11-X-21415 Telecommunication Equipment & Services

Maintenance, moves, changes, upgrades and add-on to existing systems (the State's embedded base existing Intertel brand telecommunication equipment) per Section 3.5.3

Bidder shall provide manufacturer's price list labeled Schedule CC reflecting its Section 3.5.3 pricing.

Mitel Networks, Inc. pricing will follow this page

MITEL

Mitel Networks, Inc.

MITEL 5000 COMMUNICATIONS PLATFORM (CI

5000 BASE PACKAGES WITH BASIC

Part Number	Discount Category	MLP		Description	Notes
52002631	IT	$2,750.00	$1,760.00	MITEL 5000 DIGITAL BASE KIT HX CNTRL	NOTE(S):0

Contains:
- 1 : 580.1003 HX Controller Chassis
- 1 : 580.3000 HX Processor Module
- 1 : 580.2201 DDM-16
- 1 : 813.191 DDM-16 cable
- 1 : 841.1152 NA Compact Flash 1GB with 4.0 SW
- 1 : 841.1128 Mitel 5000 v4.0 N.A. CD
- 1 : 50006271 US Power cable
- 1 : 580.9126 5000 Power supply
- 1 : 840.0848 v4.0 License
- 4 : 840.0411 Basic Voice mail single port
- 1 : 840.0844 Dynamic Extension Expresso
- 1 : 840.0227 PRI licensee
- 48 : 840.0417 Cat e - Digital Set license

Part Number	Discount Category	MLP		Description	Notes
52002632	IT	$2,750.00	$1,760.00	MITEL 5000 IP BASE KIT HX CONTROLLER	NOTE(S):0

Contains:9
- 1 : 580.1003 HX Controller Chassis
- 1 : 580.3000 HX Processor Module
- 1 : 841.1152 NA Compact Flash 1GB with 4.0 SW
- 1 : 841.1128 Mitel 5000 v4.0 N.A. CD
- 1 : 50006271 US Power cable
- 1 : 580.9126 5000 Power supply
- 1 : 840.0848 v4.0 License
- 4 : 840.0411 Basic Voice mail single port
- 1 : 840.0844 Dynamic Extension Expresso
- 1 : 840.0227 PRI licensee
- 16 : 840.0416 Cat D IP Phone license

5000 SOLUTION LICENSES

Part Number	Discount Category	MLP		Description	Notes
840.0833	IT	$125.00	$80.00	MT5000 Lic SIP Trunk	NOTE(S)::

Each license enables one SIP trunk
Refer to the MOL Knowledge base for a list
of supported carriers.

CALL PROCESSING UPGRADE LICI

Part Number	Discount Category	MLP		Description	Notes
52002652	IT	$6,000.00	$3,840.00	Mitel 5000 v4.0 PS-1 w/lic key	NOTE(S):0
					Adds processing capability for larger/busier systems
					Refer to Engineering Guidelines on MOL for info
					Pre-v4.0 systems should order the CS-5600 upgd kit instead
54005326	ND	$0.00	$0.00	MT5000 Lic Upgd V3.X to V4.0 SWA-only	NOTE(S):
					This no-charge part is for active Software Assurance customers only to upgrade from v3.x to v4.0.W
					Customer not under Software Assurance should purchase 840.0849 insteadr
					This upgrade requires a 1GB CompactFlash Card (not included)
840.0407	ND	$0.00	$0.00	5000 v1.0 to v1.1 Upgrade License	Certification(s): CTP, BI5000:
					NOTE(S):
					This upgrade must be applied prior to applying any othera call processing upgrade, such as 840.0458
840.0458	ND	$0.00	$0.00	5000 v1.1 to v1.2 Upgrade License	INCLUDE(S):s
					840.0415 - 24 of the IP Endpoint Category C Licenses
					Certification(s): CTP, BI5000
					NOTE(S):
					Upgrades call processing software from version 1.1 to version 1.2.
840.0623	IT	$1,000.00	$640.00	5000 v1.2 to v2.0 Software Version Upgrade License	Certification(s): CTP, BI5000:
					NOTE(S):0
					Upgrades the version of software on any CS-5x00 communications server
840.0725	IT	$0.00	$0.00	CS5000 S/W LIC U/G V2 TO V2.1	Certification(s): CTP, BI5000
840.0727	IT	$0.00	$0.00	5000 v2.1 to v2.2 Software Version Upgrade License	Certification(s): CTP, BI5000
					NOTE(S):0
					This upgrade is to v2.2 from any version of 2.X.
840.0757	IT	$0.00	$0.00	5000 v2.x to v2.3 Software Version Upgrade License	Certification(s): CTP, BI5000
					NOTE(S):0
					This upgrade is to v2.3 from any version of 2.X.
840.0814	IT	$0.00	$0.00	5000 v2.x to v2.4 Software Version Upgrade License	Certification(s): CTP, BI5000
					NOTE(S):0
					This upgrade is to v2.4 from any version of 2.X.
840.0816	IT	$1,000.00	$640.00	5000 v2.x to v3.0 Software Version Upgrade License	

Part Number	Discount Category	MLP		Description	Notes
840.0839 ND		$0.00	$0.00	5000 Release 3.0 to 3.1 upgrade license	NOTE(S):⊐ 1 Requires Version 3.0⊏ 2.x systems must also order the upgrade to 3.0 (840.0816)
840.0843 ND		$0.00	$0.00	LIC MT 5000 UPGRADE V3.X TO V3.2	NOTE(S):⊏ 1 This upgrade is to release 3.2 from any version of 3.X⊏ This part is not necessary if under Software Assurance
840.0849 IT		$1,000.00	$640.00	MT5000 Lic Upgd V3.X to V4.0	NOTE(S):0 1 Entitles upgrade from any v3.x version of a software to v4.0. Customers under Software⊏ Assurance should order 54005326 instead.f This upgrade requires a 1GB CompactFlash Card (not included)

IP SYSTEM IDENTIFIER LICENSE

Part Number	Discount Category	MLP		Description	Notes
840.0408 IT		$1,400.00	$896.00	MT5000 Lic IP Phones Enable System (pre-v4.0)	

CS-5400 KIT

Part Number	Discount Category	MLP		Description	Notes
580.5605 IT		$10,000.00	$6,400.00	CS-5600 Kit	INCLUDE(S):⊐ Processing Server (580.5600)0 Processor Expansion Card (580.2020)⊏ CS-5600 Licensing⊐ - 840.0240 - CS-5200 to CS-5400 Upgrade License⊏ - 840.0625 - CS-5400 to CS-5600 Upgrade License⊐ Certification(s): CTP, BI5000⊏ NOTE(S):0 Allows a base package (580.9001, 580.9002, 580.9046, 580.9047, 580.9100⊐ 580.9101, 580.9102 580.9103 to become CS-5600.
580.5606 IT		$7,500.00	$4,800.00	CS-5400 to CS-5600 Upgrade Kit	INCLUDE(S):⊏ Processing Server (580.5600)0 CS-5400 to CS-5600 Upgrade License (840.0625). Certification(s): CTP, BI5000⊐ NOTE(S):0 Converts an existing CS-5400 system to a CS-5600
580.9004 IT		$2,500.00	$1,600.00	CS-5400 Kit	

DIGITAL EXPANSION COMPONENT

Part Number	Discount Category	MLP		Description	Notes
52002624 IT		$1,000.00	$640.00	PCBA DDM-16 CARD WITH CABLE	NOTE(S):0 1 Provides 16 digital phone ports⊏ Occupies bay in main HX Controller chassis only
580.1001 IT		$900.00	$576.00	MT5000 Digital Exp Interface (DEI)	
580.2100 IT		$460.00	$294.40	MT5000 Single Line Mdl (SLM-4) for CS/HX	
580.2101 IT		$895.00	$572.80	MT5000 Single Line Mdl (SLM-8) for DEI	NOTE(S):⊐ E Occupies one bay in Digital Expansion Interface (DEI)⊏ Does not require license
580.2200 IT		$600.00	$384.00	MT5000 Dgtl Endpt Mdl (DEM-16) for DEI	
813.1814 ND		$30.00	$30.00	MT5000 CABLE DEM-16 RJ45 TO AMP 50P 3M	NOTE(S):⊏ Certification(s): NCR⊏ This cable has four RJ-45 connectors on one end (for the DEM) and a⊏ male Amp connector on the other end.⊏ This cable adapter is NOT included in any base pkgs and should be ordered⊏ as needed.
813.1847-001 ND		$9.00	$9.00	Digital Expansion Interface (DEI) Cable (8 inches)	Certification(s): NCR⊔ NOTE(S):d Connects DEI to the 5000 VOIP Chassis or to another DEI.
840.0409 IT		$0.00	$0.00	MT5000 Lic DEI #1 Enable (pre-v4.0)	
840.0410 IT		$3,600.00	$2,304.00	MT5000 Lic DEI #2 Enable (pre-v4.0)	
840.0817 IT		$1,500.00	$960.00	MT5000 Lic DEI #3 Enable (pre-v4.0)	
840.0818 IT		$1,000.00	$640.00	MT5000 Lic DEI #4 Enable (pre-v4.0)	

IP NETWORKING LICENSES

Part Number	Discount Category	MLP		Description	Notes
840.0223 IT		$2,200.00	$1,408.00	MT5000 Lic IP Networking 5200 to 5400	Certification(s): CTP, BI5000⊏ NOTE(S):0 Used when upgrading to a CS-5400 from a CS-5200 equipped with an ⊏ IP Networking License (840.0224). This license allows any of the 110 IPd resources to be allocated as IP networking resources) Provides all of the features and benefits of 840.0225.I PRE-REQUISITE(S):M CS-5400 IP Networking Upgrade (840.0223) can only be enabled if a CS-5200⊐ IP Networking (840.0224) is already enabled.) Must contact Sales Engineering for network qualification.

840.0224 IT		$2,000.00	$1,280.00	MT5000 Lic IP Networking	NOTE(S):0 Increases the built in 3-channel capacity for networking. When this license is applied to a 5200, any avail IP resources can be allocated as IP networking resources.
840.0225 IT		$4,000.00	$2,560.00	MT5000 Lic IP Networking 5400	Certification(s): CTP, BI5000 NOTE(S):0 Increases the built in 6-channel capacity for networking. When this license is applied to a CS-5400, any of the 110 IP resources can be allocated as IP Networking resources. PRE-REQUISITE(S):M Must contact Sales Engineering for network qualification.
840.0635 IT		$6,000.00	$3,840.00	MT5000 Lic IP Networking 5600 (pre-v4.0)	Certification(s): CTP, BI5000 NOTE(S):0 Increases the built in 6-channel capacity for networking. When this license is applied to a CS-5600, any of the IP resources can be allocated as IP Networking resources. PRE-REQUISITE(S):M Must contact Sales Engineering for network qualification.
840.0636 IT		$2,200.00	$1,408.00	CMT5000 Lic IP Networking 5400 to 5600 (pre-v4.0)	Certification(s): CTP, BI5000 NOTE(S):0 Used when upgrading a CS-5400 that already has the unrestricted IPe Networking License (840.0225). PRE-REQUISITE(S):M Must contact Sales Engineering for network qualification.

PREMIUM FEATURE LICENSES

Part Number	Discount Category	MLP		Description	Notes
840.0228 IT		$140.00	$89.60	MT5000 Lic Agent Help	
840.0229 IT		$140.00	$89.60	MT5000 Lic Analog VM HG	NOTE(S):0 Certification(s): NCR
840.0230 IT		$140.00	$89.60	MT5000 Lic Automatic Call Distribution	
840.0231 IT		$840.00	$537.60	MT5000 Lic V-Mail AMIS Networking	NOTE(S):n Certification(s): NCR PRE-REQUISITE(S):M This feature is only available when using Voice Processing Unit.
840.0232 IT		$280.00	$179.20	MT5000 Lic V-Mail Private Networking	NOTE(S):n Certification(s): NCR
840.0233 IT		$280.00	$179.20	MT5000 Lic Remote ACD	NOTE(S):n Certification(s): NCR
840.0319 IT		$280.00	$179.20	MT5000 Lic Desktop Interface	
840.0320 IT		$420.00	$268.80	MT5000 Lic System OAI Events	
840.0321 IT		$420.00	$268.80	MT5000 Lic System OAI 3rd Pty Call Ctrl	
840.0819 IT		$150.00	$96.00	MT5000 Lic File Based Music Source	NOTE(S):e Certification(s): NCR One License is required for each port of file based music up to 5 files.
840.0844 IT		$500.00	$320.00	MT5000 Lic Dyn Ext Expr System-wide	NOTE(S):e E Enables Personal Call Routing (PCR) system-wide (all users) PCR includes mobile twinningH Requires Mitel 5000 Release 3.2 or later

TRUNK INTERFACES

Part Number	Discount Category	MLP		Description	Notes
580.2304 IT		$390.00	$249.60	MT5000 Loop Start Mdl (LSM-4) for CS/HX	NOTE(S):e Provides four CO loop start lines.
580.2702 IT		$2,000.00	$1,280.00	MT5000 Dual T1/E1/PRI (T1M-2) for CS/HX	NOTE(S):0 E Requires license to enable 2nd port (840.0759) Requires license to enable PRI protocol
770.3000 IT		$500.00	$320.00	IP Single Line Adapter (IP-SLA)	
840.0227 IT		$1,400.00	$896.00	MT5000 Lic Single PRI	NOTE(S):0 One PRI License required for each T1M or T1M-2 module needing PRI
840.0234 IT		$125.00	$80.00	MT5000 Lic IP Gateway Trunk	NOTE(S):0 Certification(s): CTP, BI5000 Determines the number of IP gateway trunks in the system when using ans external IP gateway.y SIP Trunks for carrier-based services should use 840.0833 PRE-REQUISITE(S):M One IP Gateway Trunk License required per gateway trunk port.
840.0759 IT		$1,500.00	$960.00	MT5000 Lic Enable 2nd port on T1M-2	NOTE(S):0 Certification(s): NCR This license enables the second port on the Dual T1/E1 (580.2702)

STORAGE CARDS AND BASIC VOIC

Part Number	Discount Category	MLP		Description	Notes
840.0460 IT		$2,000.00	$1,280.00	Basic Voicemail 4-Port Upgrade	

841.1099 ND		$180.00	$180.00	SW P MEM MT 5000 512MB CF SRL V3.2	NOTE(S):⊃ E

NOTE(S):⊃
E
Provides approximately 80 hours of voice storage time⊃
Contains licensing info necessary for R3.2 & later⊃
Contains v3.2 software. Order 841.1151 for v4.X & later⊦
E
Mitel 5000 CompactFlash cards are specifically⊃
designed to be written many times. Off-the-shelf,
CFs will wear out very quickly, and Mitel does NOT⊃
recommend or support the use of off-the-shelf.
CompactFlash cards

841.1100 ND $350.00 $350.00 SW P MEM MT 5000
                                        1024MB CF SRL V3.2

841.1151 ND $180.00 $180.00 SW P MEM MT 5000
                                        512MB CF V4X+

NOTE(S):⊃
E
Provides approximately 80 hours of voice storage time⊐
Contains licensing info necessary for R4.0 & later⊐
E
This CompactFlash cannot be downgraded to pre-4.0,
E
Mitel 5000 CompactFlash cards are specifically⊔
designed to be written many times. Off-the-shelf,
CFs will wear out very quickly, and Mitel does NOT⊐
recommend or support the use of off-the-shelf.
CompactFlash cards

841.1152 ND $180.00 $180.00 Mitel 5000 1024MB CF
                                        V4X+ SW

NOTE(S):⊐
E
Provides approximately 200 hours of voice storage timel
Contains licensing info necessary for R4.0 & later⊏
E
This CompactFlash cannot be downgraded to pre-4.0,
E
Mitel 5000 CompactFlash cards are specifically⊓
designed to be written many times. Off-the-shelf,
CFs will wear out very quickly, and Mitel does NOT⊐
recommend or support the use of off-the-shelf.
CompactFlash cards

SYSTEM MANAGER

Part Number	Discount Category	MLP		Description	Notes
828.1555 IT		$2,200.00	$1,408.00	System Manager Software and Key v2.0	INCLUDE(S):0

INCLUDE(S):0
CD Rom with Software (841.0395)⊐
- System Manager Software v2.0 (841.0623)o
- Call Processing Snap-In v10.0 (841.0624)⊐
- Network View Snap-In v2.0 (827.9952)2
- Unified Communicator Snap-in v4.0 (841.0329)⊏
- SIP Server Snap-in v1.1 (841.0330).
- System Manager Install and Program Guide (835.2743)⊏
System Manager Logons Unlimited (840.0831)⊏
Physical Key, USB (827.9930)(
System Manager License v2.0 (840.0329)⊔
Certification(s): CTP, BI5000)
NOTE(S):0
Software and Physical key without licenser
PRE-REQUISITE(S):s
- 5000 Single Node Connection License - One per Node (840.0268) or⊐
Axxess Single Node Connection License - One per Node (840.0171)⊓
Microsoft Windows Server 2003 Standard Edition

840.0268 IT $300.00 $192.00 MT5000 Lic Sys Mgr
                                        MT5000 CP

Certification(s): CTP, BI5000⊐
NOTE(S):P
Enables access to Node(s)
PRE-REQUISITE(S):s
System Manager Software and Key v2.0 (828.1555)

840.0811 ND $0.00 $0.00   System Manager Upgrade
                                        v1.1 to v2.0

INCLUDE(S):0
System Manager Upgrade v1.1 to v2.0 License (Qty 1) (840.0336))
System manager Logon (Qty 1000) (840.0831)⊓
Certification(s): CTP, BI5000⊓
PRE-REQUISITE(S):s
Requires OS Upgrade to Windows 2003 Server Standard Edition

8000 SERIES IP ENDPOINT LICENSi

Part Number	Discount Category	MLP		Description	Notes
840.0226 IT		$150.00	$96.00	MT5000 Lic IP Phone Category A	
840.0414 IT		$75.00	$48.00	MT5000 Lic IP Phone Category B	

840.0415 IT	$50.00	$32.00	MT5000 Lic IP Phone Category C	NOTE(S): Certification(s): CTP, BI5000 IPD Allows one IP Endpoint to connect to the system. This license is required for the following connections: - Audio and Web Conferencing (one license per conference port) - SIP Server connections (each SIP endpoint)o - Model 8660 (550.8660) - Model 8664 (550.8664) - Model 8665 (550.8665) - Model 8668 (550.8668) - IP PhonePlusb - IP Single Line Adapter) E ***All IP connections, except IP Gateways, require a Category A,B,C or D license. If your connection is not explicitly listed uner one of these categories, please check with Sales Engineering to determineC which license is required.
840.0416 IT	$140.00	$89.60	MT5000 Lic IP Phone Category D	NOTE(S): Certification(s): CTP, BI5000, IPD Allows one Mitel IP Endpoint to connect to the system. This license is required for the following connections: - Model 5212 (50004890) - Model 5224 (50004894) - Model 5330 (50005804) - Model 5340 (50005071) E *** All IP connections, except IP Gateways, require a Category A,B,Cf or D license. If your connection is not explicitly listed under one of these three categories, please check with Sales Engineering to determine which license is required.
840.0417 IT	$70.00	$44.80	MT5000 Lic Digital Phone Category E	NOTE(S): E One license required per digital phone Note that some base kits contain supply of Cat E lic
840.0418 IT	$100.00	$64.00	MT5000 Lic IP Phone Category F	NOTE(S): E Each license enables one SIP phone Check with the MOL's Knowledge Base for a list of supported devices

SPARE COMPONENTS

Part Number	Discount Category	MLP		Description	Notes
50006488 IT		$50.00	$32.00	MT5000 HX to DEI Cable 16in	NOTE(S): E This cable provides connectivity between an HX Controller and the first DEI when they aren mounted in a rack. (The std cable isn't long enough)
50006504 IT		$250.00	$160.00	KIT WALL MOUNT BKTS HX CONT, PS & 2 DEI	NOTE(S): E Wall mount kit for Mitel 5000 HX Controller and up to two 1U devices. Typically these would be two DEIs, but one could be a PS-1.
51012281 ND		$12.00	$12.00	5212/5224/5312/5324 Removable DESI Card Mitel 5000 (25 Pack)	NOTE(S):
550.3026 ND		$195.00	$195.00	External Modem Kit	
580.1000 ND		$1,000.00	$1,000.00	Base Chassis 1U Rackmount	
580.1003 IT		$1,000.00	$640.00	MT5000 HX Controller Chassis	NOTE(S):0 E FRU only (normally ordered as part of a kit)
580.2020 IT		$1,200.00	$768.00	MT5000 Processor Expansion Card (PEC-1)	
580.2201 B-5000-HW		$975.00	$624.00	MT5000 DDM-16 for HX (no cable)	NOTE(S):\ E This is an FRU for the DDM-16 for the HX This module is normally sold as part of a kit that includes the required cable 813.1910.6 The HX Controller can support up to 3 DDM-16 modules) This module will not work in a CS Controller
580.2304 B-5000-HW		$390.00	$249.60	MT5000 Loop Start Mdl (LSM-4) for CS/HX	NOTE(S):\ Provides four CO loop start lines.
580.3000 B-5000-HW		$1,000.00	$640.00	MT5000 HX Processor Mdl (HPM)	
580.9126 ND		$50.00	$50.00	MT5000 HX Ctrl Pwr Sup 120W 24VDC 5A	NOTE(S):0 This is a Power Supply for HX Controller. FRU only--normally included in base kits. Power cord not included but can be ordered separately as part # 50006271.
80600001 ND		$12.00	$120.00	TRANSFORMER 24V/0.5A	NOTE(S):0 E This 24V/0.5A power supply is used for the 8660 & the IP-SLA. This is a replacement for part 806.1113

813.1873	ND	$40.00	$40.00	USB to Serial Converter Cable	
813.1910	ND	$100.00	$100.00	MT5000 CABLE DDM-16 TO AMP 50P 3M	
823.1392	ND	$10.00	$10.00	Mounting Brackets for Mitel CS-5200/5400 Base System Chassis	
828.1282	ND	$75.00	$75.00	Universal RS-232 Cable and Connector Kit	
828.1514	IT	$1,500.00	$960.00	CT Gateway Software (Multiple Application)	NOTE(S):0 Certification(s): CTP, BI5000, N+, OAI Software that allows multiple applications to share the connection to a networked phone system. PRE-REQUISITE(S):t - System OAI Events Feature (840.0320). - System OAI Third Party Call Control Feature (840.0321)
828.1523	IT	$200.00	$128.00	CT Gateway Software (Single Application)	Certification(s): CTP, BI5000, N+, OAI NOTE(S):0 Software that allows a single application to connect to a networked phone system. PRE-REQUISITE(S):t - System OAI Events Feature (840.0320)i - System OAI Third Party Call Control Feature (840.0321)
828.1692	ND	$35.14	$35.14	5000 Wall Mount Kit	INCLUDE(S):I 3U Wall Mounting Bracket (Qty 2) (822.1132)r External Screens for Mid-Chassis Wall Mount (Qty 3) (822.1132) Installation Hardware Installation Instructions NOTE(S):0 This kit is required for wall mounting a Mitel 5000 unit.
828.1771	IT	$80.00	$51.20	KIT BRKTS HX CONT AND PS WALL MOUNT	
841.0892	ND	$35.00	$35.00	SW License Key Mitel 5000	
841.1040	IT	$0.00	$0.00	5000 Software v3.1 CD	
841.1089	ND	$5.00	$5.00	SW MT 5000 V3.2 CD	
841.1128	ND	$5.00	$5.00	SW MT 5000 V4.0 CD	

SPARE/REPLACEMENT PARTS

Part Number	Discount Category	MLP		Description	Notes
580.2000	IT	$1,300.00	$832.00	MT5000 CS Ctrl Processor Mdl (PM-1)	

INTER-TEL AXXESS

NOTE(S):
A Cross Distribution Contract Addendum is required in order to purchase)
this product.

AXXESS v11.0 SYSTEM

Part Number	Discount Category	MLP		Description	Notes
550.0131	IT	$1,210.00	$774.40	Axxess Power Supply (9-Amp)	Certification(s): BA NOTE(S):0 One power supply required per chassis Use this power supply for requirements of up to 9-Amps
550.1300	IT	$700.00	$448.00	Chassis	
813.1576	IT	$25.00	$16.00	Card Chassis Expansion Cable	NOTE(S):0 Five inch ribbon cable that connects chassis 1-2 or 3-4) Required to expand to two card chassis
813.1636	ND	$95.00	$95.00	Shielded Card Chassis Expansion Cable (44 inch)	NOTE(S):0 For chasis mounted in rack systems. Connects chassis 1-2 or 3-4. Prevents RFI interference. Required to expand to two card chassis within rack arrangements.

CPC LICENSES

Part Number	Discount Category	MLP		Description	Notes
840.0089	IT	$835.00	$534.40	Call Processing Card - 64 Licenses	INCLUDE(S):1 CPU 64 size capability (840.0008). Axxess v11.0 Call Processing License (840.0828). Advanced CO Interface Feature for 64 (840.0022) . System Forwarding Feature for 64 (840.0033)e Automated Route Selection Feature for 64 (840.0026).: Directories Feature for 64 (840.0030)s Uniform Call Distribution Feature for 64 (840.0036).: Multilingual Feature for 64 (840.0037) Record-A-Call Feature for 64 (840.0031)w PRE-REQUISITE(S):D Requirements: Call Processing Card (CPC) (550.2030)
840.0090	IT	$1,125.00	$720.00	Call Processing Card - 128 Licenses	

840.0091 IT		$2,500.00	$1,600.00	CPC 256 License	INCLUDE(S):e
					CPU 256 size capability (840.0010)⊐
					Axxess v 11.0 Call Processing License (840.0828)f
					Advanced CO Interface Feature (840.0038)⊓
					System Forwarding Feature (840.0049))
					Automated Route Selection Feature (840.0042)e
					Directories Feature (840.0046)⊓
					Uniform Call Distribution Feature (840.0052)e
					Multilingual Feature (840.0053)⊐
					Record-A-Call Feature (840.0047))
					PRE-REQUISITE(S):D
					Call Processing Card (CPC) (550.2030)

NETWORKING LICENSES (64, 128 8

Part Number	Discount Category	MLP		Description	Notes
840.0015 IT		$2,000.00	$1,280.00	Networking License for 64	Certification(s): BA, AN
					NOTE(S):0
					Provides transparent networking capability.
840.0016 IT		$2,500.00	$1,600.00	Networking License for 128	Certification(s): BA, AN8
					NOTE(S):0
					Provides transparent networking capability
840.0017 IT		$3,000.00	$1,920.00	Networking License for 256	Certification(s): BA, AN6
					NOTE(S):0
					Provides transparent networking capability

FEATURE LICENSES (64)

Part Number	Discount Category	MLP		Description	Notes
840.0022 IT		$105.00	$67.20	Advanced CO Interface Feature for 64	NOTE(S):0 This feature is included in the CPC 64 License Base Kit⊐ and all CPC 64 Packages.
840.0023 IT		$75.00	$48.00	Agent Help Feature for 64	
840.0024 IT		$75.00	$48.00	Analog Voice Mail Hunt Groups Feature for 64	
840.0025 IT		$75.00	$48.00	Automatic Call Distribution Feature for 64	
840.0026 IT		$45.00	$28.80	Automated Route Selection Feature for 64	NOTE(S):0 This feature is included in the CPC 64 License Base Kit⊐ and all CPC 64 Packages.
840.0027 IT		$450.00	$288.00	Voice Processing AMIS Networking Feature for 64	
840.0028 IT		$150.00	$96.00	Voice Processing NT Digital Networking Feature for 64	
840.0029 IT		$150.00	$96.00	Desktop Interface Feature for 64	
840.0030 IT		$30.00	$19.20	Directories Feature for 64	
840.0031 IT		$150.00	$96.00	Record-A-Call Feature for 64	NOTE(S):0 This feature is included in the CPC 64 License Base Kit⊐ and all CPC 64 Packages.
840.0032 IT		$150.00	$96.00	LICENSE CPC FEAT64 REMT ACD HUNTGRP	
840.0033 IT		$45.00	$28.80	System Forwarding Feature for 64	NOTE(S):0 This feature is included in the CPC 64 License Base Kit⊐ and all CPC 64 Packages.
840.0034 IT		$225.00	$144.00	System OAI Events Feature for 64	Certification(s): BA, OAI
840.0035 IT		$225.00	$144.00	System OAI Third Party Call Control Feature for 64	Certification(s): BA, OAI
840.0036 IT		$75.00	$48.00	Uniform Call Distribution Feature for 64	NOTE(S):0 This feature is included in the CPC 64 License Base Kit⊓ and all CPC 64 Packages.
840.0037 IT		$0.00	$0.00	Multilingual Feature for 64	NOTE(S):0 This feature is included in the CPC 64 License Base Kit⊓ and all CPC 64 Packages.

FEATURE LICENSES (128, 256, CPC

Part Number	Discount Category	MLP		Description	Notes
840.0038 IT		$196.00	$125.44	Advanced CO Interface Feature	NOTE(S):0 This feature is included in all CPC 128. CPC 256, CPS 512 and CPS ATM 1024 License Base Kits, and all CPC 128,p CPC 256 and Specially Priced CPS 512 Packages.
840.0039 IT		$140.00	$89.60	Agent Help Feature	
840.0040 IT		$140.00	$89.60	Analog Voice mail Hunt Groups Feature	
840.0041 IT		$140.00	$89.60	Automatic Call distribution Feature	
840.0042 IT		$84.00	$53.76	Automated Route Selection Feature	NOTE(S):0 This feature is included in all CPC 128. CPC 256, CPS 512⊐ and CPS ATM 1024 License Base Kits, and all CPC 128,p CPC 256 and Specially Priced CPS 512 Packages.
840.0043 IT		$840.00	$537.60	Voice Processing AMIS Networking Feature	
840.0044 IT		$280.00	$179.20	Voice Processing NT Digital Networking Feature	
840.0045 IT		$280.00	$179.20	Desktop Interface Feature	Certification(s): BA, OAI

Part Number	Discount Category	MLP		Description	Notes
840.0046 IT		$56.00	$35.84	Directories Feature	NOTE(S): This feature is included in all CPC 128. CPC 256, CPS 512 and CPS ATM 1024 License Base Kits, and all CPC 128,p CPC 256 and Specially Priced CPS 512 Packages.
840.0047 IT		$280.00	$179.20	Record-A-Call Feature	NOTE(S): This feature is included in all CPC 128. CPC 256, CPS 512 and CPS ATM 1024 License Base Kits, and all CPC 128,p CPC 256 and Specially Priced CPS 512 Packages.
840.0048 IT		$280.00	$179.20	Remote Automatic Call Distribution Feature	
840.0049 IT		$84.00	$53.76	System Forwarding Feature	NOTE(S): This feature is included in all CPC 128. CPC 256, CPS 512 and CPS ATM 1024 License Base Kits, and all CPC 128,p CPC 256 and Specially Priced CPS 512 Packages.
840.0050 IT		$420.00	$268.80	System OAI Events Feature	
840.0051 IT		$420.00	$268.80	System OAI Third Party Call Control Feature	Certification(s): BA, OAI
840.0052 IT		$140.00	$89.60	Uniform Call Distribution Feature	NOTE(S): This feature is included in all CPC 128. CPC 256, CPS 512 and CPS ATM 1024 License Base Kits, and all CPC 128,p CPC 256 and Specially Priced CPS 512 Packages.
840.0053 IT		$0.00	$0.00	Multilingual Feature	NOTE(S): This feature is included in all CPC 128. CPC 256, CPS 512 and CPS ATM 1024 License Base Kits, and all CPC 128,p CPC 256 and Specially Priced CPS 512 Packages.

512 CONFIGURATIONS

Part Number	Discount Category	MLP		Description	Notes
550.9036 IT		$6,175.00	$3,952.00	Axxess CPU 512 Slave	INCLUDE(S): - CPU 512 Slave (550.2005) - PCM-F Card (550-2026) Certification(s): BA, A+, N+, CPS NOTE(S):0 An Axxess CPU 512 Slave can only support up to 30 socket connectionsF PRE-REQUISITE(S):E EAC - CPU 512 (550.9025)

CPS LICENSES

Part Number	Discount Category	MLP		Description	Notes
840.0093 ND		$1,350.00	$1,350.00	CPS 512 License	INCLUDE(S):e CPU 512 size capability (840.0011) Axxess v 11.0 Call Processing License (840.0828)f Advanced CO Interface Feature (840.0038) System Forwarding Feature (840.0049)) Automated Route Selection Feature (840.0042)s Directories Feature (840.0046) Uniform Call Distribution Feature (840.0052)s Multilingual Feature (840.0053) Record-A-Call Feature (840.0047)) Sofware Site License Kit (999.9000) Certification(s): BA, A+, N+, CPS) NOTE(S):0 For third and fourth chassis, a slave CPU 512 (550.9036) must be purchased PRE-REQUISITE(S):E EAC - CPU 512 (550.9025)n CPU 512 slave (550.9036)n Call Processing Server (Non-ATM) - Rackmount (550.9089)

CPS 512 PKGS - SPECIALLY PRICE

Part Number	Discount Category	MLP		Description	Notes
828.1674 ND		$6,750.00	$6,750.00	CPU 512 EAC Package with Rackmount Server	INCLUDE(S):e - EAC - CPU 512 (550.9025) - Call Processing Server (Non_ATM) - Rackmount P4 (550.5460). - CPU 512 size capability (840.0011)) - Axxess v 11.0 Call Processing License (840.0828) - Call processing Server License (827.9775)r - Advanced CO Interface Feature (840.0038)) - System Forwarding Feature (840.0049) - Automated Route Selection Feature (840.0042) - Directories Feature (840.0046)) - Uniform Call Distribution Feature (840.0052) - Multilingual Feature (840.0053). - Record-A-Call Feature (840.0047) - Sofware Site License Kit (999.9000)s Certification(s): BA, A+, N+, CPS NOTE(S):0 EAC - CPU 512 can only support up to 30 socket connections

CALL PROCESS SERVERS (CPS) - I

Part Number	Discount Category	MLP	Description	Notes

550.9089 ND		$3,440.00	$3,440.00	Call Processing Server (Non ATM) - Rackmount - P4

INCLUDE(S):☐
- Modem☐
- Windows 2000 Professional☐
- 512 MB RAM0
- 80 GB Hard Drive☐
- Network Interface Cards (Qty 2).
- CD-ROM drive
- Keyboard and mouse☐
- Hardware RAID Level One
- PC Anywhered
- Call Processing Server Software.
Certification(s): BA, A+, N+, CPS☐
NOTE(S):0
A Call Processing Server can only support up to 30 socket connections☐
Call Processing Server can be upgraded to a dual power supply☐
system by adding the Redundant Power Supply Module (550.0127).

828.1550 ND		$2,100.00	$2,100.00	Call Processing Server (Non ATM) Redundancy Kit

NETWORKING LICENSE (512)

Part Number	Discount Category	MLP		Description	Notes
840.0018 IT		$3,500.00	$2,240.00	Networking License for 512	Certification(s): BA, AN2

NOTE(S):0
Provides transparent networking capability.

CALL PROCESSING SERVER (ATM)

Part Number	Discount Category	MLP		Description	Notes
840.0107 ND		$1,350.00	$1,350.00	Axxess v11.0 Call Processing Server (CPS) ATM (1024) License	INCLUDE(S):1

ATM PCMA 1 and 2 support (840.0081)☐
Axxess v11.0 Call Processing License (840.0680)☐
Call processing Server License (827.9775)o
Advanced CO Interface Feature (840.0038))
System Forwarding Feature (840.0049))
Automated Route Selection Feature (840.0042)s
Directories Feature (840.0046)☐
Uniform Call Distribution Feature (840.0052)s
Multilingual Feature (840.0053)☐
Record-A-Call Feature (840.0047)e
Sofware Site License Kit (999.9000)☐
PRE-REQUISITE(S):e
- CPU/PCMA-C Kit (I/O Card) UTP5 (550.9042) or)
CPU/PCMA-F Kit (I/O Card) OC3 Multi-Mode (550.9041)☐
- A Call Processing Server - ATM Rackmount (550.9090 or 550.9091)☐
- 8 Port Copper (UTP5) or Fiber (OC3) ATM Switch (550.5296 or 550.5297) or☐
4-Port Copper (UTP5) with 4-Port Fiber (OC3) ATM Switch (550.5298)☐
- Features Licenses for 128 and Above Configurations

CALL PROCESSING SERVER (CPS)

Part Number	Discount Category	MLP		Description	Notes
550.5464 ND		$2,450.00	$2,450.00	CPS (ATM) Upgrade - Windows 2003 to Pentium 4	INCLUDE(S):☐

- Modem☐
- Windows 2003 Professional-
- 512 MB RAM0
- 80 GB Hard Drive-
- ATM (Copper UTP5) Interface Card☐
- CD ROM Drive
- Keyboard and Mouse☐
- Hardware RAID Level One2
- PC Anywhered
- Redundant Power Supplye
- Call Processing Server Software☐
Certification(s): BA, A+, N+, CPS, ATM☐
NOTE(S):0
This kit is a hardware upgrade to Windows 2003 Pentium 4 Server
from an existing Pentium 3 Server.☐
****This Server does not contain a Network Interface Card. For☐
networking to be enabled you must move the Network Interface)
Card from the old Pentium 3 Server to this Pentium 4 Server.****

550.9090 ND		$4,960.00	$4,960.00	Call Processing Server (ATM) UTP5 - Rackmount - P4

550.9091 ND	$5,280.00	$5,280.00	Call Processing Server (ATM) OC-3 - Rackmount - P4	INCLUDE(S): - Modem - Windows 2000 Professional - 512 MB RAM0 - 80 GB Hard Drive - Network Interface Card - ATM (Multi-Mode Fiber OC3) Interface Cardr - CD-ROM drive - Keyboard and Mouse - Hardware RAID Level One2 - PC Anywhered - Redundant Power Supplye - Call Processing Server Software5 Certification(s): BA, A+, N+, CPS, ATM NOTE(S):0 (Fiber OC3 Interface) A Call Processing Server can only support up to 30 socket connections. Contact a Sales Engineer to approve Purchase and Installation.
828.1551 IT	$2,000.00	$1,280.00	Call Processing Server (ATM) - Redundancy Kit	INCLUDE(S): - Backup Server Software Key (827.9776) - Call Processing Server Redundancy License (840.0020) Certification(s): BA, A+, N+, CPS, ATM PRE-REQUISITE(S):e - Choose one additional Call Processing Server (550.9090 or 550.9091) for non-ATM Redundancy
828.1754 IT	$800.00	$512.00	CPS (Non-ATM) Upgrade - Windows 2000 to Windows 2003	INCLUDE(S): - Upgrade Instructions to Windows 2003 - Windows 2003 Professional Certification(s): BA, A+, N+, CPS, ATM
828.1755 IT	$800.00	$512.00	CPS (ATM) Upgrade - Windows 2000 to Windows 2003	INCLUDE(S): - Upgrade Instructions to Windows 2003 - Windows 2003 Professional Certification(s): BA, A+, N+, CPS, ATM

ATM SWITCHES

Part Number	Discount Category	MLP		Description	Notes
550.5296 ND		$7,400.00	$7,400.00	8-Port Copper UTP5 ATM Switch	Certification(s): BA, A+, N+, CPS, ATM NOTE(S):0 Supports Copper UTP5 CP Servers and CPU/PCMA-C only
550.5297 ND		$16,800.00	$16,800.00	8-Port Fiber OC3 Multi-Mode ATM Switch	NOTE(S):0 Supports fiber OC3 CP Servers and CPU/PCMA-F only
550.5299 ND		$14,000.00	$14,000.00	4-Port Fiber OC3 Multi-Mode/Single-Mode + Copper UTP5 ATM Sw	Certification(s): BA, A+, N+, CPS, ATM NOTE(S):0 Supports Copper UTP5 or Fiber OC3 CP Servers and CPU/PCMA-C,n CPU/PCMA-F, CPU/PCMA-FS combinations.

NETWORKING LICENSE (ATM 1024

Part Number	Discount Category	MLP		Description	Notes
840.0019 IT		$4,000.00	$2,560.00	Networking License for ATM (1024)	Certification(s): BA, AN2 NOTE(S):0 Provides transparent networking capability

PCMA OPTIONS (ATM 1024)

Part Number	Discount Category	MLP		Description	Notes
840.0082 IT		$500.00	$320.00	Third PCMA Option	Certification(s): BA, A+ N+, CPS, ATMI NOTE(S):0 Required for chassis 5-6. For existing installations, supply serial number of current license key.
840.0083 IT		$8,000.00	$5,120.00	Fourth PCMA Option	NOTE(S):0 Required for chassis 7-8 in addition to third PCMA Option (840.0082). For existing installations, supply serial number of current license key.

ATM REPLACEMENT PARTS

Part Number	Discount Category	MLP		Description	Notes
550.5364 ND		$340.00	$340.00	ATM (Copper UTP5) Interface Card	Certification(s): BA, A+ N+, CPS, ATMI NOTE(S):0 Allows existing non-ATM Call Processing Server (CPS) to connect to copper UTP5 ATM Switch. This is a replacement part only and NOT to be used for System Upgrade.
550.5365 ND		$515.00	$515.00	ATM (Multi-Mode Fiber OC3) Interface Card	Certification(s): BA, A+ N+, CPS, ATM! NOTE(S):0 Allows Call Processing Server (CPS) to connect to Fiber OC3 ATM switch This is a replacement part only and NOT to be used for System Upgrade.

550.9061 ND		$5,895.00	$5,895.00	Axxess 64 Networking Application

INCLUDE(S):⊏
Axxess Chassis (550.1300)2
4-Amp Power supply (550.0121)#
Axxess Call Processing Card (CPC) (550.2030)s
CPC 64 size capablility (840.0008)⊐
Axxess v10.0 Call Processing License (840.0680)⊏
Advanced CO Interfaces Feature for 64 (840.0022)y
System Forwarding Feature for 64 (840.0033)⊏
Automated Route Selection Feature for 64 (840.0026)⊐
Directories Feature for 64 (840.0030)s
Uniform Call Distribution Feature for 64 (840.0036)⊖
Multilingual Feature for 64 (840.0037)⊐
Record-A-Call Feature for 64 (840.0031)⊏
Networking License for 64 (840.0015))
Software Site License Kit (999.9000))
Digital Station Card - 16+ (DKSC-16+) (550.2255)y
Loop Start Card (550.2300)⊖
T1/E1/PRI Card (550.2740)2
PRI (Primary Rate Interface) Security PAL (827.8877)

AXXESS V11.0 - IP NETWORKING A

Part Number	Discount Category	MLP		Description	Notes
550.9054 ND		$2,980.00	$2,980.00	CPC 128 with 4-Port Embedded Voice Mail Card (EVMC)	INCLUDE(S):⊐

- Axxess Call Processing Card (CPC) (550.2030)⊏
- CPC 128 License (840.0009)H
- v11.0 Call Processing License (840.0828))
- Advanced CO Interfaces Feature (840.0038)⊐
- System Forwarding Feature (840.0049)⊖
- Automated Route Selection Feature (840.0042)⊏
- Directories Feature (840.0046)e
- Uniform Call Distribution Feature (840.0052)⊏
- Multilingual Feature (840.0053)5
- Record-A-Call Feature (840.0047)⊔
- 4-Port Embedded Voice Mail Card (EVMC) with 64 Mailboxes (550.5040).
- Embedded Voice Mail Card (EVMC) 200 Mailboxes Upgr Key PAL (827.9150)⊔
- Software Site License Kit (999.9000)⊐
Certification(s): BA

550.9074 ND		$5,100.00	$5,100.00	CPC 128 with 8-Port Embedded Voice Mail Card (EVMC)	INCLUDE(S):⊔

- Axxess Call Processing Card (CPC) (550.2030)⊔
- CPC 128 License (840.0009)H
- Axxess v11.0 Call Processing License (840.0828),
- Advanced CO Interfaces Feature (840.0038)⊏
- System Forwarding Feature (840.0049)⊏
- Automated Route Selection Feature (840.0042)⊏
- Directories Feature (840.0046))
- Uniform Call Distribution Feature (840.0052)⊓
- Multilingual Feature (840.0053)5
- Record-A-Call Feature (840.0047)⊔
- Software Site License Kit (999.9000)⊔
- 4-Port Embedded Voice Mail Card (EVMC) with 64 Mailboxes (550.5040)0
- Embedded Voice Mail Card (EVMC) 200 Mailboxes Upgr Key PAL (827.9150)⊔
- Embedded Voice Mail Card (EVMC) 4-Port Expansion Module (550.5011)5
Certification(s): BA

550.9075 ND		$7,040.00	$7,040.00	CPC 128 with Enterprise Messaging 8-Port System	INCLUDE(S):S

- Call Processing Card (CPC) (550.2030)⊔
- CPC 128 License (840.0090)
- Software Site License Kit (999.9000)⊔
- Enterprise messaging 8-Port System (780.9025)⊔
Certification(s): BA, A+

550.9076 ND		$5,390.00	$5,390.00	CPC 128 with Enterprise Messaging 4-Port System	INCLUDE(S):⊏

- Axxess Call Processing Card (CPC) (550.2030)⊓
- CPC 128 License (840.0090)H
- Software Site License Kit (999.9000)⊔
- Enterprise messaging 4-Port System (780.9024)⊔
Certification(s): BA, A+

550.9077 ND		$7,680.00	$7,680.00	CPC 256 with Enterprise Messaging 8-Port System	INCLUDE(S):⊔

- Call Processing Card (CPC) (550.2030)⊔
- CPC 256 License (840.0091)
- Software Site License Kit (999.9000)⊔
- Enterprise messaging 8-Port System (780.9025)⊔
Certification(s): BA, A+

550.9078 ND		$5,980.00	$5,980.00	CPC 256 with Enterprise Messaging 4-Port System	INCLUDE(S):⊔

- Axxess Call Processing Card (CPC) (550.2030)⊔
- CPC 256 License (840.0091)H
- Software Site License Kit (999.9000)⊔
- Enterprise messaging 4-Port System (780.9024)⊔
Certification(s): BA, A+

827.9150 IT		$3,000.00	$1,920.00	Embedded Voice Mail Card (EVMC) 200 Mail Box Upgrade to PAL	

AXXESS V11.0 - INDIVIDUAL COMP(

Part Number	Discount Category	MLP		Description	Notes

Part Number	Discount Category	MLP		Description	Notes
550.0121	IT	$300.00	$192.00	4-Amp Power Supply	Certification(s): BA□ NOTE(S):□ 125 watts for single chassis installations. Use this power supply for□ requirements of up to 4-Amps.□ PRE-REQUISITE(S):y One Power Supply required per Chassis.
828.1486	ND	$40.00	$40.00	Embedded Voice Mail Card (EVMC) Floppy Drive Kit	INCLUDE(S):□ - Power Cable for EVMC to Floppy Drive (813.1742)P - Floppy Disk to Controller Interface Cable IDE - Type (813.1623)□ - Floppy Disk Drive 1.44 MB (550.5111)□ - Rubber Foot (808.1393) Certification(s): BA, A+

SYSTEM MANAGER

Part Number	Discount Category	MLP		Description	Notes
828.1555	IT	$2,200.00	$1,408.00	System Manager Software and Key v2.0	INCLUDE(S):0 CD Rom with Software (841.0395)□ - System Manager Software v2.0 (841.0623)□ - Call Processing Snap-In v10.0 (841.0624)) - Network View Snap-In v2.0 (827.9952)2 - Unified Communicator Snap-in v4.0 (841.0329)□ - SIP Server Snap-in v1.1 (841.0330)s - System Manager Install and Program Guide (835.2743)s System Manager Logons Unlimited (840.0831)) Physical Key, USB (827.9930)(System Manager License v2.0 (840.0329)□ Certification(s): CTP, BI5000) NOTE(S):0 Software and Physical key without licenser PRE-REQUISITE(S):y - 5000 Single Node Connection License - One per Node (840.0268) or□ Axxess Single Node Connection License - One per Node (840.0171)□ Microsoft Windows Server 2003 Standard Edition
840.0171	IT	$300.00	$192.00	Axxess Single Node Connection License	NOTE(S):0 Enables access to node(s)2 PRE-REQUISITE(S):e System Manager Software and Key v1.1 (828.1555)□ Call processing Snap-in v9.1 License (840.0237)
840.0811	ND	$0.00	$0.00	System Manager Upgrade v1.1 to v2.0	INCLUDE(S):0 System Manager Upgrade v1.1 to v2.0 License (Qty 1) (840.0336)) System manager Logon (Qty 1000) (840.0831)) Certification(s): CTP, BI5000□ PRE-REQUISITE(S):e Requires OS Upgrade to Windows 2003 Server Standard Edition

SYSTEM MANAGER - OPTIONS CAI

NOTE(S):T
Each of the following Require 1 Digital Signal Processor (DSP):□
- 6 DTMF Receivers
- 8 Caller ID ReceiversF
- 6 Caller ID Transmitters
- 16 Conference Circuitsm
- 12 Conference and 4 DTMF
- 8 Standard Speaker Phones
- 4 Enhanced Speaker Phones

Part Number	Discount Category	MLP		Description	Notes
550.2600	IT	$525.00	$336.00	Axxess Options Card	
827.1020	IT	$480.00	$307.20	DSP Software Key (PAL) - for 4 DSP's on OPC	
827.8024	IT	$80.00	$51.20	DSP Software Key (PAL) - for 2 DSP's on OPC	
827.8025	IT	$280.00	$179.20	DSP Software Key (PAL) - for 3 DSP's on OPC	
834.2566	IT	$100.00	$64.00	Digital Signal Processor (DSP)	NOTE(S):0 Provides capability for additional conference circuits, speaker phones, ". Caller ID receivers or DTMF receivers.□ Maximum of four DSP's per OPC card.□ PRE-REQUISITE(S):C Requires one DSP software key (PAL)

SYSTEM MANAGER - TRUNK CARD

Part Number	Discount Category	MLP		Description	Notes
550.2220	IT	$2,250.00	$1,440.00	ISDN Basic Rate Station or Station/Trunk Interface Card (BRS	
550.2230	IT	$3,600.00	$2,304.00	ISDN Basic Rate U (BRU) Interface Card	
550.2301	IT	$400.00	$256.00	LSC 4-Circuit Loop Start Daughter Card	
550.2309	IT	$910.00	$582.40	LGC 4 Circuit Loop/Ground Start Card	NOTE(S):r Provides four loop or ground start lines

Part Number	Discount Category	MLP		Description	Notes
550.2310	IT	$770.00	$492.80	LGC 4-Circuit Loop/Ground Start Daughter Card	
827.8877	IT	$1,000.00	$640.00	FW 16V8H-25 T1/E1/PRI FEATURE PAL	NOTE(S):0 Enables PRI functionality in T1/E1/PRI Card (550.2740)
828.1552	IT	$15.00	$9.60	KIT AXX US T1/PRI FW UPGRADE	INCLUDE(S):□ U4 Chip (827.9831)□ U5 Chip (827.9832)□ PRE-REQUISITE(S):C Required to upgrade existing T1 Card (550.2730) from v4.4 and later

SYSTEM MANAGER - STATION CAR

Part Number	Discount Category	MLP		Description	Notes
550.0116	IT	$300.00	$192.00	PS SLC16 QUAD -72V 0.8A / -48V 2.0A	NOTE(S):0 Provides power for up to four SLC-16s (550.2116)
550.2102	IT	$220.00	$140.80	PCBA LAMP OPTIONS 8 PT (LOC-8)	NOTE(S):8 One required for message waiting lights on SLC-8 (550.2101)
550.2104	IT	$220.00	$140.80	PCBA LAMP OPTION-16 (LOC-16)	NOTE(S):8 One required for message waiting lights on SLC-16 (550.2116)
550.2126	IT	$2,590.00	$1,657.60	Axxess Single-Line Card-16 (SLC-16)	NOTE(S):0 Provides 16 AC-ringing single-line portsb PRE-REQUISITE(S):C Single Power Supply (550.0114 or Quad Power Supply (550.0116)
550.2200	IT	$680.00	$435.20	Axxess Digital Station Card-8 (DKSC-8)	
550.2208	IT	$1,000.00	$640.00	PCBA ANALOG STATION CARD (AKSC)	NOTE(S):0 Provides ability to use IMX/GMX phones on the Axxess system. The volume□ adjustment range of non-AIM and non-DVK analog endpoints may not be□ suitable in all user environments. In such cses, it is recommended using□ AIM and/or DVK endpoints, if possible. One card is required for every□ eight (or 16 turbo) analog endpoints.. Please refer to the edGe for Endpoints Compatibility with EKSC-12 and AKSC
550.2500	ND	$255.00	$255.00	Single-Line Adapter (SLA)	

SYSTEM MANAGER - IP STATION C

Part Number	Discount Category	MLP		Description	Notes
840.0659	IT	$80.00	$51.20	SIP Server Gateway License - 1 Trunk	Certification(s): BA,AN,CTP

SYSTEM MANAGER - IP NETWORK

Part Number	Discount Category	MLP		Description	Notes
840.0115	IT	$800.00	$512.00	LICENSE 4 IPRC NETWORKING PORTS	Certification(s): BA,AN,CTP□ NOTE(S):0 Contact Sales Engineering to approve purchase and installation
840.0116	IT	$1,400.00	$896.00	LICENSE 8 IPRC NETWORKING PORTS	Certification(s): BA,AN,CTP□ NOTE(S):0 Contact Sales Engineering to approve purchase and installation
840.0117	IT	$1,800.00	$1,152.00	LICENSE 16 IPRC NETWORKING PORTS	Certification(s): BA,AN,CTP□ NOTE(S):0 Contact Sales Engineering to approve purchase and installation
840.0118	IT	$2,200.00	$1,408.00	LICENSE 32 IPRC NETWORKING PORTS	Certification(s): BA,AN,CTP□ NOTE(S):0 Contact Sales Engineering to approve purchase and installation□ PRE-REQUISITE(S):C IPRC-D (550.2266 or 550.2276)

SPARE/REPLACEMENT PARTS

Part Number	Discount Category	MLP		Description	Notes
440.5011	ND	$112.90	$112.90	MONITOR GEN 14, 15 OR 17 INCH VGA	
550.0118	ND	$140.00	$140.00	PS ASSY 72V 0.2A /48V 0.5A W/0 CORD	NOTE(S):0 Provides power for one SLC-16 (550.2116)v Requires power cord 813.1596
550.2026	IT	$2,925.00	$1,872.00	Axxess PCM-F Card	NOTE(S):0 Provides interface from CPU II (and to othe PCM-F Cards) to system bus□ PRE-REQUISITE(S):C Required with CPU II for each CPU 512 master and slave cards in 3 and 4□ chassis systems.: 9-Amp Power Supply
550.2027	IT	$1,215.00	$777.60	Axxess PCM-D Card	NOTE(S):0 Provides interface from CPU II and system busn PRE-REQUISITE(S):y Required with CPU II (in its CPC/CPU 256 mode) in 1 and 2 chassis systems.
550.2732	IT	$200.00	$128.00	PCBA NETWORK CLOCK CARD (NCC)	NOTE(S):C Provides system clock for T1/E1 and/or PRI applications.2 PRE-REQUISITE(S):y One required when using T1/Ei and /or PRI with CPU 64/CPU 112/CPU 128
550.3026	ND	$195.00	$195.00	External Modem Kit	
806.1045	IT	$20.00	$12.80	TRANSFORMER WALL 24VAC 2.1MM JACK	
806.1046	IT	$30.00	$19.20	TRANSFORMER WALL 24VAC 1.25A	
813.1565	IT	$35.00	$22.40	CABLE ASSY PCDPM-TO-PC/OUTPUT I/F	
813.1566	IT	$25.00	$16.00	CABLE PCDPM TO MDPM	

813.1567 IT		$40.00	$25.60	CABLE ASSY PCDPM-TO-DSS/BLF I/F	
813.1596 ND		$10.00	$10.00	CABLE AC PWR 18/3 6'- 8' DETACH	NOTE(S):□ E Required for Axxess SLC Power Supply 550.0118

8000 SERIES IP ENDPOINT LICENSI

Part Number	Discount Category	MLP		Description	Notes
840.0132 IT		$1,200.00	$768.00	LIC CATEGORY A 8 IP ENDPOINTS	NOTE(S):S Allows eight IP endpoint/extension to connect to Axxess using the Axxess-protocol. Multiple 8-packs can be stacked together to reach the□ desired license capacity. 8/16/32-pack bundles can be mixed together□ in any combination. PRE-REQUISITE(S):t Axxess v8.1 and later□ IPRC v8.1 (550.2265 or 550.9031)
840.0133 IT		$2,400.00	$1,536.00	LIC CATEGORY A 16 IP ENDPOINTS	NOTE(S):S Allows sixteen IP endpoint/extension to connect to Axxess using the Axxess□ protocol. Multiple 16-packs can be stacked together to reach the desireds license capacity. 8/16/32-pack bundles can be mixed together in any□ combination. PRE-REQUISITE(S):t Axxess v8.1 and later□ IPRC v8.1 (550.2265 or 550.9031)
840.0134 IT		$4,800.00	$3,072.00	LIC CATEGORY A 32 IP ENDPOINTS	NOTE(S):S Allows thirty-two IP endpoint/extension to connect to Axxess using the□ Axxess protocol. Multiple 32-packs can be stacked together to reach thed desired license capacity. 8/16/32-pack bundles can be mixed together ind any combination.: PRE-REQUISITE(S):t Axxess v8.1 and later□ IPRC v8.1 (550.2265 or 550.9031)
840.0210 IT		$200.00	$128.00	LIC CATEGORY A KIT FOR 1 IP EP	
840.0633 IT		$75.00	$48.00	LIC CATEGORY B AXXESS IP ENDPOINT	NOTE(S):S Allows one IP Endpoint to connect to the system. This license is required□ for the following connections:□ Model 8602

AXXESS IP ENDPOINTS

Part Number	Discount Category	MLP		Description	Notes
828.1516 IT		$75.00	$48.00	KIT IP SOFTPHONE V1.0	NOTE(S):0 Application designed for the end user's PC to emulate the IP PhonePlus.□ Uses the PC's network connectiona and sound card. A headset is recommended□ PRE-REQUISITE(S):t One circuit on the IPRC (550.2265 or 550.9031) running firmware v1.x or□ IPC (550.2260) PC Requirements: Microsoft Windows 98, 2000, NT, ME or XP

AXXESS DIGITAL ENDPOINTS

Part Number	Discount Category	MLP		Description	Notes
550.3018 IT		$117.00	$74.88	KIT PCDPM	NOTE(S):M Provides RS-232C link from terminal for connection to DSS unit, Desktop□ OAI or MDPM. Includes limited version of DeskTop DSS software from CTI□ Applications Templates.

SPARE COMPONENTS

Part Number	Discount Category	MLP		Description	Notes
550.3026 ND		$195.00	$195.00	External Modem Kit	

8000 SERIES DIGITAL ENDPOINTS

Part Number	Discount Category	MLP		Description	Notes
550.2500 ND		$255.00	$255.00	Single-Line Adapter (SLA)	

INTER-TEL MESSAGING

ENT MSG - BASE I SYSTEMS - STAI

NOTE(S):A

- Fax Ports are used dynamically across the Voice Card. TheD maximum number of Fax Ports varies by Card/System and must be licensed.H
- Voice Processor Expansion Cable (813.1806) included in these packages. Note this Cable is used to connect an EM or VPU toi a Mitel 5000 Base System Chassis. These packages DO NOT include 813.1587 which is the cable needed to connect VPUt to an Inter-Tel Axxess Chassis.:
- Mitel 5000 supports up to 32 Ports of Enterprise Messaging.

Part Number	Discount Category	MLP	Description	Notes

580.9011 IT	$8,250.00	$5,280.00	Enterprise Messaging 4-Port System - Standard	INCLUDE(S):☐ - Enterprise Messaging Software☐ - Pentium 4 PC with 2.4 GHz CPU (or faster) 1 GB RAM, 80 GB Hard Drive☐ - Micorsoft Windows 2000 Professional. - Micorsoft Windows 2000 Professional recovery CDP - Voice cardss - AIC Card: - Voice port sofware licenses to enable the hardware ports☐ - Additional Sofware: WinzipH - 1-port Text-to-Speech for email reader☐ - Twenty-five Unified Messaging OSE Software licenses) Certification(s): CTP, BI5000, N+,UM,W2K
580.9012 IT	$11,250.00	$7,200.00	Enterprise Messaging 8-Port System - Standard	INCLUDE(S):☐ - Enterprise Messaging Software☐ - Pentium 4 PC with 2.4 GHz CPU or faster, 1 GB RAM, 80 GB Harddrivev - Micorsoft Windows 2000 Professional. - Micorsoft Windows 2000 Professional recovery CDP - Voice cardss - AIC Card: - Voice port sofware licenses to enable the hardware ports☐ - Additional Sofware: WinzipH - 1-port Text-to-Speech for email reader☐ - Twenty-five Unified Messaging OSE Software licenses) NOTE(S):0 Certification(s): CTP, BI5000, N+, UM, W2K
580.9013 IT	$14,250.00	$9,120.00	Enterprise Messaging 12-Port System - Standard	INCLUDE(S):☐ - Enterprise Messaging Software☐ - Pentium 4 PC with 2.4 GHz CPU or faster, 1 GB RAM, 80 GB Harddrivev - Micorsoft Windows 2000 Professional. - Micorsoft Windows 2000 Professional recovery CDP - Voice cards - AIC Card: - Voice port sofware licenses to enable the hardware ports☐ - Additional Sofware: WinzipH - 1-port Text-to-Speech for email reader☐ - Twenty-five Unified Messaging OSE Software licenses) Certification(s): CTP, BI5000, N+, UM, W2K
580.9014 IT	$17,250.00	$11,040.00	Enterprise Messaging 16-Port System - Standard	INCLUDE(S):☐ - Enterprise Messaging Software☐ - Pentium 4 PC with 2.4 GHz CPU (or faster) 1GB RAM, 80 GB Hard Drivee - Microsoft Windows 2000 Professional. - Microsoft Windows 2000 Professional Recovery CDP - Voice Cards - AIC Card: - Voice port software licenses to enable the hardware ports☐ - Additional software: Winzipe - 1-port Test-to-Speech for email reader☐ - Twenty-five Unified Messaging OSE software licenses) Certification(s): CTP, BI5000, N+, UM, W2K
580.9015 IT	$22,750.00	$14,560.00	Enterprise Messaging 24-Port System - Standard	INCLUDE(S):☐ - Enterprise Messaging Software☐ - Pentium 4 PC with 2.4 GHz (or faster), 1 GB RAM, 80 GB Hard Drive☐ - Microsoft Windows 2000 Professional. - Microsoft Windows 2000 Professional Recovery CDP - Voice Cards - AIC Card: - Voice port software licenses to enable the hardware ports☐ - Additional software: Winzip580.9015☐ - 1-port Test-to-Speech for email reader☐ - Twenty-five Unified Messaging OSE software licenses) Certification(s): CTP, BI5000, N+, UM, W2K
780.2044 IT	$5,200.00	$3,328.00	CARD CG 6060/11-2L/1TE 1064MIPS RES	
780.9024 IT	$8,650.00	$5,536.00	KIT ENTERPRISE MSG 4PT W/BASE I	INCLUDE(S):I Enterprise messaging Softwarem Pentium 4 PC with 2.4 GHz CPU (or faster), 1 GB RAM, 80 GB Harddrivee Microsoft Windows 2000 Professional. Microsoft Windows 2000 Professional recovery CD'. Voice Cardsm AIC Card0 Voice port software licenses to enable the hardware ports.' Additional software: Winzip. 1-port Text-to-Speech for email reader Twenty-five Unified Messaging OSE software licenses

780.9025 IT	$11,250.00	$7,200.00	KIT ENTERPRISE MSG 8PT W/BASE I

INCLUDE(S):I
Enterprise messaging Software
Pentium 4 PC with 2.4 GHz CPU (or faster), 1 GB RAM, 80 GB Harddrivee
Microsoft Windows 2000 Professional
Microsoft Windows 2000 Professional recovery CD
Voice Cardsm
AIC Card0
Voice port software licenses to enable the hardware ports
Additional software: Winzip
1-port Text-to-Speech for email reader
Twenty-five Unified Messaging OSE software licenses

780.9026 IT	$14,250.00	$9,120.00	KIT ENTERPRISE MSG 12PT W/BASE I

INCLUDE(S):
Enterprise messaging Software
Pentium 4 PC with 2.4 GHz CPU (or faster), 1 GB RAM, 80 GB Harddrivee
Microsoft Windows 2000 Professional
Microsoft Windows 2000 Professional recovery CD
Voice Cardsm
AIC Card0
Voice port software licenses to enable the hardware ports
Additional software: Winzip
1-port Text-to-Speech for email reader
Twenty-five Unified Messaging OSE software licenses

780.9027 IT	$17,250.00	$11,040.00	KIT ENTERPRISE MSG 16PT W/BASE I

INCLUDE(S):
Enterprise messaging Software
Pentium 2.4 PC with 3 GHz CPU (or faster), 1 GB RAM, 80 GB Hard Drivee
Microsoft Windows 2000 Professional
Microsoft Windows 2000 Professional recovery CD
Voice Cardsm
AIC Card0
Voice port software licenses to enable the hardware ports
Additional software: Winzip
1-port Text-to-Speech for email reader
Twenty-five Unified Messaging OSE software licenses

780.9028 IT	$22,750.00	$14,560.00	KIT ENTERPRISE MSG 24PT W/BASE I

INCLUDE(S):
Enterprise messaging Software
Pentium 2.4 PC with 3 GHz CPU (or faster), 1 GB RAM, 80 GB Hard Drivee
Microsoft Windows 2000 Professional
Microsoft Windows 2000 Professional recovery CD
Voice Cardsm
AIC Card0
Voice port software licenses to enable the hardware ports
Additional software: Winzip
1-port Text-to-Speech for email reader
Twenty-five Unified Messaging OSE software licenses

ENT MSG - BASE II SYSTEMS - HIG

NOTE(S):T
**- Fax Ports are used dynamically across the Voice Card. The.
maximum number of Fax Ports varies by Card/System and mustn
be licensed.D
- Voice Processor Expansion Cable (813.1806) included in these
packages. Note this Cable is used to connect an EM or VPU toi
a Mitel 5000 Base System Chassis. These packages DO NOT
include 813.1587 which is the cable needed to connect VPUt
to an Inter-Tel Axxess Chassis.
- Mitel 5000 supports up to 32 Ports of Enterprise Messaging.**

Part Number	Discount Category	MLP		Description	Notes
580.9018 IT		$15,000.00	$9,600.00	Enterprise Messaging 8-Port System - High Availability	INCLUDE(S):

- Enterprise Messaging Software
- Rachmount Pentium 4 PC w/ 3 GHz CPU (or faster) 1GB RAM,s
two 80 GB hard Drive (mirrored)
- Microsoft Windows 2000 Server
- Microsoft Windows 2000 Server Recovery CD-ROM
- Redundant Power Supplyt
- RAID 10
- Voice Cardss
- AIC Card:
- Voice port software licenses to enable the hardware ports:
- Additional software: Winzipr
- 1-port Text-to-Speech for email reader
- Twenty-five Unified Messaging OSE software licenses)
Certification(s): CTP, BI5000, N+, UM, W2K

580.9019 IT	$18,000.00	$11,520.00	Enterprise Messaging 12-Port System - High Availability

INCLUDE(S):y
- Enterprise Messaging Software
- Rachmount Pentium 4 PC w/ 3 GHz CPU (or faster) 1GB RAM,s two 80 GB hard Drive (mirrored)
- Microsoft Windows 2000 Server
- Microsoft Windows 2000 Server Recovery CD-ROM
- Redundant Power Supplyt
- Redundant Power Supplyt
- Voice Cards
- AIC Card
- Voice port software licenses to enable the hardware ports
- Additional software: Winzipr
- 1-port Text-to-Speech for email reader
Certification(s): CTP, BI5000, N+, UM, W2K

580.9020 IT	$21,000.00	$13,440.00	Enterprise Messaging 16-Port - High Availability
580.9021 IT	$26,500.00	$16,960.00	Enterprise Messaging 24-Port System - High Availability

INCLUDE(S):y
- Enterprise Messaging Software
- Rachmount Pentium 4 PC w/ 3 GHz CPU (or faster) 1GB RAM,s two 80 GB Drive (mirrored)
- Microsoft Windows 2000 Server
- Microsoft Windows 2000 Server Recovery CD-ROM
- Redundant Power Supplyt
- RAID 10
- Voice Cards
- AIC Card
- Voice port software licenses to enable the hardware ports
- Additional software: Winzipr
- 1-port Text-to-Speech for email reader
- Twenty-five Unified Messaging OSE software licenses)
Certification(s): CTP, BI5000, N+, UM, W2K

580.9022 IT	$31,500.00	$20,160.00	Enterprise Messaging 32-Port System - High Availability

INCLUDE(S):y
- Enterprise Messaging Software
- Rachmount Pentium 4 PC w/ 3 GHz CPU (or faster) 1GB RAM,s two 80 GB hard Drive (mirrored)
- Microsoft Windows 2000 Server
- Microsoft Windows 2000 Server Recovery CD-ROM
- Redundant Power Supplyt
- RAID 10
- Voice Cards
- AIC Card
- Voice port software licenses to enable the hardware ports
- Additional software: Winzipr
- 1-port Text-to-Speech for email reader
- Twenty-five Unified Messaging OSE software licenses)
Certification(s): CTP, BI5000, N+, UM, W2K

780.2044 IT	$5,200.00	$3,328.00	CARD CG 6060/11-2L/1TE 1064MIPS RES
780.9034 IT	$12,000.00	$7,680.00	KIT ENTERPRISE MSG 4PT W/BASE II

INCLUDE(S):
Enterprise messaging Software
Rackmount Pentium 4 PC with 3 GHz CPU (or faster), 1 GB RAM,F two 80 GB Hard Drive (mirrored)
Microsoft Windows 2000 Server
Microsoft Windows 2000 Server recovery CD
Redundant power Supply
Raid 1
Voice Cardsi
AIC Card0
Voice port software licenses to enable the hardware ports
Additional software: Winzip
1-port Text-to-Speech for email reader
Twenty-five Unified Messaging OSE software licenses

780.9035 IT	$15,000.00	$9,600.00	KIT ENTERPRISE MSG 8PT W/BASE II

INCLUDE(S):
Enterprise messaging Software
Rackmount Pentium 4 PC with 3 GHz CPU (or faster), 1 GB RAM,F two 80 GB Hard Drive (mirrored)
Microsoft Windows 2000 Server
Microsoft Windows 2000 Server recovery CD:
Redundant power Supply
Raid 1:
Voice Cardsi
AIC Card0
Voice port software licenses to enable the hardware ports
Additional software: Winzip
1-port Text-to-Speech for email reader
Twenty-five Unified Messaging OSE software licenses

780.9036 IT		$18,000.00	$11,520.00	KIT ENTERPRISE MSG 12PT W/BASE II	INCLUDE(S):☐ Enterprise messaging Software☐ Rackmount Pentium 4 PC with 3 GHz CPU (or faster), 1 GB RAM,F two 80 GB Hard Drive (mirrored)☐ Microsoft Windows 2000 Server☐ Microsoft Windows 2000 Server recovery CD☐ Redundant power Supply☐ Raid 1☐ Voice Cardsi AIC Card0 Voice port software licenses to enable the hardware ports☐ Additional software: Winzip☐ 1-port Text-to-Speech for email reader Twenty-five Unified Messaging OSE software licenses
780.9037 IT		$21,000.00	$13,440.00	KIT ENTERPRISE MSG 16 PT W/BASE II	INCLUDE(S):I Enterprise messaging Software☐ Rackmount Pentium 4 PC with 3 GHz CPU (or faster), 1 GB RAM,F two 80 GB Hard Drive (mirrored)☐ Microsoft Windows 2000 Server☐ Microsoft Windows 2000 Server recovery CD☐ Redundant Power Supply☐ Raid 1☐ Voice Cardsi AIC Card0 Voice port software licenses to enable the hardware ports☐ Additional software: Winzip☐ 1-port Text-to-Speech for email reader Twenty-five Unified Messaging OSE software licenses
780.9038 IT		$26,500.00	$16,960.00	KIT ENTERPRISE MSG 24PT W/BASE II	INCLUDE(S):☐ Enterprise messaging Software☐ Rackmount Pentium 4 PC with 3 GHz CPU (or faster), 1 GB RAM,F two 80 GB Hard Drive (mirrored)☐ Microsoft Windows 2000 Server☐ Microsoft Windows 2000 Server recovery CD☐ Redundant Power Supply☐ Raid 1☐ Voice Cardsi AIC Card0 Voice port software licenses to enable the hardware ports☐ Additional software: Winzip☐ 1-port Text-to-Speech for email reader Twenty-five Unified Messaging OSE software licenses
780.9039 IT		$31,500.00	$20,160.00	KIT ENTERPRISE MSG 32PT W/BASE II	INCLUDE(S):☐ Enterprise Messaging Software☐ Rackmount Pentium 4 PC with 3 GHz CPU (or faster), 1 GB RAM,F two 80 GB Hard Drive (mirrored)☐ Microsoft Windows 2000 Server☐ Microsoft Windows 2000 Server recovery CD☐ Redundant Power Supply☐ Raid 1☐ Voice Cardsi AIC Card0 Voice port software licenses to enable the hardware ports☐ Additional software: Winzip☐ 1-port Text-to-Speech for email reader Twenty-five Unified Messaging OSE software licenses

ENT MSG - SPARE/REPLACEMENT

NOTE(S):T
RAID Kit, Redundant Power Supply and Memory can be addedo
to a Base 1 EM System, but there is still a difference in thei
CPU speeds between a Base 1 (P4 2.4 GHz) and Base II (P4 3.0
GHz).
Mitel does not offer CPU`s for field replacement.

Part Number	Discount Category	MLP		Description	Notes
550.0127	ND	$500.00	$500.00	Redundant Power Supply Unit w/ 2 Power Supply Modules	NOTE(S):0 Adds redundant Power Supply to the Rackmount Voice Processing Unit
780.2044	IT	$5,200.00	$3,328.00	CARD CG 6060/11-2L/1TE 1064MIPS RES	
780.5525	ND	$3,500.00	$3,500.00	PC ENTRPRSE MSG BSE I WIN2K3 CG	
780.5527	ND	$4,300.00	$4,300.00	PC ENTRPRSE MSG BSE II WIN2K3 CG	
813.1587	ND	$40.00	$40.00	CABLE ASSY AIC-TO-CPU/OPC	NOTE(S):G Connects EM or VPU to the Axxess Chassis
813.1806	ND	$33.00	$21.12	Voice Processor Expansion Cable	NOTE(S):G Connects EM or VPU to the CS-5200/5400 Base System Chassis
821.1091	ND	$115.00	$115.00	DIMM SDRAM 512MB 184-PIN	
827.9903	ND	$20.00	$20.00	Enterprise Messaging DVD v1.2	Certification(s): CTP, BI5000

828.1604 ND		$518.00	$518.00	RAID I Hard Drive Upgrade Kit (IDE)	Certification(s): CTP, BI5000
828.1698 ND		$518.00	$518.00	RAID I Hard Drive Upgrade Kit (SATA)	Certification(s): CTP, BI5000
828.1757 ND		$0.00	$0.00	Enterprise Messaging Upgrade Kit v1.x to v1.2	Certification(s): CTP, BI5000
828.1758 ND		$450.00	$450.00	KIT UPGRD EM V1.2 TO V2.0 WO MEM	
828.1760 ND		$450.00	$450.00	KIT UPGRD EM V1.0 OR V1.1-V2.0 WO M	
828.1763 ND		$550.00	$550.00	KIT UPGRD EM V1.2 TO 2.0 W/MEM	
828.1764 ND		$550.00	$550.00	KIT UPGRD EM V1.0 OR V1.1-2.0 W/MEM	
841.1001 ND		$20.00	$20.00	SW ENTERPRISE MESSAGING DVD V2.0	

ENT MSG - HARDWARE PORTS

NOTE(S):A
Expanding an Enterprise Messaging system may requiren hardware to support additional Voice Ports.⌐
Some pre-configured kits may have additional hardware ports that have not been licensed. The following kits show where thereT
is room to expand through software licensing only:⌐
- Enterprise Messaging 4-Port System: The next four portse can be enabled through software license only. No additional voice board purchase is required for a 4-Port expansion.o
- Enterprise Messaging 8-Port System: Additional ports will require purchase of an expansion voice card and softwareo license.A
- Enterprise Messaging 16-Port System: The next eight ports can be enabled through software license only. No additional voice board purchase is required for an 8-Port expansion.
- Enterprise Messaging 25-Port System: Additional ports willi require purchase of an expansion voice card and software. license.A
S
Each of these cards can be used to expand the initialm kitted system. The card will enable additional port capacityi expansion when licensed with the additional voice port⌐ software license.T

Part Number	Discount Category	MLP		Description	Notes
780.2006	IT	$7,400.00	$4,736.00	CARD AG4000-DT1 48-PORT DIGITAL TEL	NOTE(S):0 Provides 48 T1 (or 60 E1) interface ports to Applications Platforms⌐ PRE-REQUISITE(S):0 Two T1 trunks in communication platforms.

ENT MSG - VOICE PORT SOFTWAR

NOTE(S):T
Voice software licenses are required to create active hardware ports.
Licenses are "stackable" units to create greater quantities of licenses.m
Lower price per port costs are received by purchasing the higher
quantity bundles.T
Expansion cards can be partially licensed with remaining ports licensed over time based on a customer's needs.

Part Number	Discount Category	MLP		Description	Notes
840.0148	IT	$900.00	$576.00	Enterprise Messaging - 1 Voice Port	Certification(s): CTP, BI5000, N+, UM, W2K
840.0149	IT	$1,700.00	$1,088.00	Enterprise Messaging - 2 Voice Port	Certification(s): CTP, BI5000, N+, UM, W2K
840.0151	IT	$5,500.00	$3,520.00	Enterprise Messaging - 8 Voice Port	Certification(s): CTP, BI5000, N+, UM, W2K
840.0152	IT	$11,500.00	$7,360.00	Enterprise Messaging - 24 Voice Port	Certification(s): CTP, BI5000, N+, UM, W2K

ENT MSG - FAX LICENSES

NOTE(S):y
Fax ports are limited based on platform configuration.
Once the hardware port is enabled for voice functions, the port can be expanded to offer fax or speech dynamically over the ports on the card. Fax licenses are enabled through softwarei licenses.

Part Number	Discount Category	MLP	Description	Notes

840.0760	ND	$25.00		$25.00	License Unified Messaging tiff Converter
840.0810	IT	$400.00		$256.00	Enterprise Messaging - 1 Fax Port

ENT MSG - SPEECH PORT LICENSE

Part Number	Discount Category	MLP		Description	Notes
840.0139	IT	$1,500.00	$960.00	1 Port Automatic Speech Recognition License (U.S. English)	Certification(s): CTP, BI5000
840.0246	IT	$2,700.00	$1,728.00	2 Port Automatic Speech Recognition License (U.S. English)	Certification(s): CTP, BI5000
840.0247	IT	$4,800.00	$3,072.00	4 Port Automatic Speech Recognition License (U.S. English)	Certification(s): CTP, BI5000

ENT MSG - TEXT-TO-SPEECH LICE!

NOTE(S):T
First Language is U.S. English.
Second Language licenses all parts on the system.

Part Number	Discount Category	MLP		Description	Notes
840.0143	IT	$1,000.00	$640.00	1 Port Text-to-Speech License (U.S. English)	Certification(s): CTP, BI5000
840.0250	IT	$1,800.00	$1,152.00	2 Port Text-to-Speech License (U.S. English)	
840.0251	IT	$3,200.00	$2,048.00	4 Port Text-to-Speech License (U.S. English)	Certification(s): CTP, BI5000

ENT MSG - SECOND LANGUAGE SI

Part Number	Discount Category	MLP		Description	Notes
840.0254	ND	$960.00	$960.00	Text-to-Speech License Second Language - Spanish	
840.0255	ND	$3,000.00	$3,000.00	Speech Recognition License Second Language - Spanish	

ENT MSG - UNIFIED MESSAGING O

NOTES(S):._
There is one level of Unified Messaging OSE for Enterprisee Messaging. Customers can choose to integrate all messaging to the desktop email inbox, or provide an improved UM. experience with the Microsoft Outlook client.i
When a fax port is enabled on the system, UM users can useg inbound or outbound fax functionality.□
25 Licenses for UM are included in the kitted systems.
Additional purchased licenses can be added to these 25 ¨ to increase the end-user count.

Part Number	Discount Category	MLP		Description	Notes
840.0153	IT	$220.00	$140.80	Unified Messaging OSE 5 End-User License	Certification(s): CTP, BI5000, N+, UM, W2K
840.0154	IT	$420.00	$268.80	Unified Messaging OSE 10 End-User License	NOTE(S):9 Certification(s): CTP, BI5000, N+, UM, W2K
840.0155	IT	$965.00	$617.60	Unified Messaging OSE 25 End-User License	NOTE(S):9 Certification(s): CTP, BI5000, N+, UM, W2K
840.0156	IT	$1,750.00	$1,120.00	Unified Messaging OSE 50 End-User License	Certification(s): CTP, BI5000, N+, UM, W2K
840.0256	IT	$7,875.00	$5,040.00	Unified Messaging OSE 250 End-User License	Certification(s): CTP, BI5000, N+, UM, W2K
840.0257	IT	$14,875.00	$9,520.00	Unified Messaging OSE 500 End-User License	Certification(s): CTP, BI5000, N+, UM, W2K
840.0258	IT	$28,000.00	$17,920.00	Unified Messaging OSE 1000 End-User License	Certification(s): CTP, BI5000, N+, UM, W2K
840.0423	IT	$3,325.00	$2,128.00	Unified Messaging OSE 100 End-User License	Certification(s): CTP, BI5000, N+, UM, W2K

ENT MSG - VOICE PROCESSING SF

Part Number	Discount Category	MLP		Description	Notes
550.0127	ND	$500.00	$500.00	Redundant Power Supply Unit w/ 2 Power Supply Modules	NOTE(S):0 Adds redundant Power Supply to the Rackmount Voice Processing Unit
550.2800	ND	$95.00	$95.00	Audio Interface Card (AIC)	
550.5111	ND	$60.00	$60.00	Floppy Disk Drive 1.44 MB	
550.5117	ND	$165.00	$165.00	Diagnostics Kit for Voice Mail	INCLUDE(S):□ 9" Black and White Monitor and Keyboard
550.5120	IT	$7,500.00	$4,800.00	Voice Processing Unit Card 16 Ports	
550.5122	IT	$2,500.00	$1,600.00	Voice processing Unit 2 Port Fax Card	Certification(s): CTP, BI5000
550.5125	IT	$4,800.00	$3,072.00	Voice processing Unit 4 Port Fax Card	Certification(s): CTP, BI5000
550.5186	IT	$11,500.00	$7,360.00	Voice processing Unit Card 24 Ports	Certification(s): CTP, BI5000

550.5190	IT	$9,000.00	$5,760.00	Voice processing Unit 8 Port Fax Card	
550.5237	IT	$0.00	$0.00	Voice processing Unit 12 Port Fax Card	Certification(s): CTP, BI5000
550.5238	IT	$13,800.00	$8,832.00	Voice processing Unit 16 Port Fax Card	Certification(s): CTP, BI5000
550.5309	ND	$295.00	$295.00	4U 19 ATX Rackmount Chassis"	
813.1557	ND	$40.00	$40.00	Hard disk to Controller interface Cable IDE-Type	
813.1586	ND	$10.00	$10.00	AIC to VPC Cable	
813.1587	ND	$40.00	$40.00	CABLE ASSY AIC-TO-CPU/OPC	NOTE(S):0 Connects EM or VPU to the Axxess Chassis
813.1623	ND	$12.00	$12.00	Floppy disk to Controller Interface Cable IDE-Type	
813.1806	ND	$33.00	$33.00	Voice Processor Expansion Cable	NOTE(S):0 Connects EM or VPU to the CS-5200/5400 Base System Chassis
817.3135	ND	$6.00	$6.00	Front Fan Kit for Rackmount PC	
817.3165	ND	$7.00	$7.00	CPU Cooler and Fan Kit for 486 Systems	
823.1270	ND	$40.00	$40.00	PC Wallmount Shelf	
823.1288	ND	$50.00	$50.00	Wallmount Bracket for Monitor and Keyboard	
828.1478	ND	$75.00	$75.00	Power Supply Kit for Voice Processing Unit Msg Platform	
828.1698	ND	$518.00	$518.00	RAID I Hard Drive Upgrade Kit (SATA)	Certification(s): CTP, BI5000

UNFIED MSG - OSE SOFTWARE

NOTE(S):)
Unified Messaging OSE integrates multiple forms of Messaginge (voice mail, e-mail, and faxes) into one complete package. that can be accessed from a personal computer.
S
For fax functionality for any of the Unified Messaging OSEg installation options, a separate fax board must still bee purchased. This will make all licenses capable of using faxe functionality.p
S
Unified Messaging OSE with OSE Key - To acquire UM licenses on a VPU, please order only ONE of the Licensese with OSE Key. If you need to add additional licenses later,e you can purchase one of the Software-Only Licenses.
S
***** The total amount of User Licenses in each part # replaces the 5 Trial User Licenses provided with the Voice Processinge Software. Example: Customer has a Voice Processing Unite with 5 trial User Licenses of Unified Messaging OSE and they wantT
a total of 30 UM licenses. Customer must therefore purchase part # 840.0121 for 25 licenses plus the hardware key (qty 1) ands part # 841.0183 for 5 additional user licenses (softwaree only without the key). Trial licenses are not considered purchase(when present on old systems.o
S
PRE-REQUISITE(S):x

Part Number	Discount Category	MLP		Description	Notes
841.0119	IT	$220.00	$140.80	5 User Licenses + UM OSE Key	Certification(s): CTP, BI5000, N+, UM, W2K
841.0121	IT	$965.00	$617.60	25 User Licenses + UM OSE Key	Certification(s): CTP, BI5000, N+, UM, W2K
841.0122	IT	$1,750.00	$1,120.00	50 User Licenses + UM OSE Key	Certification(s): CTP, BI5000, N+, UM, W2K
841.0123	IT	$7,875.00	$5,040.00	250 User Licenses + UM OSE Key	Certification(s): CTP, BI5000, N+, UM, W2K
841.0124	IT	$14,875.00	$9,520.00	500 User Licenses + UM OSE Key	Certification(s): CTP, BI5000, N+, UM, W2K
841.0281	IT	$3,325.00	$2,128.00	100 User Licenses + UM OSE Key	Certification(s): CTP, BI5000, N+, UM, W2K

840.0164 IT	$1,600.00	$1,024.00	16 Pack SIP Server IP Endpoint License	INCLUDE(S):c - 16 free Unified Communicator license☐ Certification(s): CTP, BI5000, IPD, SIP, UC$ NOTE(S):0 Allows 16 IP endpoints/extensions to connect to the SIP server.☐ Multiple 16-packs can be stacked together to reach the desired license☐ capacity. 8/16/32-pack bundles can be mixed together in an combination.e PRE-REQUISITE(S):s - One IP Resource Allocations - Unified Communicator v4.0 and SIP Server v1.1 Base Kit (550.9183)
840.0165 IT	$3,200.00	$2,048.00	32-Pack SIP Server IP License for Endpoints	INCLUDE(S):☐ - 32 free Unified Communicator license☐ Certification(s): CTP, BI5000, IPD, SIP, UC$ NOTE(S):0 Allows 32 IP endpoints/extensions to connect to the SIP server.☐ Multiple 32-packs can be stacked together to reach the desired license☐ capacity. 8/16/32-pack bundles can be mixed together in an combination.e PRE-REQUISITE(S):s - One IP Resource Allocations - Communicator v4.0 and SIP Server v1.1 Base Kit (550.9183)
840.0205 IT	$150.00	$96.00	Single SIP Server IP Endpoint License -Third Party Endpoints	INCLUDE(S):i - One free Unified Communicator license☐ Certification(s): CTP, BI5000, IPD, SIP, UC$ NOTE(S):0 Allows a single third party SIP endpoint to connect to the server.) PRE-REQUISITE(S):s - One IP Resource Allocationt - Unified Communicator v4.0 and SIP Server v1.1 Base Kit (550.9183)
840.0212 IT	$100.00	$64.00	SIP Server Shared IP License for Hard Endpoints	Certification(s): CTP, BI5000, IPD, SIP, UC$ NOTE(S):0 Allows a single hard endpoint (550.8600, 550.8622P or 550.8690) to sharee an extension with a primary licensed endpoint. Order one license per☐ additional hard endpoint.s PRE-REQUISITE(S):s - Running SIP mode is required.☐ - One IP Resource Allocationt - Unified Communicator v4.0 and SIP Server v1.1 Base Kit (550.9183)☐ - IP Endpoint with a valid SIP Server IP Endpoint License
840.0213 IT	$80.00	$51.20	SIP Server Single Trunk License	Certification(s): CTP, BI5000, IPD, SIP, UC$ NOTE(S):0 Allows a single SIP gateway port to connect to the server. For example,e a 4-port SIP gateway would require four of these licenses.☐ PRE-REQUISITE(S):s - One IP Resource Allocationl - Unified Communicator v4.0 and SIP Server v1.1 Base Kit (550.9183)
840.0214 IT	$50.00	$32.00	SIP Server Shared IP License for Soft & Third-Party Endpoint	Certification(s): CTP, BI5000, IPD, SIP, UC$ NOTE(S):0 Allows a single soft endpoint or third party SIP endpoint to share an☐ extension with a primary licensed endpoint. Order one license per) additional soft or third party endpoint.☐ PRE-REQUISITE(S):s - Running Sip mode is required.☐ - One IP Resource Allocationt - Unified Communicator v4.0 and SIP Server v1.1 Base Kit (550.9183)☐ - IP Endpoint with a valid SIP Server IP Endpoint License
840.0672 IT	$100.00	$64.00	Single SIP Server IP Endpoint License	INCLUDE(S):c - One free Unified Communicator licenseP Certification(s): CTP, BI5000, IPD, SIP, UC$ NOTE(S):0 Allows a single SIP Endpoint to connect to the serverF PRE-REQUISITE(S):s - One IP Resource Allocationt - One Category C IP endpoint License (840.0415)☐ - Unified Communicator V4.0 and SIP Server v1.1 Base Kit (550.9183)

APPLICATIONS PLATFORM: PRE-C

NOTE(S):T
- **Applications Platform: IVR sales require a consultation withQ the Applications Sales Group (ASG). They can be reachedo through email at asg@inter-tel.com.**
- **Please consult ASG to determine whether you need to. order Branded or Non-Branded components.**

Part Number	Discount Category	MLP		Description	Notes
780.9072 ND		$5,000.00	$5,000.00	2 Port Analog Applications Platform: IVR Rackmount	INCLUDE(S):1 - Windows 2000 Professional☐ - 4 Port Analog Cards - 2 Runtime Licensess - Application Starter Pack☐ Certification(s): W2Kn PRE-REQISITE(S):r Two spare analog extension ports in Communication Platform.

UNIFIED MSG - ADDITIONAL LICEN

Part Number	Discount Category	MLP		Description	Notes
841.0183	IT	$220.00	$140.80	5 User Licenses	Certification(s): CTP, BI5000, N+, UM, W2K
841.0184	IT	$420.00	$268.80	10 User Licenses	Certification(s): CTP, BI5000, N+, UM, W2K
841.0185	IT	$965.00	$617.60	25 User Licenses	Certification(s): CTP, BI5000, N+, UM, W2K
841.0186	IT	$1,750.00	$1,120.00	50 User Licenses	Certification(s): CTP, BI5000, N+, UM, W2K
841.0188	IT	$14,875.00	$9,520.00	500 User Licenses	Certification(s): CTP, BI5000, N+, UM, W2K
841.0189	IT	$28,000.00	$17,920.00	1000 User Licenses	Certification(s): CTP, BI5000, N+, UM, W2K
841.0280	IT	$3,325.00	$2,128.00	100 User Licenses	

INTER-TEL COLLABORATION APPLICATIONS

UPGRADES FROM eNTERPRISE CC

Part Number	Discount Category	MLP		Description	Notes
828.1701	IT	$2,500.00	$1,600.00	KIT SW UPGD V1.1 TO 2.0 A&W	INCLUDE(S):⊏

License Upgrade from v1.1 to v2.0 (840.0597)$
Software key (841.0471)
IAWC v2.x Software DVD (841.0472)E
NOTE(S):0
Contact Inside Sales with the serial number from the key to perform⊐
the Upgrade⊏
PRE-REQUISITE(S):s
Must "advance replace" Enterprise Conferencing software key tot
receive upgrade

UPGRADE TO UNIFIED COMMUNIC.

Part Number	Discount Category	MLP		Description	Notes
550.9175	IT	$27,280.00	$17,459.20	24-Port UC Telephone User Interface	INCLUDE(S):⊔

- Digital Intervace Cardr
- Text-to-Speech Licenses, 24 Ports⊏
- TUI Enabler (840.0428)r
PRE-REQUISITE(S):s
- Unified Commicator Kit (550.9183)

828.1721	IT	$3,131.00	$2,003.84	Upgrade Kit: UC v 2.1/SIP Server to UC v4.0/SIP Server	INCLUDE(S):⊔

- Unified Communicator v4.0 and Integrated Web Conferencing v4.5⊏
software on DVD⊐
- Web Conferencing v4.5, 25 User License (843-0006-001)⊏
- TUI Enabler (840.0428 and VUI Enabler (840.0429)F
Certification(s): CTP, BI5000, IPD, SIP, UC$
NOTE(S):4
The Unified Communcator licenses are downloadable from the LMC.⊏
The licenses for Web Conferencing are provided on a license card that is0
shipped together with the software DVD. In addition to the software noted,⊐
the upgrade/installation software DVD also includes:5
- Customer Security Key4 Program)
- CT Gateway v4.3s
- Installation Documentation and User Guide PDF Files

828.1722	IT	$1,878.00	$1,201.92	Upgrade Kit: UC v 3.0/SIP Server to UC v4.0/SIP Server	INCLUDE(S):⊐

- Unified Communicator v4.0 and Integrated Web Conferencing v4.5⊏
software on DVD⊐
- Web Converencing v4.5, 25 User License (843.0006-001)⊐
Certification(s): CTP, BI5000, IPD, SIP, UC$
NOTE(S):2
The Unified Communicator licenses are lownloadable from the LMC.⊐
The licenses for Web Conferencing are provided on a license card that ise
shipped together with the software DVD. In addition to the software noted,¯
the upgrade/installation software DVD also includes:s
-Customer Security Key4 Program⊏
- CT Gateway v4.3s
- Installation Documentation and User Guide PDF Files

840.0163	IT	$800.00	$512.00	8 Pack SIP Server IP Endpoint License	INCLUDE(S):c

- 8 free Unified Communicator licenseE
Certification(s): CTP, BI5000, IPD, SIP, UC$
NOTE(S):2
Allows eight IP endpoints/extensions to connect to the SIP server.⊏
Multiple 8-packs can be stacked together to reach the desired license⊏
capacity. 8/16/32-pack bundles can be mixed together in an combination.e
PRE-REQUISITE(S):s
- One IP Resource AllocationH
- Unified Communicator v4.0 and SIP Server v1.1 Base Kit (550.9183)

780.9074 ND		$7,400.00	$7,400.00	8 Port Analog Applications Platform: IVR Rackmount

INCLUDE(S):☐
- Windows 2000 Professional"
- 8 Port Analog Cards
- 8 Runtime Licensess
- Application Starter Pack☐
Certification(s): W2Kn
PRE-REQISITE(S):F
Eight spare analog extension ports in Communication Platform.

780.9075 ND		$9,400.00	$9,400.00	12 Port Analog Applications Platform: IVR Rackmount
780.9076 ND		$11,000.00	$11,000.00	16 Port Analog Applications Platform: IVR Rackmount
780.9077 ND		$15,500.00	$15,500.00	24 Port T1 Application Platform: IVR Rackmount

INCLUDE(S):☐
- Windows 2000 Professional
- T1 24-Port Cards
- 24 Runtime Licensess
- Application Starter Pack☐
Certification(s): W2K, T1☐
PRE-REQUISITE(S):s
- T1 Card in Communication Platform.

APPLICATIONS PLATFORM: IVR C⊬

NOTE(S):T
- Applications Platform: IVR sales require a consultation with the Applications Sales Group (ASG). They can be reachedo through email at asg@inter-tel.com.
- Please consult ASG to determine whether you need to.
order Branded or Non-Branded components.

Part Number	Discount Category	MLP		Description	Notes
780.2002 IT		$4,000.00	$2,560.00	NMS AG2000 - 4LS Card (4Port)	NOTE(S):0 Provides four analog interface ports to Applications Platforms☐ PRE-REQUISITE(S):s - Four single line ports on communication platforms.
780.2003 IT		$5,000.00	$3,200.00	NMS AG2000 - 8 LS Card (8 Port)	NOTE(S):0 Provides eight analog interface ports to Applications Platforms☐ PRE-REQUISITE(S):s Eight single line ports on communication platforms.
780.2006 IT		$7,400.00	$4,736.00	CARD AG4000-DT1 48-PORT DIGITAL TEL	NOTE(S):0 Provides 48 T1 (or 60 E1) interface ports to Applications Platforms☐ PRE-REQUISITE(S):s Two T1 trunks in communication platforms.
780.2008 IT		$21,000.00	$13,440.00	NMS AG4000 - Quad T1/E1 Card (96/120 Port)	NOTE(S):0 Provides 96 T1 (or 120 E1) interface ports to Applications Platforms☐ PRE-REQUISITE(S):) Four T1 trunks in communication platform
780.2039 IT		$10,000.00	$6,400.00	NMS AG4040 - T1/E1 Card (24/30 Port)	NOTE(S):0 Provides 24 T1 (or 30 E1) interface ports toE Applications Platform.d PRE-REQUISITE(S):) - T1 Trunk Card in Communication Platform.
780.6105 IT		$10,000.00	$6,400.00	Software Developers Kit (SDK) - Branded	INCLUDE(S):n - 1st Year Support- - Software Key - Manuals in electronic format☐ - Sample Scripts: Certification(s): APDt NOTE(S):0 Provides application for developing custom scripts. for the Application Platform.☐ PRE-REQUISITE(S):) Certified Technician registered with Mitel for purchase☐ and technical support. Contact Mitel University fori certification details.
780.6106 IT		$10,000.00	$6,400.00	Software Developers kit (SDK) - NON-Branded	INCLUDE(S):☐ - 1st year supportd - Software key - Manuals in electronic format:¨ - Sample scripts: Certification(s): APDt NOTE(S):0 Provides application for developing custom scripts for the☐ Applications Platform.t PRE-REQUISITE(S):) Must have certified technician registered with Mitel for purchases☐ and technical support. (Contact mitel University for certification details
780.7005 ND		$2,500.00	$2,500.00	Annual Incident Based Support (10 Incidents)	
780.7012 ND		$300.00	$300.00	Annual Incident Based Support (1 Incident)	

780.7013 ND		$1,250.00	$1,250.00	Annual Incident Based Support (5 Incidents)
780.7014 ND		$4,000.00	$4,000.00	Annual Incident Based Support (20 Incidents)
840.0301 IT		$800.00	$512.00	IVR Runtime License - NON-Branded (Per Port pricing)
840.0302 IT		$800.00	$512.00	IVR Runtime License - Branded (Per Port pricing)
840.0315 IT		$400.00	$256.00	Fax License (Per Port)
840.0316 IT		$1,500.00	$960.00	Automatic Speech Recognition (ASR) License (Per Port)
840.0318 IT		$900.00	$576.00	Real Speak Text-To-Speech Runtime License (Per Port)

840.0301: NOTE(S):0
Pricing shown is for quantities of 1 to 8 (per port).F
Discounted pricing applies (per port) when ordering larger
quantities such as 9 to 12, quantities 13 to 24,6
quantities 25 to 48 or quantities of 49 or more. Detailed
quantity pricing is shown in OnLine Stores.

840.0302: NOTE(S):0
Pricing shown is for quantities of 1 to 8 (per port).F
Discounted pricing applies (per port) when ordering larger
quantities such as 9 to 12, quantities 13 to 24,6
quantities 25 to 48 or quantities of 49 or more. Detailed
quantity pricing is shown in OnLine Stores.

840.0315: NOTE(S):0
Required for every concurrent fax port on a runtime machine
that incorporates this feature.

840.0316: NOTE(S):t
(U.S. English) Required for every concurrent automatic speech recognitionl
port on a runtime machine that incorporates this feature.

840.0318: NOTE(S):t
(U.S. English) Required for every concurrent text-to-speech recognitionn
port on a runtime machine that incorporates this feature.

INTER-TEL CONTACT CENTER SUITE

CCS BASE STARTER PACKAGES

Part Number	Discount Category	MLP		Description	Notes
550.6222 IT		$899.00	$575.36	contact Center Suite Server Software	Certification(s): BA/BI5000, CCS, CT/OAI, N+n
550.6231 IT		$250.00	$160.00	Multi-Node Awareness Module - 1 Additional Node	Certification(s): BA/BI5000, CCS, CT/OAI, N+n
550.6232 IT		$1,750.00	$1,120.00	Multi-Node Awareness Module - 5 Nodes	Certification(s): BA/BI5000, CCS, CT/OAI, N+n
550.6262 IT		$2,499.00	$1,599.36	Traffic management Starter Package	INCLUDE(S):N

550.6222 Notes:
NOTE(S):t
Server software with unlimited Call Summary RealViewer users showing
general telephony and business statistics, including lost call quantities.s
Provides call control for subsequent applicable Contact Center modules ands
TCP/IP connectivity to network. Includes software, software key and userd
documentation.
E
The Server Software for Connection Assistant is the same as
the Server Software for Contact Center Suite.n
PRE-REQUISITE(S):)
-Mandatory part number for each Contact Center Suite installation. Requires
System OAI Events Feature (840.0034 or 840.0050) & System OAI Third
Party Call Control Feature (840.0035 or 840.0051). Primary CPU serial port
and PC server (hardware). No more than 10 socket connections are supported
with a Call Processing Server (CPS).

550.6231 Notes:
NOTE(S):t
Stackable license that provides additional nodes beyond 5 (at 1 each) tot
Multi-Node Awareness Module.
PRE-REQUISITE(S):)
- Multi-Node Awareness Module for 5 nodes (550.6232)

550.6232 Notes:
NOTE(S):0
Real-time awareness of individual node status (up to 5) connected to
Contact Center Suite through the CT Gateway. With this module, the serverd
will automatically re-initialize nodes that have gone off-line, while
maintaining the connection for all other nodes that remain online throughr
the CT Gateway. Telephony database programming is mirrored real-time
for VM Applications, Trunks, Hunt Groups, Agents, and Extensions for useh
in applicable modules.
PRE-REQUISITE(S):)
- Server Software (550.6222)

550.6262 Notes:
INCLUDE(S):N
- 1 Server Software (550.6222)
- 1 Reporter Basic (550.6233)
- 2 Real Viewers (550.6248 + 550.6249)
- 1 Connection Assistant (550.6223)
Certification(s): CTP, BI5000, N+, OAI, CCS+
NOTE(S):6
Ideally suited for Businesses wishing to obtain a view of telephony usage.d
PRE-REQUISITE(S):)
- Systems OAI Events (840.0320, 840.0034 or 840.0050) & System OAI
Third Party Call Control (840.0321, 840.0035 or 840.0051)

550.6263 IT	$3,899.00	$2,495.36	Business Dashboard Starter Package	INCLUDE(S):□ - 1 Server Software (550.6222)□ - 1 Reporter (550.6236)□ - 2 Real Viewers (550.6248 + 550.6249)□ - 1 Connection Assistant (550.6223)□ Certification(s): CTP, BI5000, N+, OAI, CCS+ NOTE(S):6 Ideally suited for unlimited extension-based contact center□ PRE-REQUISITE(S):) - Systems OAI Events (840.0320, 840.0034 or 840.0050) & System OAI□ Third Party Call Control (840.0321, 840.0035 or 840.0051)
550.6264 IT	$6,599.00	$4,223.36	Agent Contact Center Starter Package	INCLUDE(S):k - 1 Server Software (550.6222)□ - 1 Reporter Pro (550.6239)□ - 2 Real Viewers (550.6248 + 550.6249)0 - 1 Callviewer (550.6250)e Certification(s): CTP, BI5000, N+, OAI, CCS+ NOTE(S):6 Ideally suited for unlimited agent-based contact center without Media□ Blending requirements.) PRE-REQUISITE(S):) - Systems OAI Events (840.0320, 840.0034 or 840.0050) & System OAI□ Third party Call Control (840.0321, 840.0035 or 840.0051)
550.6265 IT	$10,699.00	$6,847.36	Power Contact Center Starter Package	INCLUDE(S):k - 1 Server Software (550.6222)□ - 1 Reporter Pro (550.6239)□ - 1 Auto Reporter (550.6242)H - 2 Real Viewers (550.6248 + 550.6249)□ - 1 Intelligent Router (550.6243)E - 1 Callviewer (550.6250)e Certification(s): CTP, BI5000, N+, OAI, CCS+ NOTE(S):6 Ideally suited for more demanding, unlimited agent-based contact center□ without Media Blending requirements.e PRE-REQUISITE(S):) - Systems OAI Events (840.0320, 840.0034 or 840.0050) & System OAI□ Third Party Call Control (840.0321, 840.0035 or 840.0051)
550.6282 IT	$13,999.00	$8,959.36	Multi Media Contact Center Starter Package	INCLUDE(S):k - 1 Server Software (550.6222)□ - 1 Reporter Pro (550.6239)□ - 1 Auto Reporter (550.6242)H - 2 Real Viewers (550.6248 + 550.6249)□ - 1 Intelligent Router (550.6243)E - 1 Media Blending Module, 5 Agents & 3 Queues (550.6244)□ - 5 Callviewer (550.6250)e Certification(s): CTP, BI5000, N+, OAI, CCS+ NOTE(S):6 Ideally suited for contact center requiring Media Blending, unlimited calld based agents with 5 x Media Blended Agents and 3 x email queues□ PRE-REQUISITE(S):) - Systems OAI Events (840.0320, 840.0034 or 840.0050) & System OAI□ Third Party Call Control (840.0321, 840.0035 or 840.0051)

INTELLIGENT ROUTER

Part Number	Discount Category	MLP		Description	Notes
550.6243 IT		$4,500.00	$2,880.00	Intelligent Router	Certification(s): BA/BI5000, CCS, CT/OAI, N+n NOTE(S):0 Telephony based rules engine. Uses dynamic call mapping technology to□ perform real-time call routing to skill set groups and condition based□ functionality "When this happens, do this..." to achieve much more beyondl merely routing calls. Using a combination of sophisticated conditions andd rule types which can include external database values (via CCS importd function), this application can be programmed to notify supervisors when ad call is abandoned via email, change the staus of an agent based on the□ number of refused calls, automatically log in and log out agents to hunt groups based on call volume, record calls to a mailbox and perform ah variety of other actions.e PRE-REQUISITE(S):r - Server Software (550.6222)

MEDIA BLENDING

Part Number	Discount Category	MLP		Description	Notes
550.6244 IT		$2,999.00	$1,919.36	Media Blending Module	Certification(s): BA/BI5000, CCS, CT/OAI, N+n NOTE(S):6 Adds Media Blending functionality to Intelligent Router module. Initiallyd equipped for 5 Media Blended agents and 3 email queues.□ (eg sales@xyz.com & info@xyz.com = 2 media queues)□ PRE-REQUISITE(S):r - Connection Assistant (550.6223 - 550.6229) or□ - CallViewer (550.6250 - 550.6258) and0 - Reporter Pro (550.6236) and6 - Intelligent Router Module (550.6242)

550.6245 IT		$399.00	$255.36	Media Blending Queue - Additional Queue License	Certification(s): BA/BI5000, CCS, CT/OAI, N+n Additional Media Blended Agent license beyond the initial 3 equipped withy Media Blending Module.s NOTE(S):⌐ PRE-REQUISITE(S):r - Media Blending Module (550.6244)
550.6246 IT		$299.00	$191.36	Media Blending Agent - Additional Agent License	Certification(s): BA/BI5000, CCS, CT/OAI, N+n NOTE(S):□ Additional Media Blended Agent License beyond the initial 5 equipped withy Media Blending Module.s PRE-REQUISITE(S):r - Media Blending Module (550.6244)□ - Corresponding Connection Assistant (550.6223 - 550.6229) om - Callviewer (550.6250 - 550.6258) highly recommend

REALVIEWER

Part Number	Discount Category	MLP		Description	Notes
550.6248 IT		$499.00	$319.36	Initial RealViewer	NOTE(S):6 PRE-REQUISITE(S):r - Server Module (550.6222)
550.6249 IT		$249.00	$159.36	Additional RealViewer - Each Additional Single User License	Certification(s): BA/BI5000, CCS, CT/OAI, N+n PRE-REQUISITE(S):r - Initial RealViewer Module (550.6248)

REPORTERS

Part Number	Discount Category	MLP		Description	Notes
550.6233 IT		$1,399.00	$895.36	Reporter Basic - Initial User	INCLUDE(S):s Costing, Cradle to Grave Call Tracking, and Intelligent Lost Call Recovery.⌐ Certification(s): BA/BI5000, CCS, CT/OAI, N+n NOTE(S):0 Single concurrent user, PC-based, historical call-reporting tool for⌐ supervisors or management.⌐ Allows users to customize reports and export to data formats including□ Microsoft Excel (.xls) and text files that use Comma Separated□ Values (CSV) format.e PRE-REQUISITE(S):r - Server Software (550.6222)
550.6234 IT		$699.00	$447.36	Reporter Basic - Each Additional Single User License	Certification(s): BA/BI5000, CCS, CT/OAI, N+n PRE-REQUISITE(S):r Report Basic (550.6233)
550.6235 IT		$3,099.00	$1,983.36	Reporter Basic - Additional User License - 5 User Pack	Certification(s): BA/BI5000, CCS, CT/OAI, N+n PRE-REQUISITE(S):r Report Basic (550.6233)
550.6236 IT		$2,999.00	$1,919.36	Reporter - Initial User	Certification(s): BA/BI5000, CCS, CT/OAI, N+n NOTE(S):6 Single concurrent user (Supervisors/Management Use), includes all of□ Reporter Basic plus: fully customizable management information statisticsy added and fully customizable real-time info showing unrestricted device□ activity using numerical, graphical, iconic and tabular displays withc visual and audible alarm settings. allows supervisor to control extension. and trunk activity (silent monitor, record-a-call, steal and redirect call)□ PRE-REQUISITE(S):r - Server Software (550.6222)
550.6237 IT		$1,499.00	$959.36	Reporter - Each Additional single User License	Certification(s): BA/BI5000, CCS, CT/OAI, N+n PRE-REQUISITE(S):r - Reporter Module (550.6236)
550.6238 IT		$6,499.00	$4,159.36	Reporter - Additional User License - 5 User Pack	Certification(s): BA/BI5000, CCS, CT/OAI, N+n PRE-REQUISITE(S):r Reporter Module (550.6236)
550.6239 IT		$6,499.00	$4,159.36	Reporter Pro - Initial User	Certification(s): BA/BI5000, CCS, CT/OAI, N+n NOTE(S):6 Single concurrent user (Supervisors/Management Use), includes all of□ Reporter Basic and Reporter functions with enhancements specifically□ designed for formal call center management to provide highly configurable□ real-time and historical agent activity information of Agents. Allows□ supervisor to control agent, extension and trunk activity (log agent in/out⌐ change agent status, silent monitor, record-a-call, steal or redirect callt and change DND status). Highly recommended for use with Media⌐ Blending Module (550.6244).⌐ PRE-REQUISITE(S):r Server Module (550.6222)
550.6240 IT		$3,249.00	$2,079.36	Reporter Pro - Each Additional Single User License	
550.6241 IT		$14,499.00	$9,279.36	Reporter Pro - Additional user License - 5 User Pack	Certification(s): BA/BI5000, CCS, CT/OAI, N+n PRE-REQUISITE(S):r - Reporter Pro (550.6239)

Part Number	Discount Category	MLP		Description	Notes
550.6242	IT	$780.00	$499.20	Auto Reporter	Certification(s): BA/BI5000, CCS, CT/OAI, N+n

NOTE(S):
The Auto Reporter Application is a significant time saver and provides allt Reporter modules on the associated site with degrees of automation, extending the way in which information is displayed and viewed beyond thel Desktop. Reporter users will be able to: schedule Historical and Real Time report and statistical information, export to HTML, WML, Excel, Word, autoe publish to Web and WAP, email reports and Palm report format support.
PRE-REQUISITE(S):r
- Server Software (550.6222) and4
- Reporter Basic (550.6233) or
- Reporter (550.6236/550.6237) or)
- Reporter Pro (550.6239/550.6240)

CONNECTION ASSISTANT

NOTE(S):
Concurrent user, general business tool with fourE selectable graphical interfaces (skins) to help increaseo productivity and efficiency. Provides user with screenN popping of several common applications (ACT, Outlook,. GoldMine, TeleMagic, Maximizer and MS Access), caller id display, call control & quick dialing. User. can view their colleagues status and click to initiateN calls and transfers with Direct Station SelectionM Buttons (Max 50). Connection Assistant provides a configurable call history (Max 1,000 records) that showso a user's inbound and outbound calls. Call Notes function allows users to send typed conversation notes to team. members with call transfers. Additionally, Rules (Max 10) & Actions allows user to assign actions to specific events occurring at his/her extension to provide "When this happens to this..." functionality on the users individual extension.y Connection Assistand Licenses are now stackable (i.e. a

Part Number	Discount Category	MLP		Description	Notes
550.6223	IT	$165.00	$105.60	1 - Concurrent Connection Assistant User License	Certification(s): BA/BI5000, CCS, CT/OAI, N+
550.6224	IT	$775.00	$496.00	5 - Concurrent Connection Assistant User License	Certification(s): BA/BI5000, CCS, CT/OAI, N+
550.6225	IT	$1,449.00	$927.36	10 - Concurrent Connection Assistant User License	Certification(s): BA/BI5000, CCS, CT/OAI, N+
550.6226	IT	$3,375.00	$2,160.00	25 - Concurrent Connection Assistant User License	Certification(s): BA/BI5000, CCS, CT/OAI, N+
550.6227	IT	$6,249.00	$3,999.36	50 - Concurrent Connection Assistant User License	Certification(s): BA/BI5000, CCS, CT/OAI, N+
550.6228	IT	$8,625.00	$5,520.00	75 - Concurrent Connection Assistant User License	Certification(s): BA/BI5000, CCS, CT/OAI, N+
550.6229	IT	$9,999.00	$6,399.36	100 - Concurrent Connection Assistant User License	Certification(s): BA/BI5000, CCS, CT/OAI, N+

CALLVIEWER

Part Number	Discount Category	MLP		Description	Notes
550.6250	IT	$299.00	$191.36	1 - Concurrent CallViewer User License	
550.6251	IT	$1,449.00	$927.36	5 - Concurrent CallViewer User License	Certification(s): BA/BI5000, CCS, CT/OAI, N+
550.6252	IT	$2,799.00	$1,791.36	10 - Concurrent CallViewer User License	Certification(s): BA/BI5000, CCS, CT/OAI, N+
550.6253	IT	$6,499.00	$4,159.36	25 - Concurrent CallViewer User License	Certification(s): BA/BI5000, CCS, CT/OAI, N+
550.6254	IT	$11,699.00	$7,487.36	50 - Concurrent CallViewer User License	Certification(s): BA/BI5000, CCS, CT/OAI, N+
550.6255	IT	$15,699.00	$10,047.36	75 - Concurrent CallViewer User License	Certification(s): BA/BI5000, CCS, CT/OAI, N+
550.6256	IT	$17,899.00	$11,455.36	100 - Concurrent CallViewer User License	Certification(s): BA/BI5000, CCS, CT/OAI, N+
550.6257	IT	$23,999.00	$15,359.36	150 - Concurrent CallViewer User License	Certification(s): BA/BI5000, CCS, CT/OAI, N+
550.6258	IT	$30,000.00	$19,200.00	200 - Concurrent CallViewer User License	Certification(s): BA/BI5000, CCS, CT/OAI, N+

SUPPORTING SOFTWARE

Part Number	Discount Category	MLP		Description	Notes
841.0715	ND	$20.00	$20.00	Contact Center Suite Software on CD	INCLUDE(S):1 Server Software (550.6222). Certification(s): BA/BI5000, CCS, CT/OAI, N+

CCS SPARE/REPLACEMENT PARTS

Part Number	Discount Category	MLP	Description	Notes

Part Number		MLP		Description
550.6280 ND		$80.00	$80.00	Contact Center Suite Replacement USB Licensing Key

UPGRADE FROM v3.3 TO v4.0

Part Number	Discount Category	MLP		Description	Notes
550.6279 ND		$1.00	$1.00	Call Center Suite v3.x Software to v4.0 Software	Certification(s): BA/BI5000, CCS, CT/OAI, N+n NOTE(S):⊏ Price is determined by taking an 80% discount againstF the customers equivalent v4.0 configuration. In effect,D trading in the existing v3.x software against the v4.0 equivalent.
550.6284 ND		$1.00	$1.00	Call Center Suite v2.x Software to v4.0 Software	Certification(s): BA/BI5000, CCS, CT/OAI, N+n NOTE(S):⊐ Price is determined by taking an 60% discount againstF the customers equivalent v4.0 configuration. In effect,D trading in the existing v2.x software against the v4.0 equivalent.

INTEGRATIONS

Part Number	Discount Category	MLP		Description	Notes
550.6218 ND		$170.00	$170.00	Readerboard manager Connection Kit	INCLUDE(S):⊏ - RS-232 Cable - Converter Box with 120V Power Supply
550.6290 IT		$3,000.00	$1,920.00	OAISYS & Contact Center Suite Integration - Site License	
828.1654 IT		$500.00	$320.00	Readerboard Manager	NOTE(S):0 Readerboard Manager is a software applicationn designed to centrally manage Contact Center Suite5 statistics and Call Center information for Spectrum⊐ Readerboards. Call Center communication is providedt to agent and supervisors through a central readerboard and⊏ an optional desktop display.

ATTENDANT CONSOLE SOFTWARE

Part Number	Discount Category	MLP		Description	Notes
550.5310 IT		$2,500.00	$1,600.00	Attendant Console v3.0 - Multi-Node	
550.5312 IT		$1,500.00	$960.00	Attendant Console v3.0 - Single-Node	INCLUDE(S):⊐ - Attendant Console/CT Gateway/Application CD-ROM (827.9272)F (Does NOT include CT Gateway License)y - Security Key (828.9129)6 - Label Set (809.2018)⊏ - Installation Manual (835.2270)0 NOTE(S):0 Certification(s): CTP, BI5000, N+⊐ Software solution designed to run on PC and enable call-handling efficiency⊐ PRE-REQUISITE(S):r - System OAI Events Feature (840.0320)⊐ - System OAI Third party Call Control Feature (840.0321)
827.9272 ND		$5.00	$50.00	Attendant Console / CT Gateway CD-ROM	

INTER-TEL TRAINING PRODUCTS

INTER-TEL UNIVERSITY (ITU) - CER

Part Number	Discount Category	MLP		Description	Notes
842.0003 ND		$1,250.00	$1,250.00	ITU CT/OAI CERT CLASS FOR TECHS	
842.0005 ND		$1,250.00	$1,250.00	ITU CTP CERTIFICATION FOR TECHS	
842.0008 ND		$1,250.00	$1,250.00	ITU CCS CERT CLASS FOR TECHS	
842.0037 ND		$1,250.00	$1,250.00	ITU EM CERT CLASS FOR TECHS	
842.0053 ND		$1,250.00	$1,250.00	ITU CS 5000 CERT CLASS FOR TECHS	

INTER-TEL UNIVERSITY (ITU) - NON

Part Number	Discount Category	MLP		Description	Notes
842.0009 ND		$1,500.00	$1,500.00	ITU AMC CLASS FOR END USERS	
842.0011 ND		$500.00	$500.00	ITU CCS APPS CLASS FOR END USERS	
842.0027 ND		$900.00	$900.00	ITU BASIC AXX CERT CLASS FOR TECHS	
842.0032 ND		$600.00	$600.00	ITU CCS APP LOL FOR END USERS	
842.0049 ND		$750.00	$750.00	ITU ATM/CPS CERT CLASS FOR TECHS	
842.0076 ND		$750.00	$750.00	ITU CCS 4.0 ADVANCED CLASS FOR TECH	

INTER-TEL UNIVERSITY (ITU) - ON-

Part Number	Discount Category	MLP		Description	Notes
842.0055 ND		$299.00	$299.00	ITU CTP ONLINE COURSE W/PREP CD	

INTER-TEL UNIVERSITY (ITU) - SEL

Part Number	Discount Category	MLP		Description	Notes
828.1657	ND	$199.00	$199.00	CTP Technical Certification Self Study Kit for Technicians	
835.2532	ND	$400.00	$400.00	InterPrise Technical Certification Sel Study Kit for Tech's	
835.2878	ND	$5.00	$5.00	Echo Troubleshooting Video.	

INTER-TEL UNIVERSITY (ITU) - VIDI

Part Number	Discount Category	MLP		Description	Notes
550.8000	ND	$50.00	$50.00	MANUAL AXXESS	

INTER-TEL UNIVERSITY (ITU) - SAL

Part Number	Discount Category	MLP		Description	Notes
835.2994	ND	$5.00	$5.00	Foundations of Selling Training CD Series (4 CD Set)	
835.3027	ND	$20.00	$20.00	Mitel 5000 Product Sales Manual	

INTER-TEL PUBLICATIONS/LITERATURE

PUBLICATIONS/LITERATURE

Part Number	Discount Category	MLP		Description	Notes
550.8024	ND	$0.00	$0.00	USER GUIDE MODEL 8000 SIP MODE	
550.8025	ND	$0.00	$0.00	USER GUIDE MODEL 8690-SIP MODE	
550.8107	ND	$2.00	$2.00	USER GUIDE AXXESS SL & VM	
550.8110	ND	$2.00	$2.00	USER GUIDE AXXESS ANALOG/VM	
550.8111	ND	$2.00	$2.00	USER GUIDE UNIFIED MESSAGING SW	
550.8115	ND	$0.00	$0.00	USER GUIDE MOD 8600-AXXESS IP MODE	
550.8116	ND	$0.00	$0.00	USER GUIDE MOD 8690-AXXESS IP MODE	
550.8117	ND	$0.00	$0.00	USER GUIDE MOD 8662-AXXESS IP MODE	
580.8002	ND	$5.00	$5.00	ADDENDUM I-T 5000 SERVR INSTALLAT	
580.8004	ND	$5.00	$5.00	ADDENDUM INTL 5000 V2.0 INSTALLAT	
580.8005	ND	$5.00	$5.00	MANUAL CS-5X00 V2.1 ADDENDUM	
780.8006	ND	$20.00	$20.00	INSTALL GUIDE ENTERPRISE MESSAGING	

INTER-TEL TAPI SERVICE PROVIDER

TAPI SERVICE PROVIDER

Part Number	Discount Category	MLP		Description	Notes
828.1513	ND	$50.00	$50.00	TAPI Service Provider Single User	Certification(s): CTP, BI5000, N+, OAID NOTE(S):M TAPI Service Provider software that works with TAPI v2.x. This version communicates with the system via System OAI.t PRE-REQUISITE(S): - System OAI Events Feature (840.0320)r - System OAI Third party Call Control Feature (840.0321)
828.1525	ND	$99.00	$99.00	TAPI Service provider with ScreenPop	INCLUDE(S):I - TAPI/ScreenPop Software6 - TAPI/ScreenPop Security Key8 - TAPI/ScreenPop Manual☐ Certification(s): CTP, BI5000, N+, OAI

CT GATEWAY

Part Number	Discount Category	MLP		Description	Notes
828.1523	IT	$200.00	$128.00	CT Gateway Software (Single Application)	Certification(s): CTP, BI5000, N+, OAIL NOTE(S):M Software that allows a single application to connect to a networked phone system. PRE-REQUISITE(S): - System OAI Events Feature (840.0320)i - System OAI Third Party Call Control Feature (840.0321)

CT APPLICATIONS

Part Number	Discount Category	MLP		Description	Notes

780.6065 IT		$2,000.00	$1,280.00	System Auto Monitor

Certification(s): CTP, BI5000, N+, OAI☐
NOTE(S):0
Allows an off-site supervisor to monitor on-site agents.☐
Allows monitored calls to be recorded. Allows the☐
station or stations to be monitored to be programmed, and☐
then selected by the DID number dialed, the phantom station☐
called, or if used in conjunction with a Call Handler, then
account code associated with the incoming call. Allows)
on-site supervisors to onitor and record-a-call on-site agents☐
and allows supervisors without PC's to monitor agents.s
Prefer dedicated PC.☐
E
*** When ordering this product customers must choose betweenF
a parallel port key (827.9102) or a USB Key (828.9384) for aF
charge of $50.***
E
System Auto Monitor is NOT Node Aware, but Node AwareF
versions of this applicaiton can be purchased through ICS.n
Please contact ICS Sales at icssales@inter-tel.com orF
phone 800-669-5858 or 480-961-9000; press 7 to reach ICS,a
press 1 to reach ICS Sales, or IC x20526.

780.6067 IT		$1,000.00	$640.00	System ACD Message Manager

Certification(s): CTP, BI5000, N+, OAI6
NOTE(S):0
Allows DID calls to be routed to the station to which an agent☐
has Agent-ID'd into. If the agent has not logged in then then
call is routed to the VM mailbox assigned to that agent.
When an agent logs in to an extension, the message waitingn
light is lit if there are message waiting.☐
Prefer dedicated PC.*
E
*** When ordering this product customers must choose betweene
a parallel port key (827.9102) or a USB Key (828.9384) for ae
charge of $50.***
E
System ACD Message Manager is NOT Node Aware, butE
Node Aware versions of this application can be purchased
through ICS. Please contact ICS Sales at icssales@inter-tel.com☐
or phone 800-669-5858 or 480-961-9000; press 7 to reach ICS,e
press 1 to reach ICS Sales, or IC x20526.

PROGRAM: IVR DESIGN ROOM ST/

Part Number	Discount Category	MLP		Description	Notes
780.9102 ND		$4,995.00	$4,995.00	ICS Applications Design Room Starter Pack - Rackmount	INCLUDE(S):☐

Notes (continued):
INCLUDE(S):☐
- Applications Platform Software Development Kit (SDK)s
- Rackmount PC
- Licenses for Automated Speech Recognition (ASR) andF
Text-to-Speech (TTS)*
Call Viewer macro for screen pops)
2 ICS Demo applications: Voice Directory and Account Look-upn
NOTE(S):t
Resale of this Starter package is not permitted.t
Starter package purchases are limited to one package peri
reseller.☐
Applications Platform: IVR sales require a consultationi
with the Applications Sales Group (ASG). They can beF
reached through email at asg@inter-tel.com.☐
Please consult ASG to determine whether you need to☐
order Branded or Non-Branded components.

PROGRAM: INTER-TEL AXXESS TO

Part Number	Discount Category	MLP		Description	Notes
52002665 IT		$3,500.00	$2,240.00	Axxess to 5000 Digital HX Upgrade	
54004471 IT		$0.00	$0.00	Second Port Enable Lic for Dual T1/E1	
54004472 IT		$0.00	$0.00	PRI License-Axxess to 5000	
54004477 IT		$0.00	$0.00	ACD Premium Feature-Axxess to 5000	
54004478 IT		$0.00	$0.00	Remote ACD Premium Feature-Axxess to 5K	
54004479 IT		$0.00	$0.00	Agent Help Premium Feature-Axxess to 5K	
54004480 IT		$0.00	$0.00	System OAI Events-Axxess to 5000	
54004481 IT		$0.00	$0.00	Desktop OAI Interface Feature	
54004482 IT		$0.00	$0.00	Sys OAI 3rd party Call Crtl-Axxess to 5K	
54004483 IT		$0.00	$0.00	Mitel 5000 Category A" IP Endpoint Lic"	

54005387 ND	$0.00	$0.00	MT5000 Lic Category E Promo Pkg	NOTE(S):g
				This part is only available for order on the same P.O.r as the Axxess to 5000 Upgrade part # 52002665.□ The maximum quantity eligible to be ordered is Qty 48.
840.0841 ND	$0.00	$0.00	PROMO LIC MT 5000 IP ENDPOINT B	
840.0845 IT	$0.00	$0.00	LIC IP NETWORKING - AXXESS TO 5000	