

**SCHEDULE G -POST WARRANTY AND ALL-INCLUSIVE MAINTENANCE COVERAGE MAINTENANCE  
– ALL-INCLUSIVE ON SITE**

11-X-21415 Telecommunication Equipment & Services Post Warranty Maintenance –  
All-Inclusive On Site Maintenance (Section 3.2.9.1)

*Bidder to provide price list labeled Schedule G reflecting its Section 3.2.9.1 Post Warranty Maintenance –  
All-Inclusive On Site Maintenance pricing.*

Mitel Networks, Inc. pricing will follow this page



**Mitel Maintenance**

**For 24 hrs. x 7 days Monthly Maintenance Rate ---- Covers all Software, Hardware Components, Desktop Sets and UPS. Billed as follows:**

PBX Systems = \$ 2.35 per port and/or per active licenses basis  
IP Telephony = \$ 2.35 per port and/or per active licenses basis  
E911 System = \$ 2.35 per port and/or per active licenses basis

ACD Applications = 10 % of Hardware and Software cost per each Application  
Audio Conferencing Applications = 10 % of Hardware and Software cost per each Application  
Other Telecom Periph & Accessories = 10 % of Hardware and Software cost per each Application  
Voice Mail = \$ 9.00 Per Port

For additional Years of Maintenance Support Hardware and Software maintenance is billed at 14% of (MSRP) for Monday-Friday 8:00am-5:00pm.