

UPDATED Friday, October 9, 2020

ONLINE SERVICES

My renewal notice says I can't renew online.

Even if your renewal notice says you have to renew in person, a new law now allows most people to [renew online](#).

Can I renew/upgrade a probationary license to a basic license online?

As of October 9, you can renew/upgrade your probationary license online up to 7 months prior to renewal date, without an in-person visit.

NOTE: Once you upgrade, you'll be allowed to do your next renewal online. If you don't upgrade, you'll have to go to a Licensing Center in person for renewal.

Can I change my vertical (under 21) license to a horizontal license online?

Yes, provided you have upgraded your probationary license to a basic license (see above). Once you have a basic license:

- If you are more than 6 months from your expiration date, you can request a replacement license online ON OR AFTER your 21st birthday, and you will be sent the correct horizontal license.
- If you are within 6 months of your expiration date, you will need to renew online. If you renew ON OR AFTER your 21st birthday, you will be sent the correct horizontal license.

I can't renew my license online. Why?

You may NOT be eligible to renew your license online if...

- Your license expired beyond the approved extension period
- Your license has been suspended
- Your license has a Temporary Visa Restriction (TVR)
- Your license is a CDL

You can renew your license in-person at a **Licensing Center**.

I can't renew my registration online. Why?

You may NOT be eligible to renew your registration online if...

- Your registration expired beyond the approved extension period
- Your registration has been suspended.

You can renew your registration in-person at a **Vehicle Center**.