

many of the messages, order a fact sheet or form related to the topic. You can also view the catalog online at:

[www.state.nj.us/treasury/pensions/bil.htm](http://www.state.nj.us/treasury/pensions/bil.htm)

To speak with a counselor regarding pensions or the State Health Benefits Program, call (609) 292-7524. Counselors are available weekdays between 8:00 AM and 4:30 PM (except State holidays). If you are hearing impaired, call the TDD at (609) 292-7718.

To speak with a representative regarding the NJ State Employees Deferred Compensation Plan, call (609) 292-3605, or for Supplemental Annuity Collective Trust (SACT) call (609) 633-2031. Counselors are available weekdays between 8:15 AM and 4:30 PM (except State holidays).

**MAIL:** To contact us by mail, write to the:  
Division of Pensions and Benefits  
PO Box 295  
Trenton, NJ 08625-0295

**WALK-IN SERVICE:** Monday through Friday, 7:40 AM to 4:00 PM. 50 West State Street • 1st Floor, Trenton, New Jersey. No appointment necessary.

State of New Jersey  
Division of Pensions and Benefits



## ***Pension Information At Your Fingertips***

*Call the  
**Automated  
Information  
System**  
**(609) 777-1777***

**24 Hours a Day, 7 Days a Week**

***“Save Time with  
Our Automated  
Service”***

**A Service of the  
State of New Jersey  
Division of Pensions and Benefits  
Office of Client Services**

## DO YOU KNOW...

...that you can access your specific pension information anytime, day or night, by calling the Division of Pensions and Benefits' Automated Information System?

Just call (609) 777-1777 to access the Automated Information System. All you need is your Social Security number and a touch-tone phone. This system has features designed to help you get the *specific* answers you need for many of your pension questions.

**LOANS:** Find out how much you can borrow and the repayment schedule, the status of a filed loan application, or your remaining loan balance.

**WITHDRAWALS:** Estimate the 20 percent tax penalty for early withdrawal from the pension fund and check the status of a filed withdrawal application.

**PURCHASE OF SERVICE:** Estimate the cost of a purchase and check the status of a purchase request.

**PENSION ACCOUNTS:** Hear your current posted account information.

**RETIREMENT:** Estimate retirement benefits for up to two years from now, or check the status of a pending retirement application.

**STATE HEALTH BENEFITS PROGRAM:** Hear your enrollment status, including plan and level of coverage selected. When using this selection you may also enter your dependent's Social Security to verify his/her plan and level of coverage.

**DEFERRED COMPENSATION AND SACT:** Hear posted account balances.

The Automated Information System is available 24 hours a day, seven days a week, including State holidays, by calling (609) 777-1777.

## OTHER SERVICES FROM THE DIVISION OF PENSIONS AND BENEFITS

**ONLINE:** For the most up-to-date information about the Division of Pensions and Benefits, including the State Health Benefits Program, visit us online at:

[www.state.nj.us/treasury/pensions](http://www.state.nj.us/treasury/pensions)

The Web site contains all of our handbooks, fact sheets, and downloadable forms and applications.

**E-MAIL:** If you have a specific question about your benefits, you can e-mail us at:


[pensions.nj@treas.state.nj.us](mailto:pensions.nj@treas.state.nj.us)

**TELEPHONE:** To hear information on the various topics in our **BENEFIT INFORMATION LIBRARY** 24 hours a day, 7 days a week, call (609) 777-1931.

The *Benefit Information Library* provides recorded messages on various topics of interest to all our members. When you call you can hear instructions on how to order the library selection catalog, which can be mailed or faxed to you. Once your catalog arrives, you can listen to information on a wide variety of topics and, at the end of

*Cut and save this in your wallet or telephone book.*

### AUTOMATED INFORMATION SYSTEM (609) 777-1777 MAIN MENU

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- |   |                                   |   |                                  |
|---|-----------------------------------|---|----------------------------------|
| 1 | Loans<br>Withdrawals<br>Purchases | 4 | State Health<br>Benefits Program |
| 2 | Your Account<br>Information       | 5 | Deferred<br>Compensation<br>SACT |
| 3 | Retirement<br>Information         | * | Repeat<br>Information            |