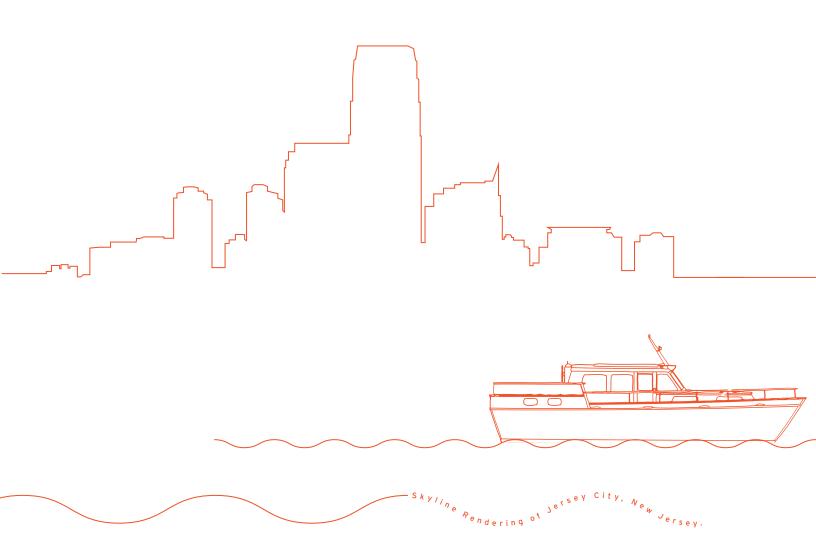


# 

**ANNUAL REPORT Fiscal Year 2012** 



**Governor Chris Christie** 

Lt. Governor Kim Guadagno

Chair and Chief Administrator Raymond P. Martinez



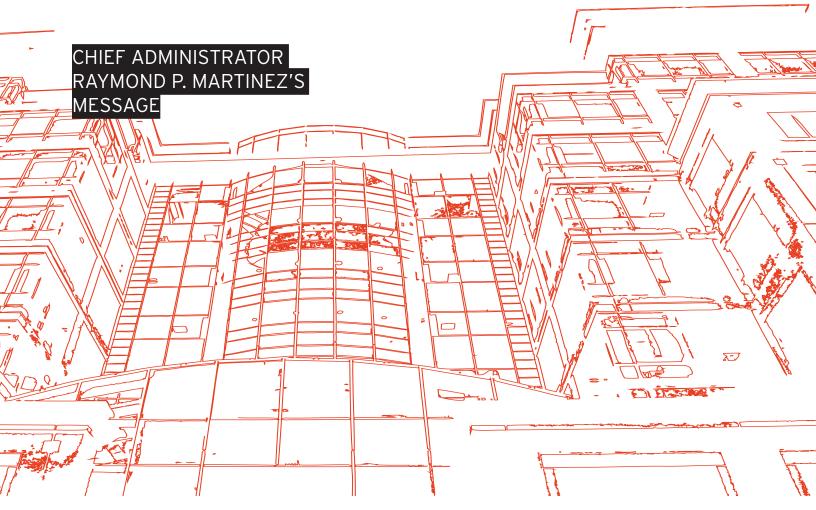
#### **Motor Vehicle Commission Board**

Raymond P. Martinez, Chairman Stephen S. Scaturro, Vice Chairman Laurette K. Asante Scott L. Kisch Walter S. Orcutt

Jeffrey S. Chiesa, Attorney General Andrew P. Sidamon-Eristoff, State Treasurer

James S. Simpson, Commissioner, Department of Transportantion



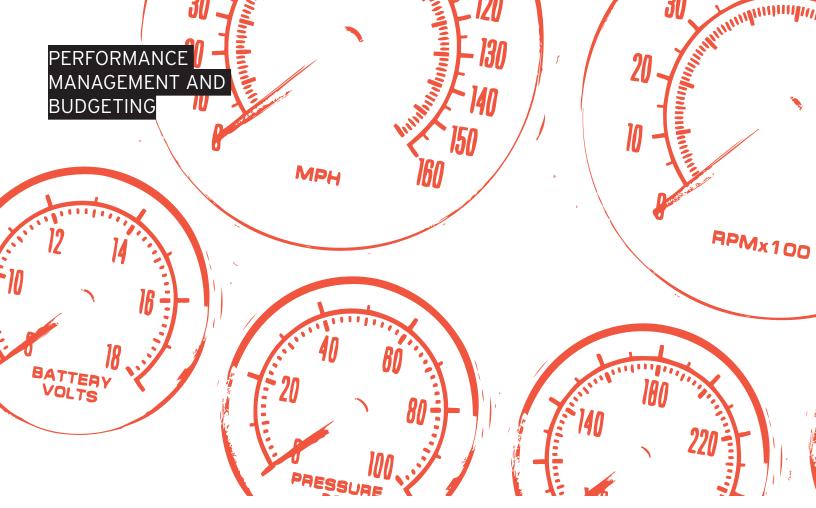


Having completed just over two years as Chairman and Chief Administrator of the New Jersey Motor Vehicle Commission (MVC), I look back and find that our organization has made a great deal of positive advances during this period. We've also addressed some very difficult challenges that could have impacted a number of critical projects and initiatives that were underway.

With our entire team committed to the tasks at hand, the MVC was able to begin or complete a number of substantial projects geared to benefit our customers. From new security measures designed to further weed out fraud and protect identities to initiatives introduced to improve service levels, the last year has been full of accomplishments.

You'll find that this year's annual report is slightly different from years past. Previously the report was issued shortly after the end of the calendar year. Since state government operates on a fiscal year (July 1 through June 30), I felt that it was more appropriate for this report to reflect that period. Although this report covers Fiscal Year 2012, the information contained within also extends six months prior to ensure that we provide information where our calendar year 2010 report left off.

I hope you find the Motor Vehicle Commission FY2012 Annual Report informative and helpful. Thank you for your continued support.



In an effort to ensure that government remains accountable to the citizens of New Jersey, the Motor Vehicle Commission, like other agencies throughout state government, has implemented a performance management and budget system. The idea behind performance management is; if you can measure it, then you can improve it. The MVC has fully embraced this philosophy by defining and capturing relevant data for the benefit of internal operations management, as well as for improved cost efficiency for the State of New Jersey.

To implement this change, the MVC first defined key performance indicators that represent manageable outcomes to our Core Mission Areas. Core Mission Areas represent a unique high-level purpose for which the MVC is uniquely responsible, and are defined below:

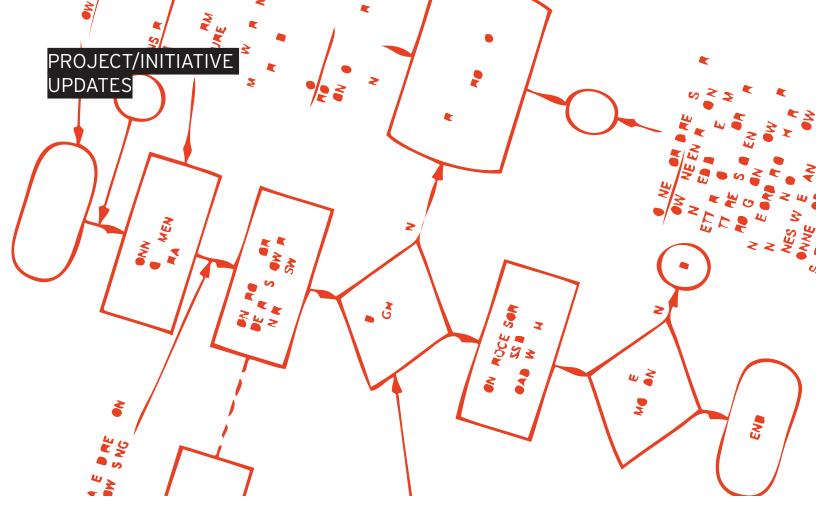
- 1. Improve Driver and Vehicle Safety
- 2. Improve Customer Identification and Document Security
- 3. Improve Financial Sustainability

| PERFORMANCE INDICATORS AS OF MAY 2012  |           |                  |         |                 |                   |          |                          |  |
|--|-----------|------------------|---------|-----------------|-------------------|----------|--------------------------|--|
|  | Frequency | Desired<br>Trend | Target  | Prior<br>Period | Current<br>Period | % Change | Last 12 Month<br>Average |  |
| Improve Driver and Vehicle Safety  |           |                  |         |                 |                   |          |                          |  |
| Percent completion rate of those individuals scheduled to attend<br>Probationary Driver Improvement Training | m         | Increase         | 100%    | 63.1%           | 71.6%             | 13.6%    | 66%                      |  |
| Percent completion rate of licensed motorcyclists who have passed a certified rider safety course.*          | m         | Increase         | 10%     | 8.9%            | 5.6%              | -37.6%   | 6%                       |  |
| Average number of bus safety inspections per person (Daily rate)   | m         | Increase         | 7       | 4.0             | 4.3               | 8.0%     | 4.3                      |  |
| Wait time for an emissions inspection at an MVC inspection lane (minutes)                                    | m         | Decrease         | 5 min   | 8.9             | 7.7               | -13.3%   | 11.7                     |  |
| Service Delivery Levels - Driver Testing   |           |                  |         |                 |                   |          |                          |  |
| To receive a scheduled road test for a class D drivers license (calendar days)                               | m         | Decrease         | 10      | 13              | 22                | 69.2%    | 16                       |  |
| To receive a scheduled road test for a CDL drivers license (calendar days)                                   | m         | Decrease         | 5       | 36              | 78                | 116.7%   | 33                       |  |
| To receive a scheduled road test for a Motorcycle drivers license (calendar days)                            | m         | Decrease         | 10      | 9               | 11                | 22.2%    | 12                       |  |
| Service Delivery Levels - Correspondence Response Times  |           |                  |         |                 |                   |          |                          |  |
| To speak with a representative for general information (minutes)   | m         | Decrease         | 1 min   | 2.6             | 2.3               | -12.8%   | 3                        |  |
| To speak with a representative for surcharge processing (minutes)  | m         | Decrease         | 5 min   | 16.2            | 16.9              | 4.1%     | 17                       |  |
| To receive a response from an email (business days)  | m         | Maintain         | 1 day   | 1               | 1                 | 0.0%     | 1                        |  |
| To receive a response from a letter (business days)  | m         | Maintain         | 10 days | 10              | 10                | 0.0%     | 10                       |  |
| To receive a scheduled driver conference (calendar days)   | m         | Decrease         | 10      | 91              | 118               | 28.9%    | 30                       |  |
| Percent of medical review cases backlogged over 3 weeks.   | m         | Decrease         | 10%     | 17%             | 15%               | -13.2%   | 18%                      |  |
| Improve Customer Identification and Document   | Security  |                  |         |                 |                   |          |                          |  |
| Percent of suspected facial image fraud forwarded for action within the month of discovery                   | m         | Increase         | 100%    | -               | -                 | -        |                          |  |
| Percent of all major stakeholders trained in fraud/forgery prevention (YTD cumulative)                       | m         | Increase         | 100%    | 160.0%          | 178.3%            | 18.3%    | 84%                      |  |
| Service Delivery Levels - Field Agency Wait Time   |           |                  |         |                 |                   |          |                          |  |
| Average customer wait time to be served at a field agency (Data not yet available)                           |           | Decrease         | 15 min  | -               | -                 | -        |                          |  |
| Service Delivery Levels - Vehicle Registration Business  |           |                  |         |                 |                   |          |                          |  |
| Percent of registrations conducted online  | m         | Increase         | 60%     | 26.8%           | 22.4%             | -16.2%   | 25%                      |  |
| Percent of registrations conducted at local agency offices   | m         | decrease         | 10%     | 34.7%           | 28.9%             | -16.7%   | 30%                      |  |
| Percent of registrations conducted through mail  | m         | decrease         | 28%     | 36.6%           | 46.9%             | 28.2%    | 44%                      |  |
| Percent of registrations conducted by third party vendors  | m         | Increase         | 2%      | 1.9%            | 1.7%              | -9.8%    | 2%                       |  |
| Improve Financial Sustainability   |           |                  |         |                 |                   |          |                          |  |
| Total Federal Grant Dollars Awarded (YTD)  | q         | Increase         | \$1MM   | \$4,197,520     | \$4,197,520       | 0.0%     | \$4,197,520              |  |
| Percent of processed data inquiries which are paid for by the State  | m         | Decrease         | 10%     | 53.9%           | 48.9%             | -9.3%    | 58%                      |  |

 $<sup>\</sup>boldsymbol{\ast}$  Vendor provided rider safety course is  $% \boldsymbol{\beta}$  not available in the winter months.

<sup>\*\*</sup>The Total Federal Grant Dollars Awarded (YTD) shall be defined in terms of millions of dollars for the 'Target', 'Prior Period' and 'Current Period'. The 'Percentage Change' shall be expressed as such (% not dollars). The 'Last 12 Month Average' shall represent last fiscal year's total federal grant dollars awarded (in millions). Federal Grant Notice of Awards shall be the YTD barometer for identifying federal funds earmarked to the Commission. Under no circumstances shall the Commission identify federal funding based upon its application submission, hearsay of promised monies or reimbursement of dollars.

<sup>\*</sup>Number of Inspections conducted within the current time period / Total number of staff inspectors working during the current time period



#### **AGENCIES**

**July 2011** - New service hours were introduced at all agencies statewide bringing the total number of MVC hours to nearly 55 per week; the most in MVC history. Hours are Monday, Wednesday, Thursday and Friday 8:00 a.m. to 5:30 p.m., Tuesday 8:00 a.m. to 7:30 p.m. and Saturday 8:00 a.m. to 1 p.m.

**July 2011** - As a result of increased hours, the MVC began the hiring of 164 part-time employees who were brought on to serve customers in the agencies.

**September 2011** - A total of 16 additional camera stations were installed at higher volume agencies in Bakers Basin, Bayonne, Cardiff, Edison, Lodi, Newark, North Bergen, Oakland, Rahway, Randolph, Springfield, Vineland, Wallington and Wayne.

**October 2011** - Higher volume agencies in Cherry Hill, Lodi and Rahway received physical reconfigurations to better accommodate customer traffic.

#### DRIVER LICENSES/NON-DRIVER IDS

**May 2011** - The MVC began issuing the next generation Digital Driver License at all agencies. The new license contains over 20 covert and overt security components, as well as features required by the REAL ID Act of 2005.

**December 2011** - The MVC began using facial recognition software as a new fraud prevention measure to ensure one record per driver.



May 2012 - The MVC began implementation of new federal changes to commercial driver licensing, which require all motorists with a Commercial Driver License (CDL) to certify the type of commerce in which they operate. Operating in certain types of commerce will require the submission of a medical examiner certificate on a biennial basis.

#### DRIVER TESTING

**January 2011** - Driver and Road Test Scoring System (DARTSS) upgrades were completed at 23 MVC driver testing centers for the knowledge test component.

March 2012 - The Newton Agency was added as the 24th MVC driver testing center.

#### **FACILITIES**

**October 2011** - Vendors Duff & Phelps and LAN Associates were selected to conduct a comprehensive analysis of all MVC facilities and services statewide. Like the previous Siting Study conducted in 2004, the review will provide information related to all aspects of the MVC's facility portfolio, which will be used for long-range planning purposes.

**November 2011** - The MVC broke ground on the construction of its threephase Bakers Basin Agency Project in Lawrence Township, Mercer County. Once complete, the site will have a new 12,000+ square foot agency, a new inspection manager office and a new driver testing field house.

#### INSPECTION SERVICES

**April 2011** - Inspection Stations in Bridgeton, Delanco and Westfield were permanently closed.

**May 2011** - New service hours began at inspection stations statewide. Hours are Monday through Friday 8:00 a.m. to 4:30 p.m. and Saturday 7:00 a.m. to Noon.

**August 2011** - Following damage sustained from Hurricane Irene, the Morristown Specialty Inspection Station was permanently closed.

**September 2011** - The Division of Inspection Services began testing and cross-training personnel from its School Bus Inspection and Commercial Bus Inspection Units to form a more efficient team of inspectors prepared to handle inspection duties for any type of vehicle.

September 2011 - In preparation for the May 2013 expiration of the current vehicle inspection contract, the State of New Jersey secured the services of Eastern Research Group (ERG) to conduct a comprehensive review

of vehicle inspection program best practices. This review will be used to write a Request for Proposal for the new contract.

**November 2011** - The former Westfield Inspection Station was renovated and reopened as a replacement specialty inspection site for the Morristown Specialty Inspection Station, which became inoperable after Hurricane Irene. The Westfield site conducts inspections of salvage vehicles and kit cars and offers inspection referee by appointment only.

#### INTERAGENCY SUPPORT

April 2012 - The MVC entered into an agreement for a pilot program with the New Jersey Turnpike Authority to aid the authority in tracking down toll violators who are responsible for unpaid tolls and administrative fees totaling \$2 million. With information provided by the authority, the MVC informed identified violators that they faced registration suspension if they did not enter into an agreement with the authority for the payment of the unpaid tolls and administrative fees.

#### LICENSE PLATES

**January 2011** - Sports plates featuring the logos of football franchises the New York Giants, New York Jets and Philadelphia Eagles went on sale at www. njmvc.gov.

**April 2011** - A new sports plate featuring the logo of hockey franchise the Philadelphia Flyers went on sale at www.njmvc.gov.

**March 2012** - An electronic temporary vehicle registration tags (eTemp Tags) system was introduced to the auto dealer community. The more secure and efficient system allows for print-on-demand tags. The eTemp Tag is placed in the actual license plate area of a vehicle as opposed to being taped in the rear window. Additionally, law enforcement will have the capability to verify the registration of a vehicle with a temp tag in real-time; something not previously available with the old style paper tags.

**April 2012** - A Request for Proposal was published for a new contract to produce and distribute license plates for the State of New Jersey.

#### MATRX

**January 2011** - Release I was completed, which entailed the introduction of scanning of applications for driver licenses, vehicle registrations and handicapped parking tags.



March 2011 - Requirements gathering and architecture design were completed for Phase II.

**July 2011** - Preparations began for user acceptance testing related to vehicle, title and registration transactions. The foundation and base business systems were completed.

#### VISION

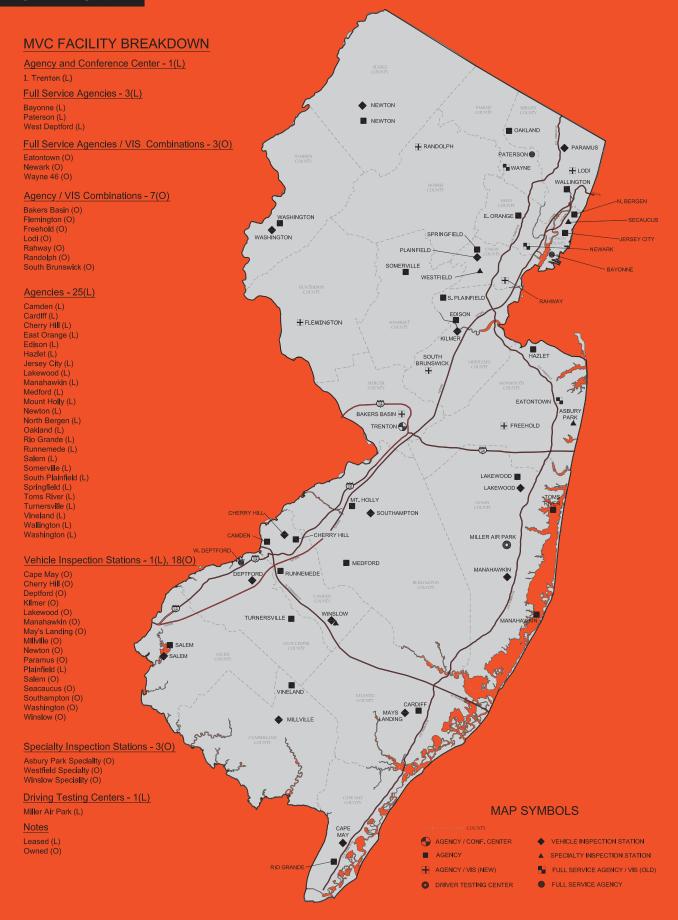
**June 2012** - In partnership with medical professionals statewide, the MVC implemented a pilot program aimed at increasing the population of drivers rescreened for visual acuity. Under the program, medical professionals advise their patients that the program is voluntary and that information will be submitted to the MVC.



#### WEBSITE

**April 2012** - The MVC's website homepage (www.njmvc.gov) received a refresh to improve customer access to important information such as facility location, contact information and agency alerts.

### FACILITIES MAP





# EXPRESS LANE ENTRANCE

| PRODUCT   | ION DF        | AIA             |              |        |        |        |        |           |        |         |        |          |           |
|---|---------------|-----------------|--------------|--------|--------|--------|--------|-----------|--------|---------|--------|----------|-----------|
| Total number of lice  | nsed drivers  | *               |              |        |        |        |        |           |        |         |        | 5,589,9  | 93        |
| Total number of registered vehicles*                                  |               |                 |              |        |        |        |        |           |        | 5,695,4 | 109    |          |           |
| Number of DDL issued*   |               |                 |              |        |        |        |        |           |        | 2,248,9 | 79     |          |           |
| Number of DDL issued/weekday  |               |                 |              |        |        |        |        |           |        | 35,681  |        |          |           |
| Number of DDL issued/Saturday   |               |                 |              |        |        |        |        |           |        | 4,304   |        |          |           |
| Number of centralized initial inspections/re-inspections*             |               |                 |              |        |        |        |        |           |        | 2,015,3 | 80     |          |           |
| Number of private initial inspections/re-inspections*                 |               |                 |              |        |        |        |        |           |        | 484,68  | 8      |          |           |
| Number of titles issued*  |               |                 |              |        |        |        |        |           |        | 2,457,9 | 60     |          |           |
| Number of special titles issued*                                      |               |                 |              |        |        |        |        |           |        | 42,254  |        |          |           |
| Number of calls rece  | eived (Inquir | ies Answered    | )*           |        |        |        |        |           |        |         |        | 3,234,6  | 575       |
| Number of documer   | nts handled b | y mail room*    | •            |        |        |        |        |           |        |         |        | 12,251,6 | 574       |
| Suspension Orders I   | lssued (Admi  | inistrative, Co | ourts, UMS)* |        |        |        |        |           |        |         |        | 714,82   | 8         |
| MVC POIN  | TS OF         | SERVI           | CE           |        |        |        |        |           |        |         |        |          |           |
| Total number of motor vehicle agencies*                               |               |                 |              |        |        |        |        |           | 39     |         |        |          |           |
| Total number of full-service agencies*                                |               |                 |              |        |        |        |        |           | 7      | 7       |        |          |           |
| Total number of centralized inspection stations/lanes*                |               |                 |              |        |        |        |        | 26/114    | 26/114 |         |        |          |           |
| Total number of driver testing centers(20 inside; 7 roadside; 5 both) |               |                 |              |        |        |        |        | 29        | 29     |         |        |          |           |
| Total number of DDL workstations statewide                            |               |                 |              |        |        |        |        | 172       | 172    |         |        |          |           |
| Number of visits to MVC website                                       |               |                 |              |        |        |        |        | 13,713,10 | 01     |         |        |          |           |
| Number of registrat   | ions renewe   | d on-line       |              |        |        |        |        |           |        |         |        | 1,310,95 | 58        |
| Total number of MV  | C forms avai  | lable on-line   | for download |        |        |        |        |           |        |         |        | 81       |           |
| Total GDL Decals so   | ld            |                 |              |        |        |        |        |           |        |         |        | 98,323   |           |
| FY 2012 G   | ENERA         | AL INFO         | RMAT         | ION CA | LL HA  | NDLIN  | G STAT | ISTICS    |        |         |        |          |           |
|   | Jul-11        | Aug-11          | Sep-11       | Oct-11 | Nov-11 | Dec-11 | Jan-12 | Feb-12    | Mar-12 | Apr-12  | May-12 | Jun-12   | TOTALS    |
| TOTAL CALLS<br>HANDLED  | 85,670        | 100,499         | 92,601       | 83,375 | 82,009 | 81,079 | 81,500 | 82,903    | 92,606 | 82485   | 90,423 | 84,439   | 1,039,589 |
| HOLD TIMES<br>(in seconds)  | 272           | 193             | 106          | 142    | 97     | 57     | 120    | 144       | 143    | 146     | 127    | 177      | 144       |
| FY 2012 S   | USPEN         | ISION F         | RESTO        | RATION | N CALL | . HAND | LING S | STATIS    | TICS   |         |        |          |           |
|   | Jul-11        | Aug-11          | Sep-11       | Oct-11 | Nov-11 | Dec-11 | Jan-12 | Feb-12    | Mar-12 | Apr-12  | May-12 | Jun-12   |           |
|   |               |                 |              |        |        |        |        |           | 40,940 | 503,747 |        |          |           |
| HOLD TIMES 396 268 130 148 156 76 363 582 533 334 283 29              |               |                 |              |        |        |        |        | 251       | 293    |         |        |          |           |
| FY 2012 C   | USTO <u>N</u> | IER AD          | VOCA         | CY     |        |        |        |           |        |         |        |          |           |
|   | Jul-11        | Aug-11          | Sep-11       | Oct-11 | Nov-11 | Dec-11 | Jan-12 | Feb-12    | Mar-12 | Apr-12  | May-12 | Jun-12   |           |
| TOTAL EMAILS<br>RECEIVED  | 1,972         | 2,112           | 1,775        | 1,627  | 1,351  | 1,353  | 1,555  | 1,650     | 1,630  | 2,071   | 2,130  | 2,013    | 21,239    |
| TOTAL EMAIL<br>RESPONSES  | 2,455         | 2,620           | 2,204        | 2,044  | 1,839  | 1,693  | 2,033  | 1,959     | 2,011  | 2,409   | 2,378  | 2,331    | 25,976    |

DDODLICTION DATA

# AGENCY TOTAL TRANSACTIONS

| Agency        | Jul    | Aug    | Sept   | Oct    | Nov    | Dec    | Jan    | Feb    | Mar    | Apr    | May    | Jun    | Totals  |
|---------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|---------|
| Bakers Basin  | 27858  | 10179  | 6167   | 26483  | 24348  | 22021  | 20212  | 21743  | 29068  | 24460  | 18448  | 17890  | 185826  |
| Bayonne       | 15908  | 10956  | 6416   | 15510  | 15022  | 13740  | 14832  | 17024  | 22197  | 17960  | 13339  | 12329  | 120798  |
| Camden        | 9822   | 12102  | 7298   | 9164   | 8718   | 7818   | 8511   | 11636  | 13081  | 12727  | 6916   | 6541   | 74419   |
| Cardiff       | 24750  | 11977  | 7636   | 23205  | 21020  | 19102  | 20324  | 23425  | 29928  | 25247  | 15494  | 16079  | 188153  |
| Cherry Hill   | 16182  | 14525  | 8040   | 14458  | 13035  | 12129  | 12808  | 13706  | 16616  | 15717  | 10919  | 10533  | 105655  |
| E. Orange     | 20405  | 14347  | 8772   | 19971  | 18117  | 16579  | 17720  | 22279  | 24604  | 19569  | 12761  | 11928  | 131727  |
| Eatontown     | 31495  | 15422  | 8994   | 29761  | 29404  | 25146  | 26397  | 27066  | 32188  | 28785  | 22368  | 22278  | 219406  |
| Edison        | 23169  | 14689  | 9780   | 21936  | 21000  | 20092  | 18790  | 21782  | 26220  | 22688  | 15450  | 15075  | 154732  |
| Flemington    | 12822  | 16273  | 9019   | 13015  | 12304  | 10969  | 11499  | 11116  | 14647  | 13258  | 9512   | 9054   | 82816   |
| Freehold      | 19598  | 16373  | 10259  | 17743  | 16961  | 15440  | 15299  | 15969  | 21924  | 18137  | 13225  | 13933  | 130492  |
| Hazlet        | 19073  | 17111  | 9612   | 17327  | 16196  | 15010  | 14657  | 16204  | 21612  | 17985  | 11321  | 12974  | 126849  |
| Jersey City   | 15788  | 16542  | 10183  | 14985  | 14375  | 13941  | 13749  | 14507  | 19203  | 18201  | 11162  | 10540  | 109831  |
| Lakewood      | 21418  | 17327  | 9969   | 19513  | 18000  | 14747  | 15759  | 17125  | 21464  | 20247  | 13502  | 13914  | 142967  |
| Lodi          | 26851  | 17511  | 10113  | 30188  | 27664  | 27721  | 27820  | 28715  | 35660  | 30479  | 19223  | 19432  | 189001  |
| Manahawkin    | 15888  | 17923  | 9929   | 13285  | 11301  | 9886   | 9837   | 11194  | 15015  | 13451  | 10459  | 9772   | 99773   |
| Medford       | 17095  | 18738  | 10431  | 15838  | 13644  | 12798  | 13257  | 13521  | 17914  | 16535  | 11066  | 11870  | 118742  |
| Mt. Holly     | 20328  | 17851  | 12820  | 18987  | 17207  | 15047  | 15916  | 18004  | 24242  | 19377  | 12972  | 13478  | 142260  |
| Newark        | 19610  | 18841  | 12415  | 22339  | 20554  | 20355  | 20742  | 23832  | 26108  | 21820  | 14333  | 14371  | 152030  |
| Newton        | 17386  | 19937  | 11880  | 14623  | 13254  | 11630  | 11526  | 11878  | 17675  | 17333  | 12440  | 11187  | 108443  |
| N. Bergen     | 24295  | 20030  | 12505  | 24352  | 21626  | 20645  | 21310  | 22361  | 26519  | 21730  | 13772  | 15184  | 152043  |
| Oakland       | 30880  | 21036  | 11748  | 29865  | 27563  | 24793  | 21937  | 21193  | 29315  | 28398  | 16693  | 18741  | 224016  |
| Paterson      | 14383  | 21344  | 11933  | 14403  | 13057  | 12876  | 14331  | 16711  | 19291  | 17013  | 10382  | 9589   | 106046  |
| Rahway        | 27650  | 21135  | 12325  | 29796  | 25068  | 25347  | 25734  | 28486  | 37276  | 29583  | 18588  | 19605  | 192519  |
| Randolph      | 31264  | 21501  | 12083  | 28968  | 27036  | 24503  | 24810  | 25324  | 35392  | 30319  | 19053  | 18272  | 206865  |
| Rio Grande    | 12868  | 21198  | 13013  | 10771  | 8863   | 7713   | 8373   | 9796   | 12635  | 11618  | 10523  | 8606   | 74811   |
| Runnemede     | 18028  | 21847  | 12771  | 15495  | 13633  | 13060  | 12554  | 15462  | 18936  | 16008  | 11831  | 11573  | 123170  |
| Salem         | 10849  | 23227  | 12890  | 10930  | 9008   | 8386   | 9136   | 12418  | 15380  | 14046  | 9688   | 8606   | 76228   |
| Somerville    | 21261  | 22009  | 14420  | 21400  | 18834  | 18362  | 17246  | 17215  | 23411  | 20841  | 13005  | 14278  | 136265  |
| S. Brunswick  | 19431  | 24595  | 14468  | 18548  | 16478  | 15828  | 15724  | 16227  | 21828  | 18113  | 12428  | 13363  | 124764  |
| S. Plainfield | 19675  | 25473  | 15575  | 17985  | 17524  | 15070  | 14813  | 16478  | 21077  | 19402  | 15925  | 14660  | 138608  |
| Springfield   | 25578  | 26161  | 15223  | 24271  | 21747  | 19574  | 18411  | 19360  | 26001  | 23013  | 15896  | 16018  | 170251  |
| Toms River    | 20923  | 27929  | 15564  | 18087  | 16030  | 13284  | 13370  | 14611  | 19228  | 17968  | 11971  | 13343  | 134339  |
| Trenton       | 12545  | 26763  | 17566  | 11402  | 10582  | 9700   | 10524  | 12712  | 15675  | 12631  | 8205   | 8029   | 89884   |
| Turnersville  | 22005  | 29802  | 17503  | 20791  | 18861  | 16685  | 18782  | 20327  | 26494  | 21662  | 15805  | 16466  | 161583  |
| Vineland      | 18669  | 29234  | 20243  | 17794  | 15721  | 13825  | 14723  | 19323  | 25040  | 19432  | 13396  | 12631  | 137018  |
| Wallington    | 17606  | 30937  | 18590  | 19740  | 17882  | 15357  | 15349  | 17099  | 22538  | 18912  | 11935  | 11899  | 133548  |
| Washington    | 14844  | 31103  | 19157  | 13080  | 11693  | 11244  | 10972  | 12291  | 16284  | 15693  | 11612  | 10282  | 102577  |
| Wayne 46      | 23662  | 34381  | 20188  | 26768  | 25100  | 23576  | 23499  | 2804   | 30497  | 27157  | 16295  | 11854  | 164478  |
| West Deptford | 17214  | 34871  | 19783  | 15585  | 14616  | 12855  | 14186  | 16661  | 21210  | 17180  | 13508  | 12950  | 210619  |
| Totals        | 779076 | 813200 | 487281 | 748362 | 683046 | 626854 | 635439 | 677585 | 893393 | 774695 | 525421 | 519127 | 5443552 |

## ARREST DATA

| ARRESTS FROM JULY 01, 2011 THROUGH JUNE 30, 2012 |         |
|--|---------|
| Agency   | Arrests |
| Bakers Basin                                     | 2       |
| Bayonne  | 1       |
| Camden   | 29      |
| Cardiff  | 9       |
| Cherry Hill                                      | 3       |
| East Orange                                      | 4       |
| Eatontown  | 8       |
| Edison   | 1       |
| Flemington                                       | 0       |
| Freehold   | 2       |
| Hazlet   | 1       |
| Jersey City                                      | 4       |
| Lakewood   | 22      |
| Lodi   | 0       |
| Manahawkin                                       | 0       |
| Medford  | 1       |
| Mount Holly                                      | 2       |
| Newark   | 3       |
| Newton   | 8       |
| North Bergen                                     | 6       |
| Oakland  | 3       |
| Paterson   | 10      |
| Rahway   | 2       |
| Randolph   | 0       |
| Rio Grande                                       | 3       |
| Runnemede  | 9       |
| Salem  | 2       |
| Somerville                                       | 1       |
| South Brunswick                                  | 0       |
| South Plainfield                                 | 4       |
| Springfield Time Biographics                     | 1       |
| Toms River                                       | 0       |
| Trenton  | 13      |
| Turnersville                                     | 1       |
| Vineland   | 4       |
| Wallington                                       | 4       |
| Washington Wayno 46                              | 14      |
| Wayne 46 West Deptford                           | 7       |
| Law Enforcement Assist                           | 28      |
| TOC  | 11      |
| Op. Robin Hood                                   | 109     |
| 11 arrests were employee arrests                 | 109     |
| Total  | 332     |
| local  | 332     |



# NEW JERSEY MOTOR VEHICLE COMMISSION FINANCIAL STATEMENT

FY 2012 ACTUALS<sup>1</sup> (Dollars in thousands)

| PESOURCES                                 |               |
|---|---------------|
| RESOURCES                                 |               |
| Reappropriation                           |               |
| Surplus/(Deficit) Adjustment <sup>3</sup> | \$<br>103,393 |
| Operating Resources                       |               |
| MVC Base Budget                           | \$<br>286,666 |
| Security Surcharge (\$7)                  | 42,127        |
| Digital Driver License Fee (\$6)          | 12,451        |
| Sub-Total Operating Resources             | \$<br>341,244 |
| Dedicated Resources                       |               |
| Commercial Vehicle Enforcement Fund       | \$<br>12,925  |
| Commercial Bus Inspections                | 746           |
| School Bus Inspections                    | 1,340         |
| Motorcycle Safety Education Fund          | 423           |
| Omnibus Safety Enforcement                | 48            |
| Security Responsibility                   | 17,498        |
| Sub-Total Dedicated Resources             | \$<br>32,980  |
| Bond Fund                                 |               |
| Bond Fund Reappropriation4                | \$<br>5,535   |
| Bond Fund Interest5                       | -             |
| Sub-Total Bond Fund                       | \$<br>5,535   |
| Grant Funds                               |               |
| Prior Year Grant Award Balances6          | \$<br>6,029   |
| Grant Awards                              | 4,354         |
| Sub-Total Grant Funds                     | \$<br>10,383  |
| TOTAL RESOURCES                           | \$<br>493,535 |

| EVDENDITUDES                               |               |
|--|---------------|
| EXPENDITURES                               |               |
| Operating Expenditures                     |               |
| Salaries & Fringe                          | \$<br>143,479 |
| Materials and Supplies                     | 11,38         |
| Services Other Than Personal               | 48,842        |
| Parsons Inspection Contract                | 40,682        |
| Maintenance and Fixed Charges              | 6,418         |
| Claims and Indirect                        | 25            |
| Special Purpose                            |               |
| Additions, Improvements, Equipment         | 4,914         |
| Sub-Total Operating Expenditures           | \$<br>255,74  |
| Dedicated Fund Supported Expenditures      |               |
| Commercial Vehicle Enforcement Fund        | \$<br>5,868   |
| Commercial Bus Inspections                 | 1,459         |
| School Bus Inspections                     | 5,815         |
| Motorcycle Safety Education Fund           | 273           |
| Omnibus Safety Enforcement                 |               |
| Security Responsibility                    | 17,498        |
| Sub-Total Dedicated Expenditures           | \$<br>30,913  |
| Capital Program                            |               |
| Capital Design                             | \$            |
| Capital Contruction                        |               |
| Capital Equipment                          | 57            |
| Capital Other                              |               |
| Capital Program                            |               |
| Sub-Total Capital Program                  | \$<br>57      |
| Bond Fund                                  |               |
| Facilities                                 | \$<br>1,848   |
| Systems and Applications                   | 76            |
| Other                                      | 120           |
| Sub-Total Bond Fund                        | \$<br>2,044   |
|  |               |
| Grant Award Expenditures                   | \$<br>3,348   |
| State Budget Contributions <sup>7</sup>    | \$<br>136,690 |
| Transfer Adjustments In/(Out) <sup>8</sup> | \$<br>        |
|  |               |
| TOTAL EXPENDITURES                         | \$<br>428,793 |

| TOTAL RESOURCES: ALL FUNDS                | \$<br>493,535 |
|---|---------------|
| TOTAL EXPENDITURES: ALL FUNDS             | \$<br>428,793 |
| SURPLUS/(DEFICIT): ALL FUNDS <sup>9</sup> | \$<br>64,742  |

- 1 FY 2012 Actuals are based upon close-out, which includes expended and encumbered through July 31, 2012.
- 2 FY 2013 Budget not vetted through the Executive and Legislative Processes.
- 3 Surplus Adjustment excludes prior year grant balances and bond fund reappropriations. The FY 2012 Surplus Adjustment is as of the FY 2011 Close-Out Report plus cancellation of prior year purchase order balances processed during FY 2012.
- **4** Bond Fund Reappropriation includes unexpended interest earnings from prior fiscal years.
- 5 FY 2013 identified Bond Interest is the anticipated FY 2012 Bond Interest that is not expected to post until September 2012.

# NEW JERSEY MOTOR VEHICLE COMMISSION FINANCIAL STATEMENT

FY 2013 BUDGET<sup>2</sup> (Dollars in thousands)

|  | <br>          |
|--|---------------|
| RESOURCES                                    |               |
| Reappropriation                              |               |
| Surplus/(Deficit) Adjustment <sup>3</sup>    | \$<br>54,216  |
| Operating Resources                          |               |
| MVC Base Budget                              | \$<br>291,500 |
| Security Surcharge (\$7)                     | 41,100        |
| Digital Driver License Fee (\$6)             | 15,200        |
| Sub-Total Operating Resources                | \$<br>347,800 |
| Dedicated Resources                          |               |
| Commercial Vehicle Enforcement Fund          | \$<br>12,900  |
| Commercial Bus Inspections                   | 708           |
| School Bus Inspections                       | 1,327         |
| Motorcycle Safety Education Fund             | 360           |
| Omnibus Safety Enforcement                   | 19            |
| Security Responsibility                      | 19,201        |
| Sub-Total Dedicated Resources                | \$<br>34,515  |
| Bond Fund                                    |               |
| Bond Fund Reappropriation <sup>4</sup>       | \$<br>3,491   |
| Bond Fund Interest5                          | 50            |
| Sub-Total Bond Fund                          | \$<br>3,541   |
| Grant Funds                                  |               |
| Prior Year Grant Award Balances <sup>6</sup> | \$<br>4,628   |
| Grant Awards                                 | 1,924         |
| Sub-Total Grant Funds                        | \$<br>6,552   |
| TOTAL RESOURCES                              | \$<br>446,624 |

| EXPENDITURES                               |               |
|--|---------------|
| Operating Expenditures                     |               |
| Salaries & Fringe                          | \$<br>152,594 |
| Materials and Supplies                     | 13,572        |
| Services Other Than Personal               | 46,723        |
| Parsons Inspection Contract                | 40,711        |
| Maintenance and Fixed Charges              | 7,232         |
| Claims and Indirect                        | 510           |
| Special Purpose                            | 3,395         |
| Additions, Improvements, Equipment         | 7,694         |
| Sub-Total Operating Expenditures           | \$<br>272,431 |
| Dedicated Fund Supported Expenditures      |               |
| Commercial Vehicle Enforcement Fund        | \$<br>7,129   |
| Commercial Bus Inspections                 | 2,038         |
| School Bus Inspections                     | 6,790         |
| Motorcycle Safety Education Fund           | 370           |
| Omnibus Safety Enforcement                 | -             |
| Security Responsibility                    | 19,201        |
| Sub-Total Dedicated Expenditures           | \$<br>35,528  |
| Capital Program                            |               |
| Capital Design                             | \$<br>-       |
| Capital Contruction                        | 12,100        |
| Capital Equipment                          | 1,597         |
| Capital Other                              | 2,275         |
| Capital Program                            | 8,000         |
| Sub-Total Capital Program                  | \$<br>23,972  |
| Bond Fund                                  |               |
| Facilities                                 | \$<br>-       |
| Systems and Applications                   | -             |
| Other                                      | -             |
| Sub-Total Bond Fund                        | \$<br>-       |
| Grant Award Expenditures                   | \$<br>4,250   |
| State Budget Contributions <sup>7</sup>    | \$<br>96,690  |
| Transfer Adjustments In/(Out) <sup>8</sup> | \$<br>(998)   |
|  | \$            |
| TOTAL EXPENDITURES                         | 433,869       |

- 6 Prior year grant balances are based upon eligible funds to spend and may deviate throughout the year based upon project completion, as well as, ability to expend before grant expiration.
- 7 State Budget Contributions are those funds made available through expenditure reductions as directed through budget language or a Department of Treasury request to help close the State's budget deficit.
- 8 Transfer Adjustments are those funds identified through Memoranda of Agreement for services not specifically listed in the expenditure categories and for state match.
- 9 For FY 2013, only \$6.912 million of surplus balance is of the base operating funding. The remaining surplus is bond and grant monies.

TOTAL RESOURCES: ALL FUNDS

TOTAL EXPENDITURES: ALL FUNDS

SURPLUS/(DEFICIT): ALL FUNDS9

446,624

433,869

12,755

\$

\$

