | 9.1   | 11.5                                  |  | 2  |                                  |   | Yes                       | Yes  | 2                                   |
| DURAND ACADEMY INC                         | 23   | Tier 3  | 5                           |                                     |   | 5.5   | 3.7                                   |  |  |                                  |   | Yes                       | No   | 1                                   |
| EASTER SEAL SOC OF NJ INC                  | 21   | Tier 3  | 5                           |                                     |   | 3.8   | 7.7                                   |  | 2  |                                  |   | Yes                       | No   | 1                                   |
| EQUAL PARTNERS INC                         | 9  | Tier 3  | 2                           |                                     |   | 18.4  | 5.0                                   |  |  |                                  |   | Yes                       | No   | 1                                   |
| FRIENDS OF CYRUS II Inc                    | 28   | Tier 3  | 7                           | 28.6%                               |   | 2.4   | 2.5                                   |  |  |                                  |   | Yes                       | No   | 1                                   |
| FRIENDSHIP HOME SOLUTIONS OF NEW JERSEY    | 12   | Tier 3  | 3                           |                                     |   | 3.8   | 3.5                                   |  |  |                                  |   |                           |  | 1                                   |
| J-ADD                                      | 49   | Tier 3  | 10                          |                                     |   | 1.2   | 1.3                                   | 6.3%                                       | 2  |                                  |   | Yes                       | No   | 0                                   |
| JESPY HOUSE INC                            | 10   | Tier 3  | 2                           |                                     |   | 1.8   | 0.8                                   |  | 1  |                                  |   | Yes                       | No   | 0                                   |
| JEWISH SERVICES FOR THE DEVELOPMENTALLY DI | 38   | Tier 3  | 10                          |                                     |   | 1.0   | 0.9                                   | 40.0%                                      | 1  |                                  |   | Yes                       | No   | 1                                   |
| KEYSTONE COMMUNITY RESOURCES INC           | 5  | Tier 3  | 1                           |                                     |   | 1.2   | 0.9                                   | 14.3%                                      | 4  | 1                                |   | Yes                       | No   | 0                                   |
| LADACIN NETWORK INC                        | 43   | Tier 3  | 6                           |                                     |   | 2.4   | 1.2                                   |  | 2  | 1                                |   | Yes                       | No   | 0                                   |
| LIFE OPPORTUNITIES UNLIMITED               | 23   | Tier 3  | 5                           |                                     |   | 1.8   | 2.6                                   |  |  |                                  |   | Yes                       | No   | 0                                   |

| Quality Domain                         | Inspection and Program Review  |   |                             |                                     |   | Incident Reporting and Management                               |                                       |  | Abuse/Neglect Investigation                |                                  |   | Financial Audits          |  |                                     |
|--|--|---|-----------------------------|-------------------------------------|---|---|---------------------------------------|--|--|----------------------------------|---|---------------------------|--|-------------------------------------|
|  | Quality Indicator  | Licensed Residential Capacity (LRC)   | Size of agency based on LRC | Provisional Licenses                |   | Multiple Provisional Licenses                                   | Unusual Incident Reporting Timeliness |  | Failure to Submit Invtn Rpts               | Substantiated Investigations     |   | Repeat Victims            | Audit Submission                                 | Deficit Fund Balance                |
| Threshold                              | N/A  | N/A   | N/A                         | 10%                                 | 1   | 3.0   | N/A                                   | 30%  | N/A  | N/A                              | 1   | No                        | Yes  |                                     |
| Indicator Operational Definition       | Maximum # of individual who can reside at an agency<br><br><i>(These values represent data captured during the entire 12-month period and reflect the status of the agency during that timeframe only)</i> | TIER 1 (101 or more),<br>TIER 2 (51 to 100),<br>TIER 3 (1 to 50),<br>TIER 4 (0) | Number of licenses issued*  | % of licenses that were provisional | Number of sites which had more than one provisional license | Average # of days between date known to staff and date reported | Avg for last 3 mnths of period        | % of missing reports compared to those due | Number of incidents which SRU investigated | # of incidents SRU substantiated | Number of SRs who were involved in 2 or more substantiated SRU invstgns | Agency submitted an audit | Agency's audit identified a deficit fund balance |                                     |
| Agency                                 |  |   |                             |                                     |   |   |                                       |  |  |                                  |   |                           |  | Gray fields indicate no involvement |
| MATHENY SCH AND HOSP INC               | 30   | Tier 3  | 5                           |                                     |   | 1.0   | 1.9                                   |  |  |                                  |   | Yes                       | No   | 0                                   |
| MENTOR ABI, LLC/NeuroRestorative NJ    | 35   | Tier 3  | 5                           |                                     |   | 4.4   | 4.3                                   |  | 3  |                                  |   |                           |  | 1                                   |
| MIDLAND ADULT SERVICES INC.            | 35   | Tier 3  | 8                           |                                     |   | 2.2   | 2.5                                   | 100.0%                                     |  |                                  |   | Yes                       | No   | 1                                   |
| MILLER GROUP HOME INC                  | 14   | Tier 3  | 2                           |                                     |   | 4.3   | 1.2                                   |  |  |                                  |   | Yes                       | Yes  | 2                                   |
| MOSS REHAB/DRUCKER BRAIN INJURY CENTER | 8  | Tier 3  | 1                           |                                     |   | 0.0   |                                       |  |  |                                  |   |                           |  | 0                                   |
| MT. BETHEL VILLAGE                     | 1  | Tier 3  | 1                           |                                     |   | 11.5  |                                       |  |  |                                  |   |                           |  | 1                                   |
| MT. BETHEL VILLAGE, LLC                | 10   | Tier 3  | 5                           |                                     |   | 2.1   |                                       |  |  |                                  |   |                           |  | 0                                   |
| NEIGHBOURS INC                         | 11   | Tier 3  | 14                          |                                     |   | 1.8   | 1.0                                   |  | 1  | 1                                |   | Yes                       | No   | 0                                   |
| NHS OF NEW JERSEY                      | 48   | Tier 3  | 15                          |                                     |   | 2.2   | 1.1                                   | 4.3%                                       | 2  |                                  |   | Yes                       | Yes  | 1                                   |
| NJ COMMUNITY DEV CORP                  | 14   | Tier 3  | 4                           |                                     |   | 1.6   | 0.0                                   |  |  |                                  |   |                           |  | 0                                   |
| OCCUPATIONAL TRNG CTR OF BURL          | 13   | Tier 3  | 3                           |                                     |   | 2.6   | 3.5                                   |  | 1  | 1                                |   | Yes                       | No   | 0                                   |
| P. I. L. O. T. SERVICES INC            | 35   | Tier 3  | 10                          |                                     |   | 2.2   | 3.4                                   |  |  |                                  |   | No                        | No   | 1                                   |
| PAFACOM INC                            | 43   | Tier 3  | 10                          |                                     |   | 1.3   | 1.2                                   |  | 5  | 3                                | 1   | Yes                       | No   | 1                                   |
| PARTNERSHIPS FOR PEOPLE INC            | 33   | Tier 3  | 7                           |                                     |   | 1.8   | 1.5                                   |  |  |                                  |   | No                        | No   | 1                                   |
| PCDI                                   | 15   | Tier 3  | 4                           |                                     |   | 2.0   |                                       |  |  |                                  |   | Yes                       | No   | 0                                   |
| PENNREACH                              | 30   | Tier 3  | 11                          | 9.1%                                |   | 3.5   | 6.7                                   | 4.3%                                       | 4  | 1                                |   | Yes                       | No   | 1                                   |
| PRINCE ASSN F/T DEVEL DSABL IN         | 15   | Tier 3  | 3                           |                                     |   | 13.8  | 62.5                                  |  |  |                                  |   | No                        | No   | 2                                   |
| QUALITY MANAGEMENT ASSOCIATES          | 15   | Tier 3  | 3                           |                                     |   | 4.0   | 4.9                                   | 66.7%                                      | 2  |                                  |   | Yes                       | No   | 2                                   |
| RAPHA, INC.                            | 5  | Tier 3  | 1                           |                                     |   | 14.0  | 22.8                                  | 100.0%                                     |  |                                  |   | No                        | No   | 3                                   |

| Quality Domain   | Inspection and Program Review                       |  |                            |                                     |   | Incident Reporting and Management                               |                                |  | Abuse/Neglect Investigation                |                                  |   | Financial Audits          |  |                                     |
|--|---|--|----------------------------|-------------------------------------|---|---|--------------------------------|--|--|----------------------------------|---|---------------------------|--|-------------------------------------|
|  | Licensed Residential Capacity (LRC)                 | Size of agency based on LRC  | Provisional Licenses       |                                     | Multiple Provisional Licenses                               | Unusual Incident Reporting Timeliness                           |                                | Failure to Submit Invtn Rpts               | Substantiated Investigations               |                                  | Repeat Victims  | Audit Submission          | Deficit Fund Balance                             |                                     |
| Quality Indicator  |   |  |                            |                                     |   |   |                                |  |  |                                  |   |                           |  |                                     |
| Threshold  | N/A   | N/A  | N/A                        | 10%                                 | 1   | 3.0   | N/A                            | 30%  | N/A  | N/A                              | 1   | No                        | Yes  |                                     |
| Indicator Operational Definition   | Maximum # of individual who can reside at an agency | TIER 1 (101 or more), TIER 2 (51 to 100), TIER 3 (1 to 50), TIER 4 (0) | Number of licenses issued* | % of licenses that were provisional | Number of sites which had more than one provisional license | Average # of days between date known to staff and date reported | Avg for last 3 mnths of period | % of missing reports compared to those due | Number of incidents which SRU investigated | # of incidents SRU substantiated | Number of SRs who were involved in 2 or more substantiated SRU invstgns | Agency submitted an audit | Agency's audit identified a deficit fund balance |                                     |
| (These values represent data captured during the entire 12-month period and reflect the status of the agency during that timeframe only) |   |  |                            |                                     |   |   |                                |  |  |                                  |   |                           |  | Gray fields indicate no involvement |
| Agency   |   |  |                            |                                     |   |   |                                |  |  |                                  |   |                           |  |                                     |
| REHABILITATION SPECIALISTS   | 18  | Tier 3   |                            |                                     |   | 1.8   | 1.5                            |  |  |                                  |   |                           | 0  |                                     |
| SCHI DISABILITY SERVICES, INC.   | 5   | Tier 3   | 2                          |                                     |   |   |                                |  |  |                                  |   | No                        | No   | 1                                   |
| SEARCH DAY PROG INC  | 7   | Tier 3   | 1                          |                                     |   | 0.5   | 0.4                            |  |  |                                  |   | Yes                       | No   | 0                                   |
| SKYLANDS CENTER  | 10  | Tier 3   | 2                          |                                     |   | 0.3   |                                |  |  |                                  |   | Yes                       | No   | 0                                   |
| THE OPEN DOOR, LLC   | 16  | Tier 3   | 5                          | 20.0%                               |   | 7.6   | 1.8                            | 11.1%                                      | 2  | 1                                |   | Yes                       | No   | 2                                   |
| THE ROSE HOUSE   | 20  | Tier 3   | 5                          |                                     |   | 2.8   | 2.4                            | 20.0%                                      |  |                                  |   | Yes                       | No   | 0                                   |
| VOLUNTEERS OF AMERICA, GREATER NEW YORK, I   | 4   | Tier 3   | 1                          |                                     |   | 7.5   |                                |  |  |                                  |   |                           |  | 1                                   |
| WINDMILL ALLIANCE INC  | 15  | Tier 3   | 1                          |                                     |   | 2.8   |                                |  |  |                                  |   | Yes                       | No   | 0                                   |